HOW DO I...

- obtain information about veterans’ benefits and services?
  Department of Veterans’ Affairs
  www.FloridaVets.org
  1-850-487-1533
  U.S. Department of Veterans Affairs
  1-800-827-1000

- obtain information on the services available for Florida’s senior/elder population?
  Florida Department of Elder Affairs
  www.elderaffairs.state.fl.us
  1-800-963-5337

- determine if I am eligible for food stamps
  and/or Medicaid benefits?
  www.flgov.com/social-services/
  1-866-762-2237

- determine if I am eligible for unemployment compensation and/or get help looking for a job?
  Department of Economic Opportunity
  www.floridajobs.org
  1-850-245-7105

- obtain information about the Child Support Enforcement Program?
  Department of Revenue
  www.myflorida.com/dor
  1-800-622-5437

- obtain information about the Social Security Disability federal benefit?
  Florida Department of Health
  Division of Disability Determinations
  www.doh.state.fl.us/DD/ddddescription.html

HOW DO I...

- contact a specific county school system? School systems are administered by locally elected school board members and by superintendents of schools.
  Department of Education
  www.fldoe.org/schools/schoolmap/flash/district_list.asp

- file a consumer complaint?
  Florida Department of Agriculture and Consumer Services, Division of Consumer Services
  www.800helpfla.com
  1-800-435-7352

- request a courtesy letter and/or proclamation celebrating military, public service retirements and other milestones?
  (allow 4-6 weeks for completion)
  Executive Office of the Governor
  www.flgov.com/request_a_letter/

- receive assistance for issues under the administration of a local government including code enforcement and transportation? Contact your locally elected city and county officials.
  www.myflorida.com/counties/
  www.myflorida.com/cities/

- receive assistance for issues under the administration of a federal agency?
  www.usa.gov/directory/federal/index.shtml

- contact my congressional delegation and receive information about federal legislation?
  www.usa.gov/Contact/Elected.shtml

- obtain the name of a lawyer for legal assistance?
  The Florida Bar offers a Lawyer Referral Service. The Governor’s staff is unable to provide legal assistance to private citizens.
  www.floridabar.org
  1-800-342-8011

OTHER HELPFUL RESOURCES...

Florida residents, business community, and agencies:
www.myflorida.com
A - Z Resource Guide:
https://csapp.800helpfla.com/
CSPublicApp/AZGuide/AZGuideSearch.aspx