



RICK SCOTT
GOVERNOR

March 2, 2011

Kenneth R. Feinberg, Esq.
Feinberg Rozen, LLP
The Willard Office Building
1455 Pennsylvania Avenue, NW
Suite 390
Washington, DC 20004-1008

Dear Mr. Feinberg:

Thank you for meeting with me last week to discuss the oil spill and the Gulf Coast Claims Facility (GCCF). During our meeting, we discussed and agreed on the following items:

1. The GCCF, in addition to meeting the time requirements under the Oil Pollution Act, will process at least 25% of all pending claims by no later than March 31, 2011. We will review your progress when you return in early April.
2. Beginning the week of February 28, the GCCF will expand its staffing in Florida to provide more localized treatment of claimants. Specifically, GCCF will increase its staff at the following claims offices: Panama City, Pensacola, Santa Rosa, Gulf Breeze and Ft. Walton Beach.
3. The GCCF will provide, in each Florida claims office, the names of local accounting firms that are available to review and assist claimants in preparing documentation to be submitted to GCCF. These are independent accounting firms and not associated with GCCF. The fees for these accountants will be submitted with the claimant's GCCF submission as an expense, **reimbursable by the GCCF**. Payment by GCCF to the claimant will include the accounting fees. The claimant will work with the accounting firms to determine payment terms.
4. The GCCF will provide, in each Florida claims office, a named contact person who is part of Florida claims' team consisting of site office liaison, GCCF representatives and site office personnel to allow claimants to obtain additional information on the status of their claim. In addition, the Florida claims process will be coordinated through one person in Florida and one person in Washington in an effort to assure responsiveness and efficiency. GCCF accountants will also be on site or available by appointment to answer questions for claimants about their claim determination calculations.

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5. The GCCF will summarize, by general category, the reasons for claims being denied. This will assist with educating claimants and possibly preventing future denials.

I look forward to your return in April to review whether meaningful progress has been made by the GCCF and to determine if any additional action should be taken for further improvement. Thank you for your willingness to improve the claims process for Florida citizens and businesses affected by the oil spill.

Sincerely,

A handwritten signature in blue ink, appearing to read "Rick Scott", with a large, stylized initial "R" and "S".

Rick Scott
Governor

RLS/ch