

# Florida's Adoption Information Center 1-800-96-ADOPT

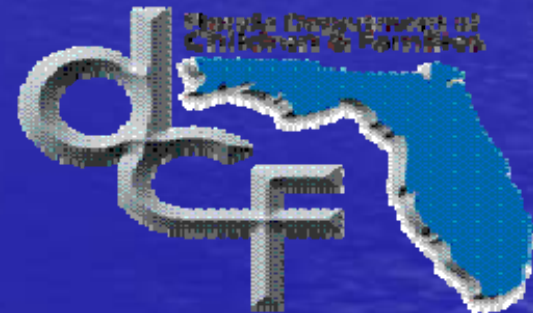
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# 17,982 Calls (FY 06-07)

Florida's Adoption Information Center opened on June 15, 1994 to serve as the State's adoption information and referral service. The Adoption Information Center serves as a clearinghouse in every area of adoptions.

## 99.66% of Calls Answered Live (FY 06-07)

The Adoption Information Center operates with Adoption Information Specialists on duty from 8:00am to 9:00pm Monday through Friday.

The Center provides access to a 24 hour a day, seven day a week voice mail system.

## 69 Women referred (FY 06-07)

The Adoption Information Center provides services to pregnant women considering placing their children for adoption. The Center informs them of their options and refers them to the necessary services within their locality. The referral may be to a Crisis Pregnancy Center, Maternity Home, Full Service Social Service Agency, or to local adoption agencies.

## Over 14,000 Families per year served

The Adoption Information Center responds to all inquiries to the Adoption Exchange Website. For families with a current Homestudy, the Center refers the family to the child's caseworker and Florida's Adoption Exchange. For families without a current Homestudy, the staff at the Adoption Information Center explains the adoption process and refers the family to their local Community Based Care agency.

# Over 900 Per Year Served

Adult Adoptees and their Birth Relatives call the Adoption Information Center seeking medical history and reconnection with Birth Family members. The Center directs them to the agency or entity holding their non-identifying information. Florida's Adoption Reunion Registry applications, as well as the International Soundex Reunion Registry applications, are distributed to individuals, agencies, and attorneys. The Center also refers callers to local Search and Reunion support groups, where available.

## Over 800 Professionals Call each year

The Adoption Information Center responds to Professionals seeking information on a wide array of adoption topics. The Center receives calls from legislators, media, attorneys, social service practitioners, agencies and others dealing with adoption issues on behalf of their constituents.

# Average 150 per year Trained

The Adoption Information Center offers statewide training programs for adoption professionals, volunteers, support group leaders, and others interested in adoption issues.

**Over 14,000 distributed annually**

The Adoption Information Center develops, produces, and distributes adoption materials throughout the state of Florida. Materials include recruitment items, brochures, posters, and mass media, including public service announcements.

## Over 500 Adoption Curricula in Library

The Adoption Information Center operates a Statewide lending library to provide curricula and adoption related educational materials on a loaned basis to support groups, child caring and child placing agencies, family planning and crisis pregnancy centers, schools and other entities providing adoption related education and training.

**“If Adoption is in the sentence,  
We Can Help.”  
1-800-96-ADOPT**



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