

# ***Child Abuse Prevention and Permanency Plan for Circuit 18: July 2010 through June 2015***

## **Counties Served:**

**Brevard and Seminole**

### **Circuit Convener of the Local Planning Team:**

Heather Howlett

*Printed/Typed Name*

*Heather Howlett*  
*Signature*

5/28/10

*Date*

### **Circuit Administrator:**

Dr. William "Jack" Sidoran

*Printed/Typed Name*

*William Sidoran*  
*Signature*

5/28/2010

*Date*

Together we can ensure that Florida's children are raised in healthy, safe, stable and nurturing family environments.



## **CIRCUIT 18**

### **PART 1 – INTRODUCTION TO THE PLAN**

#### **I. Circuit transmittal information**

A. Circuit 18—serving Brevard and Seminole Counties.

B. Local planning team convener

1. Heather Howlett, Department of Children and Families
2. Operations Management Consultant II
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6. [Heather\\_Howlett@dcf.state.fl.us](mailto:Heather_Howlett@dcf.state.fl.us)

C. Local planning team chairmen

1. Sherrie Arflin (Brevard County Together In Partnership)
2. Director, Childhood Success Initiatives, United Way of Brevard
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4. 321-631-2740
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6. [sarflin@uwbrevard.org](mailto:sarflin@uwbrevard.org)

1. Gregory Zbylut (Seminole County Children's Cabinet)
2. Executive Director, Boys Town Central Florida
3. 975 Oklahoma Street, Oviedo, FL 32765
4. 407-588-2172
5. 407-588-2171 fax
6. [Gregory.Zbylut@boystown.org](mailto:Gregory.Zbylut@boystown.org)

D. Circuit administrator

1. Dr. William "Jack" Sidoran
2. Circuit Administrator for Circuit 18
3. 375 Commerce Parkway Suite 101, Rockledge, FL 32955
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## **II. Process used to Develop the Plan and Plan Update**

### **A. Leaders of the Planning Effort:**

The Circuit 18 local planning team is a collaborative effort between Brevard County's Together in Partnership (TIP) Steering Committee, the Seminole County Children's Cabinet, the Department of Children and Families (DCF), local children's alliances, prevention coalitions, and other organizations that serve children and families. DCF Operations Management Consultant II, Heather Howlett was the convener of the planning team.

### **B. Circuit Description/ County Demographics:**

Circuit 18 is comprised of Seminole and Brevard counties and serves over 900,000 people with approximately 300,000 of those being children under 18 years of age. Over 80,000 families fall below the poverty level and both counties have a homeless population. Brevard County is just over 1,000 square miles, with approximately 450 persons per square mile. In contrast, Seminole County is a little over 300 square miles and has approximately 1,100 people per square mile. This makes an interesting and diverse need of services for both counties. In addition, Circuit 18 has two Community Based Care Agencies, Brevard Family Partnership (BFP) and Community Based Care of Seminole (CBCS).

### **C. Planning Team Membership:**

In Brevard County, the Together in Partnership (TIP) Steering Committee meets once a month to discuss child welfare issues. They are widely represented by local law enforcement, the Brevard County Sheriff's Office, local faith-based agencies, Brevard Family Partnership, the Guardian Ad Litem office, the Department of Health, Brevard County Public Schools, and the Department of Juvenile Justice. They report to the Leadership Roundtable that serves as the Children's Alliance. Three sub-committees: Substance Abuse, Early Academic Success, and Family Management address child welfare priorities for the steering committee and put strategic plans into action. The adoption support and promotion pieces of the plan were written with the expertise of BFP COO, James Carlson and Child and Family Program Manager, LaChrista Jones.

Seminole County's local planning team had members from nearly every area of child welfare services in Seminole County including representatives from the Seminole County Sheriff's Office, Community Based Care of Seminole, Agency for Persons with Disabilities, the Guardian Ad Litem office, the Department of Health, the Seminole County School Board, Substance Abuse and Mental Health, the Department of Juvenile Justice, prevention coalitions, foster/adoptive parents, and the Child Abuse Prevention Task Force which form the Seminole County Children's Cabinet. The adoption support and promotion pieces of the plan were written with the expertise of Community Based Care of Seminole's Operations Consultant, Johanna Moronta and Director of Operations, Diane Greene.

See Attachment 1 for Membership Rosters.

D. Meeting Overview:

Meetings were held monthly in both counties to review the Local Plan. However, much of the work was done on a more frequent basis through the subcommittee structure. In Brevard the combined Early Academic Success and Family Management subcommittees met several times to complete the writing of the plan. In Seminole the Community Focus subcommittee met multiple times to complete plan writing. In addition, several Breeze meetings with associated conference calls were held on specific strategies in which representatives from both counties participated. Multiple face to face meetings between the Local Planning Team convener and key stakeholders were also conducted.

E. Plan Development Process:

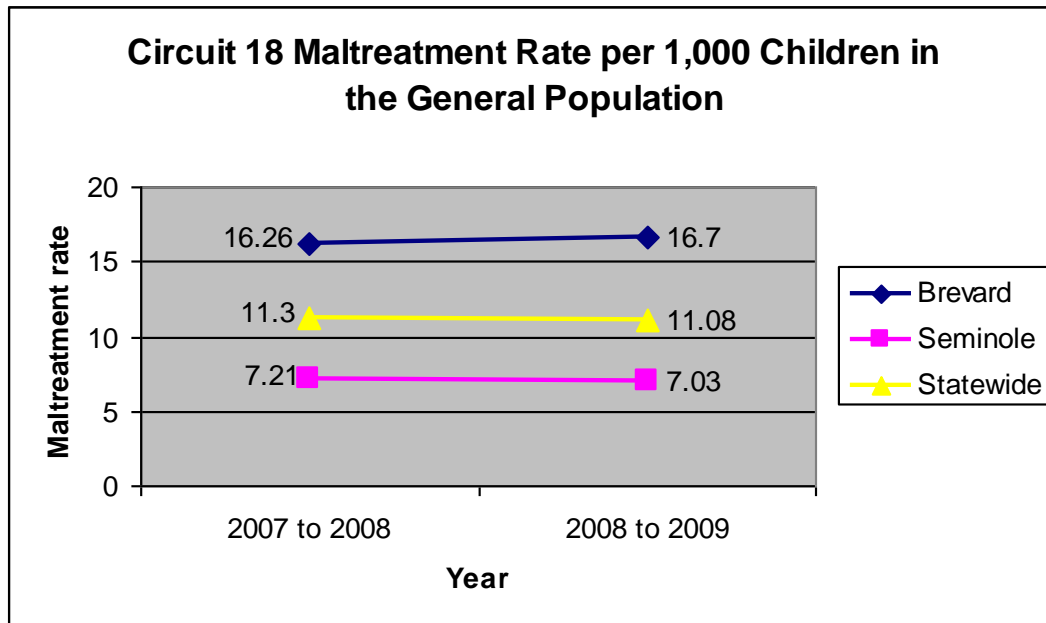
Initially, much of the planning process focused on data collection in order to identify existing baselines for the Circuit. Following the identification of community needs, we began to review available evidence based practices with a focus on low cost options. After deciding on several key strategies we began searching for existing partnerships and collaborations that we could strengthen and utilize in order to create coordinated child abuse prevention, adoption promotion and adoption support efforts. Priorities, strategies, indicators, and measurable goals were identified. Subcommittee groups met to work on each priority and to identify champions and strategies.

## **PART 2 – PLAN FOR THE PREVENTION OF ABUSE, ABANDONMENT, AND NEGLECT OF CHILDREN**

### **I. STATUS OF CHILD MALTREATMENT**

Child maltreatment counts for State Fiscal Year (SFY) 2007-2008

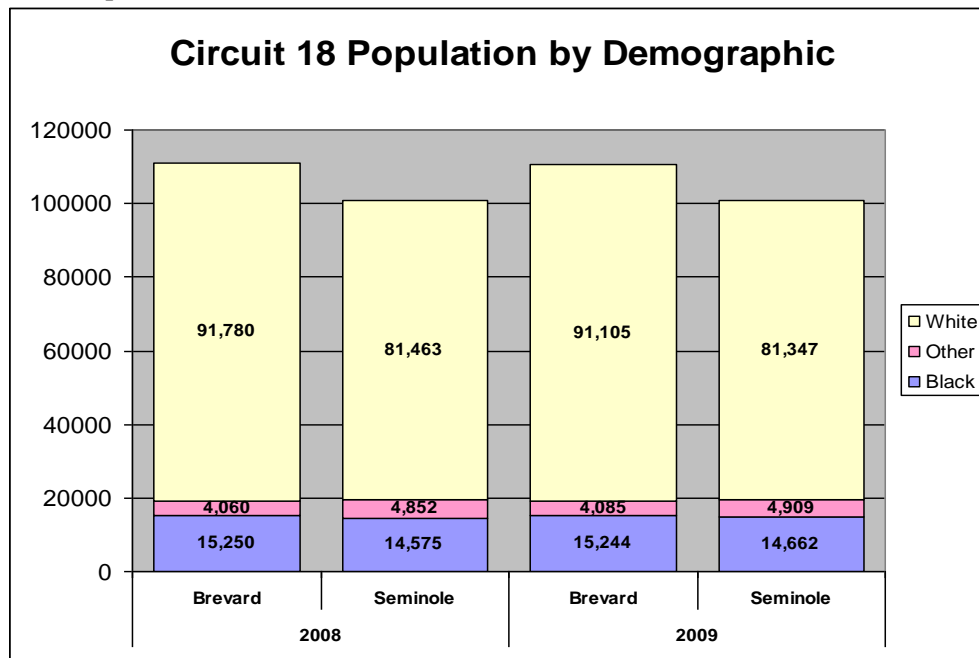
Child maltreatment counts for SFY 2008-2009



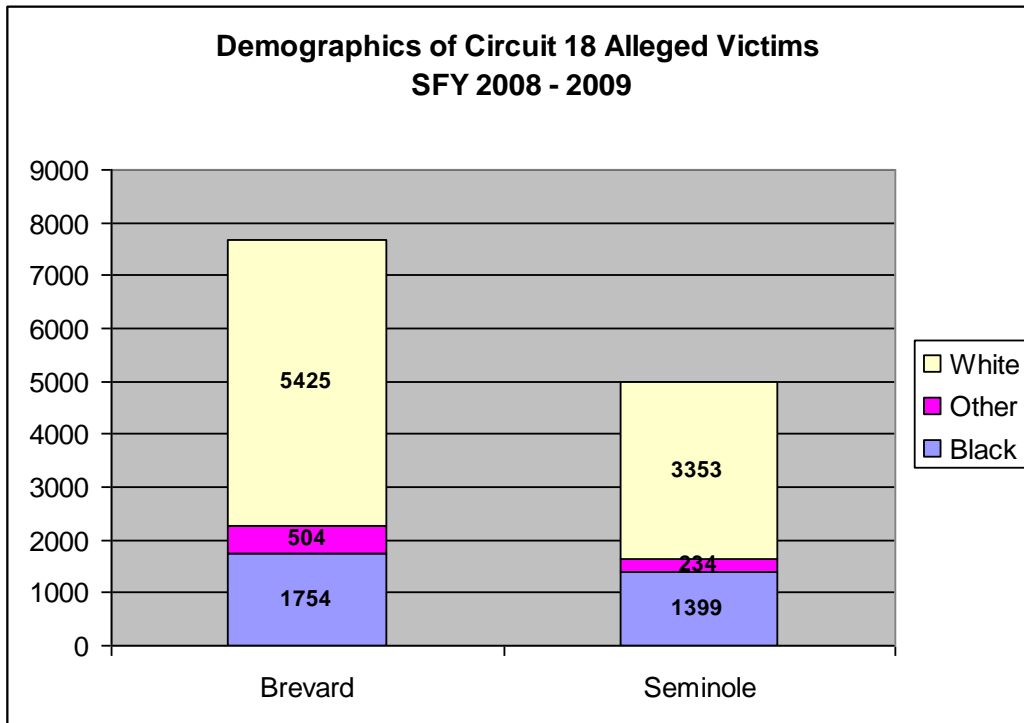
The maltreatment rate per 1,000 children is higher in Brevard County at 16.7 than the State at 11.08, however, it is lower in Seminole County at 7.03.

Child population counts for SFY 2007-2008

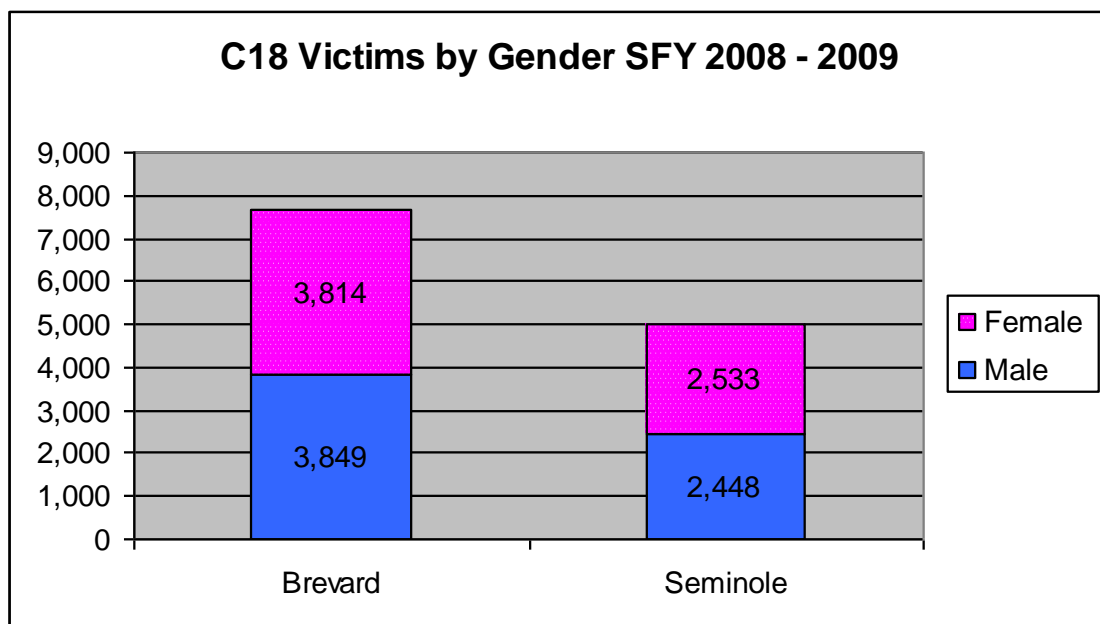
Child Population counts for SFY 2008- 2009



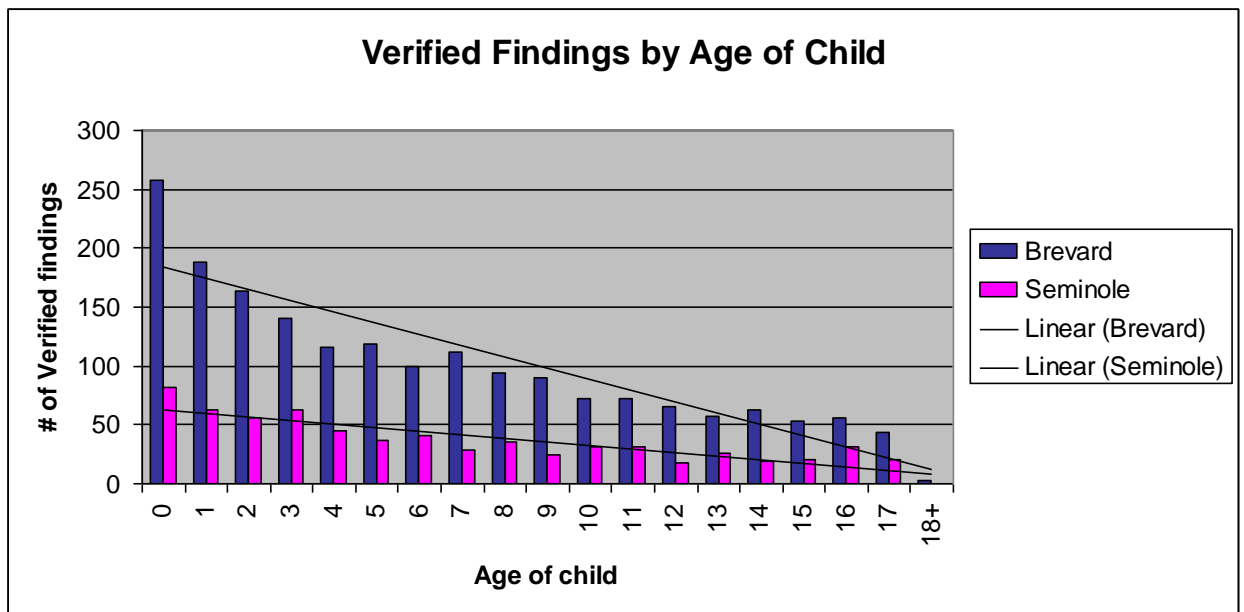
Demographics of children who were subjects of investigations (unduplicated counts)



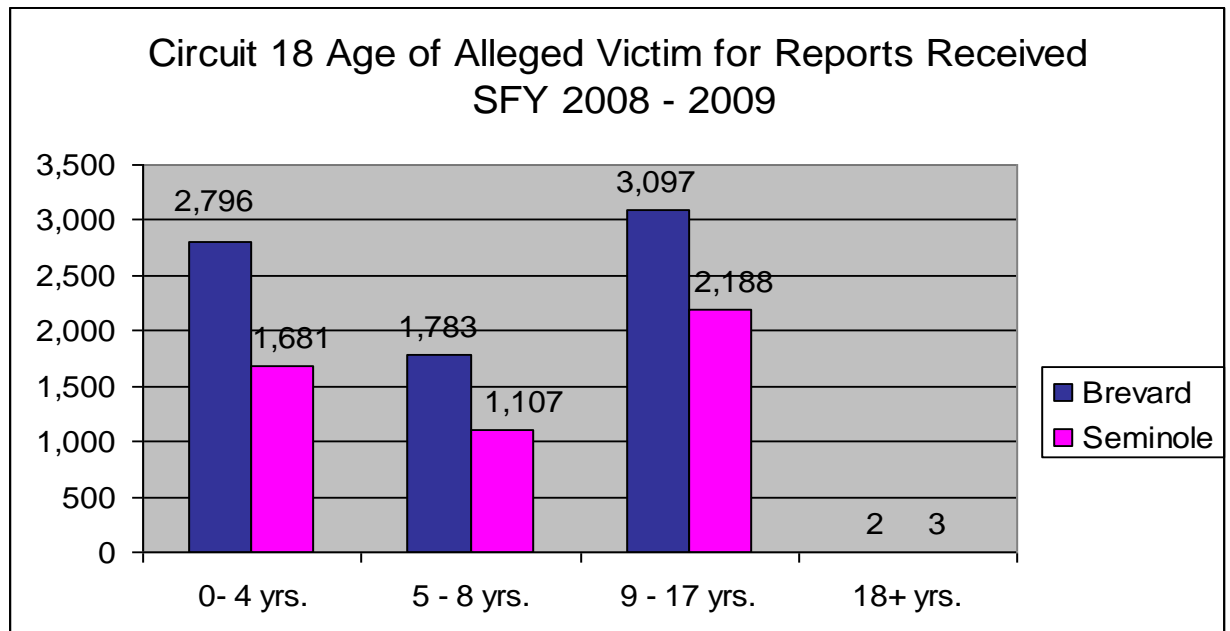
The above charts compare figures between Brevard and Seminole counties that make up Circuit 18. The population is about the same between 2007-2008 and 2008-2009 fiscal years, 81.6% white, 14.1% black, and 4.3% other; children alleged to be subjected to abuse, abandonment, and neglect follows the population trend.



Counts of children with most serious finding of verified abuse by age



Demographics of children who were subjects of investigations (unduplicated counts)



The 0-3 year old age group is our most vulnerable with the highest verification rate, however there is a trend of higher reports received for both the younger children and the teenagers.

Counts by the array of allegations of abuse

**Alleged** Maltreatment counts for the 12 month Period June 2008 to May 2009

County	Maltreatment	Total
Brevard	Substance Misuse	4553
Brevard	Threatened Harm	3105
Brevard	Family Violence Threatens Child	2950
Brevard	Inadequate Supervision	2688
Brevard	Environmental Hazards	2034
Brevard	Physical Injury	1403
Brevard	Sexual Abuse	389
Brevard	Mental Injury	382
Brevard	Medical Neglect	355
Brevard	Failure to Protect	321
Brevard	Bizarre Punishment	96
Brevard	Asphyxiation	60
Brevard	Burns	44
Brevard	Bone Fracture	40
Brevard	Abandonment	25
Brevard	Failure to Thrive	21
Brevard	Death	10
Brevard	Malnutrition/Dehydration	9
Brevard	Internal Injuries	5

County	Maltreatment	Total
Seminole	Substance Misuse	2099
Seminole	Family Violence Threatens Child	2060
Seminole	Threatened Harm	1429
Seminole	Inadequate Supervision	1241
Seminole	Environmental Hazards	865
Seminole	Physical Injury	844
Seminole	Mental Injury	216
Seminole	Sexual Abuse	214
Seminole	Medical Neglect	147
Seminole	Failure to Protect	107
Seminole	Asphyxiation	37
Seminole	Burns	31
Seminole	Bizarre Punishment	30
Seminole	Abandonment	25
Seminole	Bone Fracture	16
Seminole	Death	9
Seminole	Failure to Thrive	4
Seminole	Internal Injuries	2
Seminole	Malnutrition/Dehydration	2

Counts by the array of allegations of abuse that were verified

**Verified** Maltreatment counts for the 12 month Period June 2008 to May 2009

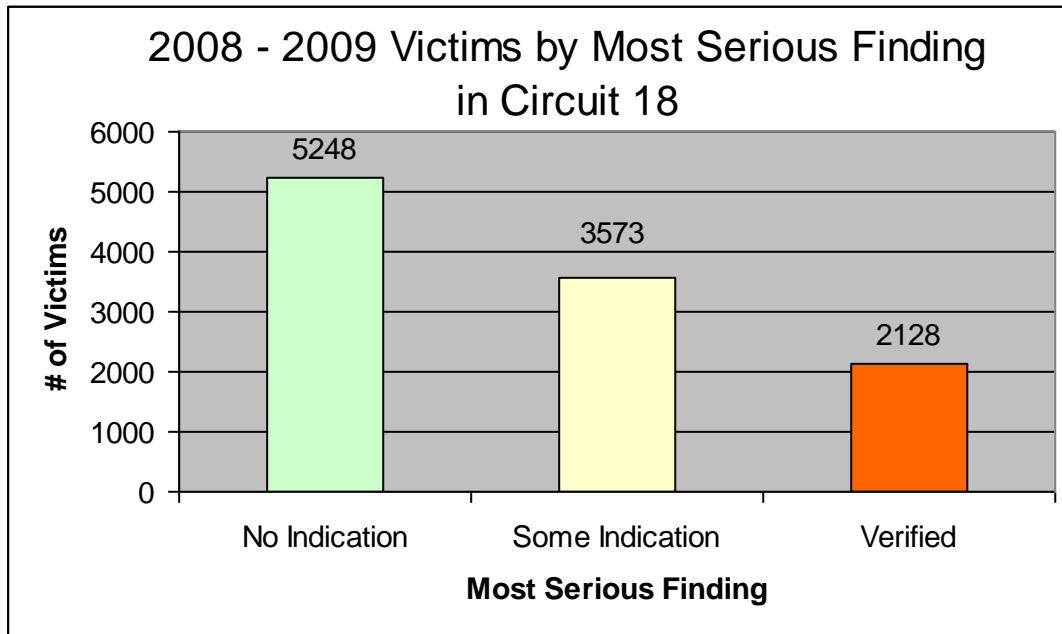
County	Maltreatment	Total
Brevard	Family Violence Threatens Child	739
Brevard	Substance Misuse	608
Brevard	Threatened Harm	473
Brevard	Inadequate Supervision	422
Brevard	Physical Injury	188
Brevard	Environmental Hazards	182
Brevard	Failure to Protect	134
Brevard	Medical Neglect	63
Brevard	Sexual Abuse	54
Brevard	Mental Injury	15
Brevard	Bizarre Punishment	9
Brevard	Bone Fracture	8
Brevard	Death	6
Brevard	Burns	4
Brevard	Failure to Thrive	3
Brevard	Internal Injuries	3
Brevard	Asphyxiation	1
Brevard	Malnutrition/Dehydration	1
Brevard	Abandonment	0

County	Maltreatment	Total
Seminole	Family Violence Threatens Child	306
Seminole	Substance Misuse	231
Seminole	Inadequate Supervision	126
Seminole	Threatened Harm	121
Seminole	Environmental Hazards	80
Seminole	Failure to Protect	65
Seminole	Physical Injury	64
Seminole	Sexual Abuse	42
Seminole	Medical Neglect	16
Seminole	Bone Fracture	4
Seminole	Mental Injury	4
Seminole	Death	3
Seminole	Asphyxiation	2
Seminole	Burns	2
Seminole	Failure to Thrive	1
Seminole	Internal Injuries	1
Seminole	Abandonment	0
Seminole	Bizarre Punishment	0
Seminole	Malnutrition/Dehydration	0

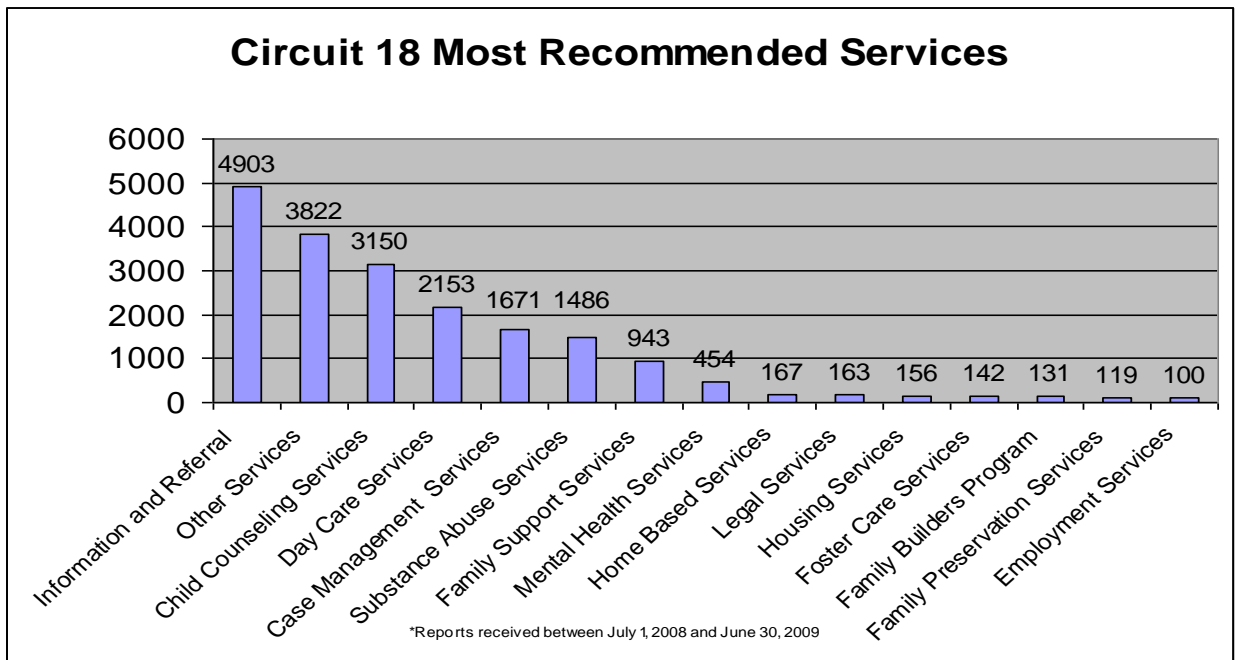
Family violence, substance abuse, and threatened harm are the top 3 child maltreatments facing Circuit 18 communities, followed closely by inadequate supervision and environmental hazards. Poverty, mental illness, social isolation, and insecure parental attachment history are intricately linked with child maltreatment.



Unduplicated counts of victims by no indication, by some indication and by verified abuse

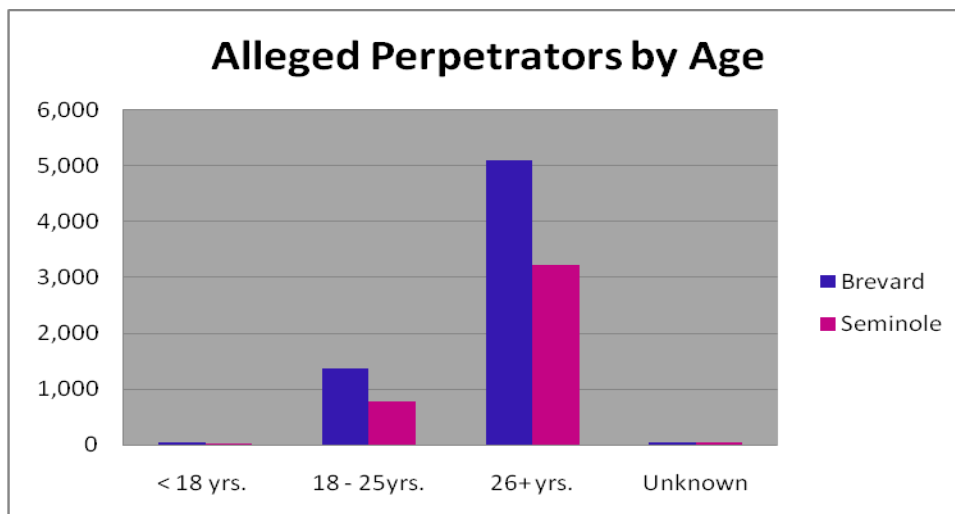
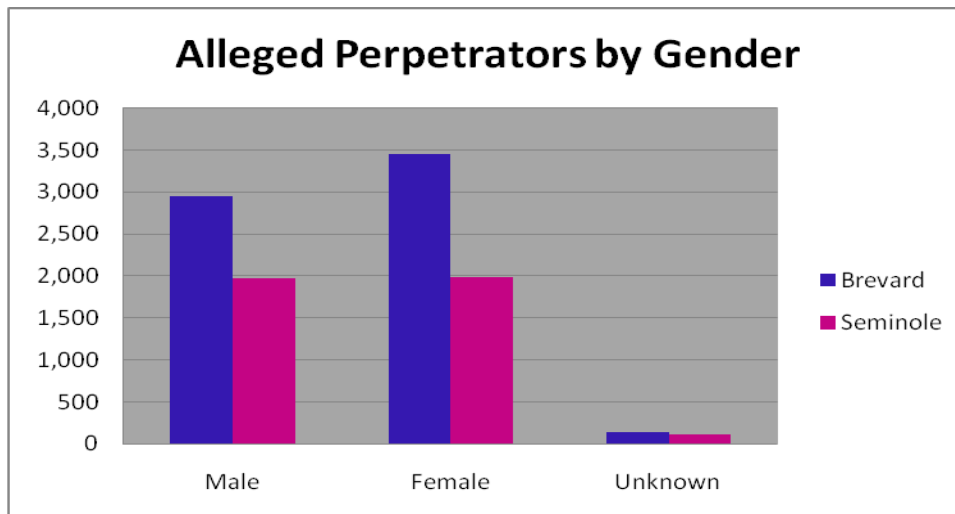
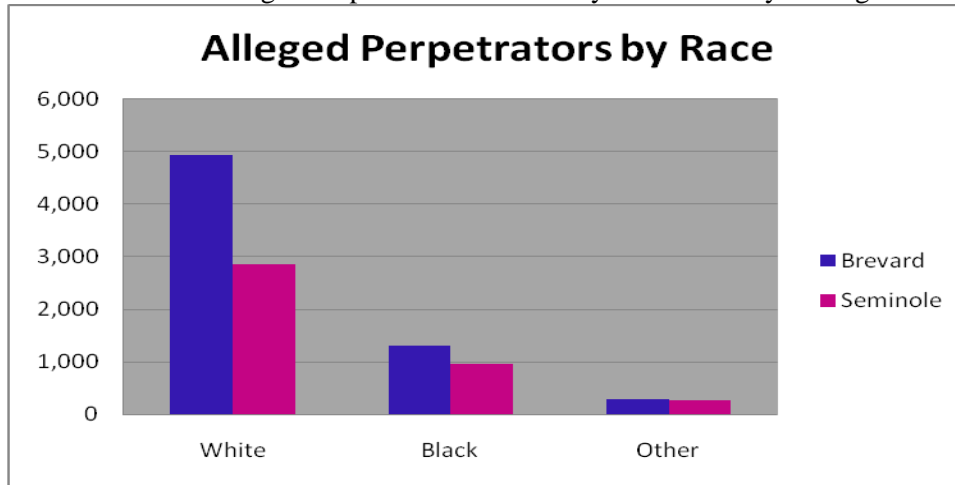


Counts by recommendations for services



The teams identified that most child abuse reports were “no indicated” and that the highest recommended service was for Information and referral sources. This speaks positively, that many families that come in contact with DCF through the Florida Abuse hotline could actually be diverted if they were more aware of services in the community and able to self refer.

Total Number of Alleged Perpetrators Received by Intake County During Fiscal Year 2008-2009



## **II. CONTINUA OF PRIMARY AND SECONDARY PREVENTION PROGRAMS**

*A continuum of programs necessary for a comprehensive approach to prevention of all types of child abuse, abandonment, and neglect (including brief descriptions of such programs and services) §39.001(8)(b)6.f*

It is the intent of this planning effort to prevent child abuse, abandonment, and neglect before it ever occurs. Thus, for the purpose of this prevention plan, the continuum of programs (necessary for a comprehensive approach to prevention of all types of child abuse, abandonment, and neglect) focuses on the first two of the three levels of prevention and prevention-focused strategies:

<b>Primary using Universal Strategies</b>	<b>Secondary using Selected Strategies</b>	<b>Tertiary using Indicated Strategies</b>
Primary prevention is geared to the general public to prevent child maltreatment from ever occurring. Universal strategies are accessible to anyone with the goal of preventing child maltreatment from ever occurring in the first place.	Secondary prevention is geared to communities and families who are vulnerable and at risk of child maltreatment (e.g., have multiple risk factors – parent age, poverty, substance abuse, domestic violence, maternal depression). Targeted strategies assist these vulnerable groups with the goal of preventing child maltreatment from ever occurring in the first place.	Tertiary prevention consists of activities targeted to families that have confirmed or unconfirmed child abuse and neglect reports. These families have already demonstrated the need for intervention, either with or without court supervision. These are families that qualify for services under child welfare programs. These are families where there is an open case.

Circuit 18 has developed a Prevention and Permanency plan that reaches across the entire continua of prevention programs with a focus on primary and secondary strategies.

### **II.A. CONTINUUM OF PRIMARY/UNIVERSAL PREVENTION PROGRAMS AND SERVICES** *Accessible by the general public prior to the occurrence of child abuse and neglect*

Circuit 18 is committed to building a healthy community where every child raised in healthy, safe, stable, and nurturing families and in a community that promotes well being.

**Community Development** – Community capacity building, community partnerships, etc.

**Community Support for Families** – Family resource centers, community events and fairs, etc.

**Family Supportive Programs/Services** – Voluntary home visiting; developmental screening; affordable, accessible quality childcare; before and after school programs; recreational activities; parent support groups; parent education classes; marriage and relationship counseling and support services; etc.

**Information and Referral and Helplines** – Access to information about community and social services available for families including early health and development services, etc.

**Public Awareness and Education Campaigns** – Highlighting risk/protective factors, child development, positive parenting, child safety, domestic violence and substance abuse prevention, bullying prevention, etc.

**Workforce** – Family-friendly workplace policies, livable wage policies, etc.

**II.B. CONTINUUM OF SECONDARY/SELECTED PREVENTION PROGRAMS AND SERVICES** *Targeted to families with multiple risk factors prior to the occurrence of child Abuse and Neglect*

**Adult Education** – High School Diploma, GED, job training, ESL classes, mentoring for high risk youth, etc.

**Community Development** – Community building, community partnerships, etc.

**Community Support for Families** – Food banks, clothing banks, housing assistance, transportation, emergency assistance, food stamps, quality childcare, etc.

**Concrete Services** – Referrals for (or provision of) clothing, food, utility payments, housing assistance, transportation, emergency assistance, respite care, etc.

**Family Supportive Programs/Services** – Voluntary home visiting (e.g., for families that meet Healthy Families Florida and Healthy Start criteria), parent education classes, teen parenting services, parent self-help support groups, domestic violence supports, substance abuse and mental health services, respite care (including families with disabilities), counseling for adults and children, developmental assessments, etc.

**Workforce** – Family-friendly workplace policies and livable wage policies, etc.

**II.C. FLORIDA'S ECOLOGICAL FRAMEWORK**

Florida's ecological framework serves to organize the potential influence and impact of prevention strategies and is based on the following assumptions:

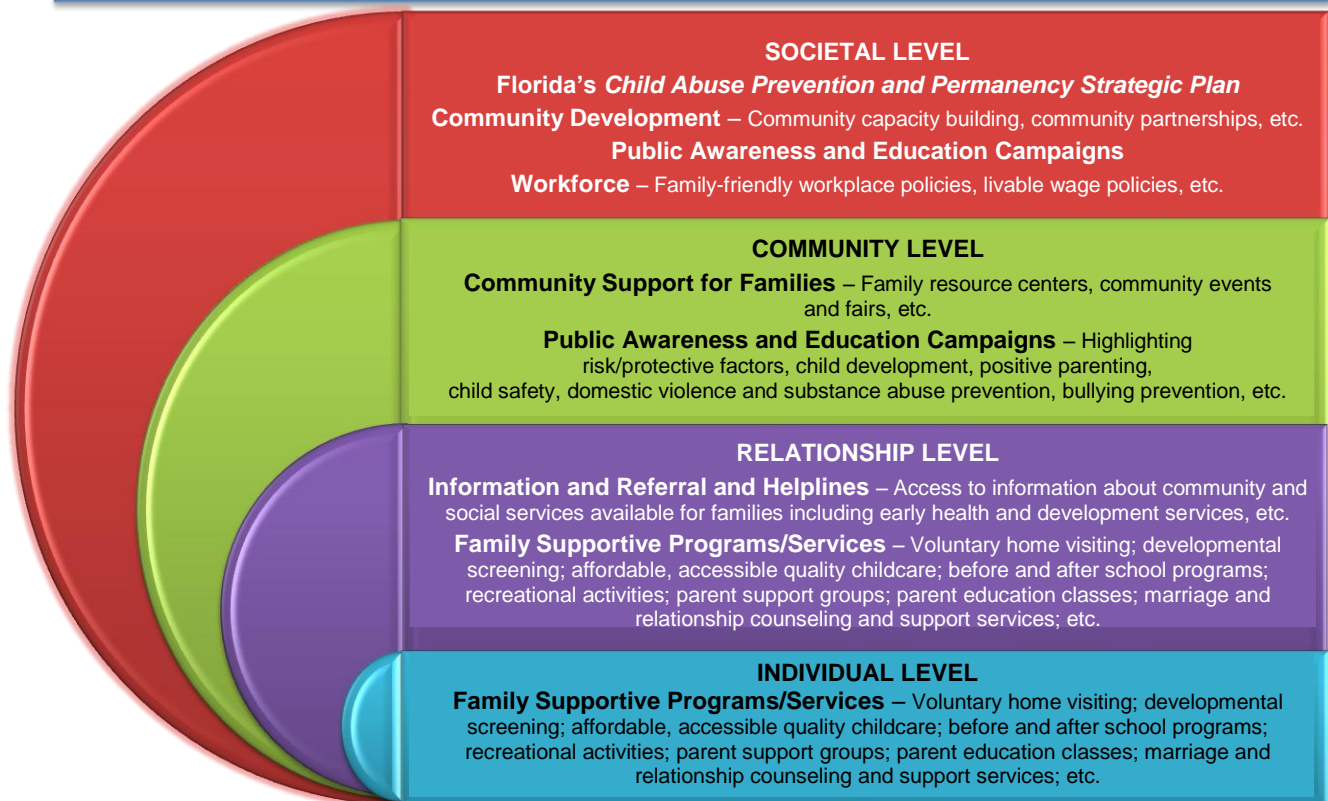
- Children and families exist as part of an ecological system. This means that prevention strategies must target interventions at multiple levels: the individual, the relationship, the community, and society.
- Primary responsibility for the development and well-being of children lies within the family, and all segments of society must support families as they raise their children.
- Assuring the well-being of all families is the cornerstone of a healthy society and requires universal access to support programs and services.

It comprises four levels of influence:

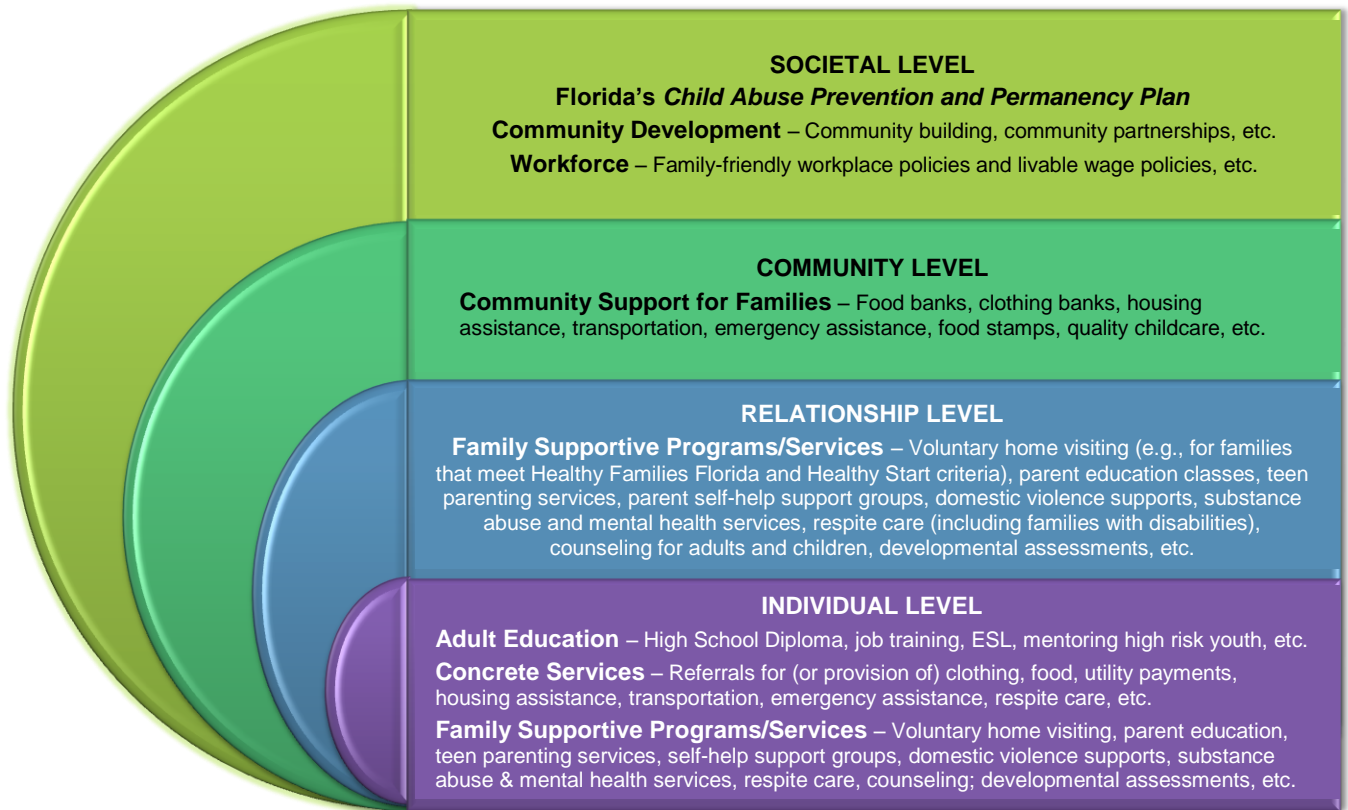
1. **Individual level:** At this level are **parent and child characteristics** – emotional and psychological characteristics, temperament, behavior, problem-solving skills, health conditions, and beliefs – that can affect the rearing of children. Interventions at this level are often designed to affect an individual's social skills, cognitive skills, behavior and immediate circumstances.
2. **Relationship level: Interpersonal relationships** with peers, intimate partners, and family members shape an individual's behavior and range of experiences. This level contains factors such as family size, cohesion, communication, support, conflict, and stability that directly affect the child and influence the way in which adults care for children and each other. Interventions at this level are often designed to improve a person's ability to engage in positive and constructive relationships, especially within the immediate family.

3. **Community level:** Families operate within **neighborhoods and communities**. Factors that characterize this level include availability of supports (governmental and community), stability, violence, poverty, disorganization, and isolation; all affect the ability of families and communities to nurture their children. Interventions at the community level are typically designed to impact the climate, systems and policies in a given (usually geographic) setting.
4. **Societal level:** The **larger culture** in which families operate and children are raised plays a significant role in how families care for their young. Religious or cultural belief systems, values such as self-reliance and family privacy, and the cultural acceptance of media violence and corporal punishment of children affect the way in which parents raise their children and the ways in which communities support families. Interventions at the societal level typically involve collaborations of multiple partners to change laws and policies as well as to determine and influence societal norms and harmful cultural belief systems.

**Florida's Socio-Ecological Continuum of Primary/Universal Prevention Strategies**  
*Accessible by the General Public Prior to the Occurrence of Child Abuse and Neglect*



**Socio-Ecological Continuum of Secondary/Selected Prevention Strategies**  
*Targeted to Families with Multiple Risk Factors Prior to the Occurrence of Child Abuse and Neglect*



Example provided for illustrative purposes only for the CAPP Council from the Ounce of Prevention Fund of Florida

### **III. PROGRAMS CURRENTLY SERVING CHILDREN WHO HAVE BEEN MALTREATED**

Prevention programs are much more cost effective than putting children into foster care. The average daily cost of a child residing in foster care is \$38.35 (BFP-Jan. 2010). Many of the below catalogued programs are able to service more children and families at a much reduced rate than the same child would be served in foster care.

#### **C18 Organizations that have been catalogued for the five year plan as collected on Myflorida Survey:**

2-1-1 Brevard, Inc.	Florida Poison Information Center Network
Agency for Persons with Disabilities	Florida's Adoption Information Center
American Therapeutic corporation	Gloria M. Silverio Foundation,501(c)3
Angel Flight Southeast	Goodwill Industries of Central FL, Inc.
Behavioral Support Services, Inc.	Goodwill Industries of Central Florida
Big Brothers Big sister of Central Florida	GROTTOES OF NORTH AMERICA
Boys Town Central Florida	Harvest Time International
Boys Town of Central Florida	Healthy Start Coalition of Brevard County Inc
Breaking Barriers Fund, Inc.	Howard Phillips Center for Children and Families
Brevard Child Abuse Prevention Task Force	Indian River City United Methodist Church
Brevard County Health Department	International Network for Children and Families
Brevard County Safe Sleeping Coalition	Intervention Services, Inc.
Brevard Family Partnership	Jewish Family services of Greater Orlando, Inc.
Brevard Outpatient Alternative Treatment	Kids House of Seminole, Inc
Brevard Schools Foundation	Kinder Institute
Brevard Workforce	Kinder Consulting & Parents Too, Inc.
Catholic Charities of Central Florida - Southern Region in Brevard	Links of Hope, Inc
CBC of Seminole	PREVENT! of Brevard, Inc.
Central Brevard Sharing Center	Project Response, Inc. Brevard County
Child Protection Team of Brevard	Resource Point
Children's Home Society	Safehouse of Seminole
Children's Home Society of FL	Scott Center for Autism Treatment
Circle of Friends Services Inc.	Scott Center of Florida Tech, Psychological Services
Circles of Care	Seminole Behavioral Healthcare
Community Coordinated Care for Children, Inc.	Seminole County Coalition for School Readiness, Inc.
Community Counseling Center of Central Florida LLC	Seminole County Coalition of Seminole for School Readiness, Inc.,
COMMUNITY TREATMENT CENTER, INC.	Seminole County Extension
Crosswinds Youth Services, Inc.	Seminole County Health Department
Department of Health, Infant, Maternal and Reproductive Health Unit	Serene Harbor, Inc.
Department of Juvenile Justice	South Brevard Sharing Center
Easter Seals Florida	South Brevard Women's Center
Eckerd Youth Alternatives, Inc	Straight From the Heart of Florida
Epilepsy Foundation of Florida	The Caribbean Community Connection of Orlando,Inc.
Escambia County Health Department, Florida Department of Health	The Center For Drug Free Living's New Horizons Program
Exchange Club Yellow Umbrella Child Abuse Prevention Center	The Center For Drug Free-Living, Inc.
Family Counseling Center of Brevard, Inc	The Grove Counseling Center, Inc.
Family Network on Disabilities	The Salvation Army Brevard County Domestic Violence Program
FAMILY PEDIATRIC CLINIC	United Way of Brevard County
Family Support Services of North Florida	University of Central Florida Marriage & Family Research Institute
Florida Healthy Kids Corporation	Whole Child Connection
Yellow Umbrella	

\*Information will be provided as to type of programs offered, target audience, cost effectiveness etc in the Appendix

See Below for Example:

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### **Circuit Prevention and Permanency Programs and Services by County**

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**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Parent Connections

**Description:** Parent Connections is a 6 week group designed to assist parents with children with tough behavioral issues.

**Availability:** 6 Week Series

**Impact Information:** The group recently started and data is collected.

**Cost-Effectiveness:** The group is available to parents who are currently receiving services at Seminole Behavioral Healthcare. Group rates are also available on sliding scale fees.

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** The group is available to parents who are currently receiving services at Seminole Behavioral Healthcare. Group rates are also available on sliding scale fees.

**Language(s):** English

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#### **IV. CHILD MALTREATMENT PREVENTION PROGRAMS**

Circuit 18 realizes the importance of strengthening the family unit in order to prevent child abuse, abandonment, or neglect. Through the efforts of local community resources and programs the ability to keep the family unit in tact produces a “win-win” situation for the State of Florida, the community, and most importantly the children.

The annual placement costs for keeping one child in care can provide prevention based programs for numerous families with children. The cost effectiveness to keep children out of care far outweighs the cost to keep them in care.

#### **IV.A. PRIMARY/UNIVERSAL PREVENTION STRATEGIES – PROGRAMS ACCESSIBLE BY THE GENERAL PUBLIC PRIOR TO THE OCCURRENCE OF CHILD ABUSE AND NEGLECT**

The following is a list of local community efforts in the prevention of child abuse, abandonment, and neglect:

#### **Circuit 18 Organizations that have been catalogued for the five year plan as collected on Myflorida Survey:**

2-1-1 Brevard, Inc.	Eckerd Youth Alternatives, Inc
Agency for Persons with Disabilities	Epilepsy Foundation of Florida
American Therapeutic corporation	Escambia County Health Department, Florida Department of Health
Angel Flight Southeast	Exchange Club Yellow Umbrella Child Abuse Prevention Center
Behavioral Support Services, Inc.	Family Counseling Center of Brevard, Inc
Big Brothers Big sister of Central Florida	Family Network on Disabilities
Boys Town Central Florida	FAMILY PEDIATRIC CLINIC
Boys Town of Central Florida	Family Support Services of North Florida
Breaking Barriers Fund, Inc.	Florida Healthy Kids Corporation
Brevard Child Abuse Prevention Task Force	Yellow Umbrella
Brevard County Health Department	Florida Poison Information Center Network
Brevard County Safe Sleeping Coalition	Florida's Adoption Information Center
Brevard Family Partnership	Gloria M. Silverio Foundation,501(c)3
Brevard Outpatient Alternative Treatment	Goodwill Industries of Central FL, Inc.
Brevard Schools Foundation	Goodwill Industries of Central Florida
Brevard Workforce	GROTTOES OF NORTH AMERICA
Catholic Charities of Central Florida - Southern Region in Brevard	Harvest Time International
CBC of Seminole	Healthy Start Coalition of Brevard County Inc
Central Brevard Sharing Center	Howard Phillips Center for Children and Families
Child Protection Team of Brevard	Indian River City United Methodist Church
Children's Home Society	International Network for Children and Families
Children's Home Society of FL	Intervention Services, Inc.
Circle of Friends Services Inc.	Jewish Family services of Greater Orlando, Inc.
Circles of Care	Kids House of Seminole, Inc
Community Coordinated Care for Children, Inc.	Kinder Institute
Community Counseling Center of Central Florida LLC	Kinder Konsulting & Parents Too, Inc.
COMMUNITY TREATMENT CENTER, INC.	Links of Hope, Inc
Crosswinds Youth Services, Inc.	PREVENT! of Brevard, Inc.
Department of Health, Infant, Maternal and Reproductive Health Unit	Project Response, Inc. Brevard County
Department of Juvenile Justice	Resource Point
Easter Seals Florida	Safehouse of Seminole
	Scott Center for Autism Treatment

Scott Center of Florida Tech, Psychological Services  
 Seminole Behavioral Healthcare  
 Seminole County Coalition for School Readiness, Inc.  
 Seminole County Coalition of Seminole for School Readiness, Inc.,  
 Seminole County Extension  
 Seminole County Health Department  
 Serene Harbor, Inc.  
 South Brevard Sharing Center  
 South Brevard Women's Center

Straight From the Heart of Florida  
 The Caribbean Community Connection of Orlando, Inc.  
 The Center For Drug Free Living's New Horizons Program  
 The Center For Drug Free-Living, Inc.  
 The Grove Counseling Center, Inc.  
 The Salvation Army Brevard County Domestic Violence Program  
 United Way of Brevard County  
 University of Central Florida Marriage & Family Research Institute  
 Whole Child Connection

\*Information will be provided as to type of programs offered, target audience, cost effectiveness etc in the Appendix

See Below for Example:

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Bully Proofing your school

**Description:** School based training and education for administrators, teachers and students on preventing bullying

**Availability:** As requested

**Impact Information:** This was the only program addressing bullying available to schools

**Cost-Effectiveness:** N/A

**Funding Source(s):** Originally funded with Safe and Drug Free School funds

**Target Audience(s):** Elementary schools

**Language(s):** English

#### **IV.B. SECONDARY/SELECTED PREVENTION STRATEGIES – PROGRAMS TARGETED TO FAMILIES WITH MULTIPLE RISK FACTORS FOR CHILD ABUSE PRIOR TO THE OCCURRENCE OF CHILD ABUSE AND NEGLECT**

Circuit 18 has identified substance abuse and family violence as the top 2 targeted groups that are at risk of children maltreatment. Formal and informal options for team-based shared practice protocols and early recognition and response to these targeted groups will strengthen the web of support for children and families.

The “Be the Wall” substance abuse campaign is an example of community efforts and response to these emergent problems. These programs will combine tracking systems to implement and measure results, and sustain supports systems for children and families.

#### **C18 Organizations that have been catalogued for the five year plan as collected on Myflorida Survey:**

2-1-1 Brevard, Inc.	Escambia County Health Department, Florida Department of Health
Agency for Persons with Disabilities	Exchange Club Yellow Umbrella Child Abuse Prevention Center
American Therapeutic corporation	Family Counseling Center of Brevard, Inc
Angel Flight Southeast	Family Network on Disabilities
Behavioral Support Services, Inc.	FAMILY PEDIATRIC CLINIC
Big Brothers Big sister of Central Florida	Family Support Services of North Florida
Boys Town Central Florida	Florida Healthy Kids Corporation
Boys Town of Central Florida	Yellow Umbrella
Breaking Barriers Fund, Inc.	Florida Poison Information Center Network
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Brevard County Health Department	Gloria M. Silverio Foundation,501(c)3
Brevard County Safe Sleeping Coalition	Goodwill Industries of Central FL, Inc.
Brevard Family Partnership	Goodwill Industries of Central Florida
Brevard Outpatient Alternative Treatment	GROTTOES OF NORTH AMERICA
Brevard Schools Foundation	Harvest Time International
Brevard Workforce	Healthy Start Coalition of Brevard County Inc
Catholic Charities of Central Florida - Southern Region in Brevard	Howard Phillips Center for Children and Families
CBC of Seminole	Indian River City United Methodist Church
Central Brevard Sharing Center	International Network for Children and Families
Child Protection Team of Brevard	Intervention Services, Inc.
Children's Home Society	Jewish Family services of Greater Orlando, Inc.
Children's Home Society of FL	Kids House of Seminole, Inc
Circle of Friends Services Inc.	Kinder Institute
Circles of Care	Kinder Konsulting & Parents Too, Inc.
Community Coordinated Care for Children, Inc.	Links of Hope, Inc
Community Counseling Center of Central Florida LLC	PREVENT! of Brevard, Inc.
COMMUNITY TREATMENT CENTER, INC.	Project Response, Inc. Brevard County
Crosswinds Youth Services, Inc.	Resource Point
Department of Health, Infant, Maternal and Reproductive Health Unit	Safehouse of Seminole
Department of Juvenile Justice	Scott Center for Autism Treatment
Easter Seals Florida	Scott Center of Florida Tech, Psychological Services
Eckerd Youth Alternatives, Inc	Seminole Behavioral Healthcare
Epilepsy Foundation of Florida	Seminole County Coalition for School Readiness, Inc.
	Seminole County Coalition of Seminole for School Readiness, Inc.,

Seminole County Extension  
 Seminole County Health Department  
 Serene Harbor, Inc.  
 South Brevard Sharing Center  
 South Brevard Women's Center  
 Straight From the Heart of Florida  
 The Caribbean Community Connection of Orlando, Inc.

The Center For Drug Free Living's New Horizons Program  
 The Center For Drug Free-Living, Inc.  
 The Grove Counseling Center, Inc.  
 The Salvation Army Brevard County Domestic Violence Program  
 United Way of Brevard County  
 University of Central Florida Marriage & Family Research Institute  
 Whole Child Connection

\*Information will be provided as to type of programs offered, target audience, cost effectiveness etc in the Appendix

### **Circuit Prevention and Permanency Programs and Services by County**

**Organization:** Department of Juvenile Justice

**Program/Service:** Multisystemic Family Therapy, Functional Family Therapy, Brief Strategic Family Therapy

**Description:** Counseling is performed in the home and community with delinquent youth and their families.

**Availability:** Weekly

**Impact Information:** Therapist work with youth and families on behavior change that is needed to increase protective factors and reduce risk factors.

**Cost-Effectiveness:** Working with eligible youth and their families in the community results is more cost effective than residential placement for those youth that are eligible.

**Funding Source(s):** State Government

**Target Audience(s):** Youth must be involved in the juvenile justice system while being considered for residential commitment due to their delinquency criminal involvement or violations.

**Language(s):** English

\*To assist with future planning efforts and to continue to identify gaps in service provision and availability the Circuit 18 Catalog of Services will continue to be updated.

## V. PLAN PRIORITIES

### Priority Ranking of County-Level Needs Related to the Primary and Secondary Prevention of Child Abuse, abandonment, and neglect

County: Brevard

Priority	County-Level Need with Description	Level of Prevention Intervention Necessary to Address the Need	Protective Factors that Should be Built/Supported when Meeting this Need
1	Prevent child abuse and neglect by reducing substance abuse & domestic violence, by augmenting current programs & increase community awareness of service availability	<input checked="" type="checkbox"/> Primary <input checked="" type="checkbox"/> Secondary	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment
2	Support early childhood development and increase parent education	<input checked="" type="checkbox"/> Primary <input checked="" type="checkbox"/> Secondary	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment
3	Increase access to child and adult mental health services & augment current programs	<input checked="" type="checkbox"/> Primary <input checked="" type="checkbox"/> Secondary	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment

**County: Seminole**

<b>Priority</b>	<b>County-Level Need with Description</b>	<b>Level of Prevention Intervention Necessary to Address the Need</b>	<b>Protective Factors that Should be Built/Supported when Meeting this Need</b>
1	Prevent child abuse and neglect by reducing substance abuse & by augmenting current programs & enhancing community awareness of availability	<input checked="" type="checkbox"/> Primary <input checked="" type="checkbox"/> Secondary	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment
2	Prevent child abuse and neglect by reducing domestic violence & augmenting current services	<input checked="" type="checkbox"/> Primary <input checked="" type="checkbox"/> Secondary	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment
3	Augment child care & early childhood development/Parent education	<input checked="" type="checkbox"/> Primary <input checked="" type="checkbox"/> Secondary	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment
4	Augment mental health care	<input checked="" type="checkbox"/> Primary <input checked="" type="checkbox"/> Secondary	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment

## **VI. PLAN OF ACTION FOR THE PREVENTION OF CHILD ABUSE, ABANDONMENT, AND NEGLECT**

*A plan for steps to be taken in meeting identified needs, including the coordination and integration of services to avoid unnecessary duplication and cost, and for alternative funding strategies for meeting needs through the reallocation of existing resources, utilization of volunteers, contracting with local universities for services, and local government or private agency funding §39.001(8)(b)6.h*

### ***Vision***

Florida's highest priority is that children are raised in healthy, safe, stable, and nurturing families.

### ***Mission***

To serve as a blueprint that will be implemented to provide for the care, safety, and protection of all of Florida's children in an environment that fosters healthy social, emotional, intellectual, and physical development.

### ***Outcome***

All families and communities ensure that children are safe and nurtured and live in stable environments that promote well-being.

### ***Circuit Goal 1***

Children and teenagers are free from abuse, abandonment, and neglect and have safe, loving and permanent homes as measured by a reduction in the circuit-level child abuse rate from the fiscal year 2008-09 of **12.08** to a rate of **11.58** per 1,000 children by 30 June 2015.

#### ***Brevard County Goal 1.1***

Children and teenagers are free from abuse, abandonment, and neglect and have safe, loving and permanent homes as measured by a reduction in the county-level child abuse rate from the fiscal year 2008-09 of **16.7** to a rate of **15.87** per 1,000 children by 30 June 2015.

#### ***Seminole County Goal 1.2***

Children and teenagers are free from abuse, abandonment, and neglect and have safe, loving and permanent homes as measured by a reduction in the county-level child abuse rate from the fiscal year 2008-09 of **7.03** to a rate of **6.89** per 1,000 children by 30 June 2015.

### **Strategy 1**

By 30 June 2015, Circuit 18 will have implemented the Family Strengthening Initiative within the current provider community and continued with public and provider awareness campaigns.

<b>Priority Level:</b> <b>Brevard #1- #3</b> <b>Seminole #1- #4</b>	<b>Priority Need:</b> -Augment current substance abuse, domestic violence, child care/education & mental health programs and increase awareness of availability	
<b>A. Level of Prevention addressed by this Strategy:</b> <input checked="" type="checkbox"/> Primary Prevention/Universal Strategies ( <i>Complete D</i> ) <input checked="" type="checkbox"/> Secondary Prevention/Selected Strategies ( <i>Complete E</i> ) <b>B. Socio-Ecological Model Level(s) Influenced by this Objective:</b> <input type="checkbox"/> Societal Level <input checked="" type="checkbox"/> Relationship Level <input checked="" type="checkbox"/> Community Level <input checked="" type="checkbox"/> Individual Level	<b>C. Protective Factors that Should be Built/Supported when Meeting this Priority Need:</b> <input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment	
<b>D. Primary Prevention Continuum Addressed by this Strategy:</b> <input type="checkbox"/> Community Development <input checked="" type="checkbox"/> Community Support for Families <input checked="" type="checkbox"/> Family Supportive Programs/Services <input type="checkbox"/> Information and Referral and Helplines <input checked="" type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce	<b>E. Secondary Prevention Continuum Addressed by this Objective:</b> <input type="checkbox"/> Adult Education <input type="checkbox"/> Community Development <input checked="" type="checkbox"/> Community Support for Families <input checked="" type="checkbox"/> Concrete Services <input type="checkbox"/> Family Supportive Programs/Services <input checked="" type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce	

### **Objectives**

**Objective 1.1** Implement the Family Strengthening Initiative in the Substance Abuse provider network.

**Objective 1.2** Implement the Family Strengthening Initiative in the Domestic Violence provider network.

**Objective 1.3** Implement the Family Strengthening Initiative in the Mental Health provider network.

**Objective 1.4** Implement the Family Strengthening Initiative in the Early Education provider network.

**Objective 1.5** Year round public awareness efforts with an emphasis in April that provides information to the general population and provider network on child development, positive parenting practices and community resources.



<b>Objective 1.1</b> Implement the Family Strengthening Initiative in the Substance Abuse provider network.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identification of current Substance Abuse Providers interested in using the Family Strengthening Initiative	-Creation of Substance Abuse Provider List with contact information	Brevard TIP Seminole Children's Cabinet	DCF	July 2010	September 2010
Identification of appropriate Family Strengthening Trainer/ Training resources	-Approval by TIP/ Cabinet	DCF	Brevard TIP Seminole Children's Cabinet	August 2010	September 2010
Identification of funding sources	-Adequate funding secured	Brevard TIP Seminole Children's Cabinet United Way	BFP CBCS	September 2010	October 2010
Identification of location and scheduling of training dates and times	-Training scheduled	Brevard TIP Seminole Children's Cabinet	DCF	October 2010	November 2010
Training of Substance Abuse providers in the promotion of the five protective factors	-# of substance abuse providers who are trained in Family strengthening principles	Brevard TIP Seminole Children's Cabinet	AA/NA DCF, CFDFL The Grove Prevent! Seminole Prevention Coalition	November 2010	January 2011
Provision of Family Strengthening materials for appropriate target audience	-# of organizations utilizing Family Strengthening materials	Brevard TIP Seminole Children's Cabinet	DCF	July 2010	Ongoing
Provider websites to be updated to include Family Strengthening tip sheets	-# of websites with information of the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	February 2011	Ongoing
Provider newsletters to be updated to include articles on the five protective factors	-# of newsletters with information on the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	March 2011	Ongoing
Provider inservices/conferences to include topics related to the five protective factors	-Meeting Minutes/ Agenda	Brevard TIP Seminole Children's Cabinet	DCF	April 2011	Ongoing

<b>Objective 1.2</b> Implement the Family Strengthening Initiative in the Domestic Violence provider network.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identification of current Domestic Violence Providers interested in using the Family Strengthening Initiative	-Creation of Domestic Violence Provider List with contact information	Brevard TIP Seminole Children's Cabinet	DCF	July 2010	September 2010
Identification of appropriate Family Strengthening Trainer/ Training resources	-Approval by TIP/ Cabinet	DCF	Brevard TIP Seminole Children's Cabinet	August 2010	September 2010
Identification of funding sources	-Adequate funding secured	Brevard TIP Seminole Children's Cabinet United Way	BFP CBCS	September 2010	October 2010
Identification of location and scheduling of training dates and times	-Training scheduled	Brevard TIP Seminole Children's Cabinet	DCF	October 2010	November 2010
Training of Domestic Violence providers in the promotion of the five protective factors	-# of Domestic Violence providers who are trained in Family strengthening principles	Brevard TIP Seminole Children's Cabinet	DCF Safehouse Serene Harbour Salvation Army Women's Center	November 2010	January 2011
Provision of Family Strengthening materials for appropriate target audience	-# of organizations utilizing Family Strengthening materials	Brevard TIP Seminole Children's Cabinet	DCF Safehouse Serene Harbour Salvation Army Women's Center	July 2010	Ongoing
Provider websites to be updated to include Family Strengthening tip sheets	-# of websites with information of the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	February 2011	Ongoing
Provider newsletters to be updated to include articles on the five protective factors	-# of newsletters with information on the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	March 2011	Ongoing
Provider in-services/conferences to includes topics related to the five protective factors	-Meeting Minutes/ Agenda	Brevard TIP Seminole Children's Cabinet	DCF	April 2011	Ongoing
Collect data on current electronic media addressing youth violence in Seminole County	-Report provided to Seminole Children's Cabinet	Community Focus Subcommittee	Seminole Children's Cabinet	July 2010	December 2010

<b>Objective 1.2</b> Implement the Family Strengthening Initiative in the Domestic Violence provider network.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Choose a electronic media campaign that addresses youth violence in Seminole County	-Vote of Seminole County Children's Cabinet -Meeting Minutes	-Community Focus Subcommittee SCC	-Seminole Children's Cabinet	April 2011	May 2011
Create partnerships between member agencies to better market & support the chosen media campaign	-# of Signed MOU's	-Partner Agencies	-Seminole Children's Cabinet	June 2011	November 2011
Implement a public awareness campaign related to chosen youth violence campaign	-Campaign created	-Seminole Children's Cabinet		March 2012	September 2012

<b>Objective 1.3</b> Implement the Family Strengthening Initiative in the Mental Health provider network.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identification of current Mental Health Providers interested in using the Family Strengthening Initiative	-Creation of Mental Health Provider List with contact information	Brevard TIP Seminole Children's Cabinet	DCF	July 2010	September 2010
Identification of appropriate Family Strengthening Trainer/ Training resources	-Approval by TIP/ Cabinet	DCF	Brevard TIP Seminole Children's Cabinet	August 2010	September 2010
Identification of funding sources	-Adequate funding secured	Brevard TIP Seminole Children's Cabinet United Way	BFP CBCS	September 2010	October 2010
Identification of location and scheduling of training dates and times	-Training scheduled	Brevard TIP Seminole Children's Cabinet	DCF	October 2010	November 2010
Training of Mental Health providers in the promotion of the five protective factors	-# of Domestic Violence providers who are trained in Family strengthening principles	Brevard TIP Seminole Children's Cabinet	DCF Circles of Care Seminole Behavioral Health	November 2010	January 2011

<b>Objective 1.3</b> Implement the Family Strengthening Initiative in the Mental Health provider network.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Provision of Family Strengthening materials for appropriate target audience	-# of organizations utilizing Family Strengthening materials	Brevard TIP Seminole Children's Cabinet	DCF Circles of Care Seminole Behavioral Health	July 2010	Ongoing
Provider websites to be updated to include Family Strengthening tip sheets	-# of websites with information of the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	February 2011	Ongoing
Provider newsletters to be updated to include articles on the five protective factors	-# of newsletters with information on the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	March 2011	Ongoing
Provider inservices/conferences to include topics related to the five protective factors	-Meeting Minutes/ Agenda	Brevard TIP Seminole Children's Cabinet	DCF	April 2011	Ongoing

<b>Objective 1.4</b> Implement the Family Strengthening Initiative in the Early Education provider network.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identification of current Early Education Providers interested in using the Family Strengthening Initiative	-Creation of Early Education Provider List with contact information	Brevard TIP Seminole Children's Cabinet	DCF ELC CCA CCCC	July 2010	September 2010
Identification of appropriate Family Strengthening Trainer/ Training resources	-Approval by TIP/ Cabinet	DCF	Brevard TIP Seminole Children's Cabinet	August 2010	September 2010
Identification of funding sources	-Adequate funding secured	Brevard TIP Seminole Children's Cabinet United Way	BFP CBCS	September 2010	October 2010
Identification of location and scheduling of training dates and times	-Training scheduled	Brevard TIP Seminole Children's Cabinet	DCF	October 2010	November 2010

<b>Objective 1.4</b> Implement the Family Strengthening Initiative in the Early Education provider network.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Training of Early Education providers in the promotion of the five protective factors	-# of Early Education providers who are trained in Family strengthening principles	Brevard TIP Seminole Children's Cabinet	DCF ELC, CCA, County School Boards	November 2010	January 2011
Provision of Family Strengthening materials for appropriate target audience	-# of organizations utilizing Family Strengthening materials	Brevard TIP Seminole Children's Cabinet	DCF ELC, CCA, County School Boards	July 2010	Ongoing
Provider websites to be updated to include Family Strengthening tip sheets	-# of websites with information of the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	February 2011	Ongoing
Provider newsletters to be updated to include articles on the five protective factors	-# of newsletters with information on the five protective factors	Brevard TIP Seminole Children's Cabinet	DCF	March 2011	Ongoing
Provider inservices/conferences to include topics related to the five protective factors	-Meeting Minutes/ Agenda	Brevard TIP Seminole Children's Cabinet	DCF	April 2011	Ongoing

<b>Objective 1.5</b> Year round public awareness efforts with an emphasis in April that provides information to the general population on child development, positive parenting practices and community resources					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Presentation by a different provider at monthly meetings specifically highlighting activities their organization provides that build protective factors in families	-# of presentations by providers at TIP/ Cabinet meetings -# of "Brown Bag" Lunch presentations in Brevard	Brevard TIP Seminole Children's Cabinet	DCF	July 2010	Ongoing
Ensure Child Abuse prevention month activities occur in April through blue ribbon campaigns, proclamation readings, materials distribution	-Calendar of Events	Brevard CAPTF Seminole CAPTF	CAPTF members	April 2011	May 2015
Increase knowledge of positive parenting practices, community supports, disciplinary techniques through currently held workshops and safety fairs	-Brevard Parent resource workshop -Seminole Safety fair	Brevard CAPTF Seminole CAPTF	County School Boards	October 2011	Annually

The Local Planning Team embraced the idea of using the Family Strengthening Initiative to enhance all of our current services because it seemed so in sync with the principals that those programs are built on. The people who are currently working with families and children have the most opportunity to talk to the families about the importance of building a strong bond with their children, or about the availability of a positive support network. They also have the opportunity to work with families in times of need to obtain concrete supports and teach problem solving skills, or even impart knowledge of appropriate developmental milestones.

### **Strategy 2**

By 30 June 2015, Circuit 18 will build a Whole Child Community by having at least one Whole Child Project in the judicial circuit that has attained a Level 2 status as outlined in the Recognition Criteria in the Whole Child Tool Kit.

<b>Priority Level:</b> Brevard #1- #3 Seminole #1- #4	<b>Priority Need:</b> -Augment current substance abuse, domestic violence, child care/education & mental health programs and increase awareness of availability - Increase access to child and adult mental health services
<b>A. Level of Prevention addressed by this Strategy:</b> <input checked="" type="checkbox"/> Primary Prevention/Universal Strategies ( <i>Complete D</i> ) <input type="checkbox"/> Secondary Prevention/Selected Strategies ( <i>Complete E</i> ) <b>B. Socio-Ecological Model Level(s) Influenced by this Objective:</b> <input checked="" type="checkbox"/> Societal Level <input checked="" type="checkbox"/> Relationship Level <input checked="" type="checkbox"/> Community Level <input checked="" type="checkbox"/> Individual Level	<b>C. Protective Factors that Should be Built/Supported when Meeting this Priority Need:</b> <input type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input type="checkbox"/> Nurturing and Attachment
<b>D. Primary Prevention Continuum Addressed by this Strategy:</b> <input checked="" type="checkbox"/> Community Development <input checked="" type="checkbox"/> Community Support for Families <input checked="" type="checkbox"/> Family Supportive Programs/Services <input checked="" type="checkbox"/> Information and Referral and Helplines <input type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce	<b>E. Secondary Prevention Continuum Addressed by this Objective:</b> <input type="checkbox"/> Adult Education <input type="checkbox"/> Community Development <input type="checkbox"/> Community Support for Families <input type="checkbox"/> Concrete Services <input type="checkbox"/> Family Supportive Programs/Services <input type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce

### **Objectives**

**Objective 2.1** Develop and support the Whole Child Community in Brevard County.

**Objective 2.2** Explore implementing the Whole Child Connection in Seminole County.

<b>Objective 2.1</b> Develop and support the Whole Child Community in Brevard County.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identify a Brevard County Administrator (currently ETS)	-Administrator assigned	Brevard TIP	Local Champions	January 2011	March 2011
Recruit new private providers	-10 new private providers join in 2011 and every year thereafter	Brevard TIP	Private providers	January 2011	December 2015
Ensure all current TIP non-profit providers are enrolled in Whole Community	-Signed MOU's	Brevard TIP	TIP members	July 2010	October 2010
Recruit non TIP non profits	-5 new non profits to join in 2011 and every year thereafter	Brevard TIP	Non Profit Organizations	October 2010	November 2010
Engage existing non profits to be ACTIVE participants	-# of providers with correct contact info -# of providers accepting service requests via online/ email system	Brevard TIP	Non Profit Organizations	Jan 2011	June 2013
Implement a public awareness campaign related to Whole Child Community	-Campaign created	Brevard TIP		June 2013	June 2014
Begin to use data from Whole Community to address and identify community issues	-# trained on reporting system -# of data presentations at TIP/LR	System Administrator Brevard TIP/ Leadership Roundtable		June 2014	June 2015

<b>Objective 2.2</b> Explore implementing Whole Child in Seminole County.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identify key community leaders who could be interested in implementing Whole Community	-Community Leader/ Organization identified	Seminole Children's Cabinet	ETS	September 2011	December 2011
Schedule presentation of Whole Child to Cabinet & community leaders	-Meeting Minutes	Seminole Children's Cabinet	ETS	January 2012	March 2012
Explore funding options for Whole Community	-Budget & Funding Analysis completed	Seminole Children's Cabinet	ETS	February 2012	April 2012
Identify a champion for implementation	-Champion identified	Seminole Children's Cabinet	ETS	February 2012	March 2012

<b>Objective 2.2</b> Explore implementing Whole Child in Seminole County.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Develop county level strategies for implementing Whole Community	-Decision of Community to begin implementation	Seminole Children's Cabinet	ETS	April 2012 * if chosen	September 2012
Gather input for customization of Seminole System	-# of meetings scheduled	Seminole Children's Cabinet	ETS	April 2012	September 2012
Begin to recruit providers to join Whole Child, explore utilizing community college to assist with marketing campaign	-# of Signed MOU's	Seminole Children's Cabinet	ETS UCF, Seminole State College	October 2012	January 2013

### **Strategy 3**

By 30 June 2015, Circuit 18 will have implemented prevention initiatives in conjunction with the faith-based community that will provide for universal or targeted efforts in which the faith community is engaged to provide family and community supports that would build the protective factors identified in the family strengthening initiative.

<b>Priority Level:</b> Brevard #1- #3 Seminole #1- #4	<b>Priority Need:</b> -Augment current substance abuse, domestic violence, child care/education & mental health programs and increase awareness of availability				
<b>A. Level of Prevention addressed by this Strategy:</b> <input checked="" type="checkbox"/> Primary Prevention/Universal Strategies ( <i>Complete D</i> ) <input checked="" type="checkbox"/> Secondary Prevention/Selected Strategies ( <i>Complete E</i> ) <b>B. Socio-Ecological Model Level(s) Influenced by this Objective:</b> <input type="checkbox"/> Societal Level <input checked="" type="checkbox"/> Relationship Level <input checked="" type="checkbox"/> Community Level <input checked="" type="checkbox"/> Individual Level		<b>C. Protective Factors that Should be Built/Supported when Meeting this Priority Need:</b> <input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input type="checkbox"/> Nurturing and Attachment			
<b>D. Primary Prevention Continuum Addressed by this Strategy:</b> <input checked="" type="checkbox"/> Community Development <input checked="" type="checkbox"/> Community Support for Families <input checked="" type="checkbox"/> Family Supportive Programs/Services <input checked="" type="checkbox"/> Information and Referral and Helplines <input checked="" type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce		<b>E. Secondary Prevention Continuum Addressed by this Objective:</b> <input checked="" type="checkbox"/> Adult Education <input checked="" type="checkbox"/> Community Development <input checked="" type="checkbox"/> Community Support for Families <input checked="" type="checkbox"/> Concrete Services <input checked="" type="checkbox"/> Family Supportive Programs/Services <input checked="" type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce			

### **Objectives**

**Objective 3.1** Develop strategies to engage the Brevard County Interfaith coalition in the promotion of child abuse prevention using the protective factors with emphasis on social connections, concrete supports, and knowledge of parenting and child development.



**Objective 3.2** Develop strategies to engage Resourcepoint in the promotion of child abuse prevention with emphasis on social connections and concrete supports in times of need. (Resource Point provides access to resources and service provided by local agencies through an online platform)

**Objective 3.3** Develop strategies to engage Pathways to Home in the promotion of child abuse prevention through provision of concrete supports to families facing homelessness and case management services to increase parental resilience in Seminole County.

<b>Objective 3.1</b> Develop strategies to engage the Brevard County Interfaith coalition in the promotion of child abuse prevention using the protective factors with emphasis on social connections, concrete supports, and knowledge of parenting and child development.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Meet with the Interfaith coalition advisory board & provide information on Family Strengthening initiative	-Meeting Minutes	Interfaith director Valerie Holmes & Tracy Little, TIP Subcommittee	Advisory Board- Jennifer Taylor, Rev. Drew Wales, Paul Lucas	October 2010	July 2010
Interfaith Coalition to create and maintain a listing of all faith based agencies and details of programs providing familial supports.	-Creation of Listing	Interfaith Coalition		Nov 2010	Ongoing
Reconcile list of faith based agencies into Whole Child , 211 and five year plan	-# of Faith based organizations listed in Whole Community, 211 & five year plan	Interfaith Coalition	Whole child administrator, 211, DCF LPT convener	June 2011	Ongoing
Interfaith Coalition to develop a training manual for the faith community to educate their staff & volunteers on how to build the protective factors in families, identify signs of abuse, community resources etc	-Document created	Interfaith Coalition director		Nov 2010	October 2010
5 Protective factors training at annual interfaith conference	-Conference Agenda/Schedule	Brevard Interfaith coalition advisory board	BFP, Brevard Interfaith coalition advisory board	April 2011	Annually
Develop and enhance partnerships between social service agencies and faith based organizations.	-# of presentations at staff & organizational meetings	Brevard Interfaith coalition	DCF, BFP, ACCESS	June 2011	Ongoing
Take the list of faith based organizations and partner them up with social service organizations in the nearby area	-Create a partnership between 3-5 churches near each organization	North/Central/South Advisory board & TIP & United Way	DCF, BFP, ACCESS	June 2011	Ongoing

<b>Objective 3.2</b> Develop strategies to engage Resourcepoint in the promotion of child of child abuse prevention with emphasis on social connections and concrete supports in times of need.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identify key community leaders who could be interested in utilizing Resourcepoint	-Creation of list & invitation to meeting	Seminole Children's Cabinet	Resourcepoint Northland Church	March 2011	May 2011
Schedule presentation of Resourcepoint to Cabinet & community leaders	-Meeting Minutes	Seminole Children's Cabinet	Resourcepoint Northland Church	June 2011	July 2011
Continued Linkage with Pathways to Home	-Pathways utilization of Resourcepoint program for Intake	Seminole Children's Cabinet	Resourcepoint Northland Church Pathways	July 2010	Ongoing
Encourage members, providers, faith based organizations to join resource point	-# of new organizations that join Resourcepoint	Seminole Children's Cabinet	211, United Way, Resourcepoint	June 2011	Ongoing
Utilize data from Resourcepoint for planning purposes	-Utilization of data at planning meetings	Seminole Children's Cabinet	Member agencies Resourcepoint	July 2013	June 2015
Educate The Cabinet & DCF & CBC (social service organizations) on available faith based services	-2 presentations by a faith community at a Cabinet meeting/ DCF/ CBC staff meeting	Seminole Children's Cabinet	Resourcepoint, Faith community	August 2011	ongoing

<b>Objective 3.3</b> Develop strategies to engage Pathways to home in the promotion of child abuse prevention through provision of concrete supports to families facing homelessness and case management services to increase parental resilience.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Create a Short term subcommittee to identify property managers in the area that would be willing to accept reduced rental rates	-Subcommittee created	-Seminole Children's Cabinet		July 2010	September 2010
Commit local property managers to acceptance of reduced rental rates	-Signed MOU with Pathways	-Pathways to Home	-Seminole Children's Cabinet	September 2010	January 2011
Continue to work with local builders to renovate existing foreclosed home to provide affordable housing to families	-# of houses renovated -# of families provided with affordable homes	-Pathways to Home		July 2010	Ongoing

<b>Objective 3.3</b> Develop strategies to engage Pathways to home in the promotion of child abuse prevention through provision of concrete supports to families facing homelessness and case management services to increase parental resilience.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Establish a Homeless Prevention Center to provide homeless families and precariously housed families with a one-stop location to access a broad range of services to prevent homelessness and link homeless families to shelter, medical services, employment opportunities, rental/utility assistance, identification, counseling, and a full spectrum of case management services.	-Homeless Prevention Center Opening	-Pathways to Home	-Boystown	January 2011	June 2011
Identification of appropriate families through Partner agencies & Homeless Prevention Center	-# of Families linked to appropriate services	-Pathways to Home	-MOU agencies	July 2010	ongoing
Provision of FDIC training to families to assist families in the movement to economic self sufficiency	-# of Individuals trained	-Pathways to Home	-MOU agencies	July 2010	ongoing
Develop deeper partnerships with Faith Based Communities to provide Concrete supports to families who have moved into reduced rate housing	-# of signed MOU's -# of homes appropriately furnished	Pathways Seminole Children's Cabinet	Faith based community	Dec 2010	June 2015

#### Strategy 4

Circuit 18 will support the statewide efforts to increase the availability and capacity of Healthy Families Florida to provide home visitation for families at high risk of abuse and neglect and in need of parenting education and support over the five-year period from July 2010 – June 2015.

<b>Priority Level:</b> #2 Brevard County	<b>Priority Need:</b> Support early childhood development and increase parent education			
<b>A. Level of Prevention addressed by this Strategy:</b> <input type="checkbox"/> Primary Prevention/Universal Strategies ( <i>Complete D</i> ) <input checked="" type="checkbox"/> Secondary Prevention/Selected Strategies ( <i>Complete E</i> ) <b>B. Socio-Ecological Model Level(s) Influenced by this Objective:</b> <input type="checkbox"/> Societal Level <input checked="" type="checkbox"/> Relationship Level <input checked="" type="checkbox"/> Community Level <input checked="" type="checkbox"/> Individual Level		<b>C. Protective Factors that Should be Built/Supported when Meeting this Priority Need:</b> <input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment		
<b>D. Primary Prevention Continuum Addressed by this Strategy:</b> <input type="checkbox"/> Community Development <input type="checkbox"/> Community Support for Families <input type="checkbox"/> Family Supportive Programs/Services <input type="checkbox"/> Information and Referral and Helplines <input type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce		<b>E. Secondary Prevention Continuum Addressed by this Objective:</b> <input checked="" type="checkbox"/> Adult Education <input checked="" type="checkbox"/> Community Development <input checked="" type="checkbox"/> Community Support for Families <input checked="" type="checkbox"/> Concrete Services <input checked="" type="checkbox"/> Family Supportive Programs/Services <input type="checkbox"/> Public Awareness and Education Campaigns <input type="checkbox"/> Workforce		

#### Objectives

1.1 Continue, enhance and expand Healthy Families Florida.

<b>Objective:</b> 1.1 Continue, enhance and expand Healthy Families Florida.					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
Implement advocacy strategies to align with Healthy Families Florida's legislative priorities.	-100% of advocacy strategies will align with legislative priorities and messages set forth by Healthy Families Florida.	Healthy Families Brevard	Healthy Families Florida & United Way	July 1, 2010	June 30, 2015
Develop and enhance partnerships to support program efforts.	-Number of new or enhanced Memoranda of Agreement (MOAs). Measures: 4	Healthy Families Brevard,	Local partners, ELC, DCF, hospitals, health dept, former foster care youth (BFP)	July 1, 2010	On-going

<b>Objective:</b> 1.1 Continue, enhance and expand Healthy Families Florida.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
			(e.g., Early Learning Providers, Pediatricians, Other Home Visiting programs)		
Educate community partners about Healthy Families services and its benefits.	-Number of meetings, presentations, community events and public awareness efforts, etc. conducted to increase the awareness and purpose of the program. (4 annually)	Healthy Families Brevard	TIP cross training concept	July 1, 2010	On-going
Facilitate multi-disciplinary staffing for families with an open child protection investigation, case, or prevention referral.	-All referrals from CPI and CBC agencies to Healthy Families with an open investigation; and All appropriate HF participants with an open investigation or case will have a multi-disciplinary staffing.	CPI Healthy Families Brevard BFP	Other community partners serving the family.	July 1, 2010	On-going
Work with Healthy Families Florida to determine unmet need for Healthy Families services in the community.	Report of unmet need will be submitted to Healthy Families Florida, based on criteria developed through partnership with Healthy Families Florida.	Healthy Families Florida	Healthy Families Florida & Healthy Families Brevard, DCF; Vital Statistics; Healthy Start;	July 1, 2010	December 31, 2010
Obtain letters of support from community partners when grant opportunities arise.	100% of grant applications will include letters of support from community partners.	Healthy Families Brevard	BFP, members of TIP, DCF,	July 1, 2010	On-going

## **VII. MONITORING AND EVALUATION**

*Plans for monitoring progress and for determining the results of the prevention efforts.*

<b>Month</b>	<b>Year 1 2010-2011</b>	<b>Year 2 2011-2012</b>	<b>Year 3 2012-2013</b>	<b>Year 4 2013-2014</b>	<b>Year 5 2014-2015</b>
<b>July</b>		FY 2010-2011 Annual Report (July – June) due to EOG	FY 2012-2013 Annual Report (July – June) due to EOG	FY 2013-2014 Annual Report (July – June) due to EOG	FY 2014-2015 Annual Report (July – June) due to EOG
<b>August</b>					
<b>September</b>					
<b>October</b>	3-Month (July – Sept.) Monitoring Report due to EOG	3-Month (July – Sept.) Monitoring Report due to EOG	3-Month (July – Sept.) Monitoring Report due to EOG	3-Month (July – Sept.) Monitoring Report due to EOG	
<b>November</b>					
<b>December</b>					
<b>January</b>					
<b>February</b>					Draft 5-year plan for 2015-2020 due to EOG
<b>March</b>					
<b>April</b>	6-Month (Nov. – March) Monitoring Report due to EOG	6-Month (Nov. – March) Monitoring Report due to EOG	6-Month (Nov. – March) Monitoring Report due to EOG	6-Month (Nov. – March) Monitoring Report due to EOG	
<b>May</b>					Final 5-year plan for 2015-2020 due to EOG
<b>June</b>					

## VII.A. MONITORING PLAN IMPLEMENTATION

See Below for a copy of the Monitoring report template that will be utilized:

<b>Objective(s):</b>					
ACTION STEP	PLANNED SCHEDULE		ACTUAL SCHEDULE		STATUS
	Begin Date <i>List the begin date identified in the plan.</i>	End Date <i>List the end date identified in the plan.</i>	Start <i>List the date started.</i>	Finish <i>List the date completed.</i>	
					- Not started - In process - Completed
	<b>MEASURES/ BENCHMARKS</b>			<b>OPTIONAL COMMENTS</b>	
	<i>Report on the results assessed to determine if progress is being made toward achieving the established goal.</i>			<i>Adjustments: planned or made</i>	
ACTION STEP	PLANNED SCHEDULE		ACTUAL SCHEDULE		STATUS
	Begin Date <i>List the begin date identified in the plan.</i>	End Date <i>List the end date identified in the plan.</i>	Start <i>List the date started.</i>	Finish <i>List the date completed.</i>	
					- Not started - In process - Completed
	<b>MEASURES/ BENCHMARKS</b>			<b>OPTIONAL COMMENTS</b>	
	<i>Report on the results assessed to determine if progress is being made toward achieving the established goal.</i>			<i>Adjustments: planned or made</i>	

Etc.

- Partners will be tasked with implementation efforts and complete their sections of the monitoring report template. They will also discuss their progress with the entire planning team on a bi-monthly conference call. These conversations will serve to guide decisions about process implementation and performance. The information will then be rolled up into the monitoring reports to be submitted to the Executive Office of the Governor.

## **VII. B ANNUAL PROGRESS REPORTING**

- Quarterly the team members will talk through the outline for the annual progress report. The benefits of sharing this information on a regularly scheduled basis, not only includes having the annual report compiled throughout the year, but also inform, guide and give cause for truly informed decision-making about continued and future direction and results.
- On an annual basis the Executive Leadership of DCF and the CBC's will meet to discuss progress and outline strategies for plan completion and update.
- The reports will be presented to the Leadership Roundtable (Community Alliance) in Brevard County & the Seminole Children's Cabinet for review before submission.



## **VIII. BARRIERS**

### **Barriers related to the prevention of abuse, abandonment, and neglect of children**

- Funding is the largest barrier identified by the local planning teams to the prevention of abuse, abandonment and neglect of children. As the economy struggles, there is more demand for services from the community, yet funding of these services is being cut. The result is that organizations are continually trying to serve more people with fewer funds. Sometimes there is even competition among agencies to receive the same grant or funding stream. This can create programs that work in silos rather than in collaboration. The fact that insurance only covers certain types of services for families is often a barrier to them receiving the correct treatment for their particular issue. Funding also affects social welfare agencies due to the lower than average salaries available to front line staff, this can result in higher turnover and loss of knowledge and manpower to the system as a whole.
- Public awareness has also been identified as a barrier to the prevention of child abuse, abandonment and neglect. Public awareness affects child abuse/ neglect prevention in two different ways. The first public awareness issue is that families experiencing trauma are not always aware that there is assistance available in the community. It is imperative that marketing plans continue to encompass outreach to families along side community and faith based organizations as well as county government officials. Another barrier may be that many current prevention strategies are deficit based thereby stigmatizing accessing community resources. The cultural values of some families may also be a barrier to child abuse/ neglect prevention as families are discouraged from accessing outside resources or even speaking about familial problems.
- The second public perception issue is that the community at large does not understand that child abuse and neglect does occur in their community, and that they can play a role in preventing it. In addition, the community needs to be aware that child abuse/ neglect can have long lasting affects such as increased rates of criminal activity. With the movement to more localized community based care agencies, there may be some loss of saturation of message, as different agencies choose varying prevention campaigns. Relaxed public perception of harm and popularization by the media related to drug and alcohol use is also a barrier to child abuse/ neglect prevention.
- A local barrier is the impending lay-offs created by the Space Center program cuts which are expected to result in the loss of 9,000 jobs with a ripple effect in the upcoming two years of another 21,000 jobs. Brevard County is heavily supported by the space industry and the resulting loss of employment and stability for families will result in increased housing issues, family violence, and mental health issues.

## **IX. RECOMMENDATIONS**

- Funding should follow the needs of the child or family and not the organizational structure. Funding streams should be reconfigured to allow agencies to work in partnership rather than silos. Strong support for the Title IV E waiver should occur, to continue to allow agencies to use monies for prevention activities rather than foster care.
- As more funding is focused on prevention programs, a comprehensive data base to track these clients should be developed to insure that the families are being well served and we are providing positive outcomes for children.
- Medicaid and other Insurance carriers should be encouraged to be more flexible in their acceptance of providers to insure that families are receiving the appropriate services for their needs.
- The state should take the lead in evaluating and sharing evidence based practices. One way to increase public awareness would be to have Prevention Specialists in each Circuit. The Prevention Specialist could help coordinate evidence based practices and prevention messages across organizations so that the families are receiving consistent messaging. The Prevention Specialist would provide or arrange for trainings that reinforce a consistent prevention message. The Prevention Specialist could also directly handle the Prevention documents as generated by the hotline. The Prevention Specialist could insure that the messaging was culturally acceptable as well as strength based to help de-stigmatize accessing services.

### **PART 3 – PLAN FOR THE PROMOTION OF ADOPTION**

#### **I. STATUS OF ADOPTION PROMOTION**

##### ***From the Data System – Federal Measures***

*Note: These are county level data that cannot be rolled up to circuit level data.*

1. Of the children adopted during the period July 2008 through June 2009, the percent who were adopted within 24 months of entering out of home care

<b>Brevard</b>	<b>63.5%</b>	<b>Seminole</b>	<b>18.5%</b>
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2. Median length of stay for children whose adoptions were finalized

<b>Brevard</b>	<b>20.3 months</b>	<b>Seminole</b>	<b>30.9 months</b>
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3. Percent of foster children in care 17+ months who were adopted by the end of the period

<b>Brevard</b>	<b>19.5%</b>	<b>Seminole</b>	<b>49%</b>
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4. Percent of children in foster care 17+ months who became legally free for adoption within six months

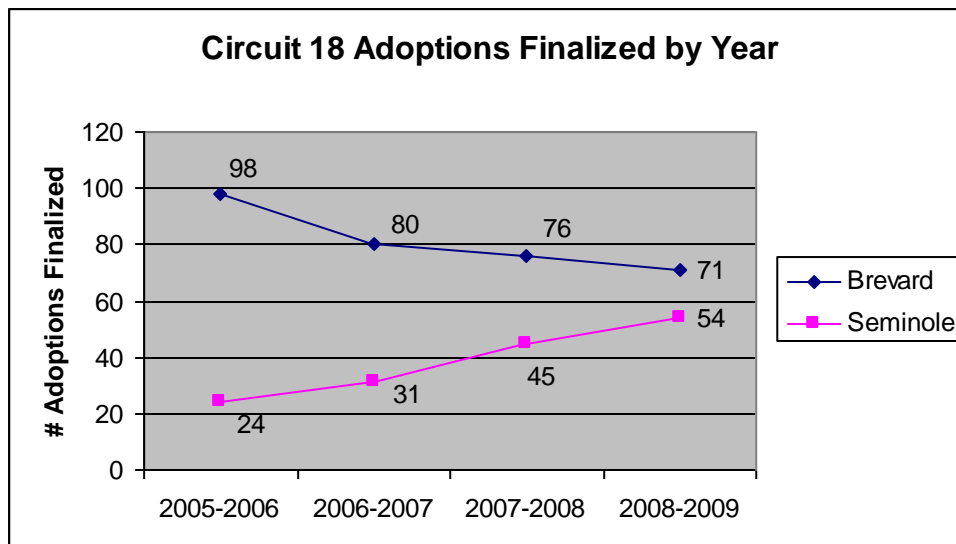
<b>Brevard</b>	<b>2.7%</b>	<b>Seminole</b>	<b>13%</b>
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5. Of the children legally free for adoption on 1 July 2008, the percent adopted by 30 June 2009

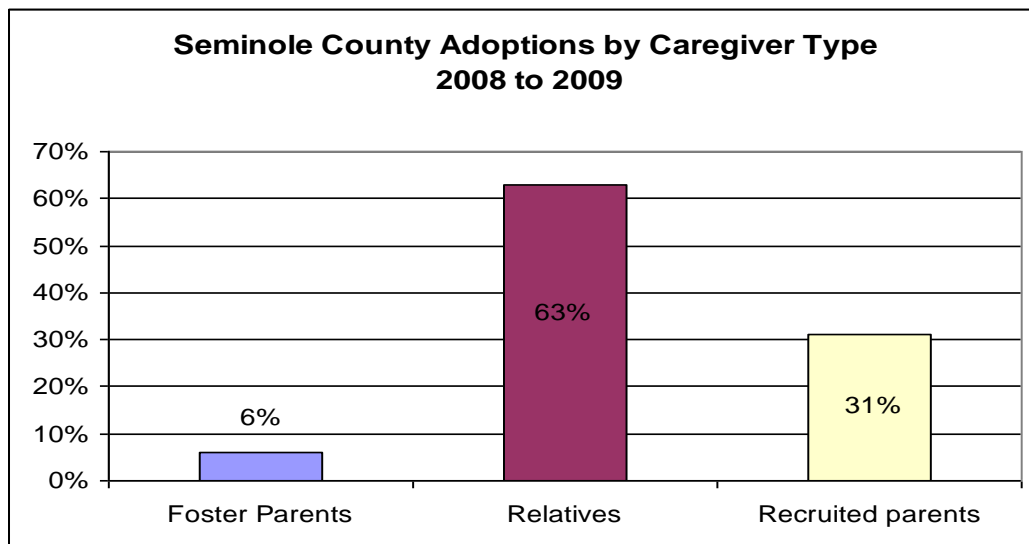
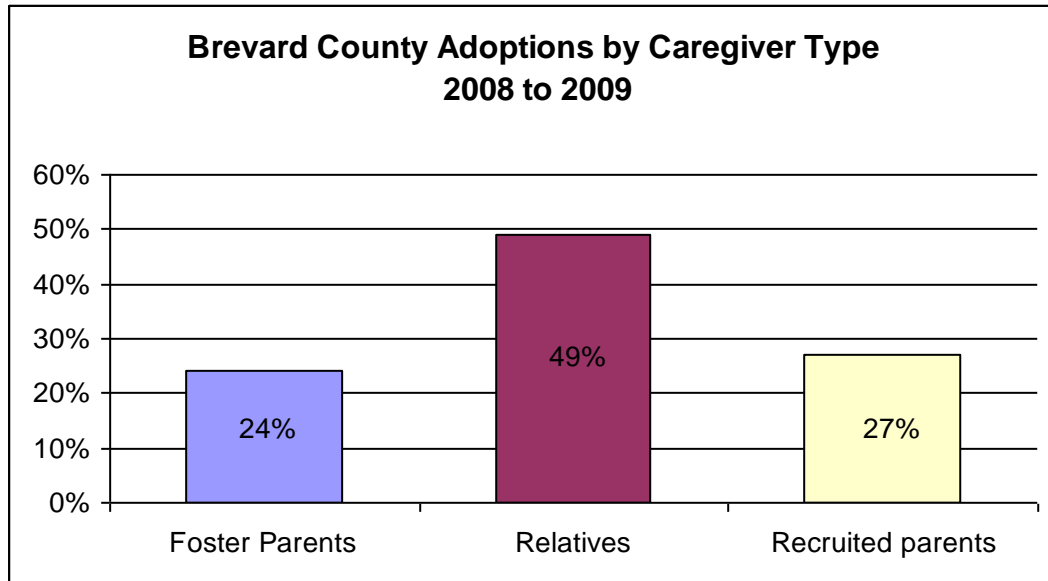
<b>Brevard</b>	<b>46%</b>	<b>Seminole</b>	<b>80.8%</b>
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##### ***From the Data System – Other Measures***

6. Number of adoptions finalized:



7. Percent of children adopted by relatives, by foster parents and by recruited parents.  
FY 08-09



In both counties, the largest groups of adoptive parents are relatives. Continued emphasis needs to occur to insure that the relatives and children are aware of the benefits of adoption and supports that are available following the adoption, in order to encourage relative adoptions.

8. Number of children in out of home care for 12 months or more on 30 June 2009

**Brevard                      193                      Seminole                      118**

9. Of the children legally free for adoption on 30 June 2009, the length of time since becoming legally free for adoption

County	<12 Months	12 Months to <24 Months	24 Months to < 36 Months	36 Months or More
Brevard	6	17	2	29
Seminole	0	6	2	10

10. Number of children with a goal of APPLA as of 30 June 2009

County	Count
Brevard	58
Seminole	45

The CBC's are actively reviewing children currently listed with a goal of APPLA to determine if this is still the most appropriate goal for the child.

11. The length of time between becoming legally free for adoption and adoption finalization for children adopted during SFY 2008-2009

County	<12 Months	12 Months to <24 Months	24 Months to < 36 Months	36 Months to < 48 Months	48 Months or More
Brevard	47	17	3	1	3
Seminole	34	18	1	1	

12. Number of children in out of home care available for adoption who need child-specific adoption promotion efforts as of 30 June 2009

**Brevard                      24                      Seminole                      6**

13. Number of sibling groups in out of home care available for adoption who need child-specific adoption promotion efforts as of 30 June 2009

**Brevard                      4                      Seminole                      1**

14. Time (in months) children have been waiting for adoption by age ranges and by race

**Brevard**

Race	<12 Months	12 Months to <24 Months	24 Months to < 36 Months	36 Months or More
Caucasian	7	1	2	7
African American	2	0	1	4

**Seminole**

Race	<12 Months	12 Months to <24 Months	24 Months to < 36 Months	36 Months or More
Caucasian	0	0	0	0
African American	1		2	3

36 Months or More	0-5 Years of Age	6-12 Years of Age	13-18 Years of Age
Brevard	3	12	9
Seminole		2	4

**15. Other Data**

	Medically Complex	Sibling groups
Brevard	4	7
Seminole	0	1

Brevard County has several medically complex children that need targeted recruitment efforts. Several of the children in Seminole county that are showing as being available for adoption for 24 months or more, were actually matched with prospective families that did not go through with finalization. It is common in both counties that bulk of the children awaiting adoption are over the age of six with a strong tendency towards being teenagers. The entire population of children awaiting adoption in Seminole County is African American. Recruitment efforts need to focus on the type of children that are currently in care in order to assure the best match.

## **II. CONTINUUM OF ADOPTION PROMOTION PROGRAMS**

Circuit 18 is committed to developing a continuum of adoption promotion programs that creates a comprehensive approach to the promotion of adoption including the following categories.

**Adoption awareness efforts** – Web-based, television, newspaper, magazine and radio public service announcements that provide a backdrop for general community awareness about the children in foster care who need adoptive families. The *Explore Adoption* campaign is pre-packaged and ready to be customized and used.

**Targeted recruitment efforts** – Focusing on specific groups of children and teens needing homes and identifying and targeting those communities most likely to adopt these children. Descriptions of common special needs of available children will lead to target populations that should be recruited; community and faith-based initiatives; incentive programs for foster and adoptive families to recruit others from their communities; advertisements, posters or flyers at places where foster and adoptive parents typically shop or visit; Web sites such as *Explore Adoption*; etc. The *Explore Adoption* campaign is pre-packaged and ready to be used.

**Child-specific recruitment efforts** – Locating and matching an identified waiting child with an approved adoptive family; media or materials describing and recruiting parents for an individual child; statewide and national adoption Web sites (e.g., *Explore Adoption*, Adoption Information Center, etc.); statewide and local heart galleries; radio, newspaper or television features; “passports” or brochures featuring the child’s strengths and needs; etc.

**Orientation for prospective adoptive parents** – Meetings for staff to explain the adoption process and requirements for becoming an adoptive family; follow-up literature and guides; etc.

**Assistance (navigating the system) for prospective adoptive parents** – Consistent contact with prospective families, helpdesk for prospective families, guidebooks, brochures or paperwork that explains the process and steps that must be completed to become an approved adoptive parent, etc. *Explore Adoption* Web site has a FAQ page that would assist with this.

**Pre-adoption training for prospective parents** – Adoptive parent training (e.g., MAPP) and family self-assessment to determine if adoption is a feasible plan for prospective adoptive family, adoption specific training after completion of the MAPP class, etc.

**Pre-adoption information for “waiting” parents** (i.e., family approved for adoption) – Referrals to local adoptive parent support groups; consultation, brochures or paperwork explaining the process and steps that must be completed once a child is identified as a possible match for approved adoptive families; adoption-specific training after receiving approval to adopt; etc.

**Placement case management for “pre-adoptive” parents** – Match staffing, placement supervision, child history disclosure, anticipated child-specific services and training needs, etc.

### **III. PROGRAMS CURRENTLY PROMOTING ADOPTION**

#### **Brevard**

- **Name of the program:** Brevard Family Partnership
- **Target audience for the program:** The target audiences for adoption promotion are the families residing in the state of Florida in Brevard County. There is a need for families of multi ethnic origins whom are culturally diverse to provide permanent homes for children and youth of all ages. BFP will further enhance the level of awareness, acceptance and involvement of the general public and minority communities, businesses and organizations throughout Brevard County in an effort to increase the number of adoptions. This includes special needs children and siblings groups.

Individuals in the following venues will be contacted to most effectively market to the specific community. These contacts will be used to generate a database, identifying the most responsive candidates and to initiate support of the Adoption Awareness campaign.

- Faith based organizations (monthly)
  - Neighborhood Associations (quarterly)
  - Educational Community i.e. teachers, staff and administrators (annually)
  - Childcare Centers (annually)
  - Foster Parents and the Foster Parent Association (monthly)
  - Community Groups (MADD, Big Brothers/Big Sisters, YMCA, Weed and Seed) (Quarterly)
  - Civic Groups (Rotary Club, Kiwanis Club, Historical Restoration) (annually)
- 
- **Counties served by the program:** Brevard
  - **Frequency of provision:** Ongoing
  - **Number of families reached:** During FY 2008-2009, BFP provided MAPP training to 96 individuals and has approved 27 families for adoption.
  - **Most recent impact data (with date of collection):** During FY 2008-2009, BFP provided MAPP training to 96 individuals and has approved 27 families for adoption. As a result, there have been 18 matches with families in Brevard County for 14 children as a direct result of the recruitment efforts being made. There were a total of 63 finalizations at the close of the fiscal year 2008-2009.
  - **Most recent cost-effectiveness data (with date of determination):** The average daily cost of a child residing in foster care is \$38.35 (BFP-Jan. 2010). If 60 children are adopted through June 2010, the annual placement costs for these children would be \$839,865 (38.35 X 365 X 60) This figure does not include the cost of case management and the daily for BFP's subcontracted child-placing agencies. For families residing in Brevard County whom are interested in adopting, there are no fees incurred with the adoption process. BFP funds the cost of necessary background screenings and attorney fees necessary for the Adoption Finalization process to occur.
  - **Sources of funding:** Adoption support services are funded by state and federal programs including Medicaid Administration, Safe and Stable Families Adoption, Promotion and Support Services, Adoption Title IV E, Adoption TANF, Non Recurring Adoption Expenses, Adoption Subsidies, Title IV E Maintenance Adoption Subsidy and State Funded Maintenance Adoption Subsidy, monies through fundraising (when appropriate) and private donations from the community.



- **Type of adoption promotion strategy:** Brevard Family Partnership (BFP) currently subcontracts for 3 Adoption Support Coordinator positions. The Adoption Support Coordinator is assigned as a secondary support (to primary Care Manager) and completes all adoption specific casework activity for children and youth in identified placements. Essentially, at the point of Termination of Parental Rights the Primary Care Manager requests an Adoption Support Coordinator to be assigned. The Adoption Support Coordinator follows the case up to the point of Adoption Finalization, providing support and assistance to the family after finalization through an available array of post adoptive services. Brevard Family Partnership employs two Adoption Recruiters who work with families in the community that are interested in adoption but do not have an identified child. The Adoption Recruiters facilitate Adopt Only MAPP classes, complete the adoption home study and engage approved families in adoption matching events on a quarterly basis. BFP implemented the Heart Gallery in 2006 resulting in increased awareness of the children available for adoption. Families are referred to the BFP website, the Adoption Exchange System and callers interested in adoption have access to the website for the Office of Adoption and Child Protection (that encompasses a dedicated clearinghouse containing pertinent adoption information.) BFP provides quality customer service and maintains a 24 hour customer care line to answer any questions pre and post adoption families may have BFP values every call and every customer and is committed to returning calls in a professional and prompt manner.

Team members of all children available for adoption engage in Quarterly Staffing Reviews to reasonable efforts towards finalizing permanency options. The following information is reviewed within the context of a Quarterly Staffing Review; dates and types of recruitment activity child engaged in, special needs of child(ren), date of most recent physical, dental, vision and hearing exam, date discussed adoption with the child, date of most recent child study and date registered on the following databases: FSFN, Adoptuskids, Adoptable kids that includes the date of most recent photo.

**Adoption awareness campaign;** Brevard Family Partnership has created an Adoption Recruitment Implementation Plan that consists of the following:

1. **Targeted recruitment efforts;** BFP has tailored specific marketing materials for the recruitment of homes for teens and special needs children.
2. **Adoption orientation and assistance to prospective parents;** BFP provides a mandatory Adoption Orientation and Adopt Only MAPP classes for prospective adoptive parents.
3. **Pre adoption training and information for prospective parents;** BFP holds question and answer sessions at various community events to promote adoption. Informational brochures are available.

Brevard Family Partnership is committed to a comprehensive approach to adoption recruitment including:

**Adoption awareness efforts** – BFP Website, Heart Gallery, television, billboard, magazine, newspaper, and radio public service announcements that provide a backdrop for general community awareness about the children in foster care who need adoptive families.

**Targeted recruitment efforts** – Targeted efforts through the Brevard Interfaith Coalition, Future presentations will focus on specific groups of children and teens needing homes and identifying and targeting those communities most likely to adopt

these children. Neighborhood Associations, individual congregations, teachers groups will be given presentations on specific children available for adoption. BFP has a mobile heart gallery, and individual child bio cards to augment these recruitment efforts. Current activities include quarterly adoption newsletter that highlights one child per quarter, foster parent association meeting presentations, and magazine features.

**Child-specific recruitment efforts** – Prepared bio cards, The BFP Heart Gallery, BFP and statewide Explore Adoption Website. Occasionally children are selected to attend MAPP class. The quarterly adoption newsletter, and presentations to the Brevard Interfaith Coalition.

**Orientation for prospective adoptive parents** – BFP staff conduct orientation meetings 6 times per year, and BFP has subcontracted additional orientations and adoptive parent MAPP training classes through community providers. Website contains adoption FAQ's for prospective adoptive parents. Several Protective factors are covered in this curriculum including parental resilience, social connections, developmental milestones, concrete supports etc.

**Assistance (navigating the system) for prospective adoptive parents** – BFP has a customer care line for prospective families, guidebooks, brochures and heart gallery inquiries. *Explore Adoption* Web site also has a FAQ page that assists with this.

**Pre-adoption training for prospective parents** – Adoptive parent training (e.g., MAPP) and family self-assessment to determine if adoption is a feasible plan for prospective adoptive family, adoption specific training including Tools for Positive Behavioral Change after completion of the MAPP class, etc. BFP will be switching to the PRIDE curriculum in FY 10-11. Several Protective factors are covered in this curriculum including parental resilience, social connections, developmental milestones etc.

**Pre-adoption information for “waiting” parents** (i.e., family approved for adoption) – Approved families are invited to quarterly matching events, receive quarterly adoption newsletters, and referrals to adoption support groups as part of the Foster/Adoptive Parent Association. Several Protective factors are covered in this curriculum including parental resilience, social connections, developmental milestones, concrete supports etc.

**Placement case management for “pre-adoptive” parents** – Match staffing, placement supervision, child history disclosure, anticipated child-specific services and training needs.

## Seminole

- **Name of the program:** CBC Seminole
- **Target audience for the program:** Families residing in Seminole County who are willing and able to foster/adopt children in the foster care system. We are especially in need of families for teens and siblings groups. We are in need of more African American and multi-ethnic families. In the past, CBC Seminole has been fortunate to also appeal to families of medically complex children from around the nation to adopt children with similar disabilities as their biological children.
- **Counties served by the program:** Seminole
- **Frequency of provision:** Ongoing
- **Number of families reached:** CBC Seminole has started a campaign to reach out to the Seminole County community in the form of billboards; public service announcements; and through its website. We have started working with the One Church, One Child organization to reach out to the African American communities. We have also partnered with other churches and faith based organizations to encourage the community to embrace the children that are currently in the system in some way, either through mentoring, fostering or adopting.
- **Most recent impact data (with date of collection):** During FY 2008-2009 sixty one (61) children under CBC Seminole's supervision were adopted. Out of those 44 or 72.13% were relative adoptions; 8 or 13.11% were foster parent adoptions; and 9 or 14.75% were non-relative adoptions. Out of the 9 non-relatives 4 of the families were approved through general recruitment.
- **Most recent cost-effectiveness data (with date of determination)**
- **Sources of funding:** State and Federal funds
- **Type of adoption promotion strategy:**
  - **Adoption awareness efforts:** CBC Seminole has hosted Public Service Announcements, maintains the website with information related to fostering/adopting , and conducts community outreach throughout the community.
  - **Targeted recruitment efforts:** CBC Seminole is continuing Targeted recruitment efforts with One Church, One Child, who have been especially helpful in recruiting African-American families. CBC Seminole continues to utilize the Explore Adoption campaign materials and website.
  - **Child-specific recruitment efforts:** On a regular basis the Adoptions Specialist conducts child-specific presentations in churches, recruitment events, and to individual families. Since CBC Seminole is a relatively small organization with a small population of children needing targeted recruitment efforts, the Adoptions Specialist is on a first name basis with each child. The Adoptions Specialist is adoption competent and uses her personal knowledge of the individual child's needs to make matches based upon the children's personality and history.
  - **Orientation for prospective adoptive parents:** There is an orientation (informational) night prior to enrollment in PRIDE (took place of MAPP). In addition, the CBC Seminole website contains information that prospective adoptive parents can access such as Frequently Asked Questions.
  - **Assistance (navigating the system) for prospective adoptive parents:** CBC Seminole through its contracted agencies currently has 3 adoption specialists on staff. The Adoption Specialists typically work with a recruited adoptive family from the time of home study initiation through finalization (if they are matched). The Adoption Specialists work with an adoptive family with an identified child in their

home from the time the goal is changed through finalization. After finalization, the families are referred to Johanna Moronta, Operations Consultant with CBCS, for continued post-adoption support services and assistance.

- **Pre-adoption training for prospective parents:** CBC Seminole has recently changed its curriculum for prospective adoptive parents from MAPP (Model Approach to Partnership in Parenting) to PRIDE (Parent Resources for Information, Development, and Education). It is believed that the new curriculum will better prepare prospective parents for the types of needs that children placed in their care will have.
- **Pre-adoption information for “waiting” parents:** CBC Seminole website; reading materials from the Explore Adoption campaign; and through the adoption specialists working with the family
- **Placement case management for “pre-adoptive” parents:** Adoption specialists work directly with the family.

#### IV. PLAN PRIORITIES

##### Priority Ranking of County-Level Needs Related to the Promotion of Adoption for Children in Need of Adoptive Families

##### Circuit 18

Priority	Circuit-Level Need with Description	Types of Approaches Warranted to Meet this
1	Increase the number of families that are willing and able to adopt the type of children that are currently in care. (ie Medically complex children in Brevard, African American's in Seminole, Older children in Circuit 18)	<input checked="" type="checkbox"/> Targeted Recruitment <input checked="" type="checkbox"/> Child-Specific Recruitment <input checked="" type="checkbox"/> Assistance for Prospective Adoptive Parents
2	Increase awareness of children available for adoption through outreach to the Faith Based Community	<input checked="" type="checkbox"/> Adoption Awareness <input checked="" type="checkbox"/> Targeted Recruitment <input checked="" type="checkbox"/> Child-Specific Recruitment
3	For families to be fully educated and aware of the adoption process and the particular needs of dependent children	<input checked="" type="checkbox"/> Orientation for Prospective Adoptive Parents <input checked="" type="checkbox"/> Assistance for Prospective Adoptive Parents <input checked="" type="checkbox"/> Pre-adoption Training for Prospective Adoptive Parents <input checked="" type="checkbox"/> Pre-adoption Information for "Waiting" Parents

When determining the priorities for Circuit 18, the team felt that there were commonalities throughout the circuit that could be used to unify the plan across the counties. For instance, Priority 1 was chosen due to the fact that it is important to recruit adoptive parents that are good matches for the type of children currently in care, and this can fluctuate over time. Plans should be adaptive and able to respond to the current population needs.

## **V. PLAN OF ACTION FOR THE PROMOTION OF ADOPTION**

### ***Vision***

Florida's highest priority is that children are raised in healthy, safe, stable, and nurturing families.

### ***Mission***

To serve as a blueprint that will be implemented to provide for the care, safety, and protection of all of Florida's children in an environment that fosters healthy social, emotional, intellectual, and physical development.

### ***Outcome***

All families and communities ensure that children are safe and nurtured and live in stable environments that promote well-being.

### ***Goal 1***

The percent of children adopted within 12 months of becoming legally free for adoption will increase in Circuit 18 from the fiscal year 2008-09 rate of **66%** to **75%** by 30 June 2015.

### ***Goal 2***

The percent of children legally free for adoption who have been waiting for adoption since the date of termination of parental rights (TPR) for more than 12 months will be reduced in Circuit 18 from the June 2009 rate of **38%** to **30%** by 30 June 2015.

## Strategy 1 Targeted recruitment for teens, sibling groups and medically complex children

By 30 June 2015, Circuit 18 will Increase the number of families that are willing and able to adopt the type of children that are currently in care.

<b>Priority Level:</b> 1 & 2	<b>Priority Need:</b> Increase the number of families that are willing and able to adopt the type of children that are currently in care
<b>Types of Approaches Warranted:</b> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Adoption Awareness</li> <li><input checked="" type="checkbox"/> Targeted Recruitment</li> <li><input checked="" type="checkbox"/> Child-specific Recruitment</li> <li><input type="checkbox"/> Orientation for Prospective Adoptive Parents</li> </ul>	<b>Types of Approaches Warranted (continued):</b> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Assistance for Prospective Adoptive Parents</li> <li><input type="checkbox"/> Pre-adoption Training for Prospective Adoptive Parents</li> <li><input type="checkbox"/> Pre-adoption Information for “Waiting” Parents</li> <li><input type="checkbox"/> Placement Case Management for “Pre-adoptive” Parents</li> </ul>

### Objectives

**Objective 1.1** To increase the number of families who are interested in adopting teens & sibling groups by engaging the faith & educational community

**Objective 1.2** To increase the number of families who are interested in adopting medically complex children by engaging the medical community

**Objective:1.3** To increase the number of families who become engaged in the adoption process accessed through the Heart Gallery

<b>Objective: 1.1</b> To increase the number of families who are interested in adopting teens & sibling groups by engaging the faith & educational community					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
BFP will engage Brevard Interfaith Coalition to have a standing agenda item regarding adoption at each monthly meeting	-That adoption will become a standing agenda item	Brevard Family Partnership	Brevard Interfaith Coalition	July 2010	ongoing
BFP will highlight one specific child per month at the Brevard Interfaith Coalition meetings.	-Number of inquiries into becoming adoptive parents through the Faith Based Community	Brevard Family Partnership	Catholic Charities	August 2010	ongoing
BFP will place adoption information and highlight one child in the Brevard Interfaith quarterly newsletter	-Number of inquiries into becoming adoptive parents through the Faith Based Community	Brevard Family Partnership	Brevard Interfaith Coalition	July 2010	ongoing

<b>Objective: 1.1</b> To increase the number of families who are interested in adopting teens & sibling groups by engaging the faith & educational community					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
BFP will engage BPS to allow adoption presentations at in service trainings for teachers or alternate forums identified by BPS..	-Annual number of adoption presentations made to BPS employees.	Brevard Family Partnership	Brevard Public Schools	August 2010	ongoing
CBCS to increase recruitment efforts in those places more likely to yield potential adoptive parents for a teenager (i.e. high schools, mentoring organizations)	-Increased numbers of mentors, foster and or adoptive parents for teenagers	Community Based Care Seminole	Children's Home Society Human Service Associates Seminole County Public Schools	October 2010	ongoing
CBCS presentations specifically geared towards fostering/adopting teenagers	-Increased numbers of mentors, foster and or adoptive parents for teenagers	Community Based Care Seminole	Children's Home Society Human Service Associates Seminole Children's Cabinet	November 2010	ongoing
CBCS to continue to work with such organizations as One Church, One Child to help identify potential adoptive families	-Increase number of adoptive families that came as a result of partnership with that specific church or organization	Community Based Care Seminole One Church One Child	Human Services Associates Children's Home Society	July 2010	ongoing
CBCS to conduct presentations to churches and faith based organizations about children in the foster care system and need for adoptive families	-Increase number of adoptive families that came as a result of partnership with that specific church or organization	Community Based Care Seminole Faith Community/ Resource Point	Human Services Associates Children's Home Society	August 2010	ongoing
CBCS to increase the number of churches and faith based organizations that we can call 'partners' for seeking foster/adoptive families	-Number of inquiries into becoming adoptive parents through the faith based organization or church	Community Based Care Seminole Faith Community/ Resource Point	Human Services Associates Children's Home Society	November 2010	ongoing



<b>Objective: 1.2</b> To increase the number of families who are interested in adopting medically complex children					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
BFP will engage Health care providers to allow adoption presentations at employee meetings or community fairs..	Documentation of recruitment efforts at local health care providers all staff meetings, and community health fairs.	Brevard Family Partnership	CMS, Health First, Parrish, Wuesthoff, DOH, and local OB/Gyn and Pediatric providers	December 2010	ongoing
Local Health care providers will place a link on their website to BFP adoption information page.	Number of websites of local healthcare providers who place a link to BFP adoption site	Brevard Family Partnership	CMS, Health First, Parrish, Wuesthoff, DOH and local OB/Gyn and Pediatric providers	June 2011	ongoing

<b>Objective: 1.3</b> To increase the number of families who become engaged in the adoption process accessed through the Heart Gallery					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
BFP & CBCS will continue to market the Heart Gallery through concerted media campaigns	-Number of inquiries into becoming adoptive parents through the Heart Gallery	Brevard Family Partnership Community Based Care Seminole	DRTV	July 2010	ongoing
BFP & CBCS will update the web based Heart Gallery a minimum of bi-annually.	-Number of inquiries into becoming adoptive parents through the Heart Gallery	Brevard Family Partnership Community Based Care Seminole	DRTV	August 2010	ongoing
BFP will update the mobile Heart Gallery a minimum of quarterly.	-Number of community presentations utilizing the mobile Heart Gallery	Brevard Family Partnership	Brevard Together in Partnership members	July 2010	ongoing
BFP & CBCS Ensure link from Florida Association of Heart Galleries is active	-Active link on Florida Association of Heart Galleries website	Brevard Family Partnership Community Based Care Seminole	Florida Association of Heart Galleries	July 2010	ongoing

## Strategy 2 Update and improve curriculum used to prepare families for adoption

By 30 June 2015, Circuit 18 will implement new curriculum in the mandated training for families wishing to become adoptive parents.

<b>Priority Level:</b> 3	<b>Priority Need:</b> For families to be fully educated and aware of the adoption process and the particular needs of dependent children	
<b>Types of Approaches Warranted:</b> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Adoption Awareness</li> <li><input checked="" type="checkbox"/> Targeted Recruitment</li> <li><input checked="" type="checkbox"/> Child-specific Recruitment</li> <li><input checked="" type="checkbox"/> Orientation for Prospective Adoptive Parents</li> </ul>		<b>Types of Approaches Warranted (continued):</b> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Assistance for Prospective Adoptive Parents</li> <li><input checked="" type="checkbox"/> Pre-adoption Training for Prospective Adoptive Parents</li> <li><input checked="" type="checkbox"/> Pre-adoption Information for “Waiting” Parents</li> <li><input checked="" type="checkbox"/> Placement Case Management for “Pre-adoptive” Parents</li> </ul>

### Objectives

**Objective 2.1** To implement updated curriculum that better prepares families to adopt children out of foster care.

<b>Objective:</b> 2.1 To implement updated curriculum that better prepares families to adopt children out of foster care.					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
BFP will analyze participant comments regarding the current curriculum	-Roll up of customer comments from post adoptive parents regarding their perceived level of preparation with the current curriculum	Brevard Family Partnership	Adoptive parents	July 2010	1/1/2011
BFP will become trained as master trainers of updated curriculum	-Completion of train the trainer activities by BFP staff	Brevard Family Partnership	CWLA	August 2010	ongoing
BFP will train all current MAPP providers in updated curriculum	-Number of community providers that are certified to train updated curriculum.	Brevard Family Partnership	BFP Network providers	March 2011	ongoing
BFP will annually survey post adoptive families regarding their preparation in becoming adoptive parents through the mandatory training they received.	-Roll up of customer comments from post adoptive parents regarding their perceived level of preparation with the new curriculum	Brevard Family Partnership	Adoptive parents	December 2011	ongoing

### Strategy 3 Implement a customer service protocol

By 30 June 2015, Circuit 18 will continue full implementation of a customer service protocol.

<b>Priority Level:</b> 1	<b>Priority Need:</b> Increase the number of families that are willing and able to adopt the type of children that are currently in care	
Types of Approaches Warranted: <input checked="" type="checkbox"/> Adoption Awareness <input checked="" type="checkbox"/> Targeted Recruitment <input checked="" type="checkbox"/> Child-specific Recruitment <input type="checkbox"/> Orientation for Prospective Adoptive Parents	Types of Approaches Warranted (continued): <input checked="" type="checkbox"/> Assistance for Prospective Adoptive Parents <input type="checkbox"/> Pre-adoption Training for Prospective Adoptive Parents <input type="checkbox"/> Pre-adoption Information for “Waiting” Parents <input type="checkbox"/> Placement Case Management for “Pre-adoptive” Parents	

#### Objectives

**Objective 3.1** To retain adoptive and prospective adoptive parents through excellent customer service

<b>Objective: 3.1</b> To retain adoptive and prospective adoptive parents through excellent customer service					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
BFP & CBCS will complete Agency assessment for customer service	-Completed form	Brevard Family Partnership Community Based Care Seminole		July 2010	August 2010
BFP & CBCS will analyze results of assessment and implement improvements as identified in the assessment process	-Formulation of an approved plan to implement improvements to customer service delivery	Brevard Family Partnership Community Based Care Seminole		September 2010	November 2010
BFP & CBCS will survey adoptive parents annually regarding their satisfaction with customer service.	-Roll up report of annual survey	Brevard Family Partnership Community Based Care Seminole	Adoptive parents	December 2010	ongoing
BFP & CBCS will complete Agency assessment for customer service	-Completed form	Brevard Family Partnership Community Based Care Seminole		July 2011	ongoing

## VI. MONITORING AND EVALUATION

Month	Year 1 2010-2011	Year 2 2011-2012	Year 3 2012-2013	Year 4 2013-2014	Year 5 2014-2015
July		FY 2010-2011 Annual Report (July – June) due to EOG	FY 2012-2013 Annual Report (July – June) due to EOG	FY 2013-2014 Annual Report (July – June) due to EOG	FY 2014-2015 Annual Report (July – June) due to EOG
August					
September					
October	3-Month (July – Sept.) Monitoring Report due to EOG	3-Month (July – Sept.) Monitoring Report due to EOG	3-Month (July – Sept.) Monitoring Report due to EOG	3-Month (July – Sept.) Monitoring Report due to EOG	
November					
December					
January					
February					Draft 5-year plan for 2015-2020 due to EOG
March					
April	6-Month (Nov. – March) Monitoring Report due to EOG	6-Month (Nov. – March) Monitoring Report due to EOG	6-Month (Nov. – March) Monitoring Report due to EOG	6-Month (Nov. – March) Monitoring Report due to EOG	
May					Final 5-year plan for 2015-2020 due to EOG
June					

- Partners will be tasked with implementation efforts and complete their sections of the monitoring report template. They will also discuss their progress with the entire planning team on a bi-monthly conference call. These conversations will serve to guide decisions about process implementation and performance. The information will then be rolled up into the monitoring reports to be submitted to the Executive Office of the Governor.



## **VIA. MONITORING PLAN IMPLEMENTATION**

The CBC's will continue to monitor:

- FSFN data (reports)
  - Children in Out of Home Care
- Tracking inquiries for adoption
- At minimum, quarterly meetings, with CBC recruiter's and partner agencies
- Annual surveys
- Log of presentations given at churches and/or faith based organizations
- Review of data for finalized adoptions (percentage of what type of family adopted)
  
- Quarterly the team members will talk through the outline for the annual progress report. The benefits of sharing this information on a regularly scheduled basis, not only includes having the annual report compiled throughout the year, but also inform, guide and give cause for truly informed decision-making about continued and future direction and results.

## **VI. B ANNUAL PROGRESS REPORTING**

*Describe how the circuit planning team will prepare for reporting the annual progress of the efforts to implement the plan. See number two above for one idea about this effort (hint). See Attachment 9 of this outline for the timeframe for this reporting.*

- Quarterly the team members will talk through the outline for the annual progress report. The benefits of sharing this information on a regularly scheduled basis, not only includes having the annual report compiled throughout the year, but also inform, guide and give cause for truly informed decision-making about continued and future direction and results.
  
- On an annual basis the Executive Leadership of DCF and the CBC's will meet to discuss progress and outline strategies for plan completion and update.
  
- The reports will be presented to the Leadership Roundtable (Community Alliance) in Brevard County & the Seminole Children's Cabinet for review before submission.

## **VII. BARRIERS**

- **Barriers related to adoption promotion of available children:** A lack of information exchange throughout the United States could be a barrier to the adoption promotion of available children. At times, communities are not aware of other interested families outside of their area, although statewide efforts have improved tremendously throughout Florida. Such conference calls as “Home finders” and networking amongst various Community Based Care Organizations has resulted in additional matches for children from other counties.
- Turnover is a barrier to the promotion of adoption. Consistency in staff and familiarity in the community is always a plus in increasing efforts to promote adoption from the foster care system because it translates into a trusting and comfortable relationship between the agency staff and the church/organization leadership; the church/organization leadership will be more apt to encourage their congregation to become foster/adoptive parents if they have built a trusting and amicable relationship with the agency.
- Accuracy of the data is a barrier with various sources of gathering data (not always in FSFN); and not always being able to review the data on a regular basis.
- Confusion for the community as to different agencies working within the system. The community is not clear on ‘who’s who’ and ‘who does what’. People in the community are more familiar with the Department of Children and Families but not the Community Based Care Agencies; there may be hesitation to work with ‘unknown’ agency.

## **VIII. RECOMMENDATIONS**

*Recommendations for changes that can be accomplished only at the state program level or by legislative action.*  
§39.001(8)(b)6.j

- Pass language that allows Lead Agencies to carry forward retained earnings from one year to the next to ensure a consistent program. This also ensures state funds can be used to augment shortfalls in MAS funding.
- Provide a crosswalk of all adoption required activities with the FSFN homestudy template. The current FSFN application is not user friendly for adoption homestudies. The program office should also explore opportunities to implement updated background check systems that provide results to Lead Agencies in a more expeditious manner.
- There is room for improvement through collaborative efforts amongst various states by implementing national efforts to increase awareness. If all available children and approved families could be made known at the national level, this would result in increased awareness and additional matches.



## **Part 4 – PLAN FOR THE SUPPORT OF ADOPTIVE FAMILIES**

### **I. STATUS OF SUPPORT OF ADOPTIVE FAMILIES**

#### **(1) Number of adoptions that were dissolved and the reasons for the dissolutions based on those adopted children returning to foster care during the year**

County	# of Dissolutions	Description
Brevard	2	One ungovernable child, one child the parents stated the child was aggressive toward the adoptive Mother
Seminole	0	Not applicable

#### **(2) Quantity and quality of adoptive parent support group**

##### **Brevard County**

###### **Space Coast Foster Adoptive Families Alliance**

President Sharon Groover – 321-480-1990

Meets the 3<sup>rd</sup> Thursday of every month at 6:30 PM

Meeting location is: Space Coast Early Intervention Center  
3790 Dairy Road Melbourne, FL 32904

###### **Brevard County Foster Adoptive Parents Association**

President Virginia Dzara – 321-253-8326

The Brevard adoptive family support groups meet monthly. Issues that are identified in the meetings are routinely forwarded to Brevard Family Partnership staff. A frequently discussed topic is the eligibility of the family to receive additional funding in support of the children. They do a holiday gift drive for families in the network. They bring trainers in to speak monthly, on topics such as therapeutic training, safety trainings, licensing standards, safe sleeping for infants, and expectations for substance exposed children. Available Medicaid providers in the community are presented. A goal is to provide accurate information about what people's roles are in the system.

##### **Seminole County**

###### **Local Foster/Adoptive Parent Training and Support Group**

Meetings held monthly (every 3<sup>rd</sup> Thursday) at the CHS office located at:  
1485 S. Semoran Blvd.

Winter Park, FL 32792 (corner of 436/Hanging Moss Road)

\*babysitting provided

\*facilitated by a licensed mental health therapist

Please RSVP to Stephanie Adams at: [Stephanie.Adams@chsfl.org](mailto:Stephanie.Adams@chsfl.org)

###### **Family Services of Metro Orlando Parents in Adoption (support group)**

Held every 3<sup>rd</sup> Thursday of the month

2600 Technology Drive Suite 250

Orlando, Florida 32804

There are no current solely adoptive parent support groups sponsored by Community Based Care of Seminole. There is a foster parent association group that meets monthly which adoptive parents are welcome to attend. This gives the adoptive parent the opportunity to network with foster/adoptive parents as well as learn about training/educational opportunities. Unfortunately, there is no Adoptive family support group directly in Seminole county. This has been identified as a gap and has corresponding action steps in the plan. Seminole County parents are welcome at the Orange county group, and it is not unusual for parents to attend even across county lines. In the past, a survey was sent out to adoptive parents to see if there was interest in starting an adoptive parents group and at that time it was not indicated.

### **Statewide**

**Florida State Foster Adoptive Parent Association, Inc.** <http://www.fsfapa.org/Home.asp>

Monthly conference calls are held the first Monday of every month with speakers discussing foster & adoptive parent issues from around the state. Calls are held from 8:30 – 9:30 pm EDT. Call in: 1-888-808-6959 Pin# 9229094

### **(3) Quantity and accessibility of adoption competent mental health professionals**

#### **Brevard County**

##### **Brevard Family Partnership**

Susan Lavoy  
(321) 752-4650 (o)  
(321)-752-4659 (f)

#### **Seminole County**

##### **Gerald Button, LMHC**

(321) 460-9145 (t)  
(561) 431-7661 (f)  
afamilytherapyplace@gmail.com  
\*Primarily in home services

##### **Attachment Services of Central Florida, Inc**

Teresa Guerard, LMHC  
427 Center Pointe Circle, Ste 1878  
Altamonte Springs, FL 32701  
(407) 739-7211 (t)  
(407) 260-0091 (f)  
TGgreat@aol.com

##### **Behavioral Support Services**

315 N. Lakemont Avenue, Suite B  
Winter Park, FL 32792  
(407) 830-6412 (t)  
(407) 830-8413 (f)

##### **Community Counseling Central of Central Florida**

Corrie Hungerford, LMHC, LMFT  
Director and Coordinator of Referrals  
P.O. Box 161585  
Altamonte Springs, FL 32716-1585  
(407)291-8009 (t)  
(407)291-9620(f)

**(4)** Brevard Family Partnership will be providing Adoption Competency training beginning March 2010 for 25 mental health professionals. CBC of Seminole will be providing Adoption Competency Training beginning January 25, 2010 for 25 mental health professionals.

#### **(5) Educational opportunities available for adoptive parents**

- Foster parent association meeting
- Scholarships to attend the adoption conference (annually)
- Websites such as: National Child Welfare Resource Center for Adoption  
<http://www.nrcadoption.org/webcasts/index.html>
- Support group(s)
- Adoption quarterly newsletter published by Brevard Family Partnership
- Adoption newsletter published by CHS

#### **6) Post Adoption services counselors:**

##### **Brevard County**

4050 Rio Mar Dr. Suite 120 Rockledge, FL 32955  
Tina Reina 634-6047 ex. 2054  
Kristy Fastiggi' 634-6047 ex. 2055  
Dana Whitson 634-6047 ex. 2056

##### **Seminole County**

117 East lake Mary Boulevard, Sanford, FL 32773  
Johanna Moronta

Phone: (407) 328-3804  
Fax: (407) 333-8269

## **II. CONTINUUM OF ADOPTION SUPPORT PROGRAMS**

Circuit 18 is dedicated to developing a comprehensive approach for providing post-adoption services. This would include components of all the below listed adoption support programs:

**Adoptive parent and teen support groups** – Small group opportunities for parents and teens that are accessible; configured and meeting as often as appropriate for the languages, cultures and needs of the participants in your communities; provision of support from umbrella organizations and qualified facilitators where appropriate (e.g., teen support groups); etc.

**Education and training opportunities for adoptive parents** – Education and training related to adoption issues, with an emphasis on strategies for handling loss, grief, relationship building, and “acting out” behaviors; skill-building to equip adoptive parents with the skills needed to meet the specific and developing needs of children (e.g., fetal alcohol, substance abuse, autism, etc.); providing adoption resource centers, lending libraries, newsletters, annual adoption conferences, and ongoing training and workshops for parents; etc.

**Adoption competent education and mental health assistance services for adoptive families** – Those providing education and therapeutic services have the basic knowledge and skills to effectively work with adoptive families and to empower adoptive parents and families to provide the environment necessary for ameliorating the effects of trauma (e.g., build relationships, improve relationships, develop nurturing and attachment, etc.); campaigns to recruit professionals to seek adoption competency; etc.

**Case management services for adoptive parents and children** – An intake process for families to return for needed services; designated case manager to respond to adopted children and families post-legal finalization; system to notify families of continued training, adoption workshops, and support group meetings, and resource guide that includes adoption-support information and service providers; etc.

### **III. PROGRAMS CURRENTLY SUPPORTING ADOPTIVE FAMILIES**

#### **Brevard County**

- **Name of the Program:** Brevard Family Partnership
- **Target audience:** Families that have adopted from the Brevard County child welfare system
- **Frequency of provision:** Families call as needed
- **Number of Families/Children served:** no data is currently being collected, approximate estimate would be about 5-10 families contact BFP on a monthly basis
- **Most recent impact data with date of collection:** To date, BFP has been able to successfully prevent adoption disruption through the use of various interventions in all except a few occasions.
- **Most recent cost effectiveness data:** When compared with the fiscal impact of the cost of a child entering out of home care after experiencing a failed adoption, the fees are minimal. BFP has averaged approximately \$12k per month (for Fiscal Year 2008-2009) on the funding of Post Adoption Supports.
- **Sources of Funding:** Adoption support services are funded by state and federal programs including Medicaid Administration, Safe and Stable Families Adoption, Promotion and Support Services, Adoption Title IV E, Adoption TANF, Non Recurring Adoption Expenses, Adoption Subsidies, Title IV E Maintenance Adoption Subsidy and State Funded Maintenance Adoption Subsidy
- **Protective factors built by prevention strategy:** Social connections, knowledge of parenting and child development; concrete support in time of need; nurturing and attachment
- **Type of adoption support strategy:** temporary care coordination through Brevard C.A.R.E.S.; education and training
- BFP is the main program currently supporting families who have adopted from the child welfare system. Upon adoption finalization the Adoption Support Coordinator's inform the families the process for accessing post adoption services.
- Each Adoption Support Coordinator is assigned as a Post Adoption Support and point of contact for families in which finalization has occurred., BFP employs a Medicaid Data Specialist whom processes Medicaid for adopted children and who completes Interstate Compact Requests for Adoption Maintenance Assistance (ICAMA). This means that children who reside out of state that were adopted in the State of Florida still receive Medicaid (if they reside in a state that in an ICAMA reciprocated state.) The Medicaid Data Specialist also completes Medicaid annual re determinations so that children do not lose benefits. Post Adoption Support may include (but are not limited to) Adoption Support Groups, individual and/or family counseling, Certified Behavior Analyst Services, Family Team Conferencing through the Brevard Prevention Program (called Brevard Coordination, Advocacy, Resources, Education and Support or Brevard C.A.R.E.S.), substance abuse services and other services not covered by the child's Medicaid. (Brevard C.A.R.E.S. can be accessed throughout the county by calling the toll free line 1-888-CARES09 or the BFP Intake Line 321-752-3226). Presently 211 operators complete the Intake Screening for C.A.R.E.S. referrals received from on the toll free line. Several Protective factors are covered in this curriculum including parental resilience, social connections, developmental milestones, concrete supports etc.
- In addition to the primary and secondary supports of the adoption process during the course of the child's dependency, Brevard Family Partnership has expanded the child abuse prevention program (Brevard C.A.R.E.S.) to include post adoption support and assistance. BFP has also recognized the need for increased Adoptive Parent and Teen Support Groups, Adoption education for Mental Health professionals and improved availability of respite services providers through local resources.

BFP recognizes the benefits of a Healthy Post Adoption Services Program that includes:

1. Improved outcomes for adopted children and their adoptive families
2. Recognition of a strong commitment to Florida's adopted children and their families
3. Acknowledgement that adoptive families need services
4. Improved recruitment efforts with more adoptive families as recruiters
5. Adoption competent services needed after finalization are also needed during adoptive supervision
6. Families need services when requested, before a crisis

The foundation for a "healthy" post adoption services model program:

1. Evidence and research based
2. Includes a consistent evaluative process with input from adoptive families
3. A sufficient number of and conveniently located adoptive parent support groups with mentors and educational advocates
4. Mental Health and education professionals are "adoption competent" including significant coordination between Child Welfare, Children's Mental Health and Department of Education,
5. Services are ongoing as well as crisis oriented

Survey Results about Adoptive Families

1. Adoptive parents feel it is a reflection on their parenting skills if they admit they need help.
2. Adoptive families feel isolated.
3. Adoptive families want to know respite is available but don't use the services as much as professionals through they would.
4. Adoptive parents feel misunderstood and don't want someone else to become the decision maker for the family.

Brevard Family Partnership is committed to supporting Adoptive parents through a comprehensive approach including:

**Adoptive parent and teen support groups** – Adoptive parents groups meet in conjunction with Brevard County Foster parent groups. BFP staffs these meetings with an adoption recruiter to assist with any needs identified at the meetings.. BFP conducts individual and congregate children's forums for children available for adoption who have not yet been matched.

**Education and training opportunities for adoptive parents** – BFP conducts MAPP classes 6 times annually. Additional training opportunities are listed in the quarterly adoption newsletter that is sent to all adoptive families. BFP staff provide Tools for positive parenting classes for families who have been MAPP trained. Other in-service training is provided throughout the year by BFP training staff. Adoptive families are given scholarships to attend state and national conferences.

**Adoption competent education and mental health assistance services for adoptive families** – BFP will be training 25 professionals beginning in March 2010 in adoption competency. This training is to ensure those providing education and therapeutic services have the basic knowledge and skills to effectively work with adoptive families and to empower adoptive parents and families to provide the environment necessary for ameliorating the effects of trauma (e.g., build relationships, improve relationships, develop nurturing and attachment, etc.);

**Case management services for adoptive parents and children** – Brevard Family Partnership system of care assigns an adoption support coordinator for adoptive families who become the single point of contact for families who are in need of additional services and supports for their families. Requests for services to support adoptive families are routed through BFP Adoption Program Manager to the COO for approval and payment. For families needing multiple supports

a referral to the Brevard C.A.R.E.S. program is made and an assigned care coordinator completes a strength discovery and then coordinates a Family Team Conference to identify strengths and needs, natural and needed supports for the family.

Information on how to access these services is provided to adoptive parents through the quarterly adoption newsletter published by BFP. Adoptive parents are also surveyed annually to determine their satisfaction with both the adoption process and ongoing services.

- **Name of the program :** Two Local Foster/Adoptive Parent Training and Support Groups
- **Target audience:** Families that have adopted in Brevard county
- **Frequency of provision:** held monthly and staffed by BFP Adoption Recruiters
- **Number of Families/Children served:** 10-20
- **Most recent impact data with date of collection:** n/a
- **Most recent cost effectiveness data (date of determination):** n/a
- **Sources of Funding:** BFP
- Protective factors built by prevention strategy: Social connections, knowledge of parenting and child development; concrete support in time of need; nurturing and attachment
- Type of adoption support strategy: education and training; team support group; knowledge of parenting and child development
- The Brevard adoptive family support groups meet monthly. Issues that are identified in the meetings are routinely forwarded to Brevard Family Partnership staff. A frequently discussed topic is the eligibility of the family to receive additional funding in support of the children. They do a holiday gift drive for families in the network. They bring trainers in to speak monthly, on topics such as therapeutic training, safety trainings, licensing standards, safe sleeping for infants, and expectations for substance exposed children. Available Medicaid providers in the community are presented. A goal is to provide accurate information about what people's roles are in the system.

### **Seminole County**

- **Name of the program:** Community Based Care of Seminole
- **Target audience for the program:** Families that have adopted from the Seminole County child welfare system
- **Counties served by the program:** Seminole
- **Frequency of provision:** as needed
- **Number of families, children served:** no data is currently being collected; approximate average would be about 10-15 families that contact CBCS per month
- **Most recent impact data (with date of collection)**
- **Most recent cost-effectiveness data (with date of determination)**
- **Sources of funding:** Department of Children & Families
- Protective factors built by the prevention strategy:
  - Parental emotional resilience
  - Social connections
  - Knowledge of parenting and child development
  - Concrete support in times of need
  - Nurturing and attachment
- **Type of adoption support strategy**
  - Adoptive parent and teen support groups
  - Education and training opportunities for adoptive parents

- Adoption competent services for adoptive families- Seminole County is invested in training more adoption competent professionals. Seminole County also believes that it is important to insure continuous advertisement of their services by encouraging these professionals to enroll in various resource guides, 211 etc. In this manner, the adoptive parents can access help when needed without returning to “the system.”
  - Case management services for adoptive parents and children
  - CBCS is the main program currently supporting families who have adopted from the child welfare system. The Operations Consultant, Johanna Moronta, is the main contact for adoptive families post finalization with assistance in seeking services, Medicaid, and other adoption related questions or concerns. Upon adoption finalization the Operations Consultant sends the family an introductory letter along with information on the local support group and useful adoption websites. The Operations Consultant also completes the application for initiating or continuing Medicaid.
- 
- **Children’s Home Society- Local Foster/Adoptive Parent Training and Support Group**
  - Target audience: Foster and adoptive families in Seminole and Orange Counties
  - Seminole and Seminole
  - Frequency of provision: held every 3<sup>rd</sup> Thursday for 2 hours; 1 hour of training and 1 hour of group
  - Number of Families/Children served: approximately 12 -30 people
  - Most recent impact data with date of collection
  - Most recent cost effectiveness data (date of determination):
  - Sources of Funding: CHS budget
  - Protective factors built by prevention strategy: Social connections, knowledge of parenting and child development; concrete support in time of need; nurturing and attachment
  - Type of adoption support strategy: education and training; team support group; knowledge of parenting and child development
- 
- **Seminole County Foster Parent Association**
  - Target Audience: Seminole County Foster & Adoptive Parents
  - Seminole
  - Frequency of Provision: Once per month (2<sup>nd</sup> Tuesday of every month)
  - Number of Families/Children served: unknown
  - Most recent impact date with date of collection:
  - Most recent cost effectiveness data (date of determination):
  - Sources of Funding:
  - Protective factors built by prevention strategy: Social connections, knowledge of parenting and child development; concrete support in time of need; nurturing and attachment
  - Type of adoption support strategy: education and training; team support group; knowledge of parenting and child development



#### IV. PLAN PRIORITIES

##### Priority Ranking of County-Level Needs Related to the Support of Adoptive Families

###### Circuit 18

Priority	Circuit-Level Need with Description	Types of Approaches Warranted to Meet this Priority Need	Protective Factors that Should be Built/Supported when Meeting this Priority Need
1	Improve availability and accessibility to adoption competent mental health professionals	<input checked="" type="checkbox"/> Adoption Competent Services	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment
2	Increase availability and accessibility of adoptive families and teen support groups in Circuit 18	<input checked="" type="checkbox"/> Support Groups	<input checked="" type="checkbox"/> Parental Emotional Resilience <input checked="" type="checkbox"/> Social Connections <input checked="" type="checkbox"/> Knowledge of Parenting and Child Development <input checked="" type="checkbox"/> Concrete Support in Times of Need <input checked="" type="checkbox"/> Nurturing and Attachment
3	Improve adoptive parents' ability to navigate the Medicaid system	<input checked="" type="checkbox"/> Education and Training	<input checked="" type="checkbox"/> Concrete Support in Times of Need

Since both dissolutions in the circuit were related to child behavioral issues our first priority is to improve the availability and accessibility of adoption competent mental health professionals. It is important that families experiencing behavioral/mental health issues with their adopted children have a professional they can get advice from that is properly trained in expected behaviors resulting from being involved in the dependency system.

An obvious gap in services in Seminole County is the fact that there is not a locally provided adoption support group. It is important that adoptive families have the opportunity to build social connections by participating in these support groups. Therefore it is also important that in addition to building a support group in Seminole County, that we encourage attendance at these groups across the Circuit. For these reasons, the team chose the 2<sup>nd</sup> priority of working to increase the availability and accessibility of adoptive family and teen support groups.

The third priority of improving the adoptive parents ability to navigate the Medicaid system was chosen because it seems to be the most common complaint at the support groups and also the source of the most calls to the adoption support coordinators. It is important that the adoptive families have access to concrete supports like health care for the children and it can become a stressor for the parents when care is delayed/ difficult.

## **V. PLAN OF ACTION FOR THE SUPPORT OF ADOPTIVE FAMILIES**

*A plan for steps to be taken in meeting identified needs, including the coordination and integration of services to avoid unnecessary duplication and cost, and for alternative funding strategies for meeting needs through the reallocation of existing resources, utilization of volunteers, contracting with local universities for services, and local government or private agency funding §39.001(8)(b)6.h*

### ***Vision***

Florida's highest priority is that children are raised in healthy, safe, stable, and nurturing families.

### ***Mission***

To serve as a blueprint that will be implemented to provide for the care, safety, and protection of all of Florida's children in an environment that fosters healthy social, emotional, intellectual, and physical development.

### ***Outcome***

All families and communities ensure that children are safe and nurtured and live in stable environments that promote well-being.

### ***Goal 1***

The number of adopted children who were returned to foster care (regardless of when the adoption was finalized) in the circuit will be reduced from **2** during the 2008-2009 fiscal year to less than **2** during the 2014-2015 fiscal year.

### **Strategy 1**

By 30 June 2015, Circuit 18 will have developed a pool of adoption competent mental health professionals.

<b>Priority Level:</b> 1	<b>Priority Need:</b> Improve availability and accessibility to adoption competent mental health professionals	
<b>Protective Factors to be Built by the Strategy:</b> <ul style="list-style-type: none"><li><input checked="" type="checkbox"/> Parental emotional resilience</li><li><input type="checkbox"/> Social connections</li><li><input checked="" type="checkbox"/> Knowledge of parenting and child development</li><li><input type="checkbox"/> Concrete support in times of need</li><li><input checked="" type="checkbox"/> Nurturing and attachment</li></ul>		<b>Types of Approaches Warranted:</b> <ul style="list-style-type: none"><li><input type="checkbox"/> Adoptive parent and teen support groups</li><li><input type="checkbox"/> Education and training opportunities for adoptive parents</li><li><input checked="" type="checkbox"/> Adoption competent mental health assistance services for parents and children</li><li><input type="checkbox"/> Case management services for adoptive parents and children</li></ul>

### **Objectives**

**Objective 1.1** Increase the number of adoption competent trainers.

**Objective 1.2** Train adoption competency to local mental health professionals

**Objective 1.3** Develop a listing of adoption competent mental health professionals

<b>Objective 1.1:</b> Increase the number of adoption competent trainers.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identify qualified staff that will be apply to become an adoption competent trainer	-Each Lead Agency in Circuit 18 will strive to have at least 2 adoption competent trainers at all times	Brevard Family Partnership Community Based Care of Seminole	BFP network providers CBCS network providers	July 2010	December 2010
Identified staff will need to go through the application process	-Number of application submitted	Brevard Family Partnership DCF Community Based Care of Seminole	University of South Florida	As available	
Identified staff will attend the training and become certified	-Certificate of Completion	Brevard Family Partnership Community Based Care of Seminole	University of South Florida	As available	

<b>Objective 1.2:</b> Train adoption competency to local mental health professionals					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Identify providers already working with foster/adoptive families or Medicaid mental health providers	-Sending letters, emails and making phone calls to at least 50 mental health professionals	Circuit 18 certified trainers	BFP network providers CBCS Network providers ACCESS SAMH, NACAC conference	60 days prior to training	Ongoing or 2015
Local Mental Health Conferences	-At least 1 presentation annually	Trainer(s) Brevard Family Partnership, CBCS	DCF Substance Abuse Mental Health	August 2011	ongoing
Will rotate locations amongst Brevard/ Volusia	-Have a training at least once per calendar year	Brevard Family Partnership	BFP Network Providers	2011	ongoing
Will rotate locations amongst the tri county area	-Have a training at least once per calendar year	Community Based Care of Seminole	Children's Home Society FSMO	2011	ongoing
Explore, identify and secure funding if not provided through the Department of Children and Families	-Funding secured	Brevard Family Partnership Community Based Care of Seminole	Department of Children and Families	As needed	As needed
Arrange for 1 day refresher course	-Once per year after beginning year	Brevard Family Partnership Community Based Care of Seminole	Network providers	2013	ongoing

<b>Objective 1.3:</b> Develop a listing of adoption competent mental health professionals.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Keep a listing of trained adoption competent mental health professionals and post on CBC website	-Sign in sheets -Certificate of Completion	Circuit 18 Trainer(s)	BFP network providers CBCS Network Providers	March 2010	ongoing
Mental health professionals to register themselves on a information referral (i.e. 211, CAPTF, Whole Child etc) forum as well as advertise they are adoption competent certified.	-Percent of mental health professionals trained who advertise as adoption competent	Circuit 18 Trainer(s)	211, CAPTF, Whole Child BFP network providers CBCS Network Providers	April 2010	Ongoing
Distribute listing of adoption competent professionals to attorneys who specialize in adoption	-# of Attorney's with appropriate resource information to give to families	Brevard Family Partnership Community Based Care of Seminole		May 2010	Ongoing

## Strategy 2

By 30 June 2015, Circuit 18 will explore the possibility of creating and maintaining adoption support groups for parents and teenagers.

<b>Priority Level:</b> 2	<b>Priority Need:</b> Increase availability and accessibility of adoptive families and teen support groups in Circuit 18
<b>Protective Factors to be Built by the Strategy:</b> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Parental emotional resilience</li> <li><input checked="" type="checkbox"/> Social connections</li> <li><input checked="" type="checkbox"/> Knowledge of parenting and child development</li> <li><input checked="" type="checkbox"/> Concrete support in times of need</li> <li><input type="checkbox"/> Nurturing and attachment</li> </ul>	<b>Types of Approaches Warranted:</b> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Adoptive parent and teen support groups</li> <li><input checked="" type="checkbox"/> Education and training opportunities for adoptive parents</li> <li><input type="checkbox"/> Adoption competent mental health assistance services for parents and children</li> <li><input type="checkbox"/> Case management services for adoptive parents and children</li> </ul>

## Objectives

**Objective 2.1** Increase attendance and awareness of current adoption support groups.

**Objective 2.2** Explore funding options for creation of a Seminole County support group.

**Objective 2.3** Advertise & hire a facilitator position for a Seminole County support group.

**Objective 2.4** Identify meeting location and advertise the Seminole County support group.

<b>Objective 2.1: Increase attendance and awareness of current adoption support groups</b>					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
List availability of adoption support group son information and referral sources	-Placement of information on 211, whole child connection, and other resource guides	Brevard Family Partnership Community Based Care of Seminole	211 Whole Child Child Abuse Prevention Task Force	September 2010	Ongoing
Ensure placement of information about these groups on Lead Agency websites	-Placement of information on websites	Brevard Family Partnership Community Based Care of Seminole		July 2010	Ongoing
Invite Adoption Support Group leaders to adoptive parents MAPP training	-Attendance at trainings	Brevard Family Partnership Community Based Care of Seminole	Foster/Adoptive Parent Group Leaders	October 2010	Ongoing
Notice of support group to be listed in quarterly newsletter provided to all adoptive parents	-Publication of newsletter	Brevard Family Partnership Community Based Care of Seminole		September 2010	Ongoing

<b>Objective 2.2</b> Explore funding options for creation of a Seminole County support group.					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
Explore funding from state/federal	-Report prepared to CBCS	Community Based Care of Seminole		July 2010	July 2011
Explore grants	-Report prepared to CBCS	Community Based Care of Seminole		July 2010	July 2011
Explore partnership with Federation of Families to start a Seminole County support group	-Report prepared to CBCS	Community Based Care of Seminole	Federation of Families Seminole Children's Cabinet	July 2010	July 2011

<b>Objective 2.3</b> Advertise & hire a facilitator position for a Seminole County support group.					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
Advertise for a support group facilitator	-Prospective candidates will apply	Community Based Care of Seminole		July 2011	September 2011
Interview prospective group facilitator for adopt competency	-Candidate selected	Community Based Care of Seminole		October 2011	November 2011

<b>Objective 2.4</b> Identify meeting location and advertise the support group.					
Action Steps	Measures/Benchmarks	Lead	Partners	Begin Date	End Date
Survey adoptive parents on location most likely to attend	-Surveys will be sent out to Seminole adoptive parents	Community Based Care of Seminole		October 2011	December 2011
Explore a non-threatening environment for a support group such as a church, library etc.	-Have a listing of available locations and decide on one that will accommodate the most people	Community Based Care of Seminole		October 2011	December 2011

<b>Objective 2.4</b> Identify meeting location and advertise the support group.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Advertise on CBCS website, 211; provide to adoptive families when they finalize; include in CAPTF resource book; provide to adoption competent mental health professionals; advertise during foster parent association meetings; provide to attorneys	-# of advertisements in Information and Resource referral lines/ guides	CBCS Lead	211 Child Abuse Prevention Task Force Adoption Support Group Resource Point	January 2012	Ongoing

### Strategy 3

By 30 June 2015, Circuit 18 will implement a procedure to assist adoptive parents with the Medicaid system.

<b>Priority Level:</b> 3	<b>Priority Need:</b> Improve adoptive parents' ability to navigate the Medicaid system
<b>Protective Factors to be Built by the Strategy:</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Parental emotional resilience</li> <li><input type="checkbox"/> Social connections</li> <li><input type="checkbox"/> Knowledge of parenting and child development</li> <li><input checked="" type="checkbox"/> Concrete support in times of need</li> <li><input type="checkbox"/> Nurturing and attachment</li> </ul>	<b>Types of Approaches Warranted:</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> Adoptive parent and teen support groups</li> <li><input checked="" type="checkbox"/> Education and training opportunities for adoptive parents</li> <li><input type="checkbox"/> Adoption competent mental health assistance services for parents and children</li> <li><input type="checkbox"/> Case management services for adoptive parents and children</li> </ul>

### Objectives

**Objective 1.1** Ensure continuous Medicaid coverage for all children who are adopted out of foster care.

<b>Objective 1.1:</b> Ensure continuous Medicaid coverage for all children who are adopted out of foster care.					
<b>Action Steps</b>	<b>Measures/Benchmarks</b>	<b>Lead</b>	<b>Partners</b>	<b>Begin Date</b>	<b>End Date</b>
Development a Medicaid tip sheet that is provided to all adoptive parents at the time of finalization	-Creation of the document	Brevard Family Partnership Community Based Care of Seminole	DCF ACCESS Program	November 2010	March 2012
Once document is created, upload it to the CBC website	-Link placed on website	Brevard Family Partnership Community Based Care of Seminole	DCF ACCESS Program	April 2012	May 2012



## **VI. MONITORING AND EVALUATION**

- The CBC's will continue to collect data on any possible dissolutions and causes for dissolution. The CBC's will also continue to conduct annual surveys to determine the satisfaction of families in the adoption process.
- Continue use of surveys with adoptive parents to assess satisfaction with post adoption services, in addition, continue interviews of foster parents regarding ability of staff to appropriately match children to their home environment.

### **VI.A. MONITORING PLAN IMPLEMENTATION**

- Partners will be tasked with implementation efforts and complete their sections of the monitoring report template. They will also discuss their progress with the entire planning team on a bi-monthly conference call. These conversations will serve to guide decisions about process implementation and performance. The information will then be rolled up into the monitoring reports to be submitted to the Executive Office of the Governor.
- Quarterly the team members will talk through the outline for the annual progress report. The benefits of sharing this information on a regularly scheduled basis, not only includes having the annual report compiled throughout the year, but also inform, guide and give cause for truly informed decision-making about continued and future direction and results.

### **VI. B ANNUAL PROGRESS REPORTING**

- Quarterly the team members will talk through the outline for the annual progress report. The benefits of sharing this information on a regularly scheduled basis, not only includes having the annual report compiled throughout the year, but also inform, guide and give cause for truly informed decision-making about continued and future direction and results.
- On an annual basis the Executive Leadership of DCF and the CBC's will meet to discuss progress and outline strategies for plan completion and update.
- The reports will be presented to the Leadership Roundtable (Community Alliance) in Brevard County and Seminole's Children's Cabinet for review before submission.

## **VII. BARRIERS**

- **Barriers related to supporting adoptive families:** For adoptive families who need support that reside outside the county in which they adopted, a barrier can be linkages to adequate supports and services. A statewide directory of such adoption specific and adoption competent resources could assist in the integration of statewide resources.
- Adoptive families may fear retaliation or feel stigmatized by accessing resources from the agency in which they adopted the child.

## **VIII. RECOMMENDATIONS**

- Pass language that allows Lead Agencies to carry forward retained earnings from one year to the next to ensure a consistent program. This also ensures state funds can be used to augment shortfalls in MAS funding.

## **Circuit Prevention and Permanency Programs and Services by County**

### **Primary Prevention**

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Primary Prevention - Adult Education

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**Organization:** Agency for Persons with Disabilities

**Program/Service:** Supported Employment

**Description:** Through contracts with enrolled providers, individuals may receive supported employment services. This service provides assistance in locating employment, assistance with the interview and hiring process and on the job training until stabilization.

**Availability:** Individualized to person's needs as determined medically necessary

**Impact Information:** Individuals who are successful in supported employment arrangements have consistently higher numbers of personal outcomes than individuals in more segregated settings. By being successful in employment, individuals are able to become more independent and establish strong friendships and positive relationships in the workplace setting.

**Cost-Effectiveness:** Individuals seeking employment services have the job development, job placement and job stabilization services paid through vocational rehabilitation. The APD pays for phase 2 or follow-along services. These services require minimal support to the person, fade over time as the individual is able to perform more job duties. This intermittent service is more cost efficient.

**Funding Source(s):** Federal Government State Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** In order for APD to fund the employment services, the individuals must have either graduated from school with a regular diploma or have graduated with a special diploma at the age of 22. In order to be funded, the individual must have a desire to work.

**Language(s):** English Spanish

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**Organization:** Breaking Barriers Fund, Inc.

**Program/Service:** Family Support

**Description:** consistent contact with families. Adding violence prevention and assistance with housing, emergencies, etc..

**Availability:** Bi-weekly

**Impact Information:** no recent information on the impact of this program.

**Cost-Effectiveness:** In need of more funds.

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** perspective adoptive parents; educators, and case managers.

**Language(s):** English Spanish

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**Organization:** Brevard Workforce

**Program/Service:** Adult education and General Equivalency Diploma (GED) classes

**Description:** Adult education and GED classes

**Availability:** Schedule varies by center location

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Brevard Public Schools - Adult and Community Education

**Target Audience(s):** Individuals in need of educational assistance.

**Language(s):** Programs funded through Brevard Workforce are equal opportunity programs with auxiliary aids and s

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Brevard Workforce

**Program/Service:** Education / Training Scholarships; Job Corps Admissions

**Description:** Scholarships may be available to qualified individuals in need of education and/or training to overcome barriers to employment. Job Corps is a free education and training program that helps young people learn a career, earn a high school diploma or GED, and

**Availability:** Scholarships are based on eligibility and funding availability / Contact Brevard Workforce for Job

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government

**Target Audience(s):** Contact Brevard Workforce for more information. Eligibility requirements apply.

**Language(s):** Programs funded through Brevard Workforce are equal opportunity programs with auxiliary aids and s

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**Organization:** Brevard Workforce

**Program/Service:** Next Gen

**Description:** Assisting teens and young adults to get on the right track toward achieving their education, training, employment and career goals.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government

**Target Audience(s):** Contact Brevard Workforce for more information.

**Language(s):** Programs funded through Brevard Workforce Development Board Inc. are equal opportunity programs with

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**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start Services, which may include breastfeeding, parenting and/or childbirth classes

**Description:** The Healthy Start program services include risk assessment, nutrition counseling, care coordination, breastfeeding education and support, tobacco cessation counseling, assessment of service needs, interconceptional education and counseling, referrals and

**Availability:** Services are offered on an ongoing basis for those who are eligible and agree to participate.

**Impact Information:** NUMBER OF ANNUAL CLIENTS/SERVICES: January 1, 2007 through December 31, 2007  
Pregnant women screened for Healthy Start 161,206  
Pregnant women receiving a Healthy Start service 111,989  
Healthy Start services provided to pregnant women 1,957,951  
Infants screened for Healthy Start 194,441  
Infants receiving a Healthy Start service 78,102  
Healthy Start services provided to infants 1,228,916  
Through MomCare, approximately 65,000 SOBRA eligible women are care managed monthly. IMPACT: Between J

**Cost-Effectiveness:** Evaluation of program is in progress.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Key components of Healthy Start funded through the local Healthy Start Prenatal and Infant Health Care Coalitions include: Healthy Start participants are pregnant women and infants who score at risk for poor health outcomes as indicated by a positive s

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Easter Seals Florida

**Program/Service:** Easter Seals Vocational Services

**Description:** Easter Seals Vocational Services is a premier provider of services specifically designed to provide a safe and encouraging environment for its participants while assisting companies with their daily needs for quality work and/or staffing requirements. Thi

**Availability:** Daily

**Impact Information:** This program allows individuals with disabilities to obtain employment and to contribute towards the success of their local business community.

**Cost-Effectiveness:** This program saves local businesses, and subsequently the community thousands of dollars as they are able to contract for projects that would have required more employees or higher salaries.

**Funding Source(s):** State Government Local Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Adults with developmental disabilities

**Language(s):** English American Sign Language

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**Organization:** Family Network on Disabilities

**Program/Service:** Transition, Independent Living, Employment & Support Program (TILES)

**Description:** About TILES The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and related services. TILES assists individuals w

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Donations Misc. Grants Federal Government

**Target Audience(s):** People with disabilities ages 14-22

**Language(s):** English Spanish Creole

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**Organization:** Family Network on Disabilities

**Program/Service:** TILES: Transition Independent Living, Employment and Support Program

**Description:** The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and related services. TILES assists individuals with disabili

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Donations Misc. Grants Federal Government

**Target Audience(s):** Target audience is people with disabilities age 14-22.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** GROTTOS OF NORTH AMERICA

**Program/Service:** DENTAL CARE FOR SPECIAL NEEDS CHILDREN

**Description:** WE PROVIDE CARE FOR: CEREBRAL PALSY, MUSCULAR DYSTROPHY, ORGAN TRANSPLANTS, MENTAL RETARDATION

**Availability:** Daily

**Impact Information:** A LOCAL PROVIDER I HAVE SPENT OVER \$1,000,000.

**Cost-Effectiveness:** 2009 \$50,000

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** CHILDREN UNDER 18 YEARS

**Language(s):** English

---

**Organization:** Links of Hope, Inc

**Program/Service:** GED classes

**Description:**

**Availability:** Year round enrollment

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private foundation, United Way, BFP, Churches, individuals, Brevard CBO

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Project Response, Inc. Brevard County

**Program/Service:** HIV Education and Outreach

**Description:** Project Response provides prevention programs and HIV testing and counseling.

**Availability:** As requested

**Impact Information:** When HIV-negative people know their status, they can be counseled on how to keep that status forever. When HIV-positive people know their status, they can get care early in the disease process, take advantage of constantly improving treatments, and avoid passing the virus to others. HIV education provides the general public with need information on how to protect themselves and identify personal risk factors.

**Cost-Effectiveness:** By reducing HIV infection, cost for HIV Care is also reduced. Many times these costs are passed on to Medicare, Medicaid and other state programs.

**Funding Source(s):** Federal Government State Government Community Foundation - supported by & operated for the benefit of a specific community or region

**Target Audience(s):** Proof of HIV / HIV+, Florida Resident, Gross income less than or equal to 400% of the Federal Poverty Level.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** South Brevard Sharing Center

**Program/Service:** Emergency assistance to families

**Description:** The Sharing Center is designed to provide emergency aid, help with food, health and hygiene items, clothing, household items, appliances and furniture for those in need. Referrals are accepted from all area agencies and religious organizations. The assist

**Availability:**

**Impact Information:** FY 2009 SBSC provided \$676,000 worth of assistance to at-risk peoples in southern Brevard County.

**Cost-Effectiveness:** 9% administrative costs rest of monies and donations went directly for client services.

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Clients must be living at or below the Federal poverty level to receive assistance.

**Language(s):** English Spanish

---

**Organization:** Straight From the Heart of Florida

**Program/Service:** Straight From the Heart of Florida An HIV/AIDS Awareness Experience

**Description:** Education and how HIV/AIDS is and isn't transmitted, going over universal precautions as well as telling true-to-life stories, pictures, video clips from infected teen, articles, etc. to make it real and to let audience know this could happen to anyone. Al

**Availability:** Daily

**Impact Information:** Today spoke at a high school I have been going to for many years and students AND staff were touched, moved and took away life changing information.

**Cost-Effectiveness:** We fund the majority ourselves, asking for gas money and/or expenses to be paid.

**Funding Source(s):** Independent Foundation - established by a person/family of wealth

**Target Audience(s):** This is a message for any or all people to hear. Catered to needs, ages and very in tune to enhancing type of education already being offered and will abide by any rules/guidelines in reference to abstinence/condom use.

**Language(s):** English



## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Primary Prevention - Community Development

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start

**Description:** There are 30 Healthy Start Coalitions and 3 CHDs covering all of Florida's 67 counties supporting the implementation of the Healthy Start initiative at a total annual administrative cost of \$4.437 million (\$2,440,350 state general revenue, \$ 1,996,650 fe

**Availability:** ongoing

**Impact Information:** Please see the answer to the Adult Education section of this survey

**Cost-Effectiveness:** Please see the answer to the Adult Education section of this survey

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Please see the answer to the Adult Education section of this survey

**Language(s):** English Spanish

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start

**Description:** Community Development: the Healthy Start Coalitions through state and federal funding engage community partners to assist in implementing the program at a local level.

**Availability:**

**Impact Information:** Please see the answer to the Adult Education section of this survey

**Cost-Effectiveness:** Please see the answer to the Adult Education section of this survey

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Please see the answer to the Adult Education section of this survey

**Language(s):** English Spanish

---

**Organization:** GROTTOS OF NORTH AMERICA

**Program/Service:** GROTTOS OF NORTH AMERICA

**Description:** DENTAL CARE FOR CHILDREN UNDER 18 WITH:CEREBRAL PALY, MUSCULAR DYSTROPHY, ORGAN TRANSPLANTS AND MENTAL RETARDATION

**Availability:** Daily

**Impact Information:** LOCALY I HAVE SPENT OVER \$1,000,000.THIS PROGRAM COVERS ALL OF FLORIDA

**Cost-Effectiveness:** 2009 \$ 50,000

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** UNDER 18 YEARS

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Brevard Tobacco Initiative

**Description:** Community partnership of agencies and individuals implementing a tobacco prevention and control focused on policy change at the local level.

**Availability:**

**Impact Information:** Calls for service are primarily from parents seeking information and help for both underage and adult children involved with substance use and abuse.

**Cost-Effectiveness:** Specific cost data is not available at this time. However, in general the cost of early intervention is far lower than treatment services for addiction.

**Funding Source(s):** State Government

**Target Audience(s):** This service is available to all citizens of Brevard

**Language(s):** English Spanish

---

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Brevard Tobacco Initiative

**Description:** A partnership of agencies, organizations and individuals interested in tobacco prevention and control

**Availability:** Daily

**Impact Information:** The Brevard Tobacco Initiative partnership is committed to achieving population level change through strategies targeting policy change at the local level.

**Cost-Effectiveness:** Over the next three years the partnership is committed to achieving multiple policy change goals to reduce access to tobacco by youth, eliminate secondhand smoke and increase access to cessation resources.

**Funding Source(s):** State Government

**Target Audience(s):** Brevard Tobacco Initiative targets all residents of Brevard County.

**Language(s):** English

---

**Organization:** Project Response, Inc. Brevard County

**Program/Service:** HIV Education and Outreach

**Description:** Provide HIV Education and Awareness presentations to the community at large, other social service organizations, professional organizations and clubs. Provide HIV Rapid Testing on a walk-in basis and in the community.

**Availability:** Ongoing and upon request

**Impact Information:** When HIV-negative people know their status, they can be counseled on how to keep that status forever. When HIV-positive people know their status, they can get care early in the disease process, take advantage of constantly improving treatments, and avoid passing the virus to others. HIV education provides the general public with need information on how to protect themselves and identify personal risk factors.

**Cost-Effectiveness:** By reducing HIV infection, cost for HIV Care is also reduced. Many times these cost are passed on to Medicare, Medicaid and other state programs.

**Funding Source(s):** Federal Government Community Foundation - supported by & operated for the benefit of a specific community or region

**Target Audience(s):** Targeted communities include those at highest risk for HIV infection including African American and Homosexual communities.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Scott Center for Autism Treatment

**Program/Service:** Parent education program

**Description:** Weekly training session for parents to assist them in helping their child with autism and related disabilities during typical family and home routines.

**Availability:** Weekly

**Impact Information:** Parents are interested in receiving information to help their children at home.

**Cost-Effectiveness:** Initial services were provided free

**Funding Source(s):** University based not for profit agency

**Target Audience(s):** Parents of children with autism and related disabilities.

**Language(s):** English

---

**Organization:** Straight From the Heart of Florida

**Program/Service:** Straight From the Heart of Florida

**Description:** HIV/AIDS Education

**Availability:** Daily

**Impact Information:** Very Effective

**Cost-Effectiveness:** Very Effective

**Funding Source(s):** Independent Foundation - established by a person/family of wealth

**Target Audience(s):** Any and all.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Primary Prevention - Community Support

---

**Organization:** Angel Flight Southeast

**Program/Service:** Transportation

**Description:** Angel Flight Southeast coordinates FREE air transportation for children and families with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic

**Availability:** As needed

**Impact Information:** Angel Flight Southeast coordinates FREE air transportation for Florida's vulnerable population with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic violence, relocation from disasters, and more. Today, 650 volunteer pilots donate their aircraft, fuel, time, and expertise, flying almost 2500 missions annually serving children and families who reside.

**Cost-Effectiveness:** This is possible because our volunteer pilots donate the use of their time, aircraft, fuel and expertise, Angel Flight Southeast is able to return \$5.00 in service for every \$1.00 received. This is truly a case of the gift is in the giving.

**Funding Source(s):** Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Passengers qualify for free air transportation missions as follows: Demonstrate financial need (uninsured, low income), Treatment is unavailable locally (preferred treatment is only available beyond a reasonable driving distance), Passengers must be med

**Language(s):** English

---

**Organization:** Brevard Workforce

**Program/Service:** Employment-related Workshops; Recruiting Events; Job Fairs

**Description:** Resume Lab, Interviewing, Job Search Strategies, etc.

**Availability:** Schedule varies by location

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government

**Target Audience(s):** Open to the public. Targeted to unemployed or underemployed job seekers.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Central Brevard Sharing Center

**Program/Service:** Clothing and Household SProgram

**Description:** Client Requirements:Clients are eligible every 30 day for clothing and every 6 months for household goods. Clients must reside in the central section of Brevard County.Clients must provide an original social security card for every member of the household

**Availability:** Clothign is every 30 days and household itmes are once every 6 months.

**Impact Information:** Provided Clothing, Household items, Furniture, Hygiene products, Baby Food/Diapers, and Bicycles to 16,558 clients

**Cost-Effectiveness:** The items provided are donated. The value of the donated items provided was \$342,253.00

**Funding Source(s):** the items provided were donated to our organization.

**Target Audience(s):** Client Requirements:Clients are eligible every 30 day for clothing and every 6 months for household goods. Clients must reside in the central section of Brevard County.Clients must provide an original social security card for every member of the household

**Language(s):** English

---

**Organization:** Central Brevard Sharing Center

**Program/Service:** Cold Night Shelter

**Description:** When the temperature drops to 45 degrees or below we convert our community kitchen in to a Cold Night Shelter. Please call (321) 631-0306 to see if the shelter is planning to be open. Doors open at 6:00 PM and space is limited. All are welcome.

**Availability:** AS needed when the weather drops to 45 degrees or below.

**Impact Information:** Provided 336 units of Cold Night Shelter to homeless individuals

**Cost-Effectiveness:** this program is sponsored by the United Way of Brevard through our Community Kitchen Program.,

**Funding Source(s):** United Way of Brevard

**Target Audience(s):** When the temperature drops to 45 degrees or below we convert our community kitchen in to a Cold Night Shelter. Please call (321) 631-0306 to see if the shelter is planning to be open. Doors open at 6:00 PM and space is limited. All are welcome.

**Language(s):** English

---

**Organization:** Central Brevard Sharing Center

**Program/Service:** We accept Donations for our services

**Description:** We accept donations from the public. We then in turn provide the doantions to those in need in our community.

**Availability:** Daily

**Impact Information:** All itmes are donated and the residents of Central Brevard County are leigable to recieve the donations for free.

**Cost-Effectiveness:** All items are donated

**Funding Source(s):** The public supports this program through donations

**Target Audience(s):** All doantoons are accepted if the doantion is in proper order

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Central Brevard Sharing Center

**Program/Service:** Emergency Food Program

**Description:** CLIENT REQUIREMENTS: -- Reside in the central section of Brevard County - Pt. St John south to the Pineda Causeway, Orange/Brevard County line east to the ocean. -- Complete and sign Client Assistance Form Provide an original social security card fo

**Availability:** Every 90 Days

**Impact Information:** In 2009 we provided Emergency Food to 15,595 clients.

**Cost-Effectiveness:** The food is donated or paid through grant funding. The value of the food provided was \$545,825.00

**Funding Source(s):** the food provided comes to us through Food Drives and Grant funding

**Target Audience(s):** CLIENT REQUIREMENTS: -- Reside in the central section of Brevard County - Pt. St John south to the Pineda Causeway, Orange/Brevard County line east to the ocean. -- Complete and sign Client Assistance Form Provide an original social security card fo

**Language(s):** English

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**Organization:** Family Counseling Center of Brevard, Inc

**Program/Service:** Consumer Credit Counseling Services

**Description:** Affiliated with the National Foundation for Consumer Credit we provide credit, housing, bankruptcy, and foreclosure counseling.

Our housing counseling has helped provide many of our clients with the tools and insight to become first time home owners.

**Availability:** Mon - Fri, by appt

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Open to the community

**Language(s):**

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**Organization:** Family Network on Disabilities

**Program/Service:** Parent Training and Information Center; POPIN/PEN and the PEP program

**Description:** Parent Education Network: PEN About UsThis program, funded by the U.S. Department of Education, Office of Special Education Programs (OSEP) provides PTI services to the nine most southern counties of Florida, that include: Lee, Collier, Hendry, Palm Beach

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundations GrantsDonations Federal Government State Government

**Target Audience(s):** Parents and caregivers of special needs children.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** PEN/POPIN/PEP

**Description:** PEP: Online Tutorials Do you live in one of these counties???Vive usted en uno de estos condados?Collier HendryGlades Gadsden The PEP Project is unique and different. Since 1993, PEP has provided information, training, and support to parents of children

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Parents and caregivers of special needs children

**Language(s):** English Spanish Creole

---

**Organization:** Goodwill Industries of Central Florida

**Program/Service:** Inhouse Resource Center

**Description:** provide space for any community based organizaiton to display catalogs, flyers etc. for their organization.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** non profit, community based

**Language(s):** English

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** n/a

**Description:** Events are provided to the public for special occasions and targeted audiences. Our church calendar and events can be accessed at [www.ircumc.com](http://www.ircumc.com). Routinely we provide an Easter Egg Hunt and family picnic the day before Easter; A 5K Run for Your Life o

**Availability:** Multiple events listed above with specific routine dates where possible

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** open to those who want to attend

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Helping Hands

**Description:** Donations accepted for families in need.

**Availability:** As needed

**Impact Information:** Families assisted with rent, utilities and personal needs; e.g. Travel to other family.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Screening done and shared with North Brevard Charities to see what resources the individual has tapped.

**Language(s):** English

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Mothers of Pre-Schoolers (MOPs)

**Description:** An open group for mothers with pre-school children that meets twice a month during the school year and monthly with play dates in the summer. The group has mentors at each meeting that are available to their

**Availability:** Bi-monthly

**Impact Information:** The program has had a great increase this fall with the number of new mothers joining. Also the funding for all the new mothers who didn't have the resources to join and cover meeting expenses was covered by donations.

**Cost-Effectiveness:** The program is self supporting by fundraisers and donations.

**Funding Source(s):** Donations and fundraisers

**Target Audience(s):** Eligible to all expecting mothers and any mother with a pre-school child located in Titusville area.

**Language(s):** English

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** The Kids Place Learning Center

**Description:** Childcare for toddlers (potty trained) to Before and After School aged care; Accredited Voluntary Pre-K and Pre-school programs as well.

**Availability:** Weekly

**Impact Information:** state accredited and sought after for child care within our community. Program often has waiting list.

**Cost-Effectiveness:** The Kids Place is self funded through tuition and grants.

**Funding Source(s):** State Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Toddlers must be potty trained. Funding available for scholarships.

**Language(s):** English



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Food bank

**Description:** Food available for families that present and can only be accessed once a quarter by the same family. One week's food supply provided.

**Availability:** Weekly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Local families present residential and personal identification and names are checked against our list to make sure they only access our food bank once per quarter.

**Language(s):** English

---

**Organization:** Project Response, Inc. Brevard County

**Program/Service:** Food Bank for HIV+ clients only

**Description:** Area 15 - Food Voucher Service to HIV+ agency clients only  
Area 7 - Food Pantry with food accesses 2 x mthly to HIV+ agency clients only.

**Availability:** Monthly

**Impact Information:** Provide food or availability to purchase food as a supplement to HIV + clients monthly dietary needs.

**Cost-Effectiveness:** Supplements the clients monthly food needs.

**Funding Source(s):** Federal Government

**Target Audience(s):** Proof of HIV / HIV+, Florida Resident, Gross income less than or equal to 400% of the Federal Poverty Level.

**Language(s):** English Spanish Creole

---

**Organization:** Scott Center for Autism Treatment

**Program/Service:** Community Workshops

**Description:** Monthly community workshops for families members to learn about autism and related disabilities.

**Availability:** Monthly

**Impact Information:** Evaluations forms completed by participants average 4.7 on a 5.0 scale for usefulness of program.

**Cost-Effectiveness:** the program is free to the community and the participants rated it as very effective

**Funding Source(s):** Private not for profit university program.

**Target Audience(s):** Interest in learning how to implement successful strategies for children with autism and related disabilities

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Scott Center for Autism Treatment

**Program/Service:** Annual Conference

**Description:** Scott Center/FIT has conducted an art contest and annual conference for the last three years to provide information on effective, research based practices in autism.

**Availability:** Annually

**Impact Information:** Participants rated the conference as 4.6 out of a 5.0 scale.

**Cost-Effectiveness:** Participants rated the program effective and cost efficient for the caliber of national speakers and information presented.

**Funding Source(s):** Not for profit university based program

**Target Audience(s):** none

**Language(s):** English

---

**Organization:** Whole Child Connection

**Program/Service:** Whole Child Connection

**Description:** The Connection is a web-based initiative designed to give families throughout the United States free, anonymous and better access to community services for children and families to help them live healthier and more fulfilling lives.

**Availability:** Ongoing

**Impact Information:** Online system

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Open to the community

**Language(s):**

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Primary Prevention - Concrete Services

---

**Organization:** Angel Flight Southeast

**Program/Service:** TRANSPORTATION

**Description:** Angel Flight Southeast coordinates FREE air transportation for children and families with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic

**Availability:** As needed

**Impact Information:** Angel Flight Southeast coordinates FREE air transportation for Florida's vulnerable population with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic violence, relocation from disasters, and more. Today, 650 volunteer pilots donate their aircraft, fuel, time, and expertise, flying almost 2500 missions annually serving children and families who reside.

**Cost-Effectiveness:** This is possible because our volunteer pilots donate the use of their time, aircraft, fuel and expertise, Angel Flight Southeast is able to return \$5.00 in service for every \$1.00 received. This is truly a case of the gift is in the giving.

**Funding Source(s):** Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations  
Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Passengers qualify for free air transportation missions as follows: Demonstrate financial need (uninsured, low income) Treatment is unavailable locally (preferred treatment is only available beyond a reasonable driving distance) Passengers must be med

**Language(s):** English

---

**Organization:** Brevard County HealthDepartment

**Program/Service:** Prenatal Care

**Description:** Management of all related prenatal care

**Availability:**

**Impact Information:** All low-income have access to prenatal care

**Cost-Effectiveness:** Data not available

**Funding Source(s):** Medicaid Billing State Government

**Target Audience(s):** Under 200% of poverty level

**Language(s):** Interpreter Services available English Spanish Creole American Sign Language

---

**Organization:** Brevard County HealthDepartment

**Program/Service:** Pediatric, Adult, and Prenatal Care

**Description:** Treatment, diagnoses, Management

**Availability:**

**Impact Information:** Ongoing

**Cost-Effectiveness:** Data not available

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Mostly below poverty level

**Language(s):** English Spanish Creole American Sign Language

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Brevard Workforce

**Program/Service:** Support Services

**Description:** Support services to address barriers to employment or education.

**Availability:** as needed, based on eligibility and funding availability

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government

**Target Audience(s):** Contact Brevard Workforce for more information.

**Language(s):** Programs funded through Brevard Workforce Development Board Inc. are equal opportunity programs with

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**Organization:** Central Brevard Sharing Center

**Program/Service:** Financial Assistance

**Description:** Emergency financial assistance is provided to qualifying households for rent, mortgage and utilities. RENT - MORTGAGE - UTILITIES Reside in the central section of Brevard County - Pt St John south to the Pineda Causeway. Call for availability of funds at 63

**Availability:**

**Impact Information:** Provided \$125,880.00 to 590 Households.

**Cost-Effectiveness:** Provided \$125,880.00 to 590 Households.

**Funding Source(s):** United Way of Brevard Federal Government Local Government

**Target Audience(s):** Emergency financial assistance is provided to qualifying households for rent, mortgage and utilities. RENT - MORTGAGE - UTILITIES Reside in the central section of Brevard County - Pt St John south to the Pineda Causeway. Call for availability of funds at 63

**Language(s):** English

---

**Organization:** Central Brevard Sharing Center

**Program/Service:** Community Kitchen Program

**Description:** We provide a nutritious and well balanced meal through our community kitchen program. Everyone is welcome. Serving times are: Monday through Saturday 11:00 a.m. - 1:00 p.m. Sundays A bagged lunch is served from 2:00 p.m. to 3:00 p.m. Everyone is welcome!

**Availability:** Daily

**Impact Information:** We provided 49,911 meals in 2009

**Cost-Effectiveness:** the cost of the meal program is \$91,836.00.

**Funding Source(s):** This Program is supported by the United Way of Brevard

**Target Audience(s):** All are Welcome

**Language(s):** English

---

**Organization:** Children's Home Society

**Program/Service:** Transitional living program

**Description:** Transitional living services for women ages 18 - 23.

**Availability:** Year round enrollment

**Impact Information:** Helps young women become self sufficient.

**Cost-Effectiveness:** Prevention is more cost effective than intervention.

**Funding Source(s):** self pay

**Target Audience(s):** Women ages 18 to 23

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL ADULT SUBSTANCE ABUSE W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTER PROVIDES A RESIDENTIAL TREATMENT ENVIRONMENT WHICH PROVIDES HEALTHY MEALS ON A DAILY BASIS.

**Availability:** Daily

**Impact Information:** COMMUNITY TREATMENT CENTER PROVIDES BREAKFAST, LUNCH, AND DINNER FOR 33 RESIDENTS AT OUR TWO LOCATIONS ON A DAILY BASIS.

**Cost-Effectiveness:** COMMUNITY TREATMENT CENTER IS ABLE TO PROVIDE ROOM, BOARD, AND TREATMENT SERVICES AT THE UNIT RATE OF \$72.38, PER BED, PER DAY, PER UNIT.

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** ADULT SUBSTANCE ABUSERS WITH CO-OCCURRING DISORDERS.

**Language(s):** English

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Family Planning Title X Program

**Description:** Administration of the federal Title X Family Planning grant is another responsibility of the IMRH unit. Family planning services are designed to reduce the number of unplanned or unwanted pregnancies, and to help women manage the timing and spacing of th

**Availability:** Weekly

**Impact Information:** Total services in 2008 was 969,768.

**Cost-Effectiveness:** Florida Estimated Savings Calculations Based on theGuttmacher-Frost Method (Table 1)The following is a detailed explanation of method used to calculate the estimated savings per pregnancy avoided by Florida's Family Planning Program as shown in Table 1.1. The total estimated family planning clients for 2006 was obtained from the 2006 Family Planning Annual Report for Florida (FPAR) -- 210,295 clients.2. The estimated pregnancies avoided per year per family planning client is 0.2034, which is obtained from the reference Frost report. This is the proportion of pregnancies avoided based on the estimated shift of women from less effective contraceptive methods (including no method) to more effective methods when family planning services become available.3. The number of family planning clients (Step 1) is multiplied by the proportion of pregnancies avoided per client (Step 2) to obtain the estimated number of 42,774 pregnancies.4. The estimated number of pregnancies classified into thre

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** County Health Department Family Planning Services: available to all women and menFamily Planning Waiver Services:Any woman, age 14 to 55, who loses her full Medicaid coverage Any woman, age 14 to 55, who loses her SOBRA Medicaid is passively enrolled for

**Language(s):** English Spanish

---

**Organization:** Easter Seals Florida

**Program/Service:** Easter Seals Vocational Services

**Description:** Transportation is provided for those individuals attending the Adult Day Training Center in Brevard County, for accessibility purposes to be able to come to work daily.

**Availability:** Daily

**Impact Information:** Allows individuals who otherwise would not have a means to come to work that ability.

**Cost-Effectiveness:** This service allows family members to be able to get to work on time without having an additional stop at the ADT.

**Funding Source(s):** Federal Government State Government Local Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Adults attending the Adults Day Training Center in Brevard County

**Language(s):** English American Sign Language

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Case Management & Medical Services Programs

**Description:** Providing access to medical services (including emergency anti-epileptic medication services), neuropsychological assessments, case management, counseling, support groups and youth summer camp programs.

**Availability:** As needed and necessary

**Impact Information:** Accomplishments of EFOF for the past fiscal year include the provision of services to 5,393 Floridians statewide, regardless of their ability to pay. EFOF currently provides access to direct services in 31 counties via chapter offices in Jacksonville, Gainesville, Miami, Palm Beach and Broward County. Plans of Care were provided to 2,239 individuals with epilepsy and their family members in those regions. The remaining cases are managed by EFOF's statewide sub-contracted providers. EFOF has also rec

**Cost-Effectiveness:** To date, EFOF results have indicated 84% of clients had better or complete seizure control; 80% had fewer emergency room visits, 83% gained a better understanding of their epilepsy and 74% had a better quality of life. Additionally, EFOF Case Management showed 'robust results indicating significant benefits in terms of seizure control, quality of life and employment. . .a 90% reduction in the number of individual visiting Emergency Rooms for medical care??%a 'win-win' for patient and providers'

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Must have epilepsy or seizure disorder symptoms. Programs are provided free-of-charge and/or on a sliding-fee scale, meaning no potential clients will be denied services because of inability to pay.

**Language(s):** English Spanish Creole

---

**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Case Management & Medical Services Programs

**Description:** Providing access to medical services (including emergency anti-epileptic medication services), neuropsychological assessments, case management, counseling, support groups and youth summer camp programs.

**Availability:** As needed

**Impact Information:** Accomplishments of EFOF for the past fiscal year include the provision of services to 5,393 Floridians statewide, regardless of their ability to pay. EFOF currently provides access to direct services in 31 counties via chapter offices in Jacksonville, Gainesville, Miami, Palm Beach and Broward County. Plans of Care were provided to 2,239 individuals with epilepsy and their family members in those regions. The remaining cases are managed by EFOF's statewide sub-contracted providers. EFOF has also rec

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**Target Audience(s):** Must have epilepsy or seizure disorder symptoms. Programs are provided free-of-charge and/or on a sliding-fee scale, meaning no potential clients will be denied services because of inability to pay.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Provide referrals for respite providers and businesses that provide the service.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and persons with disabilities.

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision Statement All individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** Florida Healthy Kids Corporation

**Program/Service:** Healthy Kids

**Description:** health insurance for school-aged children

**Availability:** Continuous open enrollment

**Impact Information:** Families apply during open enrollment; enrollment is currently open.

**Cost-Effectiveness:** Children with health insurance coverage are healthier, have access to providers and necessary medical and dental services.

**Funding Source(s):** Family premium payments Federal Government State Government Local Government

**Target Audience(s):** For Healthy Kids, children must be between the ages of 5 through 18 and uninsured. To be eligible for subsidized coverage, other eligibility criteria may also apply.

**Language(s):** English Spanish Creole

---

**Organization:** Goodwill Industries of Central Florida

**Program/Service:** Access / DCF

**Description:** Provide computers to apply for Food stamps, cash assistance, mdicaide and unemployment compensation.

**Availability:** Daily

**Impact Information:** Local silver level Access participant.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** all

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Helping Hands

**Description:** Already answered

**Availability:** as needed

**Impact Information:** already answered

**Cost-Effectiveness:** already answered

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** already answered

**Language(s):** English

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Helping Hands

**Description:** already answered

**Availability:** as needed

**Impact Information:** already answered

**Cost-Effectiveness:** already answered

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** already answered

**Language(s):** English

---

**Organization:** Project Response, Inc. Brevard County

**Program/Service:** Housing Opportunities for People with AIDS

**Description:** Emergency housing assistance for those with HIV/AIDS

**Availability:** As needed

**Impact Information:** Assistance those with emergency housing assistance due to an HIV related health condition that has hindered their ability to meet their monthly housing and utility expenses.

**Cost-Effectiveness:** Allows an HIV+ individual to maintain stable housing during HIV related health emergencies or conditions.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Proof of HIV / HIV+, Florida Resident, Gross income less than or equal to 400% of the Federal Poverty Level.

**Language(s):** English Spanish Creole



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Project Response, Inc. Brevard County

**Program/Service:** Ryan White Part B Transportation

**Description:** Transportation Services to Ryan White Part B HIV+ clients. Transportation to Medical Care and other social service needs. Services are provided on an pre-approval basis and are limited in availability.

**Availability:** As needed

**Impact Information:** Areas served are rural in nature and providing necessary transportation services to the HIV community is vital to their health care

**Cost-Effectiveness:** Linking HIV+ clients to care provides improved health outcomes

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Proof of HIV / HIV+, Florida Resident, Gross income less than or equal to 400% of the Federal Poverty Level.

**Language(s):** English Spanish Creole

---

**Organization:** Project Response, Inc. Brevard County

**Program/Service:** Ryan White Part B and Project AIDS Care Case Management

**Description:** Provide HIV+ individuals with comprehensive medical case management. Case Management is an authorized and client-centered service performed by trained and experienced staff in a caring and compassionate manner. Case managers assist clients and their fam

**Availability:** Daily

**Impact Information:** These activities ensure timely service delivery and continuity of care, through ongoing assessment of the client's and other key family member's needs and personal support systems.

**Cost-Effectiveness:** Consistent healthcare lowers cost of emergency room visits and other hospitalizations. Healthy client's are able to maintain a stable and productive lifestyle.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Proof of HIV / HIV+, Florida Resident, Gross income less than or equal to 400% of the Federal Poverty Level.

**Language(s):** English Spanish Creole

---

**Organization:** Scott Center for Autism Treatment

**Program/Service:** Scott Center for autism treatment

**Description:** Direct services for early intensive behavioral intervention (EIBI), social skills group services, functional assessment for significant behavior, autism diagnosis, and family counseling.

**Availability:** Daily

**Impact Information:** Data is collected at each session to provide parents with progress and to make program adjustments, therefore, impact data is available for each case.

**Cost-Effectiveness:** Cost effectiveness of the research validated services in Applied Behavior Analysis (ABA) demonstrated in several national peer reviewed publications.  
<http://www.cnn.com/2008/HEALTH/12/23/autism.911/index.html> COST??BENEFIT ESTIMATES FOR EARLY INTENSIVE BEHAVIORAL INTERVENTION FOR YOUNG CHILDREN WITH AUTISM Behavioral Interventions, 13, 201?? 226 (1998)

**Funding Source(s):** Not for profit university based program.

**Target Audience(s):** Children with autism or related disability diagnosis

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

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**Circuit:** 18    **County:** Brevard

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### Primary Prevention - Family Support Programs

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**Organization:** Brevard Outpatient Alternative Treatment

**Program/Service:** Substance Abuse and Mental Health Treatment

**Description:** Adolescent Substance Abuse Treatment, Earn/Return to School, Adult Substance Abuse Treatment, DUI program, mental health treatment

**Availability:** Weekly

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):** English

---

**Organization:** Children's Home Society

**Program/Service:** Healthy Start

**Description:** Provides case management and support services to pregnant women and women with infants. The goal is to decrease infant mortality and increase positive birth outcomes. Provision of supportive services for new mothers.

**Availability:** Year round enrollment

**Impact Information:** Healthy birth outcomes save the community in later years.

**Cost-Effectiveness:** Prevention is more cost effective than intervention.

**Funding Source(s):** DOH through Healthy Start Coalition

**Target Audience(s):** Pregnant women and women with infants

**Language(s):** English Spanish

---

**Organization:** Children's Home Society

**Program/Service:** Targeted Case Management

**Description:** Provides intensive mental health case management services to children ages 4 -17 for the purpose of stabilizing them in their home environment.

**Availability:** Year round enrollment

**Impact Information:** Stabilizing the children in their home is more cost effective then sending them to residential treatment as well as keeping the family intact.

**Cost-Effectiveness:** Prevention is more cost effective than intervention.

**Funding Source(s):** DCF SAMH, Medicaid

**Target Audience(s):** Children with mental health issues

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Children's Home Society

**Program/Service:** Clinical Services

**Description:** Provides in home counseling services for children 0 to 17 yrs of age and their families.

**Availability:** Year round enrollment

**Impact Information:** Stabilizing the children in their home is more cost effective then sending them to residential treatment as well as keeping the family intact.

**Cost-Effectiveness:** Prevention is more cost effective than intervention.

**Funding Source(s):** Medicaid, FSPT

**Target Audience(s):** Children 0 to 17 years of age

**Language(s):** English Spanish

---

**Organization:** Circles of Care

**Program/Service:** Crisis stabilization

**Description:** Inpatient Crisis Stabilization Baker Act Receiving Facility

**Availability:** As needed

**Impact Information:** See State outcome measures

**Cost-Effectiveness:** Has not been measured

**Funding Source(s):** Insurance and self pay State Government Local Government

**Target Audience(s):** Baker Act commitments

**Language(s):** English Spanish American Sign Language

---

**Organization:** Circles of Care

**Program/Service:** Twin Rivers

**Description:** Inpatient detoxification and Rehabilitation programs

**Availability:** As needed

**Impact Information:** State out come measures

**Cost-Effectiveness:** Has not been measured

**Funding Source(s):** Insurance and self pay State Government

**Target Audience(s):** Marchman Act clients

**Language(s):** English Spanish American Sign Language

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**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL ADULT SUBSTANCE ABUSE W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTER PROVIDES IN-HOUSE COMMUNITY SUPPORT GROUPS

**Availability:** Weekly

**Impact Information:** COMMUNITY TREATMENT CENTER PROVIDES TWO WEEKLY IN HOUSE COMMUNITY SUPPORT GROUPS.

**Cost-Effectiveness:** N/A

**Funding Source(s):** COMMUNITY SUPPORT GROUPS ARE FREE AND OPEN TO THE PUBLIC.

**Target Audience(s):** N/A

**Language(s):** English

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## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start Prenatal and Infant Risk Screening; County Health Departments

**Description:** Healthy Start and County Health Departments offer universal prenatal and infant risk screening to identify pregnant women with an increased risk of pregnancy complications or poor birth outcomes due to environmental, medical, nutritional, or behavioral ri

**Availability:**

**Impact Information:** Healthy Start: Please see the answer to the Adult Education section of this survey  
County Health Department: would need to research the impact

**Cost-Effectiveness:** Healthy Start: Please see the answer to the Adult Education section of this survey  
Health Department: would need to research the cost effectiveness

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Healthy Start: Please see the answer to the Adult Education section of this survey

**Language(s):** English Spanish

---

**Organization:** Department of Juvenile Justice

**Program/Service:** Multisystemic Therapy, Functional Family Therapy, Brief Strategic Family Therapy

**Description:** Youth engaged in the juvenile justice system and meeting certain contract requirements may be eligible for the modalities of treatment as listed.

**Availability:** while under the supervision of DJJ

**Impact Information:** These counseling services are rendered in the home and community to eligible youth.

**Cost-Effectiveness:** Community based services are less costly than residential services.

**Funding Source(s):** State Government

**Target Audience(s):** Must be involved in the Department of Juvenile Justice. Eligibility criteria must be reviewed by the Supervisor and Juvenile Probation Officer.

**Language(s):** English

---

**Organization:** Department of Juvenile Justice

**Program/Service:** Multisystemic Family Therapy, Functional Family Therapy, Brief Strategic Family Therapy

**Description:** Counseling is performed in the home and community with delinquent youth and their families.

**Availability:** Weekly

**Impact Information:** Therapist work with youth and families on behavior change that is needed to increase protective factors and reduce risk factors.

**Cost-Effectiveness:** Working with eligible youth and their families in the community results is more cost effective than residential placement for those youth that are eligible.

**Funding Source(s):** State Government

**Target Audience(s):** Youth must be involved in the juvenile justice system while being considered for residential commitment due to their delinquency criminal involvement or violations.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Counseling Center of Brevard, Inc

**Program/Service:** Mental Health Counseling

**Description:** Professional, confidential counseling is available for individuals, couples, and families. Individual and group settings allow clients optimal benefits from therapy.

**Availability:** Mon - Fri, by appt

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Open to the community

**Language(s):**

---

**Organization:** Family Counseling Center of Brevard, Inc

**Program/Service:** Substance Abuse Program

**Description:** Our program is licensed by the State of Florida and our certified addictions specialists enable clients to embark on the continuous journey of recovery.

**Availability:** Mon - Fri, by appt

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Open to the community

**Language(s):**

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities; TILES/PEN/PEP/POPIN

**Description:** Family Network on Disabilities offers a wide range of workshops that assist families and people at risk or with disabilities.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundations GrantsDonations Federal Government State Government

**Target Audience(s):** N/A

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** TILES: Transition, Independent Living, Employment & Support Program

**Description:** About TILES The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and related services. TILES assists individuals w

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundations GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** PEN/PEP/POPIN

**Description:** Parents of the Panhandle: This program, funded by the U.S. Department of Education, Office of Special Education Programs (OSEP) provides PTI services to the Panhandle of Florida from Escambia to Alachua County. Helping to ensure that parents of children w

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals with disabilities or at risk.

**Language(s):** English Spanish Creole

---

**Organization:** Healthy Start Coalition of Brevard County Inc

**Program/Service:** Healthy Start

**Description:** To establish a system of care that guarantees all women have access to prenatal care and that all children have access to services that promote normal growth and development.

**Availability:** Services are provided by subcontracted service providers daily

**Impact Information:** During Fiscal Year 2008 – 2009, Healthy Start provided 48,233 services to1,809 women. During Fiscal Year 2008 – 2009, Healthy Start provided 1,076 services to 234 infants. Additionally, The Healthy Start Coalition leveraged \$255,000.00 in cash and in-kind support. To establish a system of care that guarantees all women have access to prenatal care and that all children have access to services that promote normal growth and development.

**Cost-Effectiveness:** To establish a system of care that guarantees all women have access to prenatal care and that all children have access to services that promote normal growth and development.

**Funding Source(s):** Federal Government State Government Grants Donations

**Target Audience(s):** Pregnant women & children up to age 3

**Language(s):** English Spanish

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Sunday School Class - H.E.L.P. Helping Each other Live through Parenting

**Description:** A class of parents from all stages of life with the common denominator being the raising of children; single, married, grandparents etc. All are welcome.

**Availability:** Weekly

**Impact Information:** The class helps each other with success stories within their own lives as well as encouragement and prayer for difficult times.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** open to all who have children and want to raise them to be caring and self sufficient adults.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** The Kids Place Learning Center

**Description:** already answered

**Availability:** Weekly

**Impact Information:** already answered

**Cost-Effectiveness:** already answered

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** already answered

**Language(s):** English

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Pastoral Care

**Description:** Pastors are willing to initiate counseling with those in need; however long term counseling is referred out to community counselors.

**Availability:** as needed

**Impact Information:** Individuals access pastors as needed and all visits are confidential.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Willing to speak with the pastor and follow recommendations as well as seek long term counseling as needed.

**Language(s):** English

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Outpatient Services

**Description:** COUNSELING SERVICES: Intervention Services, Inc.'s Outpatient Services provides counseling services to children, adolescents, adults and their families who are experiencing mental health, substance abuse or behavioral problems. Many services are provided

**Availability:** Bi-weekly

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Intervention Services, Inc. accepts Medicaid, Medicare, most major insurance plans and provides services on a sliding fee basis for private pay clients. For more information or to make a referral please contact one of the offices below: County Phone Fax Ora

**Language(s):** English; Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Out Patient Services

**Description:** This program provides treatment to children, adolescents and their families who are experiencing mental health, substance abuse, developmental disabilities or behavioral problems. Services are primarily provided in community settings such as a child's home

**Availability:** Daily

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Federal Government;State Government;Community Foundation - supported by & operated for the benefit of a specific community or region;Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Intervention Services, Inc. accepts Medicaid, Medicare, most major insurance plans and provides services on a sliding fee basis for private pay clients.

**Language(s):** English;Spanish

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Out patient Services

**Description:** This program provides treatment to children, adolescents and their families who are experiencing mental health, substance abuse, developmental disabilities or behavioral problems. Services are primarily provided in community settings such as a child's home

**Availability:** Weekly

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Federal Government;State Government;Local Government;Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Intervention Services, Inc. accepts Medicaid, Medicare, most major insurance plans and provides services on a sliding fee basis for private pay clients.

**Language(s):** English;Spanish

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Foster Care Program Services

**Description:** Intervention Services is a Licensed by the State of Florida Department of Children & Families as a Child Placing Agency (CPA). As such, we Recruit, Train and License families as Foster Family Homes for children in the child welfare need of temporary foster

**Availability:** Daily

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Community Foundation - supported by & operated for the benefit of a specific community or region;Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** \*

**Language(s):** English;Spanish



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Parenting with Love & Limits

**Description:** Parenting with Love & Limits (PLL) is an evidenced-based program that combines parent education and group therapy with individual 'coaching' (family therapy) sessions for adolescents and their parents. Parents/caregivers/guardians and adolescents attend g

**Availability:** Bi-weekly

**Impact Information:** Not available yet - we are in our first year of implementation

**Cost-Effectiveness:** Not available yet

**Funding Source(s):** Brevard Family Partnership The community based care organization responsible for the child welfare system design and implementation of service delivery system in Brevard County.

**Target Audience(s):** Adolescents and Children, aged 10-17, with severe emotional and behavioral problems, alcohol or drug use, truancy issues, domestic violence, suicidal ideation, depression and or ADHD who are identified clients of Brevard Family Partnership's child welfare

**Language(s):** English

---

**Organization:** Links of Hope, Inc

**Program/Service:** Anger management Classes

**Description:**

**Availability:** Year round enrollment

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private foundation, United Way, BFP, Churches, individuals, Brevard CBO

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Links of Hope, Inc

**Program/Service:** Parent Education Classes

**Description:**

**Availability:** Year round enrollment

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private foundation, United Way, BFP, Churches, individuals, Brevard CBO

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center, Psychological Services- Couples Team

**Description:** The Scott Center's Psychological Services clinic has established a marital and sex therapy specialty team for advanced practicum students, as well as the option of an established private practice specializing in providing psychological services to couples

**Availability:** Couples call for an appointment

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** The service fee is on a sliding scale. Anyone may call and request services.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center, Psychological Services- ASD Team

**Description:** The ASD Diagnostic Team at the Florida Institute of Technology is a practicum comprised of advanced-level doctoral clinical psychology students supervised by Dr. Demara Bennett, Licensed Psychologist. The ASD Diagnostic Team provides services incl

**Availability:** Individuals schedule appointments

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Families with children suspected or diagnosed with Autism Spectrum Disorder. Young adults who suspect or have been diagnosed with Autism Spectrum Disorder.

**Language(s):** English

---

**Organization:** South Brevard Women's Center

**Program/Service:** Counseling

**Description:** The Counseling Program is to provide quality, affordable counseling services.

**Availability:** Ongoing

**Impact Information:** Specialized treatment is available for depression, anxiety, trauma, eating disorders, self-injurious behaviors, relationship and communication difficulties, self-esteem, family issues, divorce, grief or loss, anger management, stress management, addictions, issues of aging, post-traumatic stress disorder, and chronic pain or illness.

**Cost-Effectiveness:**

**Funding Source(s):** Fundraising, fee for services

**Target Audience(s):** Counseling services are available for women, men, children, adolescents, couples and families.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Circuit:** 18    **County:** Brevard

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### Primary Prevention - Information and Referral Helplines

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Family Health Line

**Description:** WHAT IT IS: The Family Health Line (formerly the Healthy Baby Hotline) is a statewide toll-free number (1-800-451-2229) established in 1987 by the Department of Health (DOH) and the Florida Healthy Mothers/Healthy Babies Coalition. TTY (text telephone) se

**Availability:** Daily

**Impact Information:** Please see previous Hotline and Registries section in this survey

**Cost-Effectiveness:** Please see previous Hotline and Registries section in this survey

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** available for all

**Language(s):** English Spanish

---

**Organization:** Department of Juvenile Justice

**Program/Service:** Intake and Supervision of youth involved in the juvenile justice system

**Description:** At risk youth can benefit from Prevention programs or youth may be arrested and involved in the juvenile justice system. Youth receive intake assessment and referral information. Youth receive prescreens related to risk and protective factors as well as a

**Availability:** Daily

**Impact Information:** Services are provided in accordance with Chapter 985 Florida Statutes related to the Juvenile Justice Continuum of Services.

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government

**Target Audience(s):** Involvement in Juvenile Justice System

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Disorder Case Management Programs

**Description:** Providing access to medical services (including emergency anti-epileptic medication services), neuropsychological assessments, case management, counseling, support groups and youth summer camp programs.

**Availability:** Daily

**Impact Information:** Accomplishments of EFOF for the past fiscal year include the provision of services to 5,393 Floridians statewide, regardless of their ability to pay. EFOF currently provides access to direct services in 31 counties via chapter offices in Jacksonville, Gainesville, Miami, Palm Beach and Broward County. Plans of Care were provided to 2,239 individuals with epilepsy and their family members in those regions. The remaining cases are managed by EFOF's statewide sub-contracted providers. EFOF has also rec

**Cost-Effectiveness:** To date, EFOF results have indicated 84% of clients had better or complete seizure control; 80% had fewer emergency room visits, 83% gained a better understanding of their epilepsy and 74% had a better quality of life. Additionally, EFOF Case Management showed 'robust results indicating significant benefits in terms of seizure control, quality of life and employment. . .a 90% reduction in the number of individual visiting Emergency Rooms for medical care??%a 'win-win' for patient and providers'

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Must have epilepsy or seizure disorder symptoms. Programs are provided free-of-charge and/or on a sliding-fee scale, meaning no potential clients will be denied services because of inability to pay.

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision StatementAll individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals with at risk or with disabilities.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Florida's Adoption Information Center

**Program/Service:** Florida's Adoption Information Center

**Description:** Florida's Adoption Information Center was created by The Florida Legislature to serve as a clearinghouse in every area of adoption. The Center has served more than 125,000 people since opening in 1994. As a free service, the Adoption Information Center pro

**Availability:** Daily

**Impact Information:** Assists individuals and families and professionals on adoption related issues and questions.

**Cost-Effectiveness:** Annual budget approx. \$200,000

**Funding Source(s):** State Government

**Target Audience(s):** N/A

**Language(s):** English Spanish

---

**Organization:** Goodwill Industries of Central Florida

**Program/Service:** Service Provider List

**Description:** multiple page printout updated monthly listing all non-profit, community based agencies, churches and shelters.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** n/a

**Language(s):** English

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** community connections outreach center

**Description:** already answered

**Availability:** already answered

**Impact Information:** already answered

**Cost-Effectiveness:** already answered

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** already answered

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Circuit:** 18    **County:** Brevard

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### Primary Prevention - Public Awareness & Education Campaigns

---

**Organization:** Brevard Child Abuse Prevention Task Force

**Program/Service:** Child Abuse Prevention Awareness

**Description:** Sponsor activities throughout Brevard County to ex-pand community awareness. Create a higher level of awareness of resources and supports available to the community to further the prevention of child abuse and neglect

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):**

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**Organization:** Brevard County Safe Sleeping Coalition

**Program/Service:** Community Awareness & Education

**Description:** Created education materials related to safe sleeping practices & distributed to local maternity wards & pediatricians. Collaborated with local pediatricians to more thoroughly counsel parents on safe sleeping techniques at the 6 week follow up visit.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Grants

**Target Audience(s):** Open to the community

**Language(s):**

---

**Organization:** Child Protection Team of Brevard

**Program/Service:** Child abuse/child maltreatment training

**Description:** The CPT staff provides training for child protection investigators and other community providers of child welfare services, emergency room staff and medical providers in the community.

**Availability:** As requested.

**Impact Information:** pending

**Cost-Effectiveness:** pending

**Funding Source(s):** State Government

**Target Audience(s):** Described above in question #2.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Child Protection Team of Brevard

**Program/Service:** Co-sleeping and Drowning Prevention Education

**Description:** pending

**Availability:**

**Impact Information:** Pending

**Cost-Effectiveness:** Pending

**Funding Source(s):** State Government

**Target Audience(s):** The target audience is child protective investigators and other community providers of child welfare services

**Language(s):** English Spanish

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Abandoned Baby statewide billboards and education and Every Woman Florida Campaign

**Description:** Abandoned Baby: This is not a program as much as it is a public awareness campaign Every Woman Florida Campaign: The Every Woman Florida Initiative is aimed at raising awareness on the importance and benefits of being healthy prior to pregnancy and is f

**Availability:** Daily

**Impact Information:** an evaluation has not occurred

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Professional Organization

**Target Audience(s):** available to all

**Language(s):** English

---

**Organization:** Department of Juvenile Justice

**Program/Service:** DJJ

**Description:** All youth receive screenings related to risk/protective factors as it relates to juvenile delinquency by application of the Positive Achievement Change Tool- PACT.

**Availability:** Daily

**Impact Information:** Screens are completed at Juvenile Assessment Centers and by staff upon receiving a juvenile referral.

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government

**Target Audience(s):** DJJ youth

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Disorder Prevention & Education Programs

**Description:** Provides Epilepsy & Seizure Disorder training to individuals, schools, first providers, and others.

**Availability:** Daily

**Impact Information:** EFOF has provided group presentations to 29,611 Floridians, organized awareness activities for 58,061 Floridians, and has provided information and referrals to over 24,000 Floridians.

**Cost-Effectiveness:** To date, EFOF results have indicated 84% of clients had better or complete seizure control; 80% had fewer emergency room visits, 83% gained a better understanding of their epilepsy and 74% had a better quality of life. Additionally, EFOF Case Management showed 'robust results indicating significant benefits in terms of seizure control, quality of life and employment. . .a 90% reduction in the number of individual visiting Emergency Rooms for medical care??a 'win-win' for patient and providers'

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Any individuals or groups that may have in interest in learning more about epilepsy and seizure disorders.

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** FND provides a workshop for Positive Behavior Support

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** <http://apps.facebook.com/causes/341382/71996303#wall>Stop Hitting Our Kids campaign; Eliminate seclusion and restraint in the special education setting.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** DonationsPrivate Foundation Grants Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** FL PIRC: Parent Information and Resource Center

**Description:** The Florida State Parental Information and Resource Center of FND Mission Statement: To strengthen partnerships between families, educators, and the community to enhance family involvement in all areas of decision-making that impact children 0 to 23 years

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and Individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Core Values We believe that everyone has intrinsic value and the inherent right to: Respect Independence Knowledge Freedom of Choice Inclusion Quality of Life Success Equality

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Fiscal agent and general support for Brevard Youth Substance Abuse Prevention (BYSAP) Coalition

**Description:** BYSAP has a public awareness and education campaigns related to underage drinking and prescription drug abuse and also a parent involvement campaign, Be the Wall

**Availability:** Daily

**Impact Information:** BYSAP has targeted underage drinking reduction over a two year period. The next statewide survey in 2010 would show impact

**Cost-Effectiveness:** Unknown at this time. However, in general the goal of the coalition is population wide change which is more effective than limited education based programs

**Funding Source(s):** State Government

**Target Audience(s):** All Brevard County

**Language(s):** English

---

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Bully Proofing your school

**Description:** School based training and education for administrators, teachers and students on preventing bullying

**Availability:** As requested

**Impact Information:** This was the only program addressing bullying available to schools

**Cost-Effectiveness:** N/A

**Funding Source(s):** Originally funded with Safe and Drug Free School funds

**Target Audience(s):** Elementary schools

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

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**Circuit:** 18    **County:** Brevard

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### Primary Prevention - Workforce

---

**Organization:** Brevard Workforce

**Program/Service:** Career Counseling

**Description:** n/a

**Availability:** Walk-in or by appointment

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** unemployed, underemployed, teens and young adults

**Language(s):** Programs funded through Brevard Workforce Development Board Inc. are equal opportunity programs with

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**Organization:** Brevard Workforce

**Program/Service:** See Career Counseling, Training Assistance, Next Gen, Job Corps

**Description:** See Career Counseling, Training Assistance, Next Gen, Job Corps

**Availability:**

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Eligibility requirements may apply for some services / programs. Contact Brevard Workforce for more information.

**Language(s):** Programs funded through Brevard Workforce Development Board Inc. are equal opportunity programs with

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**Organization:** Brevard Workforce

**Program/Service:** Brevard Workforce - Career Centers

**Description:** job posting database; fully-equipped resource rooms; workshops/job clubs; career counseling/planning; GED classes; education/training assistance (based on eligibility and funding availability); recruiting events; job fairs

**Availability:** Hours vary by center location. Call Brevard Workforce for more information or visit us on the web

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Eligibility required for some programs / services.

**Language(s):** Programs funded through Brevard Workforce Development Board Inc. are equal opportunity programs with

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Escambia County Health Department, Florida Department of Health

**Program/Service:** The Florida Department of Health implements extensive family-friendly workplace policies.

**Description:** The family friendly work policies include the opportunities for telecommuting, flexible work weeks, paid family sick leave, administrative leave for family deaths, family health insurance coverage, among many others.

**Availability:** Daily

**Impact Information:** Unknown

**Cost-Effectiveness:** Unknkown

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** FDOH employees

**Language(s):** English Spanish

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**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** La Sombrilitta Career Counseling, workshops and seminars

**Description:** Qualified staff present a variety of topics for customized professional in service and employee wellness programs

**Availability:** Weekly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** n/a

**Target Audience(s):** at risk, English, Spanish community. Instructors, counselors, educators, students, teachers

**Language(s):** English Spanish

---

**Organization:** Family Network on Disabilities

**Program/Service:** TILES: Transition, Independent Living, Employment & Support Program

**Description:** Be part of the FND group at [meetup.com About TILES](https://www.meetup.com/About-TILES-The-Transition-Independent-Living-Employment-Support-Program-TILES/) The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and relate

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

---

**Organization:** Goodwill Industries of Central Florida

**Program/Service:** Job Club

**Description:** 3 day interactive employability workshop Providing information on filling out applicaitons properly, creating a professional resume, interviewing techniques and maintaining a job.

**Availability:** Monthly

**Impact Information:** Placements show that an average of 6-7 participants obtain employment within the first month of completion.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** at least 18 years of age.

**Language(s):** English

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## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Goodwill Industries of Central Florida

**Program/Service:** Network Center

**Description:** Place daily help wanted ads on the wall. Computers, fax, telephones, resume and answering service for job searching needs.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** 18 years of age.

**Language(s):** English

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**Organization:** Indian River City United Methodist Church

**Program/Service:** IRCUMC Web site

**Description:** has job openings listed

**Availability:** immediately - on the web

**Impact Information:** none known

**Cost-Effectiveness:** na

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** open to all

**Language(s):** English

---

**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center Psychological Services

**Description:** Scott Center Psychological Services provides vocational assessment as well as counseling.

**Availability:** Individuals schedule services

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Anyone may request services. Fees are based upon a sliding scale.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

Circuit: 18 County: Seminole

### Primary Prevention - Adult Education

**Organization:** Agency for Persons with Disabilities

**Program/Service:** Supported Employment

**Description:** Through contracts with enrolled providers, individuals may receive supported employment services. This service provides assistance in locating employment, assistance with the interview and hiring process and on the job training until stabilization.

**Availability:** Individualized to person's needs as determined medically necessary

**Impact Information:** Individuals who are successful in supported employment arrangements have consistently higher numbers of personal outcomes than individuals in more segregated settings. By being successful in employment, individuals are able to become more independent and establish strong friendships and positive relationships in the workplace setting.

**Cost-Effectiveness:** Individuals seeking employment services have the job development, job placement and job stabilization services paid through vocational rehabilitation. The APD pays for phase 2 or follow-along services. These services require minimal support to the person, fade over time as the individual is able to perform more job duties. This intermittent service is more cost efficient.

**Funding Source(s):** Federal Government State Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** In order for APD to fund the employment services, the individuals must have either graduated from school with a regular diploma or have graduated with a special diploma at the age of 22. In order to be funded, the individual must have a desire to work.

**Language(s):** English Spanish

**Organization:** American Thrapeutic corporation

**Program/Service:** American Therapeutic Corp

**Description:** Individual Counseling Family therapy Group therapy and or specialty group Education component - patient and family

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Professional Organization

**Target Audience(s):** Medicare and most private insurances

**Language(s):** English Spanish Creole

**Organization:** Behavioral Support Services, Inc.

**Program/Service:** Mentoring

**Description:** Mentoring services are provided when appropriate and funding is accessible in order to provide child with positive role model and opportunities for socialization in the community.

**Availability:** As authorized by funding source

**Impact Information:** Currently serving 15 clients being provided mentors. This service is dependent on outside funding availability.

**Cost-Effectiveness:** Services are in demand but limited by available funding.

**Funding Source(s):** Local Government

**Target Audience(s):** Must have mental health diagnosis

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Big Brothers Big sister of Central Florida

**Program/Service:** Community Based Program and School & Site-Based Program

**Description:** One-on-one mentoring to an at risk child ages 6-14.

**Availability:** Volunteers are asked to make a one year commitment

**Impact Information:** Outcomes of our mentoring program benefit youth in key developmental areas

**Cost-Effectiveness:** It costs about \$1,089 per year to support a match

**Funding Source(s):** United Way, Grants, Individual donors, & Fundraisers

**Target Audience(s):** Youth ages 6-14 ; Volunteers at least 21 for CB program and 16 for SB program

**Language(s):**

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**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start Services, which may include breastfeeding, parenting and/or childbirth classes

**Description:** The Healthy Start program services include risk assessment, nutrition counseling, care coordination, breastfeeding education and support, tobacco cessation counseling, assessment of service needs, interconceptional education and counseling, referrals and

**Availability:** Services are offered on an ongoing basis for those who are eligible and agree to participate.

**Impact Information:** NUMBER OF ANNUAL CLIENTS/SERVICES: January 1, 2007 through December 31, 2007  
Pregnant women screened for Healthy Start 161,206  
Pregnant women receiving a Healthy Start service 111,989  
Healthy Start services provided to pregnant women 1,957,951  
Infants screened for Healthy Start 194,441  
Infants receiving a Healthy Start service 78,102  
Healthy Start services provided to infants 1,228,916  
Through MomCare, approximately 65,000 SOBRA eligible women are care managed monthly. IMPACT: Between J

**Cost-Effectiveness:** Evaluation of program is in progress.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Key components of Healthy Start funded through the local Healthy Start Prenatal and Infant Health Care Coalitions include: Healthy Start participants are pregnant women and infants who score at risk for poor health outcomes as indicated by a positive s

**Language(s):** English Spanish

---

**Organization:** Family Network on Disabilities

**Program/Service:** Transition, Independent Living, Employment & Support Program (TILES)

**Description:** About TILES The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and related services. TILES assists individuals w

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Donations Misc. Grants Federal Government

**Target Audience(s):** People with disabilities ages 14-22

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** TILES: Transition Independent Living, Employment and Support Program

**Description:** The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and related services. TILES assists individuals with disabili

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Donations Misc. Grants Federal Government

**Target Audience(s):** Target audience is people with disabilities age 14-22.

**Language(s):** English Spanish Creole

---

**Organization:** Goodwill Industries of Central FL, Inc.

**Program/Service:** Job Club

**Description:** 3 day interactive employability workshop providing information on properly filling out applications, creating a professional resume, interviewing techniques and how to maintain a job.

**Availability:** Monthly

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private Not-For-Profit - Has principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good.

**Target Audience(s):** Must be 16 years of age.

**Language(s):**

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**Organization:** Goodwill Industries of Central FL, Inc.

**Program/Service:** Networ Center

**Description:** Place daily job listings on the wall. Computers with Internet Access, fax, telephones, resume and answering service for job searching needs.

**Availability:** Mon - Fri, 8:30 am to 4:00 pm

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private Not-For-Profit - Has principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good.

**Target Audience(s):** Must be 16 years of age.

**Language(s):**

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Goodwill Industries of Central FL, Inc.

**Program/Service:** GOAL Temporary Work Program

**Description:** Work at Retail Store taking in donations, sorting, hanging and giving receipts for donated merchandise.

**Availability:** Monthly

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private Not-For-Profit - Has principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good.

**Target Audience(s):** Must be 18 yrs old, lift up to 40lbs easily, be available from 9am-8pm Mon-Sun. Not have any other job.

**Language(s):**

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**Organization:** Jewish Family services of Greater Orlando, Inc.

**Program/Service:** Family Stabilization Program-Financial Education Workshops

**Description:** 12 bi-monthly Financial Workshops are a mandated component of participation in the six-month JFS Family Stabilization Program (FSP). Clients increase their knowledge of managing money, creating budgets, insurance products (home, auto, life), income tax and

**Availability:** Bi-monthly

**Impact Information:** More than 85% of clients who attend financial education workshops increase their knowledge of the topics covered.

**Cost-Effectiveness:** NA

**Funding Source(s):** Financial education workshops are a component of the JFS Family Stabilization program that is supported through a broad range on local foundation funding, individual donor gifts, local government funding, in-kind donations and JFS fundraising.

**Target Audience(s):** Clients of Family Stabilization Program must have a strong work history and be vulnerably housed (spend more than 50% of monthly income on housing). Clients also are assessed for willingness to commit to six-months intensive case management.

**Language(s):** English Spanish

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**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Turning Point

**Description:** The Turning Point Program is an active day program that focuses on helping clients with mental illness develop insight and understanding into their condition and its treatment and learn strategies to recover and reintegrate into the community.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):**



## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Primary Prevention - Community Development

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start

**Description:** There are 30 Healthy Start Coalitions and 3 CHDs covering all of Florida's 67 counties supporting the implementation of the Healthy Start initiative at a total annual administrative cost of \$4.437 million (\$2,440,350 state general revenue, \$ 1,996,650 fe

**Availability:** ongoing

**Impact Information:** Please see the answer to the Adult Education section of this survey

**Cost-Effectiveness:** Please see the answer to the Adult Education section of this survey

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Please see the answer to the Adult Education section of this survey

**Language(s):** English Spanish

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start

**Description:** Community Development: the Healthy Start Coalitions through state and federal funding engage community partners to assist in implementing the program at a local level.

**Availability:**

**Impact Information:** Please see the answer to the Adult Education section of this survey

**Cost-Effectiveness:** Please see the answer to the Adult Education section of this survey

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Please see the answer to the Adult Education section of this survey

**Language(s):** English Spanish

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**Organization:** Harvest Time International

**Program/Service:** Community Hope Center

**Description:** Our assistance programs are for anybody in need of help in a difficult situation(either low income or financially distressed etc.). We'll catch you before you fall!Come and meet with one of our case workers to see for which assistanceprogram you may quali

**Availability:** Monday to Saturday

**Impact Information:** 500 families a day, 6 days a week

**Cost-Effectiveness:** n/a

**Funding Source(s):** donations

**Target Audience(s):** Low income families and financially distressed families. Everyone who has problems paying their bills

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Crisis Stabilization Unit

**Description:** Crisis Stabilization Unit The Crisis Stabilization Unit is a short term inpatient unit for individuals in need of intensive treatment for a mental illness. The unit provides a safe environment to help clients overcome thoughts and behaviors that make the

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Adults (18+)

**Language(s):** English Spanish

---

**Organization:** The Center For Drug Free Living's New Horizons Program

**Program/Service:** The Center For Drug Free Living's New Horizons Program

**Description:** New Horizons is a school-based substance abuse prevention/intervention program that serves at-risk middle and high school students. New Horizons partners with the school and community to do many school wide prevention projects like Red Ribbon Week and Pr

**Availability:** Quarterly

**Impact Information:** Our program has been evaluated several times and has consistently shown statistically significant improvement in student's School Attendance, Grade Point Average, Alcohol, Tobacco, and Other Drug (ATOD) Knowledge, and statistically significant reductions in School Suspensions, Alcohol Use, Marijuana Use, Binge Drinking, Other Drug Use and Criminal Behavior.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** School wide activities are open to all students attending the school.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Primary Prevention - Community Support

---

**Organization:** Angel Flight Southeast

**Program/Service:** Transportation

**Description:** Angel Flight Southeast coordinates FREE air transportation for children and families with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic

**Availability:** As needed

**Impact Information:** Angel Flight Southeast coordinates FREE air transportation for Florida's vulnerable population with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic violence, relocation from disasters, and more. Today, 650 volunteer pilots donate their aircraft, fuel, time, and expertise, flying almost 2500 missions annually serving children and families who reside.

**Cost-Effectiveness:** This is possible because our volunteer pilots donate the use of their time, aircraft, fuel and expertise, Angel Flight Southeast is able to return \$5.00 in service for every \$1.00 received. This is truly a case of the gift is in the giving.

**Funding Source(s):** Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations  
Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Passengers qualify for free air transportation missions as follows: Demonstrate financial need (uninsured, low income), Treatment is unavailable locally (preferred treatment is only available beyond a reasonable driving distance), Passengers must be med

**Language(s):** English

---

**Organization:** Boys Town Central Florida

**Program/Service:** In-Home Family Services CINS/FINS

**Description:** CINS/FINS serves children and families in a state of crises. Families seek short-term respite for children ages 10-17 and support is provided through in-home counseling and support 24/7.

**Availability:** Daily

**Impact Information:** State-wide numbers through DJJ reflect a 85% success rate with keeping kids in school, in the home, and free of arrest up to a year after cases have been closed.

**Cost-Effectiveness:** Long-term studies have cited costs of up to 2,000,000. for a child that drops out of school and enters the Juvenile Justice system.

**Funding Source(s):** Boys Town has received additional grants to expand these services in the community beyond the DJJ contract. State Government Independent Foundation - established by a person/family of wealth  
Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Families in Seminole county. Targets specifically youth that do not have pending charges or history of arrest.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** PEN/POPIN/PEP

**Description:** PEP: Online Tutorials Do you live in one of these counties???Vive usted en uno de estos condados?Collier HendryGlades Gadsden The PEP Project is unique and different. Since 1993, PEP has provided information, training, and support to parents of children

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Parents and caregivers of special needs children

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Parent Training and Information Center; POPIN/PEN and the PEP program

**Description:** Parent Education Network: PEN About UsThis program, funded by the U.S. Department of Education, Office of Special Education Programs (OSEP) provides PTI services to the nine most southern counties of Florida, that include: Lee, Collier, Hendry, Palm Beach

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundations GrantsDonations Federal Government State Government

**Target Audience(s):** Parents and caregivers of special needs children.

**Language(s):** English Spanish Creole

---

**Organization:** Harvest Time International

**Program/Service:** Community Hope Center

**Description:** --Application Assistance for Governmental help ( ACEESS/ FL KidCare) Community Resources Referral Service

**Availability:**

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** donations

**Target Audience(s):** Low income and financially distressed families

**Language(s):** English Spanish

---

**Organization:** Resource Point

**Program/Service:** Resource Point

**Description:** Resource Point provides access to resource and service provided by local agencies. Agencies like Greater Hope, Homeless Connect and the Central Florida Food Bank have registered their services and resources in Resource Point so that you can find help.

**Availability:** Ongoing

**Impact Information:** Online system

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

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## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Seminole County Coalition for School Readiness, Inc.

**Program/Service:** 1. Parental Assistance in Selecting Quality Child Care 2. Voluntary Prekindergarten 3. School Readiness

**Description:** 1. We provide parents with a suggestions and a checklist for selecting quality child care. 2. Voluntary Prekindergarten (VPK) is a free program for all four-year-old children in the State of Florida. We educate parents about VPK, assist them in obtain

**Availability:** Weekly

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** 1. Quality Child Care - all parents in Seminole County2. VPK - all four-year-old children within Seminole County3. School Readiness - any families meeting the eligibility requirements of need, income, number of children, ages, etc. (contact the Coaliti

**Language(s):** English Spanish

---

**Organization:** The Center For Drug Free Living's New Horizons Program

**Program/Service:** The Center For Drug Free Living's New Horizons Program

**Description:** New Horizons is a school-based substance abuse prevention/intervention program that serves at-risk middle and high school students and their families. Our program provides referrals to resources in the community when needed.

**Availability:** when requested

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Any parent of a student at the school.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

Circuit: 18 County: Seminole

### Primary Prevention - Concrete Services

**Organization:** Angel Flight Southeast

**Program/Service:** TRANSPORTATION

**Description:** Angel Flight Southeast coordinates FREE air transportation for children and families with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic

**Availability:** As needed

**Impact Information:** Angel Flight Southeast coordinates FREE air transportation for Florida's vulnerable population with medical and compelling humanitarian needs. Children and adults are flown on private planes for medical treatments, special needs summer camps, safety from domestic violence, relocation from disasters, and more. Today, 650 volunteer pilots donate their aircraft, fuel, time, and expertise, flying almost 2500 missions annually serving children and families who reside.

**Cost-Effectiveness:** This is possible because our volunteer pilots donate the use of their time, aircraft, fuel and expertise, Angel Flight Southeast is able to return \$5.00 in service for every \$1.00 received. This is truly a case of the gift is in the giving.

**Funding Source(s):** Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations  
Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Passengers qualify for free air transportation missions as follows: Demonstrate financial need (uninsured, low income) Treatment is unavailable locally (preferred treatment is only available beyond a reasonable driving distance) Passengers must be med

**Language(s):** English

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Family Planning Title X Program

**Description:** Administration of the federal Title X Family Planning grant is another responsibility of the IMRH unit. Family planning services are designed to reduce the number of unplanned or unwanted pregnancies, and to help women manage the timing and spacing of th

**Availability:** Weekly

**Impact Information:** Total services in 2008 was 969,768.

**Cost-Effectiveness:** Florida Estimated Savings Calculations Based on theGuttmacher-Frost Method (Table 1)The following is a detailed explanation of method used to calculate the estimated savings per pregnancy avoided by Florida's Family Planning Program as shown in Table 1.1. The total estimated family planning clients for 2006 was obtained from the 2006 Family Planning Annual Report for Florida (FPAR) -- 210,295 clients.2. The estimated pregnancies avoided per year per family planning client is 0.2034, which is obtained from the reference Frost report. This is the proportion of pregnancies avoided based on the estimated shift of women from less effective contraceptive methods (including no method) to more effective methods when family planning services become available.3. The number of family planning clients (Step 1) is multiplied by the proportion of pregnancies avoided per client (Step 2) to obtain the estimated number of 42,774 pregnancies.4. The estimated number of pregnancies classified into thre

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** County Health Department Family Planning Services: available to all women and men  
Family Planning Waiver Services:Any woman, age 14 to 55, who loses her full Medicaid coverage  
Any woman, age 14 to 55, who loses her SOBRA Medicaid is passively enrolled for

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Case Management & Medical Services Programs

**Description:** Providing access to medical services (including emergency anti-epileptic medication services), neuropsychological assessments, case management, counseling, support groups and youth summer camp programs.

**Availability:** As needed

**Impact Information:** Accomplishments of EFOF for the past fiscal year include the provision of services to 5,393 Floridians statewide, regardless of their ability to pay. EFOF currently provides access to direct services in 31 counties via chapter offices in Jacksonville, Gainesville, Miami, Palm Beach and Broward County. Plans of Care were provided to 2,239 individuals with epilepsy and their family members in those regions. The remaining cases are managed by EFOF's statewide sub-contracted providers. EFOF has also rec

**Cost-Effectiveness:** To date, EFOF results have indicated 84% of clients had better or complete seizure control; 80% had fewer emergency room visits, 83% gained a better understanding of their epilepsy and 74% had a better quality of life. Additionally, EFOF Case Management showed 'robust results indicating significant benefits in terms of seizure control, quality of life and employment. . .a 90% reduction in the number of individual visiting Emergency Rooms for medical care??%a 'win-win' for patient and providers'

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Must have epilepsy or seizure disorder symptoms. Programs are provided free-of-charge and/or on a sliding-fee scale, meaning no potential clients will be denied services because of inability to pay.

**Language(s):** English Spanish Creole

---

**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Case Management & Medical Services Programs

**Description:** Providing access to medical services (including emergency anti-epileptic medication services), neuropsychological assessments, case management, counseling, support groups and youth summer camp programs.

**Availability:** As needed and necessary

**Impact Information:** Accomplishments of EFOF for the past fiscal year include the provision of services to 5,393 Floridians statewide, regardless of their ability to pay. EFOF currently provides access to direct services in 31 counties via chapter offices in Jacksonville, Gainesville, Miami, Palm Beach and Broward County. Plans of Care were provided to 2,239 individuals with epilepsy and their family members in those regions. The remaining cases are managed by EFOF's statewide sub-contracted providers. EFOF has also rec

**Cost-Effectiveness:** To date, EFOF results have indicated 84% of clients had better or complete seizure control; 80% had fewer emergency room visits, 83% gained a better understanding of their epilepsy and 74% had a better quality of life. Additionally, EFOF Case Management showed 'robust results indicating significant benefits in terms of seizure control, quality of life and employment. . .a 90% reduction in the number of individual visiting Emergency Rooms for medical care??%a 'win-win' for patient and providers'

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Must have epilepsy or seizure disorder symptoms. Programs are provided free-of-charge and/or on a sliding-fee scale, meaning no potential clients will be denied services because of inability to pay.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision Statement All individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Provide referrals for respite providers and businesses that provide the service.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and persons with disabilities.

**Language(s):** English Spanish Creole

---

**Organization:** Florida Healthy Kids Corporation

**Program/Service:** Healthy Kids

**Description:** health insurance for school-aged children

**Availability:** Continuous open enrollment

**Impact Information:** Families apply during open enrollment; enrollment is currently open.

**Cost-Effectiveness:** Children with health insurance coverage are healthier, have access to providers and necessary medical and dental services.

**Funding Source(s):** Family premium payments Federal Government State Government Local Government

**Target Audience(s):** For Healthy Kids, children must be between the ages of 5 through 18 and uninsured. To be eligible for subsidized coverage, other eligibility criteria may also apply.

**Language(s):** English Spanish Creole



## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Primary Prevention - Family Support Programs

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**Organization:** Children's Home Society of FL

**Program/Service:** Targeted Case Management

**Description:** Linking at-risk youth in the community to mental health services.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** non-insured, private insurances, Medicaid, CWPMHP (dependency Magellan), Amerigroup, Staywell, Healthease

**Target Audience(s):** Youth under the age of 18

**Language(s):** English Spanish Creole

---

**Organization:** Circle of Friends Services Inc.

**Program/Service:** Parent support groups

**Description:** Services are offered to parents in group setting to address issues relating to child behavioral issues relating to trauma - bed-wetting, nightmares, dissociation, etc.

**Availability:** As needed

**Impact Information:** This service has not been initiated yet.

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):**

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Healthy Start Prenatal and Infant Risk Screening; County Health Departments

**Description:** Healthy Start and County Health Departments offer universal prenatal and infant risk screening to identify pregnant women with an increased risk of pregnancy complications or poor birth outcomes due to environmental, medical, nutritional, or behavioral risk factors.

**Availability:**

**Impact Information:** Healthy Start: Please see the answer to the Adult Education section of this survey  
County Health Department: would need to research the impact

**Cost-Effectiveness:** Healthy Start: Please see the answer to the Adult Education section of this survey  
Health Department: would need to research the cost effectiveness

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Healthy Start: Please see the answer to the Adult Education section of this survey

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Department of Juvenile Justice

**Program/Service:** Multisystemic Family Therapy, Functional Family Therapy, Brief Strategic Family Therapy

**Description:** Counseling is performed in the home and community with delinquent youth and their families.

**Availability:** Weekly

**Impact Information:** Therapist work with youth and families on behavior change that is needed to increase protective factors and reduce risk factors.

**Cost-Effectiveness:** Working with eligible youth and their families in the community results is more cost effective than residential placement for those youth that are eligible.

**Funding Source(s):** State Government

**Target Audience(s):** Youth must be involved in the juvenile justice system while being considered for residential commitment due to their delinquency criminal involvement or violations.

**Language(s):** English

---

**Organization:** Department of Juvenile Justice

**Program/Service:** Multisystemic Therapy, Functional Family Therapy, Brief Strategic Family Therapy

**Description:** Youth engaged in the juvenile justice system and meeting certain contract requirements may be eligible for the modalities of treatment as listed.

**Availability:** while under the supervision of DJJ

**Impact Information:** These counseling services are rendered in the home and community to eligible youth.

**Cost-Effectiveness:** Community based services are less costly than residential services.

**Funding Source(s):** State Government

**Target Audience(s):** Must be involved in the Department of Juvenile Justice. Eligibility criteria must be reviewed by the Supervisor and Juvenile Probation Officer.

**Language(s):** English

---

**Organization:** Eckerd Youth Alternatives, Inc

**Program/Service:** Eckerd Community Care of Central Florida

**Description:** Provides psychotherapy in the home, school or at our office. The ultimate goal of treatment is to increase our client's pro-social behavior, emotional stability and coping skills. We provide individualized treatment services.

**Availability:** Daily as scheduled between client and therapist

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Medicaid; Medicaid HMO's; FSPT; Florida Healthy Kids

**Target Audience(s):** Children 0-18 and their families

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities; TILES/PEN/PEP/POPIN

**Description:** Family Network on Disabilities offers a wide range of workshops that assist families and people at risk or with disabilities.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundations Grants Donations Federal Government State Government

**Target Audience(s):** N/A

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** PEN/PEP/POPIN

**Description:** Parents of the Panhandle: This program, funded by the U.S. Department of Education, Office of Special Education Programs (OSEP) provides PTI services to the Panhandle of Florida from Escambia to Alachua County. Helping to ensure that parents of children w

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals with disabilities or at risk.

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** TILES: Transition, Independent Living, Employment & Support Program

**Description:** About TILES The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and related services. TILES assists individuals w

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundations GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

---

**Organization:** Howard Phillips Center for Children and Families

**Program/Service:** Child Advocacy Center

**Description:** The Orange County Children's Advocacy Center (CAC) is a place where professionals, such as police officers, DCF workers, school officials, and doctors, jointly investigate and protect victims of our community's worst child abuse cases. The CAC includes th

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Community Foundation - supported by & operated for the benefit of a specific community  
or region Corporate/Company Foundation - created & funded by private sector corporations  
Professional Organization

**Target Audience(s):** none all are eligible

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Intervention Services, Inc.

**Program/Service:** Out Patient Services

**Description:** This program provides treatment to children, adolescents and their families who are experiencing mental health, substance abuse, developmental disabilities or behavioral problems. Services are primarily provided in community settings such as a child's home

**Availability:** Daily

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Federal Government;State Government;Community Foundation - supported by & operated for the benefit of a specific community or region;Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Intervention Services, Inc. accepts Medicaid, Medicare, most major insurance plans and provides services on a sliding fee basis for private pay clients.

**Language(s):** English;Spanish

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Foster Care Program Services

**Description:** Intervention Services is a Licensed by the State of Florida Department of Children & Families as a Child Placing Agency (CPA). As such, we Recruit, Train and License families as Foster Family Homes for children in the child welfare need of temporary foster

**Availability:** Daily

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Community Foundation - supported by & operated for the benefit of a specific community or region;Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** \*

**Language(s):** English;Spanish

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Outpatient Services

**Description:** COUNSELING SERVICES: Intervention Services, Inc.'s Outpatient Services provides counseling services to children, adolescents, adults and their families who are experiencing mental health, substance abuse or behavioral problems. Many services are provided

**Availability:** Bi-weekly

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Intervention Services, Inc. accepts Medicaid, Medicare, most major insurance plans and provides services on a sliding fee basis for private pay clients.For more information or to make a referral please contact one of the offices below:County Phone Fax Ora

**Language(s):** English;Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Out patient Services

**Description:** This program provides treatment to children, adolescents and their families who are experiencing mental health, substance abuse, developmental disabilities or behavioral problems. Services are primarily provided in community settings such as a child's home

**Availability:** Weekly

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Federal Government;State Government;Local Government;Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Intervention Services, Inc. accepts Medicaid, Medicare, most major insurance plans and provides services on a sliding fee basis for private pay clients.

**Language(s):** English;Spanish

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**Organization:** Kinder Institute

**Program/Service:** Case Management, Psychotherapy, OT, PT, Speech/Language, Applied Behavior Analysis, Parenting, see website

**Description:**

**Availability:** Daily or by Appointment

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Grants, Medicaid Pending, Private Contributions

**Target Audience(s):** special needs children and families

**Language(s):** English Spanish Creole

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** CHADD

**Description:** CHADD is a support group for parents with children diagnosed with ADHD. The parents support one another and information is provided to parents through various venues such as speakers, presentations, etc..

**Availability:** Monthly

**Impact Information:** The group recently started and data is collected.

**Cost-Effectiveness:** The group is available to parents in the community with children diagnosed with ADHD. There is no cost for this group.

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** The group is available to parents in the community with children diagnosed with ADHD. There is no cost for this group.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Crisis Counseling

**Description:** Crisis counseling program is designed to help individuals reach short-term goals related to a current crisis. The focus is on developing coping skills to manage symptoms and daily stressors.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Seminole Behavioral Healthcare accepts Medicaid, Medicare and most major insurance plans. SBH also provide services on a sliding fee based on eligibility. For more information or to make a referral please call, 407-831-2411.

**Language(s):** English

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Seminole Center for Co-Occurring Disorders

**Description:** The Seminole Center for Co-Occurring Disorders uses, interventions and evidence-based practices that promote healing, recovery and an enhanced the quality of life.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Adults (18+)

**Language(s):** English Spanish Creole

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Parent Connections

**Description:** Parent Connections is a 6 week group designed to assist parents with children with tough behavioral issues.

**Availability:** 6 Week Series

**Impact Information:** The group recently started and data is collected.

**Cost-Effectiveness:** The group is available to parents who are currently receiving services at Seminole Behavioral Healthcare. Group rates are also available on sliding scale fees.

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** The group is available to parents who are currently receiving services at Seminole Behavioral Healthcare. Group rates are also available on sliding scale fees.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Outpatient Medications Clinic

**Description:** Outpatient Medical Services are available to individuals in need of treatment with medication. Clients are given a Comprehensive Psychiatric Evaluation and ongoing visits with a Psychiatrist or Psychiatric Nurse Practitioner.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Children & Adults

**Language(s):** English Spanish

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Detoxification

**Description:** Detoxification Services support clients during withdrawal from alcohol and other drugs and usually lasts 3-5 days. Detoxification clients are assessed and continually monitored by qualified, experienced staff 24 hours a day.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Adults (18+)

**Language(s):** English Spanish

---

**Organization:** University of Central Florida Marriage & Family Research Institute

**Program/Service:** N/A

**Description:** The UCF MFRI offers free counseling to couples and families in the community. These services are provided by licensed clinicians, and graduate student interns in the field of mental health and marriage and family therapy.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** This program does not require funding because those providing services are donating their time.

**Target Audience(s):** Services are geared towards couples and families.

**Language(s):** English Spanish

---

**Organization:** University of Central Florida Marriage & Family Research Institute

**Program/Service:** OFA Together Project

**Description:** Couples can participate in a study that offers free workshops to learn tips to improve communication, resolve conflict in a healthy manner, and spend quality time together.

**Availability:** Weekly

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government

**Target Audience(s):** This program and study targets married couples with children ages 0-17 who live in the house at least 50 percent of the time.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Primary Prevention - Information and Referral Helplines

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**Organization:** Community Coordinated Care for Children, Inc.

**Program/Service:** Child Care Resource and Referral Services

**Description:** Community Coordinated Care for Children, Inc. (4C) is part of the statewide Child Care Resource and referral Network funded by the AWI/OEL (Agency for Workforce Innovation / Office of Early Learning). Local R&R's offer free resource and referral services

**Availability:** Daily

**Impact Information:** 24,945 Resource & Referral services were administered in search of quality care.

**Cost-Effectiveness:** N/A

**Funding Source(s):** State Government

**Target Audience(s):** N/A

**Language(s):** English Spanish Creole

---

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Family Health Line

**Description:** WHAT IT IS: The Family Health Line (formerly the Healthy Baby Hotline) is a statewide toll-free number (1-800-451-2229) established in 1987 by the Department of Health (DOH) and the Florida Healthy Mothers/Healthy Babies Coalition. TTY (text telephone) se

**Availability:** Daily

**Impact Information:** Please see previous Hotline and Registries section in this survey

**Cost-Effectiveness:** Please see previous Hotline and Registries section in this survey

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** available for all

**Language(s):** English Spanish

---

**Organization:** Department of Juvenile Justice

**Program/Service:** Intake and Supervision of youth involved in the juvenile justice system

**Description:** At risk youth can benefit from Prevention programs or youth may be arrested and involved in the juvenile justice system. Youth receive intake assessment and referral information. Youth receive prescreens related to risk and protective factors as well as a

**Availability:** Daily

**Impact Information:** Services are provided in accordance with Chapter 985 Florida Statutes related to the Juvenile Justice Continuum of Services.

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government

**Target Audience(s):** Involvement in Juvenile Justice System

**Language(s):** English



## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Disorder Case Management Programs

**Description:** Providing access to medical services (including emergency anti-epileptic medication services), neuropsychological assessments, case management, counseling, support groups and youth summer camp programs.

**Availability:** Daily

**Impact Information:** Accomplishments of EFOF for the past fiscal year include the provision of services to 5,393 Floridians statewide, regardless of their ability to pay. EFOF currently provides access to direct services in 31 counties via chapter offices in Jacksonville, Gainesville, Miami, Palm Beach and Broward County. Plans of Care were provided to 2,239 individuals with epilepsy and their family members in those regions. The remaining cases are managed by EFOF's statewide sub-contracted providers. EFOF has also rec

**Cost-Effectiveness:** To date, EFOF results have indicated 84% of clients had better or complete seizure control; 80% had fewer emergency room visits, 83% gained a better understanding of their epilepsy and 74% had a better quality of life. Additionally, EFOF Case Management showed 'robust results indicating significant benefits in terms of seizure control, quality of life and employment. . .a 90% reduction in the number of individual visiting Emergency Rooms for medical care??%a 'win-win' for patient and providers'

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Must have epilepsy or seizure disorder symptoms. Programs are provided free-of-charge and/or on a sliding-fee scale, meaning no potential clients will be denied services because of inability to pay.

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision StatementAll individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals with at risk or with disabilities.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Florida's Adoption Information Center

**Program/Service:** Florida's Adoption Information Center

**Description:** Florida's Adoption Information Center was created by The Florida Legislature to serve as a clearinghouse in every area of adoption. The Center has served more than 125,000 people since opening in 1994. As a free service, the Adoption Information Center pro

**Availability:** Daily

**Impact Information:** Assists individuals and families and professionals on adoption related issues and questions.

**Cost-Effectiveness:** Annual budget approx. \$200,000

**Funding Source(s):** State Government

**Target Audience(s):** N/A

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

Circuit: 18 County: Seminole

### Primary Prevention - Public Awareness & Education Campaigns

**Organization:** Department of Health, Infant, Maternal and Reproductive Health Unit

**Program/Service:** Abandoned Baby statewide billboards and education and Every Woman Florida Campaign

**Description:** Abandoned Baby: This is not a program as much as it is a public awareness campaign Every Woman Florida Campaign: The Every Woman Florida Initiative is aimed at raising awareness on the importance and benefits of being healthy prior to pregnancy and is f

**Availability:** Daily

**Impact Information:** an evaluation has not occurred

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Professional Organization

**Target Audience(s):** available to all

**Language(s):** English

**Organization:** Department of Juvenile Justice

**Program/Service:** DJJ

**Description:** All youth receive screenings related to risk/protective factors as it relates to juvenile delinquency by application of the Positive Achievement Change Tool- PACT.

**Availability:** Daily

**Impact Information:** Screens are completed at Juvenile Assessment Centers and by staff upon receiving a juvenile referral.

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government

**Target Audience(s):** DJJ youth

**Language(s):** English

**Organization:** Epilepsy Foundation of Florida

**Program/Service:** Epilepsy & Seizure Disorder Prevention & Education Programs

**Description:** Provides Epilepsy & Seizure Disorder training to individuals, schools, first providers, and others.

**Availability:** Daily

**Impact Information:** EFOF has provided group presentations to 29,611 Floridians, organized awareness activities for 58,061 Floridians, and has provided information and referrals to over 24,000 Floridians.

**Cost-Effectiveness:** To date, EFOF results have indicated 84% of clients had better or complete seizure control; 80% had fewer emergency room visits, 83% gained a better understanding of their epilepsy and 74% had a better quality of life. Additionally, EFOF Case Management showed 'robust results indicating significant benefits in terms of seizure control, quality of life and employment. . .a 90% reduction in the number of individual visiting Emergency Rooms for medical care???'a 'win-win' for patient and providers'

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Any individuals or groups that may have in interest in learning more about epilepsy and seizure disorders.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** <http://apps.facebook.com/causes/341382/71996303#wall> Stop Hitting Our Kids campaign; Eliminate seclusion and restraint in the special education setting.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Donations Private Foundation Grants Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** FND provides a workshop for Positive Behavior Support

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Core Values We believe that everyone has intrinsic value and the inherent right to: Respect Independence Knowledge Freedom of Choice Inclusion Quality of Life Success Equality

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** FL PIRC: Parent Information and Resource Center

**Description:** The Florida State Parental Information and Resource Center of FND Mission Statement: To strengthen partnerships between families, educators, and the community to enhance family involvement in all areas of decision-making that impact children 0 to 23 years

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation Grants Donations Federal Government State Government

**Target Audience(s):** Families and Individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Sedona Clubhouse Program

**Description:** The Sedona Program is based on the clubhouse model, a place where members can meet and work with their peers and become involved in activities.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Adults (18+)

**Language(s):** English

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**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Turning Point Program

**Description:** The Turning Point Program is an active day program that focuses on helping clients with mental illness develop insight and understanding into their condition and its treatment and learn strategies to recover and reintegrate into the community.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Seminole Behavioral Healthcare accepts Medicaid, Medicare and most major insurance plans. SBH also provide services on a sliding fee based on eligibility. For more information or to make a referral please call, 407-831-2411.

**Language(s):** English Spanish

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**Organization:** Seminole County Extension

**Program/Service:** Family Nutrition Program

**Description:**

**Availability:** Monthly

**Impact Information:**

**Cost-Effectiveness:** Federal Funding with in-kind match by local agencies

**Funding Source(s):**

**Target Audience(s):** Elementary or middle schools with more than 50% of students eligible to receive free or reduced lunch. Other private or public organizations with more than 50% of participants eligible to participate in the Supplemental Nutrition Assistance Program.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Primary Prevention - Workforce

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**Organization:** Escambia County Health Department, Florida Department of Health

**Program/Service:** The Florida Department of Health implements extensive family-friendly workplace policies.

**Description:** The family friendly work policies include the opportunities for telecommuting, flexible work weeks, paid family sick leave, administrative leave for family deaths, family health insurance coverage, among many others.

**Availability:** Daily

**Impact Information:** Unknown

**Cost-Effectiveness:** Unknkown

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** FDOH employees

**Language(s):** English Spanish

---

**Organization:** Family Network on Disabilities

**Program/Service:** TILES: Transition, Independent Living, Employment & Support Program

**Description:** Be part of the FND group at [meetup.com About TILES](https://www.meetup.com/About-TILES-The-Transition-Independent-Living-Employment-Support-Program-TILES/) The Transition, Independent Living, Employment & Support Program (TILES) is a statewide project that targets youth and young adults with disabilities, ages 14 to 22, receiving special education and relate

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

## **Circuit Prevention and Permanency Programs and Services by County**

### **Secondary Prevention**

## Circuit Prevention and Permanency Programs and Services by County

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**Circuit:** 18    **County:** Brevard

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### Secondary Prevention - Adult Education

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**Organization:** Brevard Schools Foundation

**Program/Service:** Take Stock in Children

**Description:** communities in which our students live. We know that the education of a child is an investment in the future and the assured way of breaking the cycle of poverty. Our goal is to continue to reduce the number of high school drop-outs and ot increase the

**Availability:**

**Impact Information:** college education for First Generation College Students

**Cost-Effectiveness:**

**Funding Source(s):** Local fundraising, i.e. events, campaigns, state legislation

**Target Audience(s):** Federal poverty guideline, low-income students; 7th - 9th grade at intake; 2.5 GPA to qualify, must meet with a mentor once per week.

**Language(s):**

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Juvenile Assessment Center

**Description:** the central point of entry for assessment and coordinated service delivery to non-detainable arrested youth and those at risk and their families.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Civil Citation

**Description:** a program offered in lieu of arrest giving youth with minor offenses the option of performing community service and receiving counseling and other interventions if needed, instead of being charged with a crime.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**



## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Independent Living Services

**Description:** Helping youth who are aging out of foster care make a successful transition to adulthood.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Rainwater Center For Girls

**Description:** a day treatment and alternative educational program for girls on probation.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** PAWS on Reading

**Description:** pairs youth in programs with Crosswinds' certified therapy dogs for reading and other educational enrichment activities in a supportive environment.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Parent Education

**Description:** Court approved program which helps families learn nurturing and effective parenting skills. Focuses on topics of positive communication, active listening skills, child development, problem solving, understanding stress in you and your child, positive and

**Availability:** Weekly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Community Foundation - supported by & operated for the benefit of a specific community or region Professional Organization

**Target Audience(s):** families at risk for child abuse, new parents, future parents.

**Language(s):** English Spanish

---

**Organization:** Indian River City United Methodist Church

**Program/Service:** Community Connections Outreach Center

**Description:** Free Tutoring for children at present and open & capable of tutoring adults as well. Resource Connections also made to assist families in need. Director has been trained in the 5 protective factors.

**Availability:** Tutoring is arranged with students to meet their schedules and family support is provided as needed

**Impact Information:** Grades of students are rising with tutoring. Family support too new to measure.

**Cost-Effectiveness:** not measured

**Funding Source(s):** Donations received from fundraisers and volunteers who provide services.

**Target Audience(s):** Indian River Heights neighborhood, Andrew Jackson Middle School and Coquina Elementary though no one in our area is denied assistance. Limited to North Brevard residents.

**Language(s):** English

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**Organization:** Indian River City United Methodist Church

**Program/Service:** Community Connections Outreach Center

**Description:** The center has tutoring free of charge to any who are in need in the North Brevard County area. The person in need can contact the center at 321-267-2242 and a tutor will be matched with the student.

**Availability:** scheduled with the individual

**Impact Information:** No ESL has been taught to date; center opened fall 2009.

**Cost-Effectiveness:** Center is housed in a partnering church at no cost, volunteers serve without pay and fundraising is done to cover administrative costs.

**Funding Source(s):** Church donations and fundraisers.

**Target Audience(s):** Target audience is Indian River Heights neighborhood, Coquina Elementary and Andrew Jackson Middle School. Services are provided to any resident of North Brevard.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Caribbean Community Connection of Orlando, Inc.

**Program/Service:** C.A.R.I.B.E. Mentoring and Therapeutic Program

**Description:** The C.A.R.I.B.E. Mentoring and Therapeutic Program is a synonym for The Constant Act of Redirecting Independent Behavior Effectively. This program works with: Children involved with Department of Children and Families and Community Based Organizations Childr

**Availability:** This program runs from Jan to Dec each year.

**Impact Information:** This program targets the Caribbean and Haitian/Creole population and is a welcomed service within the community as a vital service. Since we are a new agency we are still gathering information and statistics of the impact to the community.

**Cost-Effectiveness:** Since we are a new agency we are still gathering information and statistics of the cost-effectiveness of the program.

**Funding Source(s):** State Government

**Target Audience(s):** The eligibility is based on client income.

**Language(s):** English Creole

---

**Organization:** Yellow Umbrella

**Program/Service:** La Sombrillita

**Description:** A unique advocacy program assists the Latino community in overcoming the barriers of language and culture. Job readiness assistance Translation services at Job Link Centers Referral services and assistance to expectant and new parent La Sombrillita Amaril

**Availability:** Annually

**Impact Information:** Through these classes the parent is empowered with new skills increasing the opportunity to raise an independent, emotionally healthy child.

**Cost-Effectiveness:** -

**Funding Source(s):** -

**Target Audience(s):** -

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** Parent Education Program Through these classes the parent is empowered with new skills increasing the opportunity to raise an independent, emotionally healthy child. Classes focus on: Empathy Listening skills Problem solving Child development Understandi

**Availability:** Annually

**Impact Information:** Through these classes the parent is empowered with new skills increasing the opportunity to raise an independent, emotionally healthy child.

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to community

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Secondary Prevention - Community Development

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**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** Brevard Interfaith Coalition

**Description:** The BIC recruits members of all faiths to develop foster homes and adoptive homes for children waiting to be adopted. The Coalition meets monthly and coordinates activities and events to educate the community about their mission. They also provide infor

**Availability:** Daily

**Impact Information:** We now have over We are bringing together all the faith groups three times a year to encourage connectivity and collaboration so that families in need can be assisted more effectively within their own community and faith family.

**Cost-Effectiveness:** Once the faith groups are able to provide services directly and efficiently to individuals and families in need, these families will not become clients of the local social services program and children will not be removed from their homes and communities, schools and churches. It will save the expense of foster care for these children, and all other fees associated with removal by the system to foster homes that are away from the child's friends families and support groups.

**Funding Source(s):** State Government Local Government

**Target Audience(s):** There are none. Anyone can participate.

**Language(s):** English

---

**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL ADULT SUBSTANCE ABUSE W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTER PROVIDES 33 RESIDENTIAL BEDS FOR BOTH MEN AND WOMEN WITH SUBSTANCE ABUSE AND MENTAL HEALTH DISORDERS. OUR PROGRAM IS LONG-TERM SIX MONTHS TO ONE YEAR.

**Availability:** Daily

**Impact Information:** COMMUNITY TREATMENT CENTER IS MONITORED BY THE DCF DASHBOARD FOR THE PERCENTAGE OF INDIVIDUALS WHO SUCCESSFULLY COMPLETE TREATMENT OUR CURRENT MEASURE IS 70%, INDIVIDUALS WHO ARE EMPLOYED WHILE IN OUR PROGRAM IS 80% AND THE TOTAL NUMBER OF CLIENTS SERVED CURRENTLY 44 CLIENTS.

**Cost-Effectiveness:** COMMUNITY TREATMENT CENTER IS ABLE TO PROVIDE LEVEL III RESIDENTIAL SERVICES AT A UNIT RATE OF \$72.38 PER DAY, PER BED, PER UNIT.

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** PARTICIPANTS MUST BE HIGHLY MOTIVATED AND PHYSICALLY AND PSYCHIATRICALY STABLE FOR ADMISSION TO PROGRAM. EACH PARTICIPANT MUST ALSO HAVE A CURRENT PHYSICAL, PPD, AND RPR.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Community Service

**Description:** Referral and support services; with the support of local agencies, companies and care partners in Brevard County, we stabilize families with diapers, clothing, ousehold items, food, and referrals for electricity, water and housing assistance.

**Availability:**

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** community Community Foundation - supported by & operated for the benefit of a specific community or region

**Target Audience(s):** clients and referred clients in need

**Language(s):** any client or referred client English Spanish Creole American Sign Language

---

**Organization:** FAMILY PEDIATRIC CLINIC

**Program/Service:** FAMILY PEDIATRIC CLINIC

**Description:** FAITH BASED WITH COMPLETE MENTAL HEALTH SERVICES.

**Availability:** Daily

**Impact Information:** 90% RATE OF IMPROVEMENT IN INDIVIDUAL AND FAMILIES. DIVORCE RATE DOWN TO 10%.

**Cost-Effectiveness:** NA

**Funding Source(s):** Professional Organization

**Target Audience(s):** NA

**Language(s):** English Spanish

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**Organization:** Indian River City United Methodist Church

**Program/Service:** North Brevard Coalition of Human Services leadership

**Description:** BCHS is focused in North Brevard County and is a coalition of 100+ agencies (governmental and faith based) that exists to leverage the resources of each for the clients they all serve.

**Availability:** Monthly

**Impact Information:** organization's major impact is networking it is not a separate entity rather a volunteer coalition.

**Cost-Effectiveness:** A community needs assessment was done in collaboration with Brevard Community College in December of 2007 and provided in published format in May 2009. The top four needs were identified and the report serves as a resource to area leaders for their decision making. All parts of this study were done with pro bono work and donations.

**Funding Source(s):** multiple agencies- governmental,private and not for profit businesses and faith based.

**Target Audience(s):** Residents of North Brevard County Florida

**Language(s):** English

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**Organization:** Intervention Services, Inc.

**Program/Service:** Intervention Services, Inc.

**Description:** This is part of how we operate as an orgainzation.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** n/a

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center, Psychological Services

**Description:** We provide free community consultation, outreach, and psycho-educational activities (on-site and off-site psycho-educational classes, workshops)

**Availability:** as requested

**Impact Information:** N/A

**Cost-Effectiveness:** n/A its free

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** We provide to any agency requesting our services, as long as its within our expertise.

**Language(s):** English

---

**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center, Psychological Services

**Description:** As part of the clinical psychology doctoral program at Florida Tech, graduate students complete practicum with a number of agencies in the community including Yellow Umbrella, the Women's Center, Memory Clinic, Family Counseling Center, Circles of Care, B

**Availability:** Daily

**Impact Information:** Evaluations are recieved from the agencies every semester and supervisors report excellent services.

**Cost-Effectiveness:** N/A Most students work at centers for

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Supervision by a Licensed Psychologist must be provided

**Language(s):** English Spanish

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**Organization:** The Caribbean Community Connection of Orlando,Inc.

**Program/Service:** Kreyol Lekol Program

**Description:** The Kreyol Lekol Program is an excellent educational program that bridges the gap between the Haitian/Creole and American cultures. This is done by providing beneficial instructional services to assist the Haitian population while maintaining cultural sen

**Availability:**

**Impact Information:** Since this a new program statistics and data is still being gathered. However, it is a valued service to the community.

**Cost-Effectiveness:** Since this a new program statistics and data is still being gathered. However, it is a valued service to the community.

**Funding Source(s):** Private pay. State Government

**Target Audience(s):** Clients that meet specific eligibility requirements set forth by the Federal government, persons identified by DCF or court requiring parenting or anger management classes.Translation/transcription-Community based organizations that require service for th

**Language(s):** English Creole

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug-Free Living

**Description:** Substance abuse and mental health services for adults and adolescents. This includes: Prevention, Intervention, Aftercare, Outpatient, Residential, HIV and DJJ Programs.

**Availability:** Daily

**Impact Information:** Please check the DCF Dashboard for performance measure numbers. We also have outcomes for our Federal Grants, State Grants and local grants by County. Our services have reduced crime and repeat offenders by over 80% in most cases. In addition, we work with DUI and our Prevention Programs start with elementary school age children to give them an advantage while growing up.

**Cost-Effectiveness:** Crime reduction: 80%, DUI 80%, Prevention 90%. Please contact me directly for specific numbers for our dozens of programs that cover 4 counties. We can give you the information by county, fund source or grant.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** We work with males and females, both adolescent and adults.

**Language(s):** English Spanish

---

**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug-Free Living, Inc.

**Description:** We are in community partnerships with dozens of agencies: Federal, State, County, Private, non-profit, etc. Please contact me directly (Barry Davidson 407.245.0045 x240) and I will send you several updated pages that detail this information.

**Availability:** Daily

**Impact Information:** Please see previous survey pages and contact Barry Davidson at 407.245.0045 x240 for specific information. We can provide information based on state wide outcomes, federal outcomes, county outcomes or city outcomes. We have this information for several counties and cities as well as many grants.

**Cost-Effectiveness:** Please contact Barry Davidson at 407.245.0045 x240 for specific information.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations Professional Organization

**Target Audience(s):** Males, females, adults, adolescents

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** -

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the public

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the public

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the public

**Language(s):** English Spanish



## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Secondary Prevention - Community Support

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**Organization:** Brevard Family Partnership

**Program/Service:** Brevard C.A.R.E.S.

**Description:** Prevention program that works with families to to identify risks, and through Family Team Conferencing, arranging for formal and informal services to support the family.

**Availability:** Daily

**Impact Information:** This program has served over 6,000 children since inception in August 2005. This program has significantly reduced the need for out of home placements of children within Brveard County, and provides a mechanism for families to received a full array of services without entering the formal child welfare system.

**Cost-Effectiveness:** This program is able to serve children and families at less than 1/2 the cost of children in the child welfare system.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Target audience is families with children who are abused or at risk of child abuse.

**Language(s):** English Spanish

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** Emergency Finaicial Services

**Description:** The EFS program provides rent and mortgage assistance, rent deposits, utility deposits and utility assistance. Depending on the circumstances, it will sometimes pay bus tickets, prescription medications, or provide food/toiletries that are needed.

**Availability:** Daily

**Impact Information:** The EFS program is able to provide emergency rent and utility assistance and deposits to keep people in their homes or assist people in transitional housing or homeless into more permanent homes.

**Cost-Effectiveness:** The client is able to stay in their homes which is less expensive then moving. Those clients who are currently homeless receive case management services and referral to other programs that can assist them.

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Must be within 20% of poverty level

**Language(s):** English Spanish

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** CCCF Food Pantry

**Description:** Provide food assistance to individuals and families in crisis one time every three months.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:** Member of Second Harvest Food Bank and provides food at no cost to the client.

**Funding Source(s):** Federal Government

**Target Audience(s):** Must be with 20% poverty level

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Robert E. Lehton Children's Shelter

**Description:** emergency shelter and supportive services available 24/7 for youth in crisis.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Safe Place

**Description:** helps youth get immediate help from Crosswinds by entering a Brevard business or public building displaying a Safe Place sign.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

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**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** community support

**Description:** community fundraisers

**Availability:** Quarterly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** general public

**Target Audience(s):** at risk and needy

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** community support

**Description:** referral and support services. With the support of local agencies, companies and care partners in Brevard County, we stabilize families with diapers, clothing, household items, food, and referrals for electricity, water, and housing assistance. Parent Educ

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations Professional Organization

**Target Audience(s):** those in need and at risk

**Language(s):** English Spanish

---

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** RESIST

**Description:** Intervention program for juveniles ages 13 - 17 who are first time offenders and their parents.

**Availability:** Seven sessions, evenings

**Impact Information:** Calls for service are primarily from parents seeking information and help for both underage and adult children involved with substance use and abuse.

**Cost-Effectiveness:** Specific cost data is not available at this time. However, in general the cost of early intervention is far lower than treatment services for addiction.

**Funding Source(s):** State Government

**Target Audience(s):** This service is available to all citizens of Brevard

**Language(s):** English Spanish

---

**Organization:** The Salvation Army Brevard County Domestic Violence Program

**Program/Service:** Domestic Violence Shelter

**Description:** Confidential shelter for victims of domestic violence and sexual assault.

**Availability:** Daily

**Impact Information:** Several hundred victims of domestic violence, including children, enter the domestic violence shelter each year to escape danger and transition to safe situations.

**Cost-Effectiveness:** The cost of the program is approximately \$18.00 per unit of service.

**Funding Source(s):** Federal Government State Government Local Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Victims of domestic abuse and/or sexual assault.

**Language(s):** English Spanish American Sign Language

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** -

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** -

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:**

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** -

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Secondary Prevention - Concrete Services

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** EFS

**Description:** Provide assistance to clients in finding insurance for their family/medicaid & medicare through the ACCESS program.

**Availability:** Daily

**Impact Information:** More families receiving food stamps and medicaid

**Cost-Effectiveness:** Same

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Poverty level and eligible for medicaid benefits

**Language(s):** English Spanish

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** EFS/Food

**Description:** Provide bus tickets and bus passes to clients in need of transportation

**Availability:** Monthly

**Impact Information:** Assist those who cannot afford to drive to medical appts, work or the store. Served approximately 12 people this year.

**Cost-Effectiveness:**

**Funding Source(s):** Catholic donations

**Target Audience(s):** based on need

**Language(s):** English Spanish

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** EFS

**Description:** Provide assistance to clients in gaining food stamps and medicaid through the ACCESS program. Provide a computer terminal and assistance to fill out application.

**Availability:**

**Impact Information:** Signed up approximately 13 individuals this year.

**Cost-Effectiveness:** Brings more federal dollars into the county

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Below poverty level

**Language(s):** English Spanish

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** EFS/Food

**Description:** Provides referrals of our clients to medical services in the community...Brevard Health Alliance.

**Availability:**

**Impact Information:** Provided referrals to clients this year

**Cost-Effectiveness:** Provides much needed free medical services to individuals and families

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Below poverty level

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** Catholic Adoption Program

**Description:** Provides counseling and financial support to birth mothers who are making an adoption plan, education and support to couples who plan to adopt, placement services, home studies, legal services and post placement services after babies are placed and prior

**Availability:**

**Impact Information:** Placed 6 babies in this county last year.

**Cost-Effectiveness:** ?

**Funding Source(s):** Catholic Donations State Government Local Government

**Target Audience(s):** Any birthmother can receive services if there is an adoption plan. Adoptive couples must be under 45 years old, married and unable to have children of their own naturally.

**Language(s):** English Spanish

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** EFS

**Description:** Pay utility deposits and utility bills for clients

**Availability:** Daily

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** 20% below poverty level

**Language(s):** English Spanish

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** EFS

**Description:** Pays rent, mortgage, deposits and first/last months rent

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** 20% poverty level

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Transitional Living Program

**Description:** Housing, support, and skills development for homeless young people with the goal of helping them achieve self-sufficiency.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

---

**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Street Outreach

**Description:** a mobile outreach unit providing survival aid and other services to homeless, runaway and street youth and those at risk.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** referral and support services

**Description:** stabilize families with emergency assistance for diapers, food, clothing, household items, and referrals for utilities and housing assistance.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** community donations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** at risk, needy

**Language(s):** English Spanish Creole American Sign Language



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** providing services, goods, and referrals for pregnant women, newborn and infants

**Description:** Providing services, goods, and referrals for pregnant women, newborns and infants. Education on Parenting, Shaken Baby Syndrome and Carseat Safety.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** community and partners. United Way

**Target Audience(s):** at risk, needy

**Language(s):** English Spanish

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** referral and support services

**Description:** provide referrals for housing assistance

**Availability:**

**Impact Information:** referrals daily

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** at risk and needy

**Language(s):** English Spanish Creole

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** temporary assistance

**Description:** Program for emergency items of food, clothing, diapers, baby items, houseware items, Referrals for utilities and housing assistance

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** at risk, needy

**Language(s):** English Spanish Creole American Sign Language

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** support services

**Description:** with the support of local agencies, community, companies and care partners, we stabilize and provide families with food, diapers, clothing, household items as well as referrals for utilities and housing assistance

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations Professional Organization

**Target Audience(s):** at risk and needy

**Language(s):** English Spanish

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** referral and support services

**Description:** we give referrals for electricity, water and housing assistance

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** at risk, needy

**Language(s):** English Spanish

---

**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, triage

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretation services via the

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Gloria M. Silverio Foundation,501(c)3

**Program/Service:** Gloria M. Silverio Foundation,501(c)3- A Safe Haven For Newborns

**Description:** To save the precious lives of newborns in danger of abandonment and to help preserve the health of their mothers and future of their mothers and fathers thru education,prevention and grass roots community involvement.

**Availability:** 24/7

**Impact Information:** 143 babies saved from abandonment.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Donations and Fundraising events State Government Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** none,14-22 y.o.

**Language(s):** English Spanish Creole

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**Organization:** South Brevard Women's Center

**Program/Service:** Housing

**Description:** A long-term program for homeless women and their children that includes: intensive case mangement; counseling; career guidance; job training; life skills; budgeting workshops and reimbursement for transportation, medical expenses and childcare.

**Availability:** Upon Unit Vacancy

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** State and County Grants, Fundraising

**Target Audience(s):** Women and Children at risk of homelessness

**Language(s):** English Spanish

---

**Organization:** South Brevard Women's Center

**Program/Service:** The Career Guidance Program

**Description:** A personalized program that explores career options and individual growth. Individual employment planning, career workshops and retail and administrative job training is offered. The Microloan program empowers women to start their own businesses.

**Availability:** Ongoing

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** State and County Grants, Fundraising

**Target Audience(s):** Women and Children at risk of homelessness

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Salvation Army Brevard County Domestic Violence Program

**Program/Service:** Transportation

**Description:** Transportation is offered to victims of domestic violence to access services in the community and at the center.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Victims of domestic violence and/or sexual assault

**Language(s):** English Spanish American Sign Language

---

**Organization:** The Salvation Army Brevard County Domestic Violence Program

**Program/Service:** Emergency assistance

**Description:** Basic needs assistance such as clothing, food, an confidential shelter

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Victims of domestic violence and/or sexual assault

**Language(s):** English Spanish American Sign Language

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Secondary Prevention - Family Support Programs

---

**Organization:** Catholic Charities of Central Florida - Southern Region in Brevard

**Program/Service:** Catholic Counseling Program

**Description:** Provides affordable counseling services to individuals and families struggling with depression, anxiety, marital distress, relationship difficulties and other issues. Provides back up to the other programs by providing counseling to birth mothers, adopti

**Availability:** Daily

**Impact Information:** Served this year

**Cost-Effectiveness:** m

**Funding Source(s):** Catholic DonationsUnited Way

**Target Audience(s):** n

**Language(s):** English

---

**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL ADULT SUBSTANCE ABUSE TREATMENT W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTERS FOCUS IS TO IMROVE INTERPERSONAL RELATIONSHIPS FOR OUR CLIENTS TO IMPROVE RELATIONSHIPS WITH EMPLOYERS, FAMILY RELATIONS, AND SOCIAL RELATIONSHIPS.

**Availability:** Daily

**Impact Information:** SUCCESS COMPLETION 70-75%EMPLOYED WHILE IN TREATMENT 80-85%

**Cost-Effectiveness:** UNIT RATE \$72.88

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** HIGHLY MOTIVATED

**Language(s):** English

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**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL SUBSTANCE ABUSE TREATMENT W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTER PROVIDES LEVEL III RESIDENTIAL TREATMENT SPECIALIZING IN SUBSTANCE ABUSE TREATMENT SERVICES, WITH CO-OCCURRING CAPABILITY. EACH PARTICIPANT IS INVOLVED IN WEEKLY GROUPS THAT ADDRESS: ADDICTION AWARENESS, RELAPSE PREVENTION, CORN

**Availability:** Daily

**Impact Information:** SUCCESSFUL COMPLETION 70-75%EMPLOYED IN PROGRAM 80-85%

**Cost-Effectiveness:** UNIT RATE \$72.88

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** HIGHLY MOTIVATED

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL ADULT SUBSTANCE ABUSE W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTER PROVIDES PARENTING SKILLS GROUP EACH WEEK AT 1.5 HOURS PER WEEK, ONGOING THROUGHOUT THEIR TREATMENT PROCESS.

**Availability:** Weekly

**Impact Information:** COMMUNITY TREATMENT CENTER ASSISTS SUBSTANCE ABUSING PARENTS TO PARTICIPATE IN PARENTING SKILLS GROUP, WHICH IS MANDATORY FOR INDIVIDUALS WITH CHILDREN UNDER THE AGE OF 18. WHEN CLIENTS SUCCESSFULLY COMPLETE TREATMENT THEY ARE ABLE TO RE-UNITE WITH FAMILY WHEN ABLE.

**Cost-Effectiveness:** UNIT RATE \$72.38

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** MANDATORY PARTICIPATION INB PARENTING SKILLS GROUP FOR INDIVIDUALS WITH CHILDREN UNDER 18 OR POTENTIAL PARENTS.

**Language(s):** English

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Community Counseling

**Description:** Community-based counseling and case management services for youth and their families.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

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**Organization:** Crosswinds Youth Services, Inc.

**Program/Service:** Brief Strategic Family Therapy

**Description:** an evidence-based intensive family therapy program for youth on probation and their families.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Brevard County, Brevard Family Partnership, Eckerd Family Foundation, Evidence-Based Associates, Florida Department of Children and Families, Florida Department of Education, Florida Department of Juvenile Justice, Florida Network of Youth and Family Services, School Board of Brevard County, Southeastern Network of Youth and Family Services, United Way of Brevard, U.S. Department of Health and Human Services, U.S. Department of Housing and Urban Development, and other caring businesses, organizations, and individuals.

**Target Audience(s):**

**Language(s):**

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Anger and family violence prevention

**Description:** 12 week gender-neutral program focused on identifying and finding effective techniques to diffuse all types of abuse, anger, neglect and violence against and by family members. Topics discussed to develop and strengthen a family's relationship.

**Availability:** Weekly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Brevard Family Partnership and United Way

**Target Audience(s):** at risk

**Language(s):** English Spanish

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Parent Education

**Description:** court approved program, 12 sessions. Positive development, communication, active listening skills, child development, problem solving, understanding stress, positive and effective discipline methods, encouragement, parent child bonding, child development,

**Availability:** Weekly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Community Based Care of Brevard dba as Brevard Family Partnerships and United Way

**Target Audience(s):** at risk

**Language(s):** English Spanish

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**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Parent Education

**Description:** A court approved 12 session program taught by professional certified staff in home or group setting. topics; active listening skills, child development, problem solving, understanding stress in you and your child, positive and effective discipline methods

**Availability:**

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Funding support by Brevard Family Partnerships Grant and United Way.

**Target Audience(s):** at risk

**Language(s):** English Spanish

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**Organization:** Family Counseling Center of Brevard, Inc

**Program/Service:** Batterers' Intervention

**Description:** A state certified program providing Domestic abuse/violence intervention programs for perpetrators. Also, work with and assist victims of crimes.

**Availability:** Mon - Fri, by appt

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Open to the community

**Language(s):**

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, tria

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretations services via th

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**Organization:** Gloria M. Silverio Foundation,501(c)3

**Program/Service:** A Safe Haven For newborns

**Description:** To save the precious lives of newborns in danger of abandonment thru education,prevention and grass roots community involvement.

**Availability:** 24/7

**Impact Information:** 143 babies saved from abandonment.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Donations and Fundraising events State Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** none/14-22 y.o.

**Language(s):** English Spanish Creole



## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Howard Phillips Center for Children and Families

**Program/Service:** Healing Tree

**Description:** The Healing Tree has emerged as the leading treatment facility in Central Florida for traumatized victims of sexual assault. Counselors who have been trained in play therapy use sand trays, puppets, dolls, drawing and other child-centered activities to al

**Availability:**

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations  
Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations  
Professional Organization

**Target Audience(s):** no requirements, sexually abused children

**Language(s):** English Spanish

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**Organization:** Links of Hope, Inc

**Program/Service:** Case Management

**Description:**

**Availability:** Year round enrollment

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private foundation, United Way, BFP, Churches, individuals, Brevard CBO

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

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**Organization:** Links of Hope, Inc

**Program/Service:** Counseling

**Description:**

**Availability:** Year round enrollment

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** Private foundation, United Way, BFP, Churches, individuals, Brevard CBO

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Family Ties

**Description:** Family Ties is a parent skills training program using the 14 session evidence-based model program Strengthening Families developed by Dr. Karol Kumpfer for families with substance abusing parents. The model is family based with parents and children attend

**Availability:** Weekly

**Impact Information:** Parents enrolled in Family Ties who complete the program show marked improvement in multiple parenting construct areas as measured by a pre and post survey instrument, the AAPI.

**Cost-Effectiveness:** This program is offered free of charge to families referred by various community agencies and has served to reunite families. Specific cost data available upon request.

**Funding Source(s):** State Government

**Target Audience(s):** The program is designed to assist families in which parents are abusing substances in order to prevent harm to children.

**Language(s):** English Spanish

---

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** CARE

**Description:** Adult outpatient treatment program using evidence based practices.

**Availability:** Twice weekly for 18 weeks.

**Impact Information:** Calls for service are primarily from parents seeking information and help for both underage and adult children involved with substance use and abuse.

**Cost-Effectiveness:** Specific cost data is not available at this time. However, in general the cost of early intervention is far lower than treatment services for addiction.

**Funding Source(s):** State Government

**Target Audience(s):** This service is available to all citizens of Brevard

**Language(s):** English Spanish

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**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Sally's House Recovery Home

**Description:** The recovery home is a residential shelter for women in recovery from addiction and their children. Priority is given to pregnant women. Residents participate in a comprehensive program of recovery services including case management treatment, self-help,

**Availability:** Daily

**Impact Information:** Sally's House has been responsible for approximately sixty babies born drug free as a result of pregnant mothers entering recovery. In addition many mothers have been reunited with children who had been removed from their care based upon successful recovery, often while still living at the House.

**Cost-Effectiveness:** The cost in terms of health care and other services of one baby born substance addicted is enormous. Various methods of determining that cost are used, all in the tens of thousands of dollars as compared to the cost of the recovery home.

**Funding Source(s):** Local Government

**Target Audience(s):** Priority to pregnant and post partum substance abusing women

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Making Positive Decisions

**Description:** This program is a delinquency prevention funded program for high risk youth that uses a model violence prevention program, Responding in Peaceful and Positive Ways to address aggressive and disruptive behaviors.

**Availability:** Weekly

**Impact Information:** Youth participating in this program have shown reduced disciplinary referrals and suspensions in school, reduced absenteeism, and improved academic performance

**Cost-Effectiveness:** Youth in this program are served at a cost of less than \$750 per participant compared to the cost of bed in a juvenile facility at \$40,000.

**Funding Source(s):** State Government

**Target Audience(s):** Youth targeted are those with identifiable individual, family, school and community risk factors and live in zip codes with the highest number of delinquency referrals.

**Language(s):** English

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**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center Psychological Services

**Description:** In addition to individual, couples, and family outpatient counseling, Scott Center Psychological Services provides assessment for IQ, ADHD, Learning disabilities, Autism Spectrum Disorder, and personality.

**Availability:** Individuals schedule appointments

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Anyone may call for services. Fees are based upon a sliding scale.

**Language(s):** English

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**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center, Psychological Services - ASD Team

**Description:** The ASD Team provides individual and family counseling for those diagnosed with Autism Spectrum Disorder and need interpersonal skills development. In addition, Interpersonal skills training is frequently included in individual therapy with the general p

**Availability:** Individuals schedule treatment at our facility

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Service fees are based upon a sliding scale. Anyone may inquire about these services.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Scott Center of Florida Tech, Psychological Services

**Program/Service:** Scott Center, Psychological Services

**Description:** Scott Center, Psychological Services provides individual, couple, and family out patient therapy on a sliding scale. In addition, families are provided PCIT, a research based therapy successful in reducing parental child (physical)abuse.

**Availability:** Individuals call for an intake.

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Anyone may call for an intake. The service fee is based upon a sliding scale.

**Language(s):** English

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**Organization:** Serene Harbor, Inc.

**Program/Service:** Hotline Services, Emergency Shelter, Case Management

**Description:** While families participate in our shelter and outreach programs we provide the following services to them hotlin services, emergency shelter, case management

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):**

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**Organization:** South Brevard Women's Center

**Program/Service:** Client Services

**Description:** The Client Services program provides basic needs and other services such as peer counseling, educational workshops, information and referral for women and their families that are at risk.

**Availability:** Ongoing

**Impact Information:** Client Services provides basic needs and other services such as workshops, information and referral for women and their families that are at risk.

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Women and their families that are at risk

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug Free Living, Inc.

**Description:** Substance Abuse and Mental Health, Prevention, Intervention, Aftercare, DJJ, Outpatient, Residential for adults and adolescents.

**Availability:** Daily

**Impact Information:** Please contact Barry Davidson 407.245.0045 x240 for outcomes based on state, federal or local studies. We have an enormous amount of data that we would be happy to share with you.

**Cost-Effectiveness:** Please contact Barry Davidson at 407.245.0045 x240 for outcomes based on state, federal or local studies. We have an enormous amount of data that we would be happy to share with you.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Adults, adolscents, males & females

**Language(s):** English Spanish

---

**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug-Free Living, Inc.

**Description:** Substance abuse and Mental Health services for adults and adolescents. We also offer Prevention, Intervention, Aftercare, HIV,DJJ, Outpatient and Residential Services.

**Availability:** Daily

**Impact Information:** Please contact Barry Davidson at 407.245.0045 x240 for specific information. We have an enormous amount of data that we can share with you.

**Cost-Effectiveness:** Pelase contact Barry Davidson at 407.245.0045 x240 for specific information. We have an enormous amount of data that we can share with you.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations Professional Organization

**Target Audience(s):** males, females, adolscents and adults

**Language(s):** English Spanish

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**Organization:** The Salvation Army Brevard County Domestic Violence Program

**Program/Service:** Domestic Violence Supports

**Description:** Confidential domestic violence counseling, both group and individual, for women and children who identify as abuse victims. Court and legal advocacy and victim compensation assistance are also available.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Victims of domestic violence

**Language(s):** English Spanish American Sign Language

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** United Way of Brevard County

**Program/Service:** Healthy Families Brevard

**Description:** Healthy Families Florida is a statewide, nationally accredited, voluntary home visiting program that is proven to prevent child abuse and neglect before it ever starts. Services begin during pregnancy or within three months of a baby's birth and can last

**Availability:** Services are provided weekly and as the families progresses, the visits decrease to bi-weekly, mo

**Impact Information:** Five-Year Independent Quasi-Experimental Evaluation - Impact Findings HFF participants receiving intensive home visiting services had 58 percent less child abuse and neglect at 24 months compared to the comparison group who had little or no services. Those who stayed in the program and completed were 1.5 times more like to be employed at 36 months than the group receiving little or no service. Of the Completers, 50 percent were employed at 36 months compared to 40 percent of the Comparison group.

**Cost-Effectiveness:** Cost Avoidance Analysis -- Methodology based on the study published by Prevent Child Abuse America in and the PEW Charitable TrustsThe cost associated with child maltreatment is more than \$87,000 per child annually, compared to an average annual cost of \$1,844 per child for HFF Families services. This includes costs associated with hospitalization, child welfare services, special education, juvenile justice, adult criminal justice and lost productivity.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Live in the targeted service area where services are providedExpecting a baby or have a baby under three months of ageBe at risk of child abuse and neglect - Score a 13 or above on the Healthy Families Florida AssessmentCannot be active in the Child Prote

**Language(s):** English Spanish

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**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the public

**Language(s):** English Spanish

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**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:**

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** -

**Language(s):** English Spanish

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**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** Yellow Umbrella will strive to link people in need to mental health service providers.

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** -

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:**

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

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**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish



## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Secondary Prevention - Information and Referral Helplines

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**Organization:** 2-1-1 Brevard, Inc.

**Program/Service:** 2-1-1 Helpline; Crisis Hotline of Central Florida

**Description:** The 2-1-1 Helpline provides crisis intervention for those in mental health, personal or family crisis, considering suicide or needing assistance accessing community or disaster services. The Crisis Hotline of Central Florida provides crisis intervention

**Availability:** 24/7

**Impact Information:** Year ending 6/30/2009 - 68,359 helpline & crisis line calls were handled and there were 32,835 visits to the agency's online community services database. 67,355 problems and needs were identified and 83,175 referrals were made to 1,330 public and private organizations.

**Cost-Effectiveness:** This is a startlingly vague question. Our audited financial expenses for FYE 6/30/09 indicate expenses of \$615,278 for the operation of our helpline services. We provided 18,580 staff hours during the year at a cost of \$33,12 per hour. Comparing expenses to the population served, our cost was \$0.28 per capita (service area for Crisis Hotline during FY included Orange & Osceola counties). If there is additional/different info being requested, please clarify.

**Funding Source(s):** Fundraising, contributions, contracts & sales State Government Local Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Available to anyone calling for service

**Language(s):** English Spanish

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**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL ADULT SUBSTANCE ABUSE TREATMENT W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTER SCREENS EACH POTENTIAL CLIENT FOR APPROPRIATENESS FOR LEVEL III TREATMENT. OUR ORGANIZATION HAS DEVELOPED MULTIPLE REFERRAL SOURCES WITHIN OUR COMMUNITY FOR REFERRING CLIENTS TO THE APPROPRIATE REFERRAL TO MEET THEIR IMMEDIATE NEEDS

**Availability:** Daily

**Impact Information:** SUCCESSFUL COMPLETION 70-75% EMPLOYED UPON DISCHARGE 80-85%

**Cost-Effectiveness:** UNIT RATE \$72.88

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** HIGHLY MOTIVATED

**Language(s):** English

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**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** LaSombrellita

**Description:** Unique advocacy program that assists the Spanish Community to overcome the barriers of language and culture. Supportive social services, parent education, child birth preparation, job readiness assistance and translation. Referral services and assistance to

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** The United Way Grant

**Target Audience(s):** at risk, Spanish speaking community.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, tria

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretation services via the

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**Organization:** Howard Phillips Center for Children and Families

**Program/Service:** All Programs

**Description:** The Howard Phillips Center for Children & Families provides dignity and healing for children, families and individuals who face overwhelming challenges like child abuse, sexual trauma, developmental disabilities, medically underserved youth, and HIV/AIDS.

**Availability:** m-F

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations  
Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations  
Professional Organization

**Target Audience(s):** depends on program

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** Information and referral

**Description:** This program provides information and education on a wide variety of substance abuse issues and related behaviors to parents, teachers and other professionals in the community as well as referrals to treatment and other specialized services.

**Availability:** Daily

**Impact Information:** Calls for service are primarily from parents seeking information and help for both underage and adult children involved with substance use and abuse.

**Cost-Effectiveness:** Specific cost data is not available at this time. However, in general the cost of early intervention is far lower than treatment services for addiction.

**Funding Source(s):** State Government

**Target Audience(s):** This service is available to all citizens of Brevard

**Language(s):** English Spanish

---

**Organization:** The Salvation Army Brevard County Domestic Violence Program

**Program/Service:** Domestic Violence Hotline

**Description:** 24-Hour domestic violence hotline

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Victims of domestic violence and the community at-large

**Language(s):** English Spanish American Sign Language

---

**Organization:** The Salvation Army Brevard County Domestic Violence Program

**Program/Service:** Domestic Violence Hotline

**Description:** 24-Hour domestic violence hotline

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Victims of domestic violence and the community at-large

**Language(s):** English Spanish American Sign Language

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Secondary Prevention - Public Awareness & Education Campaigns

---

**Organization:** Brevard Family Partnership

**Program/Service:** Brevard C.A.R.E.S.

**Description:** Prevention program that works with families to to identify risks, and through Family Team Conferencing, arranging for formal and informal services to support the family

**Availability:** Daily

**Impact Information:** This program has served over 6,000 children since inception in August 2005. This program has significantly reduced the need for out of home placements of children within Brveard County, and provides a mechanism for families to received a full array of services without entering the formal child welfare system.

**Cost-Effectiveness:** This program is able to serve children and families at less than 1/2 the cost of children in the child welfare system.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Target audience is families with children who are abused or at risk of child abuse.

**Language(s):** English Spanish

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Referral and Support Services

**Description:** Referral and Support Services. Fee Based Workshops and Seminars

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Brevard Family Partnerships, The United Way, Community

**Target Audience(s):** at risk

**Language(s):** English Spanish

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Parent Education/Mommy Daddy and Me

**Description:** for couples with minor children

**Availability:** Weekly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Brevard Family Partnerships, United Way

**Target Audience(s):** at risk

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Car Seat Safety

**Description:** Education on safety,installining and assistance. Obtain new Child Car seats made available at the one hour class to meet state mandate requirements.

**Availability:** Monthly

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** LaSombrillita Program, United Way, Community

**Target Audience(s):** at risk

**Language(s):** English Spanish

---

**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, tria

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibiltiy requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety and medically underserved populationss within the state.

**Language(s):** Poison control centers offer telephone translation services for non-English speaking callers via t

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, tria

**Availability:** 24 hours/ 7 days a week

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**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirement for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretation services via th

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**Organization:** PREVENT! of Brevard, Inc.

**Program/Service:** General information for parents on how to prevent youth substance use

**Description:** All programs include a parent component that stresses the role of parents in preventing substance use

**Availability:** Weekly

**Impact Information:** Since 2000, data from the Florida Youth Substance Abuse Survey have shown declining rates of youth substance use.

**Cost-Effectiveness:** Prevention is more cost effective than intervention

**Funding Source(s):** Various sources of funding for PREVENT! programs that incorporate parent education

**Target Audience(s):** All parents

**Language(s):** English

---

**Organization:** The Salvation Army Brevard County Domestic Violence Program

**Program/Service:** Domestic Violence Awareness

**Description:** Awareness activities include community education efforts, professional training, and prevention programs for youth and children.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Community member

**Language(s):** English Spanish American Sign Language

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the communitiy

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** --

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Secondary Prevention - Workforce

---

**Organization:** COMMUNITY TREATMENT CENTER, INC.

**Program/Service:** LEVEL III RESIDENTIAL ADULT SUBSTANCE ABUSE TREATMENT W/ CO-OCCURRING CAPABILITY

**Description:** COMMUNITY TREATMENT CENTER ASSISTS INDIGENT INDIVIDUALS TO OBTAIN GAINFULL EMPLOYMENT WHILE IN TREATMENT. OUR ORGANIZATION HAS MADE THIS A CLINICAL ISSUE AND WORKS WITH EACH CLIENT TO ASSIST THE EMPLOYMENT PROCESS.

**Availability:** Daily

**Impact Information:** EMPLOYED WHILE IN TREATMENT 80-85%

**Cost-Effectiveness:** UNIT RATE \$72.88

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** HIGHLY MOTIVATED

**Language(s):** English

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** LaSombrillita

**Description:** Advocacy program that assists the Spanish community, job readiness assistance, resume writing, translation.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** The United Way Community Foundation - supported by & operated for the benefit of a specific community or region

**Target Audience(s):** at risk and Spanish Community

**Language(s):** English Spanish

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** Yellow Umbrella, La Sombrillita

**Description:** Community and Family support. Referral and support services

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Community, Sharing Center, United Way,

**Target Audience(s):** at risk

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Exchange Club Yellow Umbrella Child Abuse Prevention Center

**Program/Service:** La Sombrillita

**Description:** assisting the Spanish and english speaking community to overcome the barriers. Job rediness, job assistance, resume writing, translation, joblink centers, support and social services

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** united Way

**Target Audience(s):** Spanish speaking community and at risk individuals and families

**Language(s):** English Spanish

---

**Organization:** Gloria M. Silverio Foundation,501(c)3

**Program/Service:** A Safe Haven For Newborns

**Description:** To save the lives of newborns in danger of abandonment thru education.prevention and grass roots community involvement.

**Availability:** 24/7

**Impact Information:** 143 babies saved from abandonment

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** none/14-22 y.o.

**Language(s):** English Spanish Creole

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella and La Sombrillita

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the communitiy

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Yellow Umbrella

**Program/Service:** La Sombrillita

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** La Sombrillita

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella and La Sombrillita

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** -

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Secondary Prevention - Adult Education

---

**Organization:** Boys Town of Central Florida

**Program/Service:** Boys Town School

**Description:** Youth have the ability to attend school on Campus at Boys Town when they are in our shelter placement for respite

**Availability:** Daily

**Impact Information:** blank

**Cost-Effectiveness:** blank

**Funding Source(s):** State Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** blank

**Language(s):** English Spanish

---

**Organization:** Children's Home Society of FL

**Program/Service:** MODEL Mentoring Program

**Description:** Community based mentoring program for children who has a parent/caregiver incarcerated in state or federal prison

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** N/A

**Target Audience(s):** Youth between the ages of 4 - 18

**Language(s):** English Spanish Creole

---

**Organization:** Children's Home Society of FL

**Program/Service:** Perinatal Program

**Description:** Voluntary Program offering Parenting Education and Support for first time parents of children from pregnancy to age 3

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):** N/A

**Target Audience(s):** Youth between the ages of 4 - 18

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Independent Living

**Description:** We work with you who are currently in Foster Care and those who have aged out of foster care in an Independent Living Program.

**Availability:** Daily

**Impact Information:** Data can all be found via Daniel Memorial tools

**Cost-Effectiveness:** Not available yet.

**Funding Source(s):** State Government Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Must meet state independent living criteria

**Language(s):** English Spanish

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Engagement & Crisis Services

**Description:** The Access Center provides comprehensive clinical assessments and recovery oriented support for individuals who are in crisis or are in need of mental health treatment and assistance. Available 24 hours per day, 365 days per year.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Seminole Behavioral Healthcare accepts Medicaid, Medicare and most major insurance plans. SBH also provide services on a sliding fee based on eligibility. For more information or to make a referral please call, 407-831-2411.

**Language(s):** English Spanish

---

**Organization:** The Caribbean Community Connection of Orlando, Inc.

**Program/Service:** C.A.R.I.B.E. Mentoring and Therapeutic Program

**Description:** The C.A.R.I.B.E. Mentoring and Therapeutic Program is a synonym for The Constant Act of Redirecting Independent Behavior Effectively. This program works with: Children involved with Department of Children and Families and Community Based Organizations Childr

**Availability:** This program runs from Jan to Dec each year.

**Impact Information:** This program targets the Caribbean and Haitian/Creole population and is a welcomed service within the community as a vital service. Since we are a new agency we are still gathering information and statistics of the impact to the community.

**Cost-Effectiveness:** Since we are a new agency we are still gathering information and statistics of the cost-effectiveness of the program.

**Funding Source(s):** State Government

**Target Audience(s):** The eligibility is based on client income.

**Language(s):** English Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Center For Drug Free Living's New Horizons Program

**Program/Service:** The Center For Drug Free Living's New Horizons Program

**Description:** New Horizons is a school-based substance abuse prevention/intervention program that serves at-risk middle and high school students.

**Availability:** Weekly

**Impact Information:** Our program has been evaluated several times and has consistently shown statistically significant improvement in student's School Attendance, Grade Point Average, Alcohol, Tobacco, and Other Drug (ATOD) Knowledge, and statistically significant reductions in School Suspensions, Alcohol Use, Marijuana Use, Binge Drinking, Other Drug Use and Criminal Behavior.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Must be a student at a school that has the program. Must be at risk for substance use based on established risk and protective factors.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Seminole

---

### Secondary Prevention - Community Development

---

**Organization:** Behavioral Support Services, Inc.

**Program/Service:** NA

**Description:** Actively participate and collaborate with community agencies and affiliations

**Availability:** Annually

**Impact Information:** Member of Children's Cabinet of Seminole County.Partner with Pathways to Home of Seminole CountySEDNET Partner - Orange, Osceola, and Seminole

**Cost-Effectiveness:** NA

**Funding Source(s):** NA

**Target Audience(s):** NA

**Language(s):** English Spanish Creole

---

**Organization:** Gloria M. Silverio Foundation,501(c)3

**Program/Service:** Public Awareness Campaigns and Education regarding infant abandonment issues

**Description:** Partnering with the public and private sectors statewide regarding awareness and education.

**Availability:** 24/7

**Impact Information:** 141 newborns have been saved from abandonment in florida.

**Cost-Effectiveness:** N/A

**Funding Source(s):** FUNDRAISING ACTIVITIES State Government Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** 14 YEARS OLD AND UP...STATE OF FLORIDA

**Language(s):** English Spanish Creole

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Intervention Services, Inc.

**Description:** This is part of how we operate as an organization.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** n/a

**Language(s):** English Spanish



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Kids House of Seminole, Inc

**Program/Service:** Child Advocate Program/ Advocacy

**Description:** A voluntary support program set up to provide crisis intervention and assistance to child victims of abuse and their families.

**Availability:** Ongoing

**Impact Information:** The advocate program offers support and information to victims of crime at a very critical time. Often these families are very confused and scared about the process and unfamiliar with what needs to be done. The advocate program offers these families insight on what to expect and guidance on what is in their family's best interest. The advocate program is very aware of the services in the community that can assist with each families needs. The advocate program assesses trauma of the primary caregiver as well as the primary victim to ensure that the response to the families needs is as appropriate as possible.

**Cost-Effectiveness:**

**Funding Source(s):** donations.

**Target Audience(s):** Child victims of abuse and their families

**Language(s):** English Spanish

---

**Organization:** Kinder Konsulting & Parents Too, Inc.

**Program/Service:** Kinder Konsulting

**Description:** Kinder Konsulting & Parents Too, Inc. presents to local Community Based Organizations the importance of Early Intervention.

**Availability:** As needed basis

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** none

**Target Audience(s):** n/a

**Language(s):** English Spanish Creole

---

**Organization:** Seminole County Health Department

**Program/Service:** Healthcare community partnerships

**Description:** Various community partnerships have been forged and are continuously sought out to ensure access to health care for all underinsured or uninsured in the county. We also work very closely with our County Community Assistance Department to leverage funds and

**Availability:** Daily

**Impact Information:** Able to leverage available funds ten-fold.

**Cost-Effectiveness:** Cost-effectiveness is leveraging available funds approximately ten-fold for delivery of services.

**Funding Source(s):** Local Government

**Target Audience(s):** underinsured and uninsured.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Caribbean Community Connection of Orlando, Inc.

**Program/Service:** Kreyol Lekol Program

**Description:** The Kreyol Lekol Program is an excellent educational program that bridges the gap between the Haitian/Creole and American cultures. This is done by providing beneficial instructional services to assist the Haitian population while maintaining cultural sen

**Availability:**

**Impact Information:** Since this a new program statistics and data is still being gathered. However, it is a valued service to the community.

**Cost-Effectiveness:** Since this a new program statistics and data is still being gathered. However, it is a valued service to the community.

**Funding Source(s):** Private pay. State Government

**Target Audience(s):** Clients that meet specific eligibility requirements set forth by the Federal government, persons identified by DCF or court requiring parenting or anger management classes. Translation/transcription-Community based organizations that require service for th

**Language(s):** English Creole

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**Organization:** The Center For Drug Free Living's New Horizons Program

**Program/Service:** The Center For Drug Free Living's New Horizons Program

**Description:** New Horizons is a school-based substance abuse prevention/intervention program that serves at-risk middle and high school students. New Horizons partners with the school and community to do many school wide prevention projects like Red Ribbon Week and Pr

**Availability:** Quarterly

**Impact Information:** Our program has been evaluated several times and has consistently shown statistically significant improvement in student's School Attendance, Grade Point Average, Alcohol, Tobacco, and Other Drug (ATOD) Knowledge, and statistically significant reductions in School Suspensions, Alcohol Use, Marijuana Use, Binge Drinking, Other Drug Use and Criminal Behavior.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** School wide activities are open to all students attending the school

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug-Free Living

**Description:** Substance abuse and mental health services for adults and adolescents. This includes: Prevention, Intervention, Aftercare, Outpatient, Residential, HIV and DJJ Programs.

**Availability:** Daily

**Impact Information:** Please check the DCF Dashboard for performance measure numbers. We also have outcomes for our Federal Grants, State Grants and local grants by County. Our services have reduced crime and repeat offenders by over 80% in most cases. In addition, we work with DUI and our Prevention Programs start with elementary school age children to give them an advantage while growing up.

**Cost-Effectiveness:** Crime reduction: 80%, DUI 80%, Prevention 90%. Please contact me directly for specific numbers for our dozens of programs that cover 4 counties. We can give you the information by county, fund source or grant.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** We work with males and females, both adolescent and adults.

**Language(s):** English Spanish

---

**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug-Free Living, Inc.

**Description:** We are in community partnerships with dozens of agencies: Federal, State, County, Private, non-profit, etc. Please contact me directly (Barry Davidson 407.245.0045 x240) and I will send you several updated pages that detail this information.

**Availability:** Daily

**Impact Information:** Please see previous survey pages and contact Barry Davidson at 407.245.0045 x240 for specific information. We can provide information based on state wide outcomes, federal outcomes, county outcomes or city outcomes. We have this information for several counties and cities as well as many grants.

**Cost-Effectiveness:** Please contact Barry Davidson at 407.245.0045 x240 for specific information.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations Professional Organization

**Target Audience(s):** Males, females, adults, adolescents

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Secondary Prevention - Community Support

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**Organization:** Seminole County Coalition of Seminole for School Readiness, Inc., d/b/a Early Learning Coaliti

**Program/Service:** Voluntary Pre-Kindergarten (VPK)

**Description:** The Early Learning Coalition of Seminole is a community organization which helps families and their children – birth to five years of age - with resources and support they need for “all things early learning.” We oversee Voluntary Pre-Kindergarten (VPK),

**Availability:** Only available for age-qualifying, four-year-old children.

**Impact Information:** A total of 3,654 children attended VPK.

**Cost-Effectiveness:** Children who have participated in quality early education programs are more likely to graduate from high school and, therefore, will have higher lifetime earnings and are less likely to need welfare or to become involved in the justice system. Although specific returns may vary, most researchers agree that a high-quality, pre-kindergarten program generates a significant return on investment, as much as \$7 for every \$1 invested. Quality pre-kindergarten programs also save money by reducing the costs of student remediation, including the cost of repeating grades and of academic assistance programs from K through 20. One Nobel Laureate economist has shown that pre-Kindergarten is the ONLY cost-effective time for remediation. Economists from the Federal Reserve Bank and others have recently identified early learning as an important economic development issue. Studies show the economic rate of return on investing in quality early learning programs is about 16%, which is substantially higher than the long-term rate of return in the stock market. Every \$1 spent on quality early education saves \$7 later on in remedial education and social services. A study released in 1999 found that children in high-quality childcare demonstrated greater math, thinking, and attention skills and less behavioral problems than children in a lower-quality care setting. Longitudinal studies show that adults who participated in quality early learning programs have higher earnings, pay more in taxes, and are less likely to be involved in the criminal justice system – quality early learning programs are an investment that pays!

**Funding Source(s):** State Government

**Target Audience(s):** All children four years old on or before September 1, 2010 and eligible for Kindergarten in the fall of 2011 will qualify.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Seminole County Coalition of Seminole for School Readiness, Inc., d/b/a Early Learning Coaliti

**Program/Service:** School Readiness

**Description:** The Early Learning Coalition of Seminole is a community organization which helps families and their children – birth to five years of age - with resources and support they need for “all things early learning.” We oversee School Readiness which provides f

**Availability:** Availability is dependent upon regular recertification of eligibility.

**Impact Information:** Over 3,400 children served annually.

**Cost-Effectiveness:** Children who have participated in quality early education programs are more likely to graduate from high school and, therefore, will have higher lifetime earnings and are less likely to need welfare or to become involved in the justice system. Although specific returns may vary, most researchers agree that a high-quality, pre-kindergarten program generates a significant return on investment, as much as \$7 for every \$1 invested. Quality pre-kindergarten programs also save money by reducing the costs of student remediation, including the cost of repeating grades and of academic assistance programs from K through 20. One Nobel Laureate economist has shown that pre-Kindergarten is the ONLY cost-effective time for remediation. Economists from the Federal Reserve Bank and others have recently identified early learning as an important economic development issue. Studies show the economic rate of return on investing in quality early learning programs is about 16%, which is substantially higher than the long-term rate of return in the stock market. Every \$1 spent on quality early education saves \$7 later on in remedial education and social services. A study released in 1999 found that children in high-quality childcare demonstrated greater math, thinking, and attention skills and less behavioral problems than children in a lower-quality care setting. Longitudinal studies show that adults who participated in quality early learning programs have higher earnings, pay more in taxes, and are less likely to be involved in the criminal justice system – quality early learning programs are an investment that pays!

**Funding Source(s):** Federal Government State Government Other ☐ Business Contributions ☐

**Target Audience(s):** The Community Coordinated Care for Children (4C) serves as the subcontractor for the Early Learning Coalition of Seminole offering child care financial assistance to income-eligible families. Parents must be working and/or attending school a minimum of 2

**Language(s):** English Spanish

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**Organization:** Seminole County Health Department

**Program/Service:** Health Department Health Education Office

**Description:** Within the health education office we offer health and wellness information and provide support at many community fairs and events that provide health department program information specific to each particular event theme.

**Availability:**

**Impact Information:** Multiple sets of program information and services have been offered based upon needs and interests of each event.

**Cost-Effectiveness:** Leverage available funds ten-fold.

**Funding Source(s):** State Government Local Government

**Target Audience(s):** uninsured and underinsured

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Secondary Prevention - Concrete Services

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**Organization:** Community Coordinated Care for Children, Inc.

**Program/Service:** School Readiness Progra

**Description:** The School Readiness Program provides financial assistance with the cost of quality child care for low income working families.

**Availability:** Annually

**Impact Information:** 29,172 children attended school readiness/early learning programs in Collier, Glades, Hendry, Lee, Orange, Osceola and Seminole counties.

**Cost-Effectiveness:** Contributions made to the school readiness program are matched by the State of Florida Agency for Workforce Innovation Office of Early Learning (AWI/OEL). Every \$1.00 donated is matched with \$15.67.

**Funding Source(s):** State Government Local Government Independent Foundation - established by a person/family of wealth Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** Income requirements apply. Please call for an appointment for further details.

**Language(s):** English Spanish Creole

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**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, tria

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medical underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretation services via th

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Gloria M. Silverio Foundation,501(c)3

**Program/Service:** Gloria M. Silverio Foundation,501(c)3- A Safe Haven For Newborns

**Description:** To save the precious lives of newborns in danger of abandonment and to help preserve the health of their mothers and future of their mothers and fathers thru education,prevention and grass roots community involvement.

**Availability:** 24/7

**Impact Information:** 143 babies saved from abandonment.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Donations and Fundraising events State Government Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** none,14-22 y.o.

**Language(s):** English Spanish Creole

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**Organization:** Pathways to Home

**Program/Service:** Pathways to Home

**Description:** Continue to develop an ever expanding list of service providers that have all joined together to create a comprehensive, best-practice approach to helping families with children back to self-sufficiency and stable housing.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):**

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**Organization:** Seminole County Health Department

**Program/Service:** Health Department

**Description:** Various community services are provided.<http://seminolecohealth.com/>

**Availability:** Daily

**Impact Information:** Various impacts depending on individual services sought by each client.

**Cost-Effectiveness:** Varies based upon services provided for each client.

**Funding Source(s):** Funds collected from various fees. Federal Government State Government Local Government

**Target Audience(s):** Varies on services that are sought

**Language(s):** English Spanish

---

**Organization:** Seminole County Health Department

**Program/Service:** Healthy Start/WIC

**Description:** The Seminole County Health Department provides varied services suitable for adopted children and/or adopting parents/caregivers, to include WIC, Healthy Start (parenting assistance/training), dental care for children, etc.

**Availability:** Daily

**Impact Information:** All services impact newborn and child health

**Cost-Effectiveness:** All available funds are leveraged in concert with community partners to maximize access to care for all clients.

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Normal Medicaid eligibilty standards for some services and varied for others.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** The Center For Drug Free Living's New Horizons Program

**Program/Service:** The Center For Drug Free Living's New Horizons Program

**Description:** New Horizons is a school-based substance abuse prevention/intervention program that serves at-risk middle and high school students. New Horizons provides group individual and family counseling.

**Availability:** Groups are weekly individual and family counseling are as needed.

**Impact Information:** Our program has been evaluated several times and has consistently shown statistically significant improvement in student's School Attendance, Grade Point Average, Alcohol, Tobacco, and Other Drug (ATOD) Knowledge, and statistically significant reductions in School Suspensions, Alcohol Use, Marijuana Use, Binge Drinking, Other Drug Use and Criminal Behavior.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Must be a student at a school that has the program. Must be at risk for substance use based on established risk and protective factors.

**Language(s):** English



## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Secondary Prevention - Family Support Programs

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**Organization:**

**Program/Service:**

**Description:**

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** High Risk first time parents

**Language(s):** English

---

**Organization:** Behavioral Support Services, Inc.

**Program/Service:** Behavioral Health

**Description:** Clients receive a complete assessment on intake and are provided with appropriate services based on determined goals and desired outcomes. Client and family participate in the development of the treatment plan and proposed goals. All services are indivi

**Availability:** Daily

**Impact Information:** Currently provide services to over 1000 clients.

**Cost-Effectiveness:** NA

**Funding Source(s):** Based on available funding

**Target Audience(s):** Based on individual funding requirements

**Language(s):** English Spanish Creole

---

**Organization:** Behavioral Support Services, Inc.

**Program/Service:** Substance Abuse Treatment

**Description:** Licensed by the Florida Department of Children and Families to provide substance abuse treatment to adolescents and adults. Services can be provided in the home, school, or office setting.

**Availability:** Daily

**Impact Information:** NA

**Cost-Effectiveness:** NA

**Funding Source(s):** Various funding sources

**Target Audience(s):** Depends on insurance

**Language(s):** English Spanish

---

**Organization:** Behavioral Support Services, Inc.

**Program/Service:** Counseling

**Description:** Services provided in the home, school and office.

**Availability:** Annually

**Impact Information:** Currently provide services to over 1000 clients in Orange, Osceola, and Seminole Counties.

**Cost-Effectiveness:** NA

**Funding Source(s):** NA

**Target Audience(s):** Must meet individual funding criteria

**Language(s):** English Spanish Creole

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## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** CBC of Seminole

**Program/Service:** Family Connections

**Description:** utilizes a strength based needs assessment discovery process, family-centered practice, and a network of informal and formal supports to team with families to achieve the families identified goals.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):**

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**Organization:** Circle of Friends Services Inc.

**Program/Service:** Services are provided under umbrella of Circle of Friends Services, Inc.

**Description:** Marriage and/or partnership counseling

**Availability:** Weekly

**Impact Information:** Services provided to families within the dependency system have resulted in family reunifications.

**Cost-Effectiveness:** This has resulted in a reduction in the costs of maintaining children in foster care.

**Funding Source(s):** Third party insurance Federal Government State Government

**Target Audience(s):** Eligibility for insurance or funding source

**Language(s):** English

---

**Organization:** Community Counseling Center of Central Florida LLC

**Program/Service:** CCCC

**Description:** we offer 7 different parenting curriculums to meet the needs of a variety of parents in many formats and locations

**Availability:** Daily

**Impact Information:** Performance Measurement Outcomes demonstrate its effectiveness

**Cost-Effectiveness:** NA

**Funding Source(s):** Private pay clients Federal Government State Government Local Government

**Target Audience(s):** Be a parent or expecting a child or having fathered an expectant child

**Language(s):** English Spanish

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**Organization:** Community Counseling Center of Central Florida LLC

**Program/Service:** CCCC

**Description:** we address dv issues in individual therapy

**Availability:** Daily

**Impact Information:** Performance measurement outcome data

**Cost-Effectiveness:** NA

**Funding Source(s):** private pay Federal Government State Government Local Government

**Target Audience(s):** willingness to participate

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Community Counseling Center of Central Florida LLC

**Program/Service:** CCCC

**Description:** we can offer parenting services to teens who have or are expecting a child(ren and we can offer parenting classes for parents of teens

**Availability:** Daily

**Impact Information:** Performance Measurement Outcome data

**Cost-Effectiveness:** NA

**Funding Source(s):** private pay Federal Government State Government Local Government

**Target Audience(s):** willingness to participate & be a parent or expecting a child

**Language(s):** English Spanish

---

**Organization:** Community Counseling Center of Central Florida LLC

**Program/Service:** CCCC

**Description:** we have LMFT's who offer marital counseling services

**Availability:** Daily

**Impact Information:** Performance measurement outcomes

**Cost-Effectiveness:** NA

**Funding Source(s):** private pay fees Federal Government State Government Local Government

**Target Audience(s):** willingness too participate

**Language(s):** English Spanish

---

**Organization:** Community Counseling Center of Central Florida LLC

**Program/Service:** CCCC

**Description:** all of our services except impulse control and youth substance abuse are available for clients to receive in their homes

**Availability:** Daily

**Impact Information:** We are very successful at meeting the needs of clients who have obstacles to obtaining treatment in a traditional outpatient setting

**Cost-Effectiveness:** NA

**Funding Source(s):** Sliding fee scale private pay Federal Government State Government Local Government

**Target Audience(s):** Ages 3 and over, no diagnosis of chronic mental illness (schizophrenia)

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, tria

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretations services via th

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**Organization:** Gloria M. Silverio Foundation,501(c)3

**Program/Service:** A Safe Haven For newborns

**Description:** To save the precious lives of newborns in danger of abandonment thru education,prevention and grass roots community involvement.

**Availability:** 24/7

**Impact Information:** 143 babies saved from abandonment.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Donations and Fundraising events State Government Independent Foundation - established by a person/family of wealth Community Foundation - supported by & operated for the benefit of a specific community or region Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** none/14-22 y.o.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Howard Phillips Center for Children and Families

**Program/Service:** Healing Tree

**Description:** The Healing Tree has emerged as the leading treatment facility in Central Florida for traumatized victims of sexual assault. Counselors who have been trained in play therapy use sand trays, puppets, dolls, drawing and other child-centered activities to al

**Availability:**

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations  
Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations  
Professional Organization

**Target Audience(s):** no requirements, sexually abused children

**Language(s):** English Spanish

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**Organization:** Howard Phillips Center for Children and Families

**Program/Service:** Developmental Center for Infants and Children, Early Steps

**Description:** The Developmental Center typically sees children from birth to three years of age who were born prematurely, have congenital anomalies, suffered birth complications, have seizure disorders, were exposed to alcohol or drugs in the uterus, or have been iden

**Availability:**

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** developmental delay <3 years of age

**Language(s):** English Spanish Creole

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**Organization:** International Network for Children and Families

**Program/Service:** Redirecting Children's Behavior

**Description:** Parenting courses and workshops that help parents discipline their children in ways that increase their self-esteem, cooperation and diminish stress in household.

**Availability:** We have instructors available to teach courses in these areas

**Impact Information:** A study by the University of Central Florida

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** no requirements

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Kids House of Seminole, Inc

**Program/Service:** Nurturing Parent Program

**Description:** The Nurturing Parenting Program is a 15 week, 2 ½ hour series of classes for families to take together. Parents meet separately from children with two trained facilitators while children participate in self-esteem building activities.

**Availability:** Class is offered twice per year but dependent on enrollment

**Impact Information:** The Nurturing Program is for any family that wants to get along better, communicate more and feel closer to each other. The program works for all kinds of families: two-parent, single parent, foster, adoptive and blended families. The program will help families establish nurturing routines, learn to replace yelling with more effective discipline techniques. Families will gain a sense of personal power and feel good about themselves; and families will learn to have more fun together.

**Cost-Effectiveness:**

**Funding Source(s):** donations.

**Target Audience(s):** Child victims of abuse and their families

**Language(s):** English

---

**Organization:** Kids House of Seminole, Inc

**Program/Service:** Non-offending parent support group

**Description:** This group is for parents and other families members who's children have been victims of sexual abuse. The group is peer led with one facilitator/staff member from Kids House.

**Availability:** Support group meets weekly on Monday Nights

**Impact Information:** It can be very difficult for the families of children who have been sexually victimized to cope in the aftermath of the victimization. Families often experience a mixture of feelings and have found that having the support of parents who have been through a similar experience can be very helpful. All of the group members have reported that support from other parents has really helped in their healing process. Many group members felt that their feelings of hurt, anger, disbelief, confusion and betrayal were theirs alone. However, after coming to the group they discovered that they were not alone in these emotions.

**Cost-Effectiveness:**

**Funding Source(s):** donations.

**Target Audience(s):** Non offending parents of sexually abuse children

**Language(s):** English

---

**Organization:** Kids House of Seminole, Inc

**Program/Service:** Family Connection

**Description:** A voluntary in-home prevention program providing family team coordination and community resources.

**Availability:**

**Impact Information:** Family Connection focus is to draw upon the family's strengths, experiences, knowledge, and resources to help provide for the safety and well-being of the family. The program prevents children and their families from entering dependency and foster care. To do this Family Connection directly links the families to community services. The program works hard to develop community resources and agreements. The program works to strengthen families in making better choices for the safety of their children. Family Team Conferencing is a unique process where the family, the families support which could include relatives, friends, church member other community referrals and the Family Advocate meet to develop a plan for the family.

**Cost-Effectiveness:**

**Funding Source(s):** Non-profit 501c3 - Grants, fundraisers, private donations.

**Target Audience(s):** Child victims of abuse and their families

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Kids House of Seminole, Inc

**Program/Service:** Mental Health Program

**Description:** Providing psychotherapeutic and supportive services to children and families who have been exposed to the trauma of abuse and/or neglect.

**Availability:** Monday through Friday 8:00 am to 8:00 pm

**Impact Information:** Kids House of Seminole's Mental Health Program provides access to the critically needed long term mental health therapy that is essential for abused children during both their initial crisis intervention and on-going long term healing. Through providing specialized trauma therapy Kids House is offering the children and families that we work with an extraordinary opportunity for the growth and healing that is necessary.

**Cost-Effectiveness:**

**Funding Source(s):** Funding for Kids House is through grants, corporate and individual donations, fund raising projects, and other sources. Our Mental Health program also accepts payment through Victim's of Crime Compensation and Magellan Behavioral Health. We are consistently working to become a provider on additional insurance panels.

**Target Audience(s):** Non offending parents of sexually abuse children

**Language(s):** English

---

**Organization:** Kinder Consulting & Parents Too, Inc.

**Program/Service:** Triple P

**Description:** Positive Parenting Program

**Availability:** Daily

**Impact Information:** Our local community has not asked for these particular services to be rendered.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Our local SAMH office paid for our clinicians to be certified in Triple P. However, local funding does not seem to cover the cost for the services for the families.

**Target Audience(s):** n/a

**Language(s):** English Spanish

---

**Organization:** Kinder Consulting & Parents Too, Inc.

**Program/Service:** Out Patient Services

**Description:** Provide Counseling, Behavior Analysis, and Psychiatric services to families and their children ages 0-10.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Child usually has Medicaid otherwise local CBCs may cover the expense if child meet eligibility requirement. Children may also be covered through Head Start. Kinder has a small amount of money through DCF's SAMH office for children without insurance.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Kinder Consulting & Parents Too, Inc.

**Program/Service:** Counseling and Early Intervention

**Description:** Provide Counseling and Early Intervention to children in our community.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** We currently receive funding from Medicaid, Part C, Head Start, Local CBC, and DCF

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Usually the child has Medicaid or funding through one of the local CBCs. However, Kinder has a small pot of money through DCF's SAMH office for children without insurance.

**Language(s):** English Spanish Creole

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**Organization:** Safehouse of Seminole

**Program/Service:** Group Counseling for Domestic Violence, Court Advocacy, SafeKid

**Description:** Our advocates conduct individual and group counseling as well as case management. Also on staff in the shelter is a children's coordinator who conducts individual and group counseling for our younger residents.

**Availability:** Ongoing

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):**

**Language(s):**

---

**Organization:** Seminole Behavioral Healthcare

**Program/Service:** Seminole Cares

**Description:** Seminole Cares is designed to provide mental health services to children, adolescent, and families in Seminole County. Therapeutic needs are identified through an assessment and are developed jointly with the family and their primary counselor.

**Availability:** Mon through Thursday: Evening Hours available.

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Children ages 3 to 18 who are experiencing mental health or behavioral problems.

**Language(s):** English Spanish



## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Seminole County Health Department

**Program/Service:** Healthy Start

**Description:** The Healthy Start program is available to all Pregnant Women and Mothers with infants in Seminole County. This program is voluntary and eligibility is based on the screening score or referral - not financial factors. A Free Health Screening is provided at

**Availability:** Daily

**Impact Information:** Benefits and Services: Healthy Start helps all women obtain the following medical services, social services and instructional support: Assistance in Spanish is available (Hablamos Espa??ol). Breastfeeding Support Family Planning Counseling Personal Care Coordination Mom Care Program Childbirth Classes/Lamaze Baby Care Instructions Nutrition Education Referrals WIC Referrals Substance Abuse and Mental Health Community Referrals as needed

**Cost-Effectiveness:** Difficult to measure

**Funding Source(s):** State Government

**Target Audience(s):** This program is voluntary and eligibility is based on the screening score or referral - not financial factors.

**Language(s):** English Spanish

---

**Organization:** Seminole County Health Department

**Program/Service:** Seminole County Health Department

**Description:** Dental and healthcare for children

**Availability:** Daily

**Impact Information:** Services provided by health department reduce hospital ER visits

**Cost-Effectiveness:** Difficult to measure

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Standard Medicaid eligibility determines sliding fee scale

**Language(s):** English Spanish

---

**Organization:** Seminole County Health Department

**Program/Service:** Seminole County Health Department

**Description:** Duplicate Question, answers already provided

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** N/A

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Seminole County Health Department

**Program/Service:** Healthy Start

**Description:** The Healthy Start program is available to all Pregnant Women and Mothers with infants in Seminole County. This program is voluntary and eligibility is based on the screening score or referral - not financial factors. A Free Health Screening is provided at

**Availability:** Daily

**Impact Information:** Improved birth outcomes

**Cost-Effectiveness:** Difficult to measure

**Funding Source(s):** State Government

**Target Audience(s):** This program is voluntary and eligibility is based on the screening score or referral - not financial factors.

**Language(s):** English Spanish

---

**Organization:** Seminole County Health Department

**Program/Service:** Seminole County Health Department

**Description:** Information already provided

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** N/A

**Language(s):** English Spanish

---

**Organization:** The Center For Drug Free Living's New Horizons Program

**Program/Service:** The Center For Drug Free Living's New Horizons Program

**Description:** New Horizons screens every referral for eligibility to the program and then make necessary referrals for those student who are not appropriate for services.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Must be a student at a school that has the program.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug-Free Living, Inc.

**Description:** Substance abuse and Mental Health services for adults and adolescents. We also offer Prevention, Intervention, Aftercare, HIV,DJJ, Outpatient and Residential Services.

**Availability:** Daily

**Impact Information:** Please contact Barry Davidson at 407.245.0045 x240 for specific information. We have an enormous amount of data that we can share with you.

**Cost-Effectiveness:** Pelase contact Barry Davidson at 407.245.0045 x240 for specific information. We have an enormous amount of data that we can share with you.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations Professional Organization

**Target Audience(s):** males, females, adolscents and adults

**Language(s):** English Spanish

---

**Organization:** The Center For Drug Free-Living, Inc.

**Program/Service:** The Center For Drug Free Living, Inc.

**Description:** Substance Abuse and Mental Health, Prevention, Intervention, Aftercare, DJJ, Outpatient, Residential for adults and adolescents.

**Availability:** Daily

**Impact Information:** Please contact Barry Davidson 407.245.0045 x240 for outcomes based on state, federal or local studies. We have an enormous amount of data that we would be happy to share with you.

**Cost-Effectiveness:** Please contact Barry Davidson at 407.245.0045 x240 for outcomes based on state, federal or local studies. We have an enormous amount of data that we would be happy to share with you.

**Funding Source(s):** Federal Government State Government Local Government Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Adults, adolscents, males & females

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Grove Counseling Center, Inc.

**Program/Service:** Outpatient Services

**Description:** The Outpatient Program is designed to treat males and females adolescents and adults that are chemically dependent, dually diagnosed, frequently involved in the criminal justice system or with mental health issues. The program is based on Biopsychosocial

**Availability:** Weekly

**Impact Information:** The Outpatient Program is designed to treat males and females adolescents and adults that are chemically dependent, dually diagnosed, frequently involved in the criminal justice system or with mental health issues. The program is based on Biopsychosocial model integrating aspects of cognitive-behavioral therapy and Twelve-Step philosophy. The approaches used incorporate a broad range of social intervention strategies and special group counseling formats designed to maximize treatment impact by meeting

**Cost-Effectiveness:** Outpatient cost can vary depending on whether or not a client is participating in standard outpatient or intensive outpatient. According to a study by the Center For Disease Control in April 2000, the average savings per client in the year after treatment was \$9,177, more than three times the average cost of one episode of treatment. For each dollar invested in substance abuse treatment earned a savings of over three dollars. Approximately 94% of the saving were derived from a reduction in crime-related costs. Other savings included increases in client earnings and decrease in health care costs.

**Funding Source(s):** Managed Care Contracts, Fee For Service State Government Local Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Primary assessment indicates problems with substances, at risk of abusing substances or diagnosable mental health issue, Not at risk for withdrawal, ability and willingness to participate in the treatment process, and not a risk to harm self or others.

**Language(s):** English Spanish

---

**Organization:** The Grove Counseling Center, Inc.

**Program/Service:** Outpatient Services

**Description:** The Outpatient Program is designed to treat males and females adolescents and adults that are chemically dependent, dually diagnosed, frequently involved in the criminal justice system or with mental health issues. The program is based on Biopsychosocial

**Availability:** Weekly

**Impact Information:** Research by Fleming, Mundt, French, Manwell, Stauffacher & Barry (2002) reported that when comparing patients at risk for alcohol problems who received a brief intervention showed statistically significant results in terms of decreased medical costs and motor vehicle events. In several studies regarding the economic benefits of substance abuse counseling indicated that the two primary cost reductions when a person received the counseling were the costs associated with incarceration and victimization M

**Cost-Effectiveness:** Outpatient cost can vary depending on whether or not a client is participating in standard outpatient or intensive outpatient. According to a study by the Center For Disease Control in April 2000, the average savings per client in the year after treatment was \$9,177, more than three times the average cost of one episode of treatment. For each dollar invested in substance abuse treatment earned a savings of over three dollars. Approximately 94% of the saving were derived from a reduction in crime-related costs. Other savings included increases in client earnings and decrease in health care costs. Savings are even greater when using outpatient services, in which a treatment episode of \$2,051 (national average) resulted in a savings of \$7,630 in the year after treatment.

**Funding Source(s):** Managed Care Contracts, Fee For Service State Government Local Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Primary assessment indicates problems with substances, at risk of abusing substances or diagnosable mental health issue, Not at risk for withdrawal, ability and willingness to participate in the treatment process, and not a risk to harm self or others.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** The Grove Counseling Center, Inc.

**Program/Service:** Adolescent Residential Program- The Academy

**Description:** The Academy is a voluntary adolescent residential program that works with adolescents who struggle with substance abuse or behavioral health problems. The Academy provides clients with comprehensive treatment to help them face their emotional, mental, beha

**Availability:** Daily

**Impact Information:** Research by Fleming, Mundt, French, Manwell, Stauffacher & Barry (2002) reported that when comparing patients at risk for alcohol problems who received a brief intervention showed statistically significant results in terms of decreased medical costs and motor vehicle events. In several studies regarding the economic benefits of substance abuse counseling indicated that the two primary cost reductions when a person received the counseling were the costs associated with incarceration and victimimization

**Cost-Effectiveness:** Residential treatment is certainly not inexpensive, but the consequences to no treatment are staggering. According to a study by the Center For Disease Control in April 2000, the average savings per client in the year after treatment was \$9,177, more than three times the average cost of one episode of treatment. For each dollar invested in substance abuse treatment earned a savings of over three dollars. Approximately 94% of the saving were derived from a reduction in crime-related costs. Other savings included increases in client earnings and decrease in health care costs.

**Funding Source(s):** State Government Local Government Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** The Academy is open to adolescent males and females between the ages of 13-17 who are in need of more intensive treatment program than standard outpatient or intensive outpatient. A qualified clinician will gather information regarding the client to condu

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Secondary Prevention - Information and Referral Helplines

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**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, triage

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretation services via the

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**Organization:** Howard Phillips Center for Children and Families

**Program/Service:** All Programs

**Description:** The Howard Phillips Center for Children & Families provides dignity and healing for children, families and individuals who face overwhelming challenges like child abuse, sexual trauma, developmental disabilities, medically underserved youth, and HIV/AIDS.

**Availability:** m-F

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations  
Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations  
Professional Organization

**Target Audience(s):** depends on program

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Kinder Consulting & Parents Too, Inc.

**Program/Service:** Outpatient Services

**Description:** During the course of Treatment, it is customary for the Clinician to inform the families of local services.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** n/a

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** n/a

**Language(s):** English Spanish Creole

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**Organization:** Seminole County Health Department

**Program/Service:** Seminole County Health Department

**Description:** <http://seminolecohealth.com/>

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** N/A

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Secondary Prevention - Public Awareness & Education Campaigns

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**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, tria

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibiltiy requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety and medically underserved populationss within the state.

**Language(s):** Poison control centers offer telephone translation services for non-English speaking callers via t

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**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

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**Availability:** 24 hours/ 7 days a week

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**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirement for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone interpretation services via th



## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Seminole County Health Department

**Program/Service:** Seminole County Health Department

**Description:** <http://seminolecohealth.com/Healthy Start>

**Availability:** Daily

**Impact Information:** Previously answered

**Cost-Effectiveness:** Previously answered

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** Previously answered

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Secondary Prevention - Workforce

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**Organization:** Gloria M. Silverio Foundation,501(c)3

**Program/Service:** A Safe Haven For Newborns

**Description:** To save the lives of newborns in danger of abandonment thru education, prevention and grass roots community involvement.

**Availability:** 24/7

**Impact Information:** 143 babies saved from abandonment

**Cost-Effectiveness:** n/a

**Funding Source(s):** State Government Independent Foundation - established by a person/family of wealth  
Community Foundation - supported by & operated for the benefit of a specific community or region  
Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** none/14-22 y.o.

**Language(s):** English Spanish Creole

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**Organization:** Seminole Behavioral Healthcare

**Program/Service:** HOPE Program

**Description:** Our HOPE program is an outreach team that serves the homeless living on the streets, in abandoned buildings and in camps. Our PATH program offers services to the homeless suffering from mental health and/or substance abuse disorders.

**Availability:** Daily

**Impact Information:** n/a

**Cost-Effectiveness:** \*

**Funding Source(s):** State Government, Local Government, Grants; Managed by Board of Directors

**Target Audience(s):** Adults (18+)

**Language(s):** English

## **Circuit Prevention and Permanency Programs and Services by County**

### **Adoption Promotion**

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Adoption Promotion and Awareness

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**Organization:** Brevard Family Partnership

**Program/Service:** Adoption Recruitment

**Description:** Adoption recruiters provide MAPP training, complete homestudies, on prospective adoption families. We also conduct matching staffings, and provide oversight of the adoption process. We also coordinate post adoptive supports to families who have adopted ch

**Availability:** Daily

**Impact Information:** Brevard Family Partnership has exceeded it's adoption targets each year of operation.

**Cost-Effectiveness:** This program reduces the cost of children in out of home care, and places them in safe, loving forever homes. The average cost of a child in out of home care is @\$2500 per month, parents of adopted childrne are eligible for subsidy of \$5000 per year

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Children in out of home care in the dependency process.

**Language(s):** English Spanish

---

**Organization:** Intervention Services, Inc.

**Program/Service:** Adoption Support Services

**Description:** Adoption Support Services are provided to the children and families involved in the child welfare system in Brevard County managed by the community based care lead agency Brevard Family Partnership (BFP). Intervention Services' Adoption Support Coordinat

**Availability:** Daily

**Impact Information:** \*

**Cost-Effectiveness:** \*

**Funding Source(s):** Local Government;Corporate/Company Foundation - created & funded by private sector corporations

**Target Audience(s):** \*

**Language(s):** English

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Adoption Promotion - Targeted Recruitment Efforts

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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**Circuit:** 18    **County:** Brevard

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### Adoption Promotion - Child specific Recruitment Efforts

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**Organization:** Family Support Services of North Florida

**Program/Service:** Explore Adoption

**Description:** Website that gives information about adopting a child from the foster care system and well as information about the children that ar currently available.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** unknown

**Target Audience(s):** None

**Language(s):** English

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

---

Circuit: 18 County: Brevard

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### Adoption Promotion - Orientation for Prospective Parents

---

**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the community

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Adoption Promotion - Child specific Recruitment Efforts

---

**Organization:** Family Support Services of North Florida

**Program/Service:** Explore Adoption

**Description:** Website that gives information about adopting a child from the foster care system and well as information about the children that ar currently available.

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** unknown

**Target Audience(s):** None

**Language(s):** English



## **Circuit Prevention and Permanency Programs and Services by County**

### **Adoption Support**

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Adoption Support - Education and Training

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**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision StatementAll individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision StatementAll individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, triage

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone translation services via the A

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**Organization:** Goodwill Industries of Central Florida

**Program/Service:** GOAL Temporary Work Program

**Description:** Work at the Distribution center taking in donations, sorting, hanging and giving receipts for donated merchandise.

**Availability:** Monthly

**Impact Information:** 75% of participants hired on as permanent Goodwill employees.

**Cost-Effectiveness:** n/a

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Must attend the 3 day job club to be eligible for an application for the GOAL Temporary work program. Work up to 3 months, minimum wage up to 20 hrs. Must be 18yrs old, lift up to 40lbs easily, be available from 9am-8pm Mon-Sun. and Not have any other job.

**Language(s):** English

## Circuit Prevention and Permanency Programs and Services by County

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**Organization:** Yellow Umbrella

**Program/Service:** Yellow Umbrella

**Description:** -

**Availability:** Annually

**Impact Information:** -

**Cost-Effectiveness:** -

**Funding Source(s):** Private Not-for-profit - Has a principal fund or endowment; managed by a Board of Trustees & Directors; maintains or aids charitable, educational, religious, or other activities serving the public good; makes grants, primarily to nonprofit organizations

**Target Audience(s):** Open to the communitiy

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Brevard

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### Adoption Support - Case Management Services

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**Organization:** Brevard Family Partnership

**Program/Service:** Brevard C.A.R.E.S.

**Description:** Prevention program that works with families (including adoptive families) to identify risks, and through Family Team Conferencing, arranging for formal and informal services to support the family.

**Availability:** Daily

**Impact Information:** This program has served over 6,000 children since inception in August 2005. This program has significantly reduced the need for out of home placements of children within Brevard County, and provides a mechanism for families to receive a full array of services without entering the formal child welfare system.

**Cost-Effectiveness:** This program is able to serve children and families at less than 1/2 the cost of children in the child welfare system.

**Funding Source(s):** Federal Government State Government

**Target Audience(s):** Target audience is families with children who are abused or at risk of child abuse.

**Language(s):** English Spanish

## Circuit Prevention and Permanency Programs and Services by County

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Circuit: 18 County: Seminole

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### Adoption Support - Education and Training

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**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision StatementAll individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities

**Language(s):** English Spanish Creole

---

**Organization:** Family Network on Disabilities

**Program/Service:** Family Network on Disabilities

**Description:** Our Vision StatementAll individuals who may be at-risk, have disabilities, or have special needs and their families in Florida will have the information and resources necessary to make fully informed choices from a full continuum of services and delivery

**Availability:** Daily

**Impact Information:** N/A

**Cost-Effectiveness:** N/A

**Funding Source(s):** Private Foundation GrantsDonations Federal Government State Government

**Target Audience(s):** Families and individuals at risk or with disabilities.

**Language(s):** English Spanish Creole

## Circuit Prevention and Permanency Programs and Services by County

---

**Organization:** Florida Poison Information Center Network

**Program/Service:** Regional Poison Control Centers

**Description:** Calls to the Poison Control hotline are answered by nurses, pharmacists, and physicians who have computerized access to the latest, in-depth poison assessment and management techniques. The poison specialists on staff are uniquely trained to assess, triage

**Availability:** 24 hours/ 7 days a week

**Impact Information:** In 2009, the Florida Poison Information Center Network responded to over 197,000 calls for assistance. Approximately 83% of calls involving a poison exposure were handled over the phone, without the need to refer callers to further medical care.

**Cost-Effectiveness:** When families call the toll free Poison Control Hotline instead of accessing unnecessary emergency care they save approximately \$1,600, the average cost of an ER visit for an injury or poisoning in Florida, according to a 2006 ACHA report. As mentioned earlier, the vast majority of exposures reported to poison centers can be safely and effectively managed over the phone. For families who utilize the educational information provided by the Poison Center to prevent poisonings at home, the potential savings for a hospital admission related to a poisoning averages \$13,000, according to a 2007 report from the Florida Office of Injury Prevention. For patients who do require hospitalization for a poison exposure, there is recent data that indicates that even these patients who engaged the poison center in their care had shorter hospitalizations than those who did not call. All in all, the free potentially lifesaving services of the poison control system save the public money by helping

**Funding Source(s):** Federal Government State Government Local Government

**Target Audience(s):** There are no eligibility requirements for callers. Target audiences include parents and caregivers of small children, those who teach child safety, and medically underserved populations within the state.

**Language(s):** Poison control centers offer non-English speaking callers telephone translation services via the A

## Circuit Prevention and Permanency Programs and Services by County

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**Circuit:** 18    **County:** Seminole

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### Adoption Support - Case Management Services

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**Organization:** CBC of Seminole

**Program/Service:** Post Adoption Support Coordinator

**Description:** After finalization, the families are referred to Johanna Moronta, Operations Consultant with CBCS, for continued post-adoption support services and assistance.

**Availability:**

**Impact Information:**

**Cost-Effectiveness:**

**Funding Source(s):**

**Target Audience(s):** Post Adoptive Families

**Language(s):**



**State of Florida  
Department of Children and Families**

**Domestic Violence Annual Report**

**7/1/2008 - 6/30/2009**

Prepared by:

Florida Coalition Against Domestic Violence

**Domestic Violence Annual Report**  
**Fiscal Year 2008-2009**

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SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Emergency Shelter</b>													
Children (under 18)	1,003	579	628	582	464	472	473	393	533	447	554	599	6,727
Women	1,132	707	690	637	503	581	567	500	626	643	645	665	7,896
Men	6	2	1	2	7	9	0	6	2	4	1	4	44
<b>TOTAL</b>	<b>2,141</b>	<b>1,288</b>	<b>1,319</b>	<b>1,221</b>	<b>974</b>	<b>1,062</b>	<b>1,040</b>	<b>899</b>	<b>1,161</b>	<b>1,094</b>	<b>1,200</b>	<b>1,268</b>	<b>14,667</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Telephone Counseling</b>													
Children (under 18)	40	41	53	38	18	75	74	54	74	70	69	73	679
Women	6,554	6,464	4,629	4,592	3,578	3,982	4,130	3,808	4,533	4,578	4,625	4,337	55,810
Men	317	368	297	289	204	284	224	232	272	280	320	280	3,367
<b>TOTAL</b>	<b>6,911</b>	<b>6,873</b>	<b>4,979</b>	<b>4,919</b>	<b>3,800</b>	<b>4,341</b>	<b>4,428</b>	<b>4,094</b>	<b>4,879</b>	<b>4,928</b>	<b>5,014</b>	<b>4,690</b>	<b>59,856</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face Counseling</b>													
Children (under 18)	1,782	982	962	854	662	764	726	542	634	653	705	689	9,955
Women	5,899	3,264	3,446	3,528	2,577	2,904	2,978	2,581	3,157	3,169	3,091	3,279	39,873
Men	406	296	421	341	235	273	260	280	333	274	300	273	3,692
<b>Total Face-to-face Counseling</b>	<b>8,087</b>	<b>4,542</b>	<b>4,829</b>	<b>4,723</b>	<b>3,474</b>	<b>3,941</b>	<b>3,964</b>	<b>3,403</b>	<b>4,124</b>	<b>4,096</b>	<b>4,096</b>	<b>4,241</b>	<b>53,520</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Diversion Program</b>													
<b>ES TANF</b>													
Children (under 18)	796	583	649	590	462	529	479	411	489	1,095	584	644	7,311
Women	551	389	385	399	290	345	338	263	341	313	387	410	4,411
Men	0	0	0	0	2	1	0	2	0	1	0	0	6
<b>Subtotal</b>	<b>1,347</b>	<b>972</b>	<b>1,034</b>	<b>989</b>	<b>754</b>	<b>875</b>	<b>817</b>	<b>676</b>	<b>830</b>	<b>1,409</b>	<b>971</b>	<b>1,054</b>	<b>11,728</b>
<b>Outreach TANF</b>													
Children (under 18)	2,268	1,351	1,889	2,002	1,519	1,273	1,666	1,537	1,840	1,746	1,794	2,143	21,028
Women	1,701	1,038	1,058	1,287	809	841	944	792	984	916	916	1,027	12,313
Men	85	55	57	43	34	47	43	45	56	40	42	42	589
<b>Subtotal</b>	<b>4,054</b>	<b>2,444</b>	<b>3,004</b>	<b>3,332</b>	<b>2,362</b>	<b>2,161</b>	<b>2,653</b>	<b>2,374</b>	<b>2,880</b>	<b>2,702</b>	<b>2,752</b>	<b>3,212</b>	<b>33,930</b>
<b>Total TANF</b>	<b>5,401</b>	<b>3,416</b>	<b>4,038</b>	<b>4,321</b>	<b>3,116</b>	<b>3,036</b>	<b>3,470</b>	<b>3,050</b>	<b>3,710</b>	<b>4,111</b>	<b>3,723</b>	<b>4,266</b>	<b>45,658</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Case Management</b>													
Children (under 18)	721	639	673	618	600	633	702	577	628	607	636	872	7,906
Women	1,842	1,381	1,578	1,776	1,859	1,776	2,197	1,726	2,124	2,012	2,340	3,110	23,721
Men	123	31	62	106	138	130	155	137	210	137	167	174	1,570
<b>TOTAL</b>	<b>2,686</b>	<b>2,051</b>	<b>2,313</b>	<b>2,500</b>	<b>2,597</b>	<b>2,539</b>	<b>3,054</b>	<b>2,440</b>	<b>2,962</b>	<b>2,756</b>	<b>3,143</b>	<b>4,156</b>	<b>33,197</b>

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Child Assessments</b>													
0 - 23 months old	174	99	117	107	97	102	100	79	109	89	115	114	1,302
2 - 4 years old	221	136	192	180	152	115	142	126	137	110	145	170	1,826
5 - 12 years old	403	267	308	263	220	230	206	228	253	198	231	273	3,080
13 - 17 years old	169	304	95	90	76	91	84	68	85	74	65	74	1,275
<b>TOTAL</b>	<b>967</b>	<b>806</b>	<b>712</b>	<b>640</b>	<b>545</b>	<b>538</b>	<b>532</b>	<b>501</b>	<b>584</b>	<b>471</b>	<b>556</b>	<b>631</b>	<b>7,483</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
Days of Shelter	35,629	34,994	36,192	39,634	35,804	35,963	34,415	28,247	32,583	34,691	36,103	35,083	419,338
Alternate Accommodations	416	570	560	525	480	487	590	778	511	590	518	631	6,656
Shelter Beyond Capacity	22	24	90	123	15	35	11	17	26	29	42	25	459
Counseling Hours	37,091.75	32,663.25	33,965.25	35,754.25	30,487.75	35,244.25	37,395.25	36,149.00	40,155.50	43,384.25	41,697.25	42,879.00	446,866.75
Hotline Calls	10,921	10,401	9,063	8,841	7,290	8,177	7,756	6,677	8,142	7,922	7,975	8,134	101,299
Information and Referral	55,533	51,394	51,497	50,217	39,983	40,295	42,941	40,982	44,428	47,788	46,784	47,364	559,206

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
<b>Safety Plans</b>													
Telephone	5,901	5,603	5,574	5,297	4,671	5,083	5,240	4,850	5,615	5,949	6,051	6,016	65,850
Face-Face	4,937	4,211	4,523	4,155	3,392	3,575	3,518	3,048	3,778	3,251	3,266	5,011	46,665
<b>TOTAL</b>	<b>10,838</b>	<b>9,814</b>	<b>10,097</b>	<b>9,452</b>	<b>8,063</b>	<b>8,658</b>	<b>8,758</b>	<b>7,898</b>	<b>9,393</b>	<b>9,200</b>	<b>9,317</b>	<b>11,027</b>	<b>112,515</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
<b>Face-to-face</b>													
Units	429	323	636	1,052	869	858	783	843	796	1,135	1,106	380	9,210
Attendance	9,947	13,361	17,716	30,282	23,790	26,169	18,008	28,255	18,934	31,608	29,734	7,919	255,723
<b>Media</b>													
Units	77	77	96	160	62	67	56	95	74	105	49	68	986
<b>PROFESSIONAL TRAINING</b>													
Units	96	105	116	160	92	56	106	96	123	91	97	91	1,229
Attendance	1,466	1,472	2,225	3,446	1,871	1,195	1,268	1,712	2,480	1,682	1,656	1,573	14,651

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	519	567	533	524	468	480	463	453	472	493	549	591	6,112
Safety Plans ES 72 hrs.	517	564	517	508	452	461	447	435	450	475	531	570	5,927
Performance Goal Reached	99.6%	99.5%	97.0%	96.9%	96.6%	96.0%	96.5%	96.0%	95.3%	96.3%	96.7%	96.4%	97%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
Caucasian		862	540	532	472	377	430	481	389	491	470	495	497	6,036
African American		699	394	421	408	300	312	287	210	345	340	377	362	4,455
Hispanic		448	271	272	263	239	198	188	225	245	204	228	293	3,074
Asian American		19	8	7	4	16	6	11	8	6	11	5	4	105
Native American		6	7	6	6	7	5	8	4	4	1	5	8	67
Middle Eastern		1	3	0	9	2	5	9	8	4	6	5	10	62
Haitian		20	4	20	6	4	20	6	13	4	18	21	21	157
Other		86	61	61	53	29	86	50	33	55	44	64	73	695
<b>TOTAL</b>		<b>2,141</b>	<b>1,288</b>	<b>1,319</b>	<b>1,221</b>	<b>974</b>	<b>1,062</b>	<b>1,040</b>	<b>890</b>	<b>1,154</b>	<b>1,094</b>	<b>1,200</b>	<b>1,268</b>	<b>14,651</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
0 - 23 months old		230	122	148	130	109	134	106	94	136	108	142	141	1,600
2 - 4 years old		273	152	194	168	141	130	144	108	152	130	163	180	1,935
5 - 12 years old		395	249	228	214	170	156	170	157	185	159	207	224	2,514
13 - 17 years old		105	56	58	71	44	53	54	26	55	50	43	54	669
18 - 29 years old		434	276	272	258	229	237	239	198	232	262	258	282	3,177
30 - 44 years old		481	293	285	264	195	258	227	194	273	255	251	272	3,248
45 - 59 years old		206	134	126	112	80	89	90	103	110	121	122	108	1,401
60 - 64 years old		7	4	7	1	6	3	6	9	8	3	12	3	69
65 + years old		10	2	1	3	0	2	4	1	3	6	2	4	38
<b>TOTAL</b>		<b>2,141</b>	<b>1,288</b>	<b>1,319</b>	<b>1,221</b>	<b>974</b>	<b>1,062</b>	<b>1,040</b>	<b>890</b>	<b>1,154</b>	<b>1,094</b>	<b>1,200</b>	<b>1,268</b>	<b>14,651</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
Caucasian		3,057	1,686	1,888	2,010	1,405	1,424	1,616	1,495	1,769	1,653	1,732	1,718	21,453
African American		1,621	876	843	815	621	763	708	529	680	774	720	715	9,665
Hispanic		1,250	527	667	662	461	505	535	456	535	518	474	555	7,145
Asian American		51	30	41	25	22	20	21	25	21	35	20	32	343
Native American		28	8	16	24	8	8	7	9	11	14	8	12	153
Middle Eastern		13	3	5	6	1	3	8	12	15	8	3	10	87
Haitian		44	16	44	18	32	40	43	12	30	21	17	28	345
Other		260	106	90	87	86	93	100	80	80	87	73	88	1,230
<b>TOTAL</b>		<b>6,324</b>	<b>3,252</b>	<b>3,594</b>	<b>3,647</b>	<b>2,636</b>	<b>2,856</b>	<b>3,038</b>	<b>2,618</b>	<b>3,141</b>	<b>3,110</b>	<b>3,047</b>	<b>3,158</b>	<b>40,421</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	YTD TOTAL
0 - 23 months old		86	59	40	26	21	33	36	17	15	27	25	8	393
2 - 4 years old		209	56	133	77	63	72	82	41	39	54	46	47	919
5 - 12 years old		499	220	198	166	150	162	128	122	118	129	141	130	2,163
13 - 17 years old		353	229	119	117	79	103	109	89	82	96	92	88	1,556
18 - 29 years old		1,839	1,049	1,076	1,164	861	912	922	899	1,041	1,030	1,008	1,080	12,881
30 - 44 years old		2,183	1,035	1,362	1,322	950	1,072	1,160	968	1,194	1,176	1,140	1,216	14,778
45 - 59 years old		955	496	578	654	446	433	510	412	545	506	481	504	6,520
60 - 64 years old		122	58	40	57	31	28	48	33	56	51	49	45	618
65 + years old		78	50	48	64	35	41	43	37	51	41	65	40	593
<b>TOTAL</b>		<b>6,324</b>	<b>3,252</b>	<b>3,594</b>	<b>3,647</b>	<b>2,636</b>	<b>2,856</b>	<b>3,038</b>	<b>2,618</b>	<b>3,141</b>	<b>3,110</b>	<b>3,047</b>	<b>3,158</b>	<b>40,421</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		31	37	24	21	8	20	14	14	21	15	16	33	254
Women		46	32	36	24	11	28	16	13	23	22	20	25	296
Men		1	0	0	0	0	1	0	2	0	1	0	0	5
<b>TOTAL</b>		<b>78</b>	<b>69</b>	<b>60</b>	<b>45</b>	<b>19</b>	<b>49</b>	<b>30</b>	<b>29</b>	<b>44</b>	<b>38</b>	<b>36</b>	<b>58</b>	<b>555</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	1	1	1	0	0	1	0	0	2	6
Women		156	103	164	171	156	145	181	166	198	257	251	269	2,217
Men		5	9	26	22	18	15	16	19	19	23	23	42	237
<b>TOTAL</b>		<b>161</b>	<b>112</b>	<b>190</b>	<b>194</b>	<b>175</b>	<b>161</b>	<b>197</b>	<b>185</b>	<b>218</b>	<b>280</b>	<b>274</b>	<b>313</b>	<b>2,460</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		40	33	27	20	9	20	11	17	18	20	14	34	263
Women		240	142	178	154	124	117	130	110	136	141	143	150	1,765
Men		17	19	19	13	12	11	10	23	14	17	15	24	194
<b>Total Face-to-face Counseling</b>		<b>297</b>	<b>194</b>	<b>224</b>	<b>187</b>	<b>145</b>	<b>148</b>	<b>151</b>	<b>150</b>	<b>168</b>	<b>178</b>	<b>172</b>	<b>208</b>	<b>2,222</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		35	41	21	18	8	23	7	11	19	18	15	35	251
Women		23	22	12	12	4	9	4	4	11	8	8	17	134
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>58</b>	<b>63</b>	<b>33</b>	<b>30</b>	<b>12</b>	<b>32</b>	<b>11</b>	<b>15</b>	<b>30</b>	<b>26</b>	<b>23</b>	<b>52</b>	<b>385</b>
<b>Outreach TANF</b>														
Children (under 18)		106	57	69	80	53	46	36	41	46	56	61	43	694
Women		41	25	35	35	23	19	14	17	19	29	28	21	306
Men		0	2	0	0	0	0	0	0	4	0	0	3	9
<b>Subtotal</b>		<b>147</b>	<b>84</b>	<b>104</b>	<b>115</b>	<b>76</b>	<b>65</b>	<b>50</b>	<b>58</b>	<b>69</b>	<b>85</b>	<b>89</b>	<b>67</b>	<b>1,009</b>
<b>Total TANF</b>		<b>205</b>	<b>147</b>	<b>137</b>	<b>145</b>	<b>88</b>	<b>97</b>	<b>61</b>	<b>73</b>	<b>99</b>	<b>111</b>	<b>112</b>	<b>119</b>	<b>1,394</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		19	16	8	8	7	4	10	22	27	17	24	36	198
Women		27	19	31	27	71	129	82	92	132	109	108	295	1,122
Men		1	0	0	1	19	10	14	11	22	6	11	30	125
<b>TOTAL</b>		<b>47</b>	<b>35</b>	<b>39</b>	<b>36</b>	<b>97</b>	<b>143</b>	<b>106</b>	<b>125</b>	<b>181</b>	<b>132</b>	<b>143</b>	<b>361</b>	<b>1,445</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		12	4	7	5	4	4	3	4	4	1	4	5	57
2 - 4 years old		0	4	7	9	1	4	2	9	7	5	4	7	59
5 - 12 years old		10	13	8	7	3	9	3	7	8	16	4	13	101
13 - 17 years old		6	4	1	3	1	1	3	1	2	3	1	7	33
<b>TOTAL</b>		<b>28</b>	<b>25</b>	<b>23</b>	<b>24</b>	<b>9</b>	<b>18</b>	<b>11</b>	<b>21</b>	<b>21</b>	<b>25</b>	<b>13</b>	<b>32</b>	<b>250</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,176	1,193	1,441	1,697	1,416	1,249	1,348	1,058	1,086	936	892	1,024	14,516
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		2,167.00	1,945.50	2,953.50	3,272.00	2,195.50	2,134.75	2,238.00	2,005.75	2,190.75	2,258.25	1,876.75	2,330.00	27,567.75
Hotline Calls		816	1,037	720	686	579	695	681	774	895	838	797	916	9,434
Information and Referral		5,266	3,257	1,779	1,874	1,438	1,325	1,476	1,589	1,890	1,834	1,718	2,006	25,452

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		527	413	402	369	271	314	357	402	496	527	476	518	5,072
Face-Face		217	133	154	152	122	112	116	117	129	100	97	233	1,682
<b>TOTAL</b>		<b>744</b>	<b>546</b>	<b>556</b>	<b>521</b>	<b>393</b>	<b>426</b>	<b>473</b>	<b>519</b>	<b>625</b>	<b>627</b>	<b>573</b>	<b>751</b>	<b>6,754</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		12	9	33	15	32	12	11	13	14	23	19	6	199
Attendance		230	126	393	346	507	194	233	175	303	414	241	81	3,243
<b>Media</b>														
Units		7	6	0	0	0	0	0	2	0	0	0	0	15
<b>PROFESSIONAL TRAINING</b>														
Units		5	18	11	28	6	2	2	18	21	16	12	12	151
Attendance		94	165	175	502	160	24	46	286	250	190	168	147	2,207

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		19	23	25	12	18	17	19	15	17	16	19	16	216
Safety Plans ES 72 hrs.		19	23	25	12	17	16	17	13	15	14	18	15	204
Performance Goal Reached		100%	100%	100%	100%	94%	94%	89%	87%	88%	88%	95%	94%	94%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		36	34	33	17	8	15	10	12	15	16	11	13	220
African American		25	8	6	14	1	9	1	6	1	5	10	21	107
Hispanic		14	23	19	7	8	23	18	11	24	15	11	23	196
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	2	0	0	0	0	0	0	0	0	2
Middle Eastern		0	0	0	3	1	0	0	0	0	0	0	0	4
Haitian		0	0	1	1	0	0	0	0	0	0	3	0	5
Other		3	4	1	1	1	2	1	0	4	2	1	1	21
<b>TOTAL</b>		<b>78</b>	<b>69</b>	<b>60</b>	<b>45</b>	<b>19</b>	<b>49</b>	<b>30</b>	<b>29</b>	<b>44</b>	<b>38</b>	<b>36</b>	<b>58</b>	<b>555</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		8	7	6	6	3	5	4	2	4	3	5	5	58
2 - 4 years old		4	5	8	8	2	4	3	7	9	2	5	8	65
5 - 12 years old		16	19	9	5	3	10	4	3	7	9	5	14	104
13 - 17 years old		3	6	1	2	0	1	3	2	1	1	1	6	27
18 - 29 years old		21	7	12	12	4	11	9	4	6	8	10	14	118
30 - 44 years old		16	14	19	7	3	16	5	6	10	11	4	10	121
45 - 59 years old		10	9	5	5	4	2	2	4	6	3	5	1	56
60 - 64 years old		0	2	0	0	0	0	0	1	1	1	1	0	6
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>78</b>	<b>69</b>	<b>60</b>	<b>45</b>	<b>19</b>	<b>49</b>	<b>30</b>	<b>29</b>	<b>44</b>	<b>38</b>	<b>36</b>	<b>58</b>	<b>555</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		161	84	100	92	89	67	73	83	82	95	99	99	1,124
African American		16	7	20	11	10	10	17	4	14	16	12	14	151
Hispanic		34	33	36	33	24	21	32	34	28	29	25	35	364
Asian American		2	1	1	1	1	1	0	0	0	1	0	0	8
Native American		0	0	0	0	2	0	0	0	0	1	0	0	3
Middle Eastern		0	0	0	1	0	0	0	0	2	0	0	0	3
Haitian		0	0	2	0	0	0	2	1	0	0	1	2	8
Other		6	4	5	7	1	1	0	0	1	1	2	2	30
<b>TOTAL</b>		<b>219</b>	<b>129</b>	<b>164</b>	<b>145</b>	<b>127</b>	<b>100</b>	<b>124</b>	<b>122</b>	<b>127</b>	<b>143</b>	<b>139</b>	<b>152</b>	<b>1,691</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		4	0	0	1	0	0	0	1	0	0	0	0	6
2 - 4 years old		0	0	1	1	0	0	0	1	0	2	0	0	5
5 - 12 years old		4	0	2	0	0	0	0	2	0	5	0	0	13
13 - 17 years old		1	0	0	0	2	1	0	1	0	0	2	4	11
18 - 29 years old		70	39	51	40	49	29	47	41	42	48	58	51	565
30 - 44 years old		68	53	62	66	38	46	45	54	56	61	48	62	659
45 - 59 years old		63	28	43	32	37	21	22	18	25	25	23	31	368
60 - 64 years old		8	5	3	3	0	1	6	2	3	1	6	2	40
65 + years old		1	4	2	2	1	2	4	2	1	1	2	2	24
<b>TOTAL</b>		<b>219</b>	<b>129</b>	<b>164</b>	<b>145</b>	<b>127</b>	<b>100</b>	<b>124</b>	<b>122</b>	<b>127</b>	<b>143</b>	<b>139</b>	<b>152</b>	<b>1,691</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		15	3	2	9	0	6	3	10	9	4	9	5	75
Women		12	6	5	8	2	11	4	14	9	6	12	5	94
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>27</b>	<b>9</b>	<b>7</b>	<b>17</b>	<b>2</b>	<b>17</b>	<b>7</b>	<b>24</b>	<b>18</b>	<b>10</b>	<b>21</b>	<b>10</b>	<b>169</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	2	0	2	0	0	0	1	0	1	0	1	8
Women		73	81	93	88	61	99	103	100	99	87	99	93	1,076
Men		5	1	7	9	10	5	10	11	7	7	4	6	82
<b>TOTAL</b>		<b>79</b>	<b>84</b>	<b>100</b>	<b>99</b>	<b>71</b>	<b>104</b>	<b>113</b>	<b>112</b>	<b>106</b>	<b>95</b>	<b>103</b>	<b>100</b>	<b>1,166</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		27	3	2	9	3	6	3	10	9	5	11	5	93
Women		21	11	10	10	9	17	12	18	16	9	17	11	161
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Face-to-face Counseling</b>		<b>48</b>	<b>14</b>	<b>12</b>	<b>19</b>	<b>12</b>	<b>23</b>	<b>15</b>	<b>28</b>	<b>25</b>	<b>14</b>	<b>28</b>	<b>16</b>	<b>254</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		10	3	2	9	0	6	2	10	9	4	9	2	66
Women		5	1	3	4	0	3	2	6	5	3	7	1	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>15</b>	<b>4</b>	<b>5</b>	<b>13</b>	<b>0</b>	<b>9</b>	<b>4</b>	<b>16</b>	<b>14</b>	<b>7</b>	<b>16</b>	<b>3</b>	<b>106</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		1	3	2	1	3	3	7	3	4	0	3	5	35
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>1</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>5</b>	<b>35</b>
<b>Total TANF</b>		<b>16</b>	<b>7</b>	<b>7</b>	<b>14</b>	<b>3</b>	<b>12</b>	<b>11</b>	<b>19</b>	<b>18</b>	<b>7</b>	<b>19</b>	<b>8</b>	<b>141</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		5	9	5	1	11	0	7	4	4	10	5	13	74
Women		12	5	8	7	13	7	14	10	15	18	16	18	143
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>17</b>	<b>14</b>	<b>13</b>	<b>8</b>	<b>24</b>	<b>7</b>	<b>21</b>	<b>14</b>	<b>19</b>	<b>28</b>	<b>21</b>	<b>31</b>	<b>217</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		3	0	1	3	0	1	0	1	2	3	3	2	19
2 - 4 years old		2	0	1	2	1	2	0	2	2	0	1	1	14
5 - 12 years old		8	3	0	1	2	3	2	7	3	1	5	2	37
13 - 17 years old		1	0	0	3	0	0	1	0	2	1	2	0	10
<b>TOTAL</b>		<b>14</b>	<b>3</b>	<b>2</b>	<b>9</b>	<b>3</b>	<b>6</b>	<b>3</b>	<b>10</b>	<b>9</b>	<b>5</b>	<b>11</b>	<b>5</b>	<b>80</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		239	552	561	523	601	547	494	638	906	929	781	944	7,715
Alternate Accommodations		46	190	180	102	44	43	95	36	50	42	33	60	921
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		511.75	600.75	654.00	378.50	441.50	699.25	435.50	646.25	597.50	634.00	753.25	592.50	6,944.75
Hotline Calls		334	297	294	280	186	260	263	210	206	160	177	242	2,909
Information and Referral		688	623	576	579	378	504	533	499	604	492	625	746	6,847

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		261	225	235	207	128	194	206	173	155	127	145	184	2,240
Face-Face		11	11	10	10	7	17	12	18	16	17	16	18	163
<b>TOTAL</b>		<b>272</b>	<b>236</b>	<b>245</b>	<b>217</b>	<b>135</b>	<b>211</b>	<b>218</b>	<b>191</b>	<b>171</b>	<b>144</b>	<b>161</b>	<b>202</b>	<b>2,403</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		50	15	17	10	12	11	16	40	44	19	28	12	274
Attendance		923	224	348	354	244	266	267	1023	861	377	785	190	5,862
<b>Media</b>														
Units		4	7	3	19	7	1	3	9	3	3	2	0	61
<b>PROFESSIONAL TRAINING</b>														
Units		2	2	3	11	7	1	1	4	7	4	5	7	54
Attendance		24	36	39	239	209	34	8	86	114	80	163	204	1,236

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		6	3	4	5	8	4	7	6	7	9	8	12	79
Safety Plans ES 72 hrs.		6	3	4	5	8	4	7	6	7	9	8	12	79
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

<b>ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		6	4	0	2	1	5	1	6	5	4	7	3	44
African American		5	5	0	12	0	2	5	0	6	1	7	5	48
Hispanic		11	0	5	1	0	8	1	16	6	4	3	1	56
Asian American		0	0	1	0	1	0	0	2	0	0	0	0	4
Native American		0	0	0	0	0	0	0	0	0	0	0	1	1
Middle Eastern		0	0	0	0	0	1	0	0	0	0	0	0	1
Haitian		4	0	1	2	0	1	0	0	1	1	4	0	14
Other		1	0	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>27</b>	<b>9</b>	<b>7</b>	<b>17</b>	<b>2</b>	<b>17</b>	<b>7</b>	<b>24</b>	<b>18</b>	<b>10</b>	<b>21</b>	<b>10</b>	<b>169</b>

<b>AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER</b>		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		4	0	1	3	0	1	0	1	2	3	3	2	20
2 - 4 years old		2	0	1	2	0	2	0	2	2	0	1	1	13
5 - 12 years old		8	3	0	1	0	3	2	7	3	1	3	2	33
13 - 17 years old		1	0	0	3	0	0	1	0	2	0	2	0	9
18 - 29 years old		9	2	3	2	0	3	2	5	2	3	3	0	34
30 - 44 years old		3	4	1	3	1	4	2	5	5	3	7	5	43
45 - 59 years old		0	0	1	3	1	4	0	4	2	0	2	0	17
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>27</b>	<b>9</b>	<b>7</b>	<b>17</b>	<b>2</b>	<b>17</b>	<b>7</b>	<b>24</b>	<b>18</b>	<b>10</b>	<b>21</b>	<b>10</b>	<b>169</b>

<b>ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH</b>		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		7	2	3	1	4	3	5	2	4	2	1	2	36
African American		17	0	1	1	0	1	0	1	3	2	1	0	27
Hispanic		4	3	1	0	5	1	3	1	0	0	5	3	26
Asian American		0	0	0	0	1	0	0	0	0	0	0	1	2
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	1	0	0	0	0	0	0	1
Other		5	0	0	0	0	0	0	0	0	0	0	0	5
<b>TOTAL</b>		<b>33</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>10</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>7</b>	<b>6</b>	<b>97</b>

<b>AGE OF INDIVIDUALS SERVED IN OUTREACH</b>		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		2	0	0	0	0	0	0	0	0	0	0	0	2
2 - 4 years old		6	0	0	0	1	0	0	0	0	0	0	0	7
5 - 12 years old		9	0	0	0	2	0	0	0	0	0	2	0	13
13 - 17 years old		0	0	0	0	0	0	0	0	0	1	0	0	1
18 - 29 years old		7	1	1	1	2	0	1	2	3	0	2	2	22
30 - 44 years old		7	2	4	0	4	4	7	1	2	1	2	4	38
45 - 59 years old		2	2	0	1	1	2	0	0	2	2	1	0	13
60 - 64 years old		0	0	0	0	0	0	0	1	0	0	0	0	1
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>33</b>	<b>5</b>	<b>5</b>	<b>2</b>	<b>10</b>	<b>6</b>	<b>8</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>7</b>	<b>6</b>	<b>97</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		62	13	23	10	8	20	19	10	12	7	17	13	214
Women		63	16	16	19	14	18	22	12	17	18	15	10	240
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>125</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>22</b>	<b>38</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>25</b>	<b>32</b>	<b>23</b>	<b>454</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	0	0	0	0	1	2	0	0	0	0	0	4
Women		38	35	30	78	63	101	77	77	104	118	80	44	845
Men		1	0	2	0	1	1	0	0	0	0	0	0	5
<b>TOTAL</b>		<b>40</b>	<b>35</b>	<b>32</b>	<b>78</b>	<b>64</b>	<b>103</b>	<b>79</b>	<b>77</b>	<b>104</b>	<b>118</b>	<b>80</b>	<b>44</b>	<b>854</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		36	12	16	11	6	20	11	8	5	0	9	9	143
Women		108	42	54	57	40	53	51	34	62	48	43	43	635
Men		0	0	2	2	0	0	0	0	0	0	0	1	5
<b>Total Face-to-face Counseling</b>		<b>144</b>	<b>54</b>	<b>72</b>	<b>70</b>	<b>46</b>	<b>73</b>	<b>62</b>	<b>42</b>	<b>67</b>	<b>48</b>	<b>52</b>	<b>53</b>	<b>783</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		56	19	26	52	24	50	51	38	14	7	20	14	371
Women		34	10	11	29	12	27	25	22	9	8	10	9	206
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>90</b>	<b>29</b>	<b>37</b>	<b>81</b>	<b>36</b>	<b>77</b>	<b>76</b>	<b>60</b>	<b>23</b>	<b>15</b>	<b>30</b>	<b>23</b>	<b>577</b>
<b>Outreach TANF</b>														
Children (under 18)		66	35	65	93	24	34	73	68	61	41	36	52	648
Women		30	17	29	54	9	18	49	51	38	25	22	18	360
Men		0	0	0	0	0	0	0	0	0	0	0	1	1
<b>Subtotal</b>		<b>96</b>	<b>52</b>	<b>94</b>	<b>147</b>	<b>33</b>	<b>52</b>	<b>122</b>	<b>119</b>	<b>99</b>	<b>66</b>	<b>58</b>	<b>71</b>	<b>1,009</b>
<b>Total TANF</b>		<b>186</b>	<b>81</b>	<b>131</b>	<b>228</b>	<b>69</b>	<b>129</b>	<b>198</b>	<b>179</b>	<b>122</b>	<b>81</b>	<b>88</b>	<b>94</b>	<b>1,586</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		15	19	9	10	15	13	27	8	11	11	2	29	169
Women		26	20	13	34	40	26	35	22	46	38	15	17	332
Men		0	0	0	0	0	0	0	0	1	0	0	0	1
<b>TOTAL</b>		<b>41</b>	<b>39</b>	<b>22</b>	<b>44</b>	<b>55</b>	<b>39</b>	<b>62</b>	<b>30</b>	<b>58</b>	<b>49</b>	<b>17</b>	<b>46</b>	<b>502</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		15	3	5	3	2	3	5	3	5	2	5	3	54
2 - 4 years old		11	2	4	1	2	7	4	3	4	2	6	3	49
5 - 12 years old		24	5	12	6	3	9	6	4	3	0	5	5	82
13 - 17 years old		3	3	2	0	1	1	4	0	0	3	1	2	20
<b>TOTAL</b>		<b>53</b>	<b>13</b>	<b>23</b>	<b>10</b>	<b>8</b>	<b>20</b>	<b>19</b>	<b>10</b>	<b>12</b>	<b>7</b>	<b>17</b>	<b>13</b>	<b>205</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,821	1,824	1,872	1,962	1,666	1,480	1,853	1,464	1,790	1,442	1,824	1,611	20,609
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		1,208.00	722.50	807.50	1,148.00	1,277.75	1,661.00	1,076.00	1,057.00	1,724.00	1,398.00	1,671.00	1,225.00	14,975.75
Hotline Calls		47	29	60	80	54	82	71	63	87	86	56	47	762
Information and Referral		754	452	580	871	593	769	787	607	882	563	582	599	8,039

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		47	13	30	30	30	30	74	56	82	74	51	41	558
Face-Face		78	45	55	60	62	47	51	34	62	46	43	45	628
<b>TOTAL</b>		<b>125</b>	<b>58</b>	<b>85</b>	<b>90</b>	<b>92</b>	<b>77</b>	<b>125</b>	<b>90</b>	<b>144</b>	<b>120</b>	<b>94</b>	<b>86</b>	<b>1,186</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		4	3	2	3	8	17	12	13	10	11	14	11	108
Attendance		109	55	140	38	121	118	140	161	141	131	345	119	1,618
<b>Media</b>														
Units		0	0	0	0	0	0	1	0	0	3	0	0	4
<b>PROFESSIONAL TRAINING</b>														
Units		0	4	0	0	0	0	1	1	0	1	1	4	12
Attendance		0	62	0	0	0	0	5	15	0	15	10	106	213

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		27	20	11	20	14	14	18	10	18	13	14	14	193
Safety Plans ES 72 hrs.		27	20	11	20	14	14	18	10	18	13	14	14	193
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	76	22	13	20	14	26	21	8	17	12	14	19	262	
African American	31	3	17	6	4	5	13	10	10	9	15	3	126	
Hispanic	9	3	9	1	1	0	0	3	1	2	3	0	32	
Asian American	0	0	0	0	0	0	1	0	0	0	0	0	1	
Native American	0	0	0	1	0	0	3	0	0	0	0	0	4	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	9	1	0	1	3	7	3	1	1	2	0	1	29	
TOTAL	125	29	39	29	22	38	41	22	29	25	32	23	454	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		18	3	5	3	2	3	5	3	5	2	5	3	57
2 - 4 years old		15	2	4	1	2	7	4	3	3	2	6	3	52
5 - 12 years old		26	5	12	6	3	9	6	4	4	0	5	5	85
13 - 17 years old		3	3	2	0	1	1	4	0	0	3	1	2	20
18 - 29 years old		25	4	7	5	8	6	12	6	4	6	8	4	95
30 - 44 years old		27	10	6	9	2	11	8	3	9	6	6	4	101
45 - 59 years old		10	2	3	5	3	1	2	3	4	5	1	2	41
60 - 64 years old		0	0	0	0	1	0	0	0	0	0	0	0	1
65 + years old		1	0	0	0	0	0	0	0	0	1	0	0	2
TOTAL		125	29	39	29	22	38	41	22	29	25	32	23	454

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	38	20	34	37	19	26	26	17	39	24	20	28	328	
African American	12	8	3	2	4	3	2	5	6	4	5	5	59	
Hispanic	1	1	4	3	3	5	1	2	1	1	2	2	26	
Asian American	0	0	0	1	0	0	0	0	0	0	0	0	1	
Native American	0	0	0	0	0	0	0	0	0	0	1	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	2	0	0	1	0	1	0	0	0	1	0	0	5	
TOTAL	53	29	41	44	26	35	29	24	46	30	28	35	420	

AGE OF INDIVIDUALS SERVED IN OUTREACH															TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09			
0 - 23 months old	1	0	0	0	0	0	0	0	0	0	0	0	1		
2 - 4 years old	1	0	0	0	0	0	0	2	0	0	0	0	3		
5 - 12 years old	2	2	0	2	0	0	0	0	0	0	0	0	6		
13 - 17 years old	2	1	1	2	0	0	0	0	0	0	0	1	7		
18 - 29 years old	18	8	14	19	7	13	6	11	18	18	10	10	152		
30 - 44 years old	19	12	20	18	9	16	18	7	15	8	8	16	166		
45 - 59 years old	9	6	4	3	7	6	5	4	10	4	9	8	75		
60 - 64 years old	0	0	1	0	0	0	0	0	1	0	0	0	2		
65 + years old	1	0	1	0	3	0	0	0	2	0	1	0	8		
TOTAL	53	29	41	44	26	35	29	24	46	30	28	35	420		

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		2	6	5	4	0	4	2	3	3	0	4	7	40
Women		2	6	4	4	4	5	2	2	8	1	2	6	46
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		4	12	9	8	4	9	4	5	11	1	6	13	86

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	1	0	1	0	0	2
Women		29	40	40	30	31	16	23	16	31	31	17	46	350
Men		1	0	4	1	0	0	0	1	4	1	4	3	19
<b>TOTAL</b>		30	40	44	31	31	16	23	18	35	33	21	49	371

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		0	0	0	1	0	0	0	0	4	0	1	0	6
Women		9	17	15	8	18	12	24	20	22	25	18	29	217
Men		0	0	0	0	0	1	0	2	2	5	2	2	14
<b>Total Face-to-face Counseling</b>		9	17	15	9	18	13	24	22	28	30	21	31	237

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		2	7	5	2	0	3	2	3	3	0	4	7	38
Women		2	4	2	1	0	2	1	2	3	0	1	5	23
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		4	11	7	3	0	5	3	5	6	0	5	12	61
<b>Outreach TANF</b>														
Children (under 18)		6	2	15	4	15	5	24	14	13	11	8	17	134
Women		4	3	7	2	5	2	11	8	8	8	5	9	72
Men		0	0	0	0	0	1	0	1	0	2	0	0	4
<b>Subtotal</b>		10	5	22	6	20	8	35	23	21	21	13	26	210
<b>Total TANF</b>		14	16	29	9	20	13	38	28	27	21	18	38	271

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		2	7	9	5	3	5	10	10	20	21	13	13	118
Men		0	0	0	0	0	0	1	0	2	2	1	0	6
<b>TOTAL</b>		2	7	9	5	3	5	11	10	22	23	14	13	124

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	1	1	0	1	0	1	0	0	0	0	2	6
2 - 4 years old		2	0	3	2	1	1	0	3	1	0	0	1	14
5 - 12 years old		0	3	1	0	0	2	0	0	2	0	4	5	17
13 - 17 years old		0	2	0	0	0	0	0	0	0	0	0	1	3
<b>TOTAL</b>		<b>2</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>4</b>	<b>9</b>	<b>40</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		38	235	180	291	92	99	206	111	77	79	69	139	1,616
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		35.25	52.25	45.75	101.25	68.25	48.25	116.00	124.50	199.25	217.25	80.75	213.25	1,302.00
Hotline Calls		80	113	108	72	95	74	80	71	122	160	96	179	1,250
Information and Referral		187	238	207	94	138	116	62	72	95	105	58	118	1,490

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		61	70	81	56	79	67	74	54	79	117	67	131	936
Face-Face		7	14	12	7	18	13	19	23	30	26	21	26	216
<b>TOTAL</b>		<b>68</b>	<b>84</b>	<b>93</b>	<b>63</b>	<b>97</b>	<b>80</b>	<b>93</b>	<b>77</b>	<b>109</b>	<b>143</b>	<b>88</b>	<b>157</b>	<b>1,152</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		8	4	4	13	8	7	2	3	7	7	7	4	74
Attendance		38	16	17	202	45	44	7	260	27	26	63	55	800
<b>Media</b>														
Units		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>PROFESSIONAL TRAINING</b>														
Units		0	0	0	0	0	0	1	0	0	2	0	0	3
Attendance		0	0	0	0	0	0	30	0	0	160	0	0	190

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		0	3	4	3	3	2	4	3	2	2	2	4	32
Safety Plans ES 72 hrs.		0	3	4	3	3	2	4	3	2	2	2	4	32
Performance Goal Reached		0%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		1	3	6	1	3	4	2	3	9	1	6	8	47
African American		0	4	3	4	1	1	0	0	0	0	0	1	14
Hispanic		1	1	0	3	0	4	2	2	0	0	0	1	14
Asian American		0	3	0	0	0	0	0	0	0	0	0	0	3
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	1	0	0	0	1
Haitian		2	0	0	0	0	0	0	0	0	0	0	0	2
Other		0	1	0	0	0	0	0	0	1	0	0	3	5
<b>TOTAL</b>		<b>4</b>	<b>12</b>	<b>9</b>	<b>8</b>	<b>4</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>11</b>	<b>1</b>	<b>6</b>	<b>13</b>	<b>86</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	1	1	1	0	0	2	0	0	0	0	2	7
2 - 4 years old		2	0	3	3	0	2	0	3	1	0	0	1	15
5 - 12 years old		0	3	1	0	0	2	0	0	2	0	4	3	15
13 - 17 years old		0	2	0	0	0	0	0	0	0	0	0	1	3
18 - 29 years old		1	3	2	2	0	1	2	1	1	0	1	4	18
30 - 44 years old		1	3	2	2	2	3	0	1	4	0	1	1	20
45 - 59 years old		0	0	0	0	1	1	0	0	2	1	0	1	6
60 - 64 years old		0	0	0	0	1	0	0	0	0	0	0	0	1
65 + years old		0	0	0	0	0	0	0	0	1	0	0	0	1
<b>TOTAL</b>		<b>4</b>	<b>12</b>	<b>9</b>	<b>8</b>	<b>4</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>11</b>	<b>1</b>	<b>6</b>	<b>13</b>	<b>86</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		4	8	11	2	14	7	19	15	24	25	19	23	171
African American		1	0	0	0	0	1	3	1	0	1	0	0	7
Hispanic		0	2	0	1	0	0	0	2	2	2	0	1	10
Asian American		1	1	0	0	0	0	0	1	1	0	0	0	4
Native American		0	0	0	0	0	0	0	0	0	1	0	0	1
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		1	0	0	0	0	0	0	0	0	0	0	0	1
Other		0	0	0	1	0	0	0	1	1	0	0	1	4
<b>TOTAL</b>		<b>7</b>	<b>11</b>	<b>11</b>	<b>4</b>	<b>14</b>	<b>8</b>	<b>22</b>	<b>20</b>	<b>28</b>	<b>29</b>	<b>19</b>	<b>25</b>	<b>198</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		0	0	0	0	0	0	0	0	2	0	0	0	2
5 - 12 years old		0	0	0	0	0	0	0	0	1	0	0	0	1
13 - 17 years old		0	0	0	0	0	0	0	0	0	0	1	0	1
18 - 29 years old		2	1	4	1	1	0	9	4	9	6	3	11	51
30 - 44 years old		2	5	5	2	9	4	8	10	6	14	10	4	79
45 - 59 years old		3	4	2	1	3	4	4	5	9	7	2	10	54
60 - 64 years old		0	1	0	0	1	0	1	0	1	1	2	0	7
65 + years old		0	0	0	0	0	0	0	1	0	1	1	0	3
<b>TOTAL</b>		<b>7</b>	<b>11</b>	<b>11</b>	<b>4</b>	<b>14</b>	<b>8</b>	<b>22</b>	<b>20</b>	<b>28</b>	<b>29</b>	<b>19</b>	<b>25</b>	<b>198</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		21	7	6	6	6	13	6	7	9	12	9	7	109
Women		38	21	26	15	20	26	18	14	21	15	18	10	242
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>59</b>	<b>28</b>	<b>32</b>	<b>21</b>	<b>26</b>	<b>39</b>	<b>24</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>17</b>	<b>351</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		2	0	14	0	0	0	1	0	0	0	0	0	17
Women		580	455	449	312	243	267	212	203	258	232	216	256	3,683
Men		68	20	25	34	14	11	12	14	10	18	16	8	250
<b>TOTAL</b>		<b>650</b>	<b>475</b>	<b>488</b>	<b>346</b>	<b>257</b>	<b>278</b>	<b>225</b>	<b>217</b>	<b>268</b>	<b>250</b>	<b>232</b>	<b>264</b>	<b>3,950</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		68	7	28	20	2	7	8	8	8	21	13	10	200
Women		430	259	216	210	163	213	139	180	228	194	223	201	2,656
Men		63	28	38	45	16	17	10	21	20	14	14	32	318
<b>Total Face-to-face Counseling</b>		<b>561</b>	<b>294</b>	<b>282</b>	<b>275</b>	<b>181</b>	<b>237</b>	<b>157</b>	<b>209</b>	<b>256</b>	<b>229</b>	<b>250</b>	<b>243</b>	<b>3,174</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		12	6	7	6	6	12	6	9	13	12	7	7	103
Women		20	4	5	5	7	9	6	5	8	7	6	5	87
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>32</b>	<b>10</b>	<b>12</b>	<b>11</b>	<b>13</b>	<b>21</b>	<b>12</b>	<b>14</b>	<b>21</b>	<b>19</b>	<b>13</b>	<b>12</b>	<b>190</b>
<b>Outreach TANF</b>														
Children (under 18)		150	72	98	81	48	44	45	95	99	73	87	98	990
Women		156	43	52	40	25	20	21	47	41	38	51	49	583
Men		26	1	8	2	0	1	1	0	1	0	0	0	40
<b>Subtotal</b>		<b>332</b>	<b>116</b>	<b>158</b>	<b>123</b>	<b>73</b>	<b>65</b>	<b>67</b>	<b>142</b>	<b>141</b>	<b>111</b>	<b>138</b>	<b>147</b>	<b>1,613</b>
<b>Total TANF</b>		<b>364</b>	<b>126</b>	<b>170</b>	<b>134</b>	<b>86</b>	<b>86</b>	<b>79</b>	<b>156</b>	<b>162</b>	<b>130</b>	<b>151</b>	<b>159</b>	<b>1,803</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		42	11	7	11	16	8	11	8	14	14	11	9	162
Women		24	23	26	23	160	154	220	120	169	223	164	182	1,488
Men		0	0	0	1	16	18	18	10	19	20	12	18	132
<b>TOTAL</b>		<b>66</b>	<b>34</b>	<b>33</b>	<b>35</b>	<b>192</b>	<b>180</b>	<b>249</b>	<b>138</b>	<b>202</b>	<b>257</b>	<b>187</b>	<b>209</b>	<b>1,782</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		7	1	3	0	1	2	4	0	1	2	3	1	25
2 - 4 years old		6	2	2	0	0	0	2	4	1	1	0	2	20
5 - 12 years old		8	3	1	2	0	2	2	4	4	8	6	0	40
13 - 17 years old		1	1	1	0	1	3	1	1	1	1	0	0	11
<b>TOTAL</b>		<b>22</b>	<b>7</b>	<b>7</b>	<b>2</b>	<b>2</b>	<b>7</b>	<b>9</b>	<b>9</b>	<b>7</b>	<b>12</b>	<b>9</b>	<b>3</b>	<b>96</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		852	760	906	1,053	885	885	929	685	912	865	953	916	10,601
Alternate Accommodations		12	75	33	76	122	96	126	69	107	118	161	121	1,116
Shelter Beyond Capacity		0	0	18	24	3	8	4	0	8	4	4	5	78
Counseling Hours		1,482.50	818.75	1,152.00	1,046.00	867.75	1,059.00	996.75	1,277.75	1,345.25	1,141.00	1,048.25	1,286.75	13,521.75
Hotline Calls		716	601	627	580	502	511	403	391	568	523	488	581	6,491
Information and Referral		1,699	1,333	1,357	1,255	792	1,139	980	741	1,052	1,019	887	1,304	13,558

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		288	333	292	259	227	328	215	242	303	265	285	346	3,383
Face-Face		347	190	157	75	54	69	50	58	72	289	217	225	1,803
<b>TOTAL</b>		<b>635</b>	<b>523</b>	<b>449</b>	<b>334</b>	<b>281</b>	<b>397</b>	<b>265</b>	<b>300</b>	<b>375</b>	<b>554</b>	<b>502</b>	<b>571</b>	<b>5,186</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		13	6	12	18	27	10	7	33	32	59	46	9	272
Attendance		338	73	256	266	914	170	73	526	574	2,736	951	216	7,093
<b>Media</b>														
Units		3	2	0	1	0	2	0	0	4	8	0	0	20
<b>PROFESSIONAL TRAINING</b>														
Units		2	5	6	2	2	1	1	1	4	0	6	7	37
Attendance		126	87	170	33	51	13	32	45	99	0	126	187	969

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		15	15	20	16	17	19	17	17	14	19	11	14	194
Safety Plans ES 72 hrs.		15	15	20	16	17	19	17	17	14	19	11	14	194
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		25	13	16	11	13	17	8	8	10	10	14	9	154
African American		26	9	11	9	13	15	10	7	13	7	12	5	137
Hispanic		6	5	2	1	0	4	3	6	6	5	1	1	40
Asian American		1	0	0	0	0	0	0	0	0	0	0	0	1
Native American		0	0	1	0	0	0	0	0	1	0	0	0	2
Middle Eastern		0	0	0	0	0	0	1	0	0	3	0	0	4
Haitian		0	0	0	0	0	0	0	0	0	1	0	0	1
Other		1	1	2	0	0	3	2	0	0	1	0	2	12
<b>TOTAL</b>		<b>59</b>	<b>28</b>	<b>32</b>	<b>21</b>	<b>26</b>	<b>39</b>	<b>24</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>17</b>	<b>351</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		7	1	3	4	4	5	1	1	2	1	3	3	35
2 - 4 years old		6	2	1	0	0	2	3	2	1	0	0	2	19
5 - 12 years old		7	3	1	2	0	3	2	2	5	9	6	2	42
13 - 17 years old		1	1	1	0	2	3	0	2	1	2	0	0	13
18 - 29 years old		10	4	10	10	5	9	5	6	5	3	4	5	76
30 - 44 years old		18	10	10	4	8	12	6	4	10	8	9	2	101
45 - 59 years old		10	7	6	1	7	5	6	4	6	4	5	3	64
60 - 64 years old		0	0	0	0	0	0	1	0	0	0	0	0	1
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>59</b>	<b>28</b>	<b>32</b>	<b>21</b>	<b>26</b>	<b>39</b>	<b>24</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>27</b>	<b>17</b>	<b>351</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		324	191	172	174	103	138	87	115	144	133	150	153	1,884
African American		140	54	55	59	33	56	38	48	61	40	50	56	690
Hispanic		10	8	6	13	12	3	10	18	16	17	14	10	137
Asian American		5	4	3	2	1	3	2	3	2	1	0	4	30
Native American		0	2	2	1	0	1	0	0	1	2	3	0	12
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		23	7	11	5	11	3	1	6	4	10	6	7	94
<b>TOTAL</b>		<b>502</b>	<b>266</b>	<b>249</b>	<b>254</b>	<b>160</b>	<b>204</b>	<b>138</b>	<b>190</b>	<b>228</b>	<b>203</b>	<b>223</b>	<b>230</b>	<b>2,847</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		11	0	5	4	0	0	2	0	0	1	0	0	23
2 - 4 years old		6	0	8	3	1	0	1	2	0	1	0	0	22
5 - 12 years old		18	0	6	6	0	0	2	1	0	6	3	5	47
13 - 17 years old		12	1	2	2	0	0	2	0	1	3	1	2	26
18 - 29 years old		146	93	86	90	66	85	51	84	82	68	81	86	1,018
30 - 44 years old		202	90	87	96	66	73	52	62	82	75	83	82	1,050
45 - 59 years old		85	71	49	49	26	35	26	33	53	44	43	47	561
60 - 64 years old		11	6	3	3	0	5	0	2	3	3	4	4	44
65 + years old		11	5	3	1	1	6	2	6	7	2	8	4	56
<b>TOTAL</b>		<b>502</b>	<b>266</b>	<b>249</b>	<b>254</b>	<b>160</b>	<b>204</b>	<b>138</b>	<b>190</b>	<b>228</b>	<b>203</b>	<b>223</b>	<b>230</b>	<b>2,847</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		4	7	11	10	11	8	4	9	6	2	9	8	89
Women		5	8	8	6	7	6	3	9	7	5	9	8	81
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>14</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>170</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		166	172	124	157	58	59	58	83	68	50	58	66	1,119
Men		0	1	0	0	2	1	0	1	1	1	0	0	7
<b>TOTAL</b>		<b>166</b>	<b>173</b>	<b>124</b>	<b>157</b>	<b>60</b>	<b>60</b>	<b>58</b>	<b>84</b>	<b>69</b>	<b>51</b>	<b>58</b>	<b>66</b>	<b>1,126</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		11	6	0	0	0	0	5	5	6	6	6	6	51
Women		70	63	68	87	25	11	23	27	23	13	28	26	464
Men		0	0	0	0	0	0	2	0	0	0	0	2	4
<b>Total Face-to-face Counseling</b>		<b>81</b>	<b>69</b>	<b>68</b>	<b>87</b>	<b>25</b>	<b>11</b>	<b>30</b>	<b>32</b>	<b>29</b>	<b>19</b>	<b>34</b>	<b>34</b>	<b>519</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		4	7	11	10	11	17	4	9	6	2	9	8	98
Women		5	8	8	6	7	16	3	9	7	5	9	8	91
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>33</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>189</b>
<b>Outreach TANF</b>														
Children (under 18)		9	13	22	18	8	13	10	12	5	1	13	3	127
Women		24	22	29	51	14	5	17	27	30	9	19	14	261
Men		0	0	0	0	0	0	1	0	0	0	0	1	2
<b>Subtotal</b>		<b>33</b>	<b>35</b>	<b>51</b>	<b>69</b>	<b>22</b>	<b>18</b>	<b>28</b>	<b>39</b>	<b>35</b>	<b>10</b>	<b>32</b>	<b>18</b>	<b>390</b>
<b>Total TANF</b>		<b>42</b>	<b>50</b>	<b>70</b>	<b>85</b>	<b>40</b>	<b>51</b>	<b>35</b>	<b>57</b>	<b>48</b>	<b>17</b>	<b>50</b>	<b>34</b>	<b>579</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	0	0	0	0	0	9	5	1	0	4	19
Women		34	35	28	23	7	36	38	24	10	13	28	12	288
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>34</b>	<b>35</b>	<b>28</b>	<b>23</b>	<b>7</b>	<b>36</b>	<b>38</b>	<b>33</b>	<b>15</b>	<b>14</b>	<b>28</b>	<b>16</b>	<b>307</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		1	0	2	2	3	1	0	4	3	1	3	4	24
2 - 4 years old		0	1	3	4	7	3	0	1	3	0	3	2	27
5 - 12 years old		1	5	6	4	1	4	4	4	0	1	2	2	34
13 - 17 years old		2	1	0	0	0	0	0	0	0	0	1	0	4
<b>TOTAL</b>		<b>4</b>	<b>7</b>	<b>11</b>	<b>10</b>	<b>11</b>	<b>8</b>	<b>4</b>	<b>9</b>	<b>6</b>	<b>2</b>	<b>9</b>	<b>8</b>	<b>89</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		276	268	224	505	366	617	415	475	403	398	509	533	4,989
Alternate Accommodations		7	7	30	0	9	29	0	12	24	21	20	21	180
Shelter Beyond Capacity		0	0	0	2	10	0	0	0	0	0	0	0	12
Counseling Hours		484.75	403.00	326.00	525.50	352.25	518.50	463.00	483.25	564.00	463.25	515.75	636.00	5,735.25
Hotline Calls		107	129	134	162	61	46	67	72	65	0	65	61	969
Information and Referral		806	900	1,057	1,179	464	752	936	1,267	878	612	1,174	485	10,510

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		82	102	110	141	54	30	30	47	32	44	42	43	757
Face-Face		163	107	111	123	76	140	124	83	96	98	150	135	1,406
<b>TOTAL</b>		<b>245</b>	<b>209</b>	<b>221</b>	<b>264</b>	<b>130</b>	<b>170</b>	<b>154</b>	<b>130</b>	<b>128</b>	<b>142</b>	<b>192</b>	<b>178</b>	<b>2,163</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		6	9	8	2	8	9	9	15	13	11	12	12	114
Attendance		56	4	129	53	66	63	70	172	148	161	293	100	1,315
<b>Media</b>														
Units		2	3	0	1	0	0	0	0	1	1	1	0	9
<b>PROFESSIONAL TRAINING</b>														
Units		0	2	0	0	0	0	0	0	1	1	3	0	7
Attendance		0	24	0	0	0	0	0	0	16	28	52	0	120

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		1	3	5	3	7	5	1	7	3	3	5	4	47
Safety Plans ES 72 hrs.		1	3	5	3	7	5	1	7	3	3	5	4	47
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		8	9	14	6	16	8	7	13	12	2	15	16	126
African American		0	5	5	10	0	4	0	0	1	0	0	0	25
Hispanic		1	1	0	0	2	0	0	5	0	5	0	0	14
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	0	2	0	0	0	0	3	0	5
<b>TOTAL</b>		<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>14</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>170</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		1	0	2	2	3	1	0	4	3	1	3	4	24
2 - 4 years old		0	1	3	4	7	2	0	1	3	0	2	2	25
5 - 12 years old		1	5	6	4	1	5	4	4	0	1	3	2	36
13 - 17 years old		2	1	0	0	0	0	0	0	0	0	1	0	4
18 - 29 years old		2	2	4	1	5	4	0	3	3	1	2	5	32
30 - 44 years old		1	4	4	4	2	0	2	4	4	2	4	2	33
45 - 59 years old		2	2	0	1	0	2	1	2	0	2	1	0	13
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	1	1	2
65 + years old		0	0	0	0	0	0	0	0	0	0	1	0	1
<b>TOTAL</b>		<b>9</b>	<b>15</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>14</b>	<b>7</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>18</b>	<b>16</b>	<b>170</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		30	23	30	54	23	10	21	15	16	8	18	18	266
African American		0	0	2	1	0	1	0	1	0	0	0	1	6
Hispanic		1	0	0	0	2	0	2	0	0	1	0	0	6
Asian American		0	0	1	1	0	0	0	1	0	0	1	0	4
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	1	0	0	0	0	1
Other		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>31</b>	<b>23</b>	<b>33</b>	<b>56</b>	<b>25</b>	<b>11</b>	<b>23</b>	<b>18</b>	<b>16</b>	<b>9</b>	<b>19</b>	<b>19</b>	<b>283</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	1	0	0	0	0	0	0	0	1
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old		0	1	0	0	1	0	1	0	1	0	0	0	4
18 - 29 years old		11	11	14	23	8	5	4	9	2	2	9	7	105
30 - 44 years old		12	7	11	19	7	3	10	5	6	3	7	6	96
45 - 59 years old		4	4	5	13	8	3	6	4	6	2	0	5	60
60 - 64 years old		3	0	3	1	0	0	0	0	1	2	0	0	10
65 + years old		1	0	0	0	0	0	2	0	0	0	3	1	7
<b>TOTAL</b>		<b>31</b>	<b>23</b>	<b>33</b>	<b>56</b>	<b>25</b>	<b>11</b>	<b>23</b>	<b>18</b>	<b>16</b>	<b>9</b>	<b>19</b>	<b>19</b>	<b>283</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		40	23	18	18	20	12	9	14	27	12	32	25	250
Women		43	25	20	23	13	22	15	22	26	26	33	25	293
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>83</b>	<b>48</b>	<b>38</b>	<b>41</b>	<b>33</b>	<b>34</b>	<b>24</b>	<b>36</b>	<b>53</b>	<b>38</b>	<b>65</b>	<b>50</b>	<b>543</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	1	0	0	0	0	2	0	1	0	0	4
Women		175	162	141	122	49	66	60	69	81	71	39	94	1,129
Men		3	4	8	23	9	0	2	2	5	5	4	8	73
<b>TOTAL</b>		<b>178</b>	<b>166</b>	<b>150</b>	<b>145</b>	<b>58</b>	<b>66</b>	<b>62</b>	<b>73</b>	<b>86</b>	<b>77</b>	<b>43</b>	<b>102</b>	<b>1,206</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		29	22	26	38	28	35	17	19	27	25	40	39	345
Women		195	129	100	118	83	109	103	88	148	120	108	111	1,412
Men		0	17	16	20	9	0	14	13	18	11	20	11	149
<b>Total Face-to-face Counseling</b>		<b>224</b>	<b>168</b>	<b>142</b>	<b>176</b>	<b>120</b>	<b>144</b>	<b>134</b>	<b>120</b>	<b>193</b>	<b>156</b>	<b>168</b>	<b>161</b>	<b>1,906</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		18	23	18	18	17	13	9	15	26	16	33	25	231
Women		9	12	11	10	7	12	6	9	12	10	18	12	128
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>27</b>	<b>35</b>	<b>29</b>	<b>28</b>	<b>24</b>	<b>25</b>	<b>15</b>	<b>24</b>	<b>38</b>	<b>26</b>	<b>51</b>	<b>37</b>	<b>359</b>
<b>Outreach TANF</b>														
Children (under 18)		4	25	22	35	42	30	25	36	38	29	37	52	375
Women		26	27	32	19	18	14	13	26	30	17	16	26	264
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>30</b>	<b>52</b>	<b>54</b>	<b>54</b>	<b>60</b>	<b>45</b>	<b>38</b>	<b>62</b>	<b>68</b>	<b>46</b>	<b>53</b>	<b>78</b>	<b>640</b>
<b>Total TANF</b>		<b>57</b>	<b>87</b>	<b>83</b>	<b>82</b>	<b>84</b>	<b>70</b>	<b>53</b>	<b>86</b>	<b>106</b>	<b>72</b>	<b>104</b>	<b>115</b>	<b>999</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		30	7	10	12	24	17	15	17	18	10	25	37	222
Women		89	58	49	43	32	70	47	101	86	52	98	59	784
Men		0	0	0	0	0	0	3	0	5	0	0	1	9
<b>TOTAL</b>		<b>119</b>	<b>65</b>	<b>59</b>	<b>55</b>	<b>56</b>	<b>87</b>	<b>65</b>	<b>118</b>	<b>109</b>	<b>62</b>	<b>123</b>	<b>97</b>	<b>1,015</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		4	3	0	5	2	4	3	6	3	3	10	5	48
2 - 4 years old		6	6	4	9	9	5	6	2	1	4	14	9	75
5 - 12 years old		5	7	3	8	8	11	3	7	19	6	11	8	96
13 - 17 years old		3	1	1	0	3	3	2	1	4	1	5	3	27
<b>TOTAL</b>		<b>18</b>	<b>17</b>	<b>8</b>	<b>22</b>	<b>22</b>	<b>23</b>	<b>14</b>	<b>16</b>	<b>27</b>	<b>14</b>	<b>40</b>	<b>25</b>	<b>246</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,415	1,137	1,286	1,263	1,274	964	793	711	991	993	1,363	1,151	13,341
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	6	6
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		2,397.25	1,976.75	1,680.75	1,623.25	1,609.50	1,383.25	1,415.25	1,297.75	1,384.50	1,529.25	1,377.00	1,775.00	19,449.50
Hotline Calls		377	271	378	305	300	178	122	123	250	160	98	279	2,841
Information and Referral		3,656	3,040	2,522	2,496	2,506	2,529	2,452	2,242	2,033	2,189	1,616	2,508	29,789

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		103	18	38	53	50	87	75	77	85	98	71	82	837
Face-Face		46	58	46	48	36	52	62	49	71	97	85	97	747
<b>TOTAL</b>		<b>149</b>	<b>76</b>	<b>84</b>	<b>101</b>	<b>86</b>	<b>139</b>	<b>137</b>	<b>126</b>	<b>156</b>	<b>195</b>	<b>156</b>	<b>179</b>	<b>1,584</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		1	3	4	9	4	0	6	6	5	6	4	2	50
Attendance		32	202	160	270	113	0	261	224	212	150	130	100	1,854
<b>Media</b>														
Units		0	2	0	0	0	0	1	0	0	0	3	0	6
<b>PROFESSIONAL TRAINING</b>														
Units		0	2	1	2	0	1	5	4	1	6	1	0	23
Attendance		0	19	1	575	0	55	86	52	7	28	20	0	843

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		11	19	15	13	14	13	15	15	45	26	23	16	225
Safety Plans ES 72 hrs.		11	19	15	13	14	13	15	15	45	26	23	16	225
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		33	29	31	23	8	24	13	28	36	25	32	32	314
African American		31	12	5	13	13	6	9	2	6	5	22	9	133
Hispanic		11	4	2	5	12	2	0	5	9	6	11	8	75
Asian American		5	3	0	0	0	0	0	0	0	1	0	1	10
Native American		0	0	0	0	0	1	2	0	0	0	0	0	3
Middle Eastern		0	0	0	0	0	1	0	0	0	0	0	0	1
Haitian		3	0	0	0	0	0	0	0	0	0	0	0	3
Other		0	0	0	0	0	0	0	1	2	1	0	0	4
<b>TOTAL</b>		<b>83</b>	<b>48</b>	<b>38</b>	<b>41</b>	<b>33</b>	<b>34</b>	<b>24</b>	<b>36</b>	<b>53</b>	<b>38</b>	<b>65</b>	<b>50</b>	<b>543</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		6	3	6	5	2	5	3	6	3	4	8	5	56
2 - 4 years old		14	9	5	8	8	3	3	2	3	4	14	9	82
5 - 12 years old		15	10	5	5	7	2	2	6	14	4	8	8	86
13 - 17 years old		5	1	2	0	3	2	1	0	7	0	2	3	26
18 - 29 years old		12	12	8	10	5	9	3	9	5	13	12	9	107
30 - 44 years old		22	9	8	8	6	6	9	7	16	9	17	14	131
45 - 59 years old		8	4	4	5	2	7	2	4	3	4	3	2	48
60 - 64 years old		0	0	0	0	0	0	1	2	2	0	1	0	6
65 + years old		1	0	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>83</b>	<b>48</b>	<b>38</b>	<b>41</b>	<b>33</b>	<b>34</b>	<b>24</b>	<b>36</b>	<b>53</b>	<b>38</b>	<b>65</b>	<b>50</b>	<b>543</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		124	92	73	103	59	66	83	68	109	98	76	84	1,035
African American		19	16	12	13	19	20	19	4	12	8	15	16	173
Hispanic		16	13	16	18	8	6	7	12	9	10	10	11	136
Asian American		1	1	1	0	0	0	0	0	0	1	2	0	6
Native American		1	0	0	0	0	2	0	0	0	0	0	0	3
Middle Eastern		2	0	0	0	0	1	0	0	0	0	0	0	3
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	2	0	1	1	0	1	0	10	1	0	0	16
<b>TOTAL</b>		<b>163</b>	<b>124</b>	<b>102</b>	<b>135</b>	<b>87</b>	<b>95</b>	<b>110</b>	<b>84</b>	<b>140</b>	<b>118</b>	<b>103</b>	<b>111</b>	<b>1,372</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	1	0	0	4	0	0	0	0	0	0	5
2 - 4 years old		0	1	0	0	0	5	0	0	0	3	2	0	11
5 - 12 years old		1	0	1	2	1	11	3	2	0	2	3	10	36
13 - 17 years old		10	2	5	19	7	3	5	2	0	4	3	4	64
18 - 29 years old		43	37	32	35	31	24	37	36	36	34	27	27	399
30 - 44 years old		60	46	35	46	30	24	35	30	64	55	48	42	515
45 - 59 years old		43	29	22	21	10	21	27	10	26	16	15	18	258
60 - 64 years old		3	4	3	4	2	0	2	2	10	2	3	5	40
65 + years old		3	5	3	8	6	3	1	2	4	2	2	5	44
<b>TOTAL</b>		<b>163</b>	<b>124</b>	<b>102</b>	<b>135</b>	<b>87</b>	<b>95</b>	<b>110</b>	<b>84</b>	<b>140</b>	<b>118</b>	<b>103</b>	<b>111</b>	<b>1,372</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		26	12	7	19	9	7	7	10	6	5	12	7	127
Women		24	15	14	18	9	9	9	14	14	14	11	10	161
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>50</b>	<b>27</b>	<b>22</b>	<b>37</b>	<b>18</b>	<b>16</b>	<b>16</b>	<b>24</b>	<b>20</b>	<b>19</b>	<b>23</b>	<b>17</b>	<b>289</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	1	0	0	2	0	0	0	0	0	0	3
Women		189	373	406	404	360	368	505	349	359	366	476	395	4,550
Men		13	57	85	75	67	65	77	43	34	66	111	70	763
<b>TOTAL</b>		<b>202</b>	<b>430</b>	<b>492</b>	<b>479</b>	<b>427</b>	<b>435</b>	<b>582</b>	<b>392</b>	<b>393</b>	<b>432</b>	<b>587</b>	<b>465</b>	<b>5,316</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		9	12	5	17	6	3	6	8	5	4	5	4	84
Women		118	19	31	28	20	14	22	26	29	26	30	25	388
Men		10	0	1	0	0	1	0	0	0	1	1	2	16
<b>Total Face-to-face Counseling</b>		<b>137</b>	<b>31</b>	<b>37</b>	<b>45</b>	<b>26</b>	<b>18</b>	<b>28</b>	<b>34</b>	<b>34</b>	<b>31</b>	<b>36</b>	<b>31</b>	<b>488</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		19	12	7	19	9	7	7	10	6	5	11	7	119
Women		9	6	5	9	5	3	4	7	4	4	7	5	68
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>28</b>	<b>18</b>	<b>12</b>	<b>28</b>	<b>14</b>	<b>10</b>	<b>11</b>	<b>17</b>	<b>10</b>	<b>9</b>	<b>18</b>	<b>12</b>	<b>187</b>
<b>Outreach TANF</b>														
Children (under 18)		25	3	10	6	13	7	9	10	4	5	23	15	130
Women		19	2	5	3	4	3	6	7	6	4	12	8	79
Men		1	0	1	0	0	1	0	0	0	0	0	1	4
<b>Subtotal</b>		<b>45</b>	<b>5</b>	<b>16</b>	<b>9</b>	<b>17</b>	<b>11</b>	<b>15</b>	<b>17</b>	<b>10</b>	<b>9</b>	<b>35</b>	<b>24</b>	<b>213</b>
<b>Total TANF</b>		<b>73</b>	<b>23</b>	<b>28</b>	<b>37</b>	<b>31</b>	<b>21</b>	<b>26</b>	<b>34</b>	<b>20</b>	<b>18</b>	<b>53</b>	<b>36</b>	<b>400</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		9	12	5	7	15	4	4	9	4	8	3	6	86
Women		31	17	10	18	16	7	11	12	10	11	13	11	167
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>40</b>	<b>29</b>	<b>16</b>	<b>25</b>	<b>31</b>	<b>11</b>	<b>15</b>	<b>21</b>	<b>14</b>	<b>19</b>	<b>16</b>	<b>17</b>	<b>254</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		3	1	1	2	0	2	1	1	2	0	4	0	17
2 - 4 years old		2	2	0	6	2	0	2	1	1	2	0	0	18
5 - 12 years old		3	7	3	6	2	0	2	5	0	2	1	3	34
13 - 17 years old		1	2	1	5	1	0	1	1	2	0	0	1	15
<b>TOTAL</b>		<b>9</b>	<b>12</b>	<b>5</b>	<b>19</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>8</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>84</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		374	433	512	729	586	319	227	309	341	280	366	179	4,655
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	55	0	0	0	0	0	0	0	0	55
Counseling Hours		899.50	604.00	485.00	762.75	468.50	454.00	460.75	428.50	522.50	549.50	570.25	366.50	6,571.75
Hotline Calls		403	430	492	482	430	448	575	393	383	447	571	446	5,500
Information and Referral		2,087	2,411	1,799	1,659	1,731	2,279	3,040	2,152	2,128	2,261	2,566	2,067	26,180

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		202	430	492	465	410	436	569	388	379	444	571	446	5,232
Face-Face		31	19	28	25	16	13	16	23	27	9	19	8	234
<b>TOTAL</b>		<b>233</b>	<b>449</b>	<b>520</b>	<b>490</b>	<b>426</b>	<b>449</b>	<b>585</b>	<b>411</b>	<b>406</b>	<b>453</b>	<b>590</b>	<b>454</b>	<b>5,466</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		2	2	10	43	33	46	49	53	30	64	75	2	409
Attendance		33	90	234	540	458	305	596	1789	411	1465	657	32	6,610
<b>Media</b>														
Units		0	0	0	0	1	0	0	0	1	2	0	0	4
<b>PROFESSIONAL TRAINING</b>														
Units		3	0	0	4	4	4	1	5	3	3	6	1	34
Attendance		33	0	0	118	118	79	1	195	35	51	89	9	728

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		10	12	10	16	16	6	9	8	8	7	11	8	121
Safety Plans ES 72 hrs.		10	12	10	16	16	6	9	8	8	7	11	8	121
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		21	10	7	25	9	10	8	16	14	5	9	10	144
African American		12	4	13	5	5	3	3	1	4	12	7	1	70
Hispanic		17	7	1	6	2	1	2	6	1	0	7	5	55
Asian American		0	0	0	0	0	0	0	1	0	0	0	0	1
Native American		0	1	1	0	1	1	0	0	0	0	0	0	4
Middle Eastern		0	0	0	0	0	0	3	0	0	1	0	0	4
Haitian		0	0	0	0	0	0	0	0	1	0	0	0	1
Other		0	5	0	1	1	1	0	0	0	1	0	1	10
TOTAL		50	27	22	37	18	16	16	24	20	19	23	17	289

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		8	1	1	2	1	3	1	1	2	1	6	0	27	
2 - 4 years old		3	2	0	6	4	1	2	2	2	2	0	2	26	
5 - 12 years old		10	7	3	6	3	3	3	6	0	2	5	4	52	
13 - 17 years old		5	2	3	5	1	0	1	2	2	0	1	1	23	
18 - 29 years old		8	5	5	7	6	4	4	5	3	6	5	1	59	
30 - 44 years old		11	5	7	6	2	4	2	5	8	6	4	5	65	
45 - 59 years old		5	5	3	4	1	1	3	2	3	2	2	4	35	
60 - 64 years old		0	0	0	1	0	0	0	1	0	0	0	0	2	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		50	27	22	37	18	16	16	24	20	19	23	17	289	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	42	2	14	6	9	5	10	6	12	12	14	11	143	
African American	43	1	1	1	2	1	2	4	2	0	6	5	68	
Hispanic	18	0	1	3	0	0	1	2	1	1	0	0	27	
Asian American	1	0	0	0	0	0	0	0	0	0	0	0	1	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	1	1	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	1	1	0	0	0	0	0	0	0	0	0	2	
TOTAL	104	4	17	10	11	6	13	12	15	13	20	17	242	

AGE OF INDIVIDUALS SERVED IN OUTREACH															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
13 - 17 years old		0	0	0	0	0	1	1	0	0	0	0	0	2	
18 - 29 years old		63	2	4	7	3	0	2	5	5	1	10	6	108	
30 - 44 years old		36	1	10	3	3	4	8	4	4	4	5	8	90	
45 - 59 years old		5	1	3	0	5	1	2	2	5	6	4	3	37	
60 - 64 years old		0	0	0	0	0	0	0	0	0	1	1	0	2	
65 + years old		0	0	0	0	0	0	0	1	1	1	0	0	3	
TOTAL		104	4	17	10	11	6	13	12	15	13	20	17	242	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		23	1	9	3	12	3	9	2	2	8	2	5	79
Women		16	6	5	7	12	6	15	10	5	5	4	11	102
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>39</b>	<b>7</b>	<b>14</b>	<b>10</b>	<b>24</b>	<b>9</b>	<b>24</b>	<b>12</b>	<b>7</b>	<b>13</b>	<b>6</b>	<b>16</b>	<b>181</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		77	46	21	31	21	21	48	49	58	38	51	60	521
Men		1	1	3	3	2	32	0	0	3	6	0	0	51
<b>TOTAL</b>		<b>78</b>	<b>47</b>	<b>24</b>	<b>34</b>	<b>23</b>	<b>53</b>	<b>48</b>	<b>49</b>	<b>61</b>	<b>44</b>	<b>51</b>	<b>60</b>	<b>572</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		18	0	8	1	1	3	8	2	1	8	2	5	57
Women		64	21	20	17	26	15	26	31	10	11	13	17	271
Men		1	0	8	1	2	1	3	1	0	0	0	0	17
<b>Total Face-to-face Counseling</b>		<b>83</b>	<b>21</b>	<b>36</b>	<b>19</b>	<b>29</b>	<b>19</b>	<b>37</b>	<b>34</b>	<b>11</b>	<b>19</b>	<b>15</b>	<b>22</b>	<b>345</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		13	1	9	3	12	3	9	2	2	8	2	5	69
Women		13	6	5	7	12	6	7	10	5	5	4	11	91
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>26</b>	<b>7</b>	<b>14</b>	<b>10</b>	<b>24</b>	<b>9</b>	<b>16</b>	<b>12</b>	<b>7</b>	<b>13</b>	<b>6</b>	<b>16</b>	<b>160</b>
<b>Outreach TANF</b>														
Children (under 18)		2	0	4	5	0	8	2	8	3	5	4	3	44
Women		1	0	1	16	0	4	1	7	3	3	4	2	42
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>3</b>	<b>0</b>	<b>5</b>	<b>21</b>	<b>0</b>	<b>12</b>	<b>3</b>	<b>15</b>	<b>6</b>	<b>8</b>	<b>8</b>	<b>5</b>	<b>86</b>
<b>Total TANF</b>		<b>29</b>	<b>7</b>	<b>19</b>	<b>31</b>	<b>24</b>	<b>21</b>	<b>19</b>	<b>27</b>	<b>13</b>	<b>21</b>	<b>14</b>	<b>21</b>	<b>246</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		18	0	7	4	6	3	0	2	0	9	7	0	56
Women		28	34	14	16	18	23	9	10	7	12	5	7	183
Men		2	1	0	1	1	0	0	0	0	0	0	0	5
<b>TOTAL</b>		<b>48</b>	<b>35</b>	<b>21</b>	<b>21</b>	<b>25</b>	<b>26</b>	<b>9</b>	<b>12</b>	<b>7</b>	<b>21</b>	<b>12</b>	<b>7</b>	<b>244</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		3	0	1	2	3	2	3	0	2	3	0	2	21
2 - 4 years old		6	1	2	1	3	0	1	3	0	2	1	2	22
5 - 12 years old		4	0	3	0	4	1	2	2	0	1	1	1	19
13 - 17 years old		0	0	1	1	1	0	0	0	0	0	0	0	3
<b>TOTAL</b>		<b>13</b>	<b>1</b>	<b>7</b>	<b>4</b>	<b>11</b>	<b>3</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>5</b>	<b>65</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		582	407	322	501	488	553	546	556	541	363	282	281	5,422
Alternate Accommodations		0	0	0	0	0	1	0	0	0	0	0	0	1
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		220.00	232.75	179.25	239.25	207.50	199.75	265.00	304.25	357.75	232.50	169.00	147.25	2,754.25
Hotline Calls		78	81	65	56	77	72	100	82	89	80	108	115	1,003
Information and Referral		144	100	174	101	109	129	120	129	137	243	373	403	2,162

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		73	80	17	20	20	40	65	57	59	56	64	74	625
Face-Face		64	25	31	20	35	23	31	25	13	11	12	16	306
<b>TOTAL</b>		<b>137</b>	<b>105</b>	<b>48</b>	<b>40</b>	<b>55</b>	<b>63</b>	<b>96</b>	<b>82</b>	<b>72</b>	<b>67</b>	<b>76</b>	<b>90</b>	<b>931</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		1	1	0	2	1	0	0	1	1	2	6	0	15
Attendance		26	8	0	110	40	0	0	100	21	26	85	0	416
<b>Media</b>														
Units		0	2	1	0	2	1	2	2	0	1	0	1	12
<b>PROFESSIONAL TRAINING</b>														
Units		4	1	3	1	0	2	2	0	2	0	2	2	19
Attendance		34	9	34	50	0	26	30	0	16	0	44	24	267

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		9	8	6	6	5	9	10	10	6	8	5	2	84
Safety Plans ES 72 hrs.		9	8	6	6	5	9	10	10	6	8	5	2	84
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	14	4	7	6	8	7	11	9	5	1	1	8	81	
African American	15	1	4	2	0	0	9	1	0	5	3	4	44	
Hispanic	10	2	3	0	12	0	3	2	2	7	1	2	44	
Asian American	0	0	0	0	2	2	0	0	0	0	0	0	4	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	1	0	1	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	2	2	0	1	0	0	0	0	2	7	
TOTAL	39	7	14	10	24	9	24	12	7	13	6	16	181	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old	3	0	1	2	4	2	3	0	2	3	0	2	22	
2 - 4 years old	8	1	2	1	3	0	4	0	0	4	1	2	26	
5 - 12 years old	11	0	4	0	4	0	2	2	0	1	1	1	26	
13 - 17 years old	1	0	2	0	1	1	0	0	0	0	0	0	5	
18 - 29 years old	6	3	2	2	6	0	7	1	2	4	1	4	38	
30 - 44 years old	9	1	1	3	3	3	3	5	1	1	2	4	36	
45 - 59 years old	0	2	1	1	2	3	4	4	2	0	0	3	22	
60 - 64 years old	0	0	0	0	1	0	1	0	0	0	1	0	3	
65 + years old	1	0	1	1	0	0	0	0	0	0	0	0	3	
TOTAL	39	7	14	10	24	9	24	12	7	13	6	16	181	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	29	14	18	12	13	9	14	16	3	5	8	3	144	
African American	5	1	1	0	0	0	0	0	0	1	0	1	9	
Hispanic	15	2	2	0	3	1	1	4	1	0	1	2	32	
Asian American	0	0	1	0	0	0	0	1	0	0	0	0	2	
Native American	0	0	0	0	0	0	0	1	0	0	0	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	1	0	0	0	1	
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	49	17	22	12	16	10	15	22	5	6	9	6	189	

AGE OF INDIVIDUALS SERVED IN OUTREACH															TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09			
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
13 - 17 years old	0	0	0	1	0	0	0	0	0	0	0	0	0	1	
18 - 29 years old	14	3	3	5	2	2	5	8	3	1	2	3		51	
30 - 44 years old	17	8	11	4	10	6	4	10	2	4	4	2		82	
45 - 59 years old	16	5	8	2	4	1	6	2	0	1	3	1		49	
60 - 64 years old	1	1	0	0	0	1	0	1	0	0	0	0		4	
65 + years old	1	0	0	0	0	0	0	1	0	0	0	0		2	
TOTAL	49	17	22	12	16	10	15	22	5	6	9	6		189	



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		6	10	16	10	11	4	0	5	2	7	8	8	87
Women		3	11	8	10	4	6	2	5	3	11	8	5	76
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>9</b>	<b>21</b>	<b>24</b>	<b>20</b>	<b>15</b>	<b>10</b>	<b>2</b>	<b>10</b>	<b>5</b>	<b>18</b>	<b>16</b>	<b>13</b>	<b>163</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	1	0	1	0	6	1	5	0	14
Women		25	71	48	51	47	40	35	38	56	0	20	25	456
Men		0	0	3	0	0	2	1	1	0	0	0	0	7
<b>TOTAL</b>		<b>25</b>	<b>71</b>	<b>51</b>	<b>51</b>	<b>48</b>	<b>42</b>	<b>37</b>	<b>39</b>	<b>62</b>	<b>1</b>	<b>25</b>	<b>25</b>	<b>477</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		10	10	16	12	25	7	1	5	7	9	8	20	130
Women		10	15	13	12	11	8	6	7	19	16	16	25	158
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
<b>Total Face-to-face Counseling</b>		<b>20</b>	<b>25</b>	<b>30</b>	<b>24</b>	<b>36</b>	<b>15</b>	<b>7</b>	<b>12</b>	<b>26</b>	<b>25</b>	<b>24</b>	<b>45</b>	<b>289</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		0	10	14	10	11	4	0	5	2	7	8	12	83
Women		0	6	5	7	3	3	0	3	1	4	4	3	39
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>0</b>	<b>16</b>	<b>19</b>	<b>17</b>	<b>14</b>	<b>7</b>	<b>0</b>	<b>8</b>	<b>3</b>	<b>11</b>	<b>12</b>	<b>15</b>	<b>122</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	0	2	8	0	0	0	4	2	0	36	52
Women		3	0	3	2	1	1	0	0	4	4	6	13	37
Men		0	0	0	0	0	0	0	0	8	0	0	0	8
<b>Subtotal</b>		<b>3</b>	<b>0</b>	<b>3</b>	<b>4</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>6</b>	<b>6</b>	<b>49</b>	<b>97</b>
<b>Total TANF</b>		<b>3</b>	<b>16</b>	<b>22</b>	<b>21</b>	<b>23</b>	<b>8</b>	<b>0</b>	<b>8</b>	<b>19</b>	<b>17</b>	<b>18</b>	<b>64</b>	<b>219</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		6	11	20	12	18	5	6	5	21	12	7	12	135
Women		2	6	14	16	8	12	10	7	14	9	15	16	129
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>8</b>	<b>17</b>	<b>34</b>	<b>28</b>	<b>26</b>	<b>17</b>	<b>16</b>	<b>12</b>	<b>35</b>	<b>21</b>	<b>22</b>	<b>28</b>	<b>264</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	1	2	3	1	1	0	1	2	1	0	0	12
2 - 4 years old		0	4	1	5	4	2	0	1	1	4	3	3	28
5 - 12 years old		7	5	8	3	14	4	0	1	2	2	5	15	66
13 - 17 years old		3	0	0	1	6	0	1	1	1	1	0	2	16
<b>TOTAL</b>		<b>10</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>25</b>	<b>7</b>	<b>1</b>	<b>4</b>	<b>6</b>	<b>8</b>	<b>8</b>	<b>20</b>	<b>122</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		97	220	446	411	329	374	169	100	170	225	173	116	2,830
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		259.00	502.00	380.00	457.25	424.00	439.00	427.50	401.50	368.50	259.00	251.00	274.25	4,443.00
Hotline Calls		43	75	64	85	81	81	21	30	21	41	40	37	619
Information and Referral		58	143	95	78	113	73	98	72	98	67	182	567	1,644

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		43	73	31	26	43	37	32	52	48	27	42	35	489
Face-Face		35	75	88	78	173	75	58	59	46	63	70	16	836
<b>TOTAL</b>		<b>78</b>	<b>148</b>	<b>119</b>	<b>104</b>	<b>216</b>	<b>112</b>	<b>90</b>	<b>111</b>	<b>94</b>	<b>90</b>	<b>112</b>	<b>51</b>	<b>1,325</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		10	3	11	15	8	9	3	7	8	7	1	6	88
Attendance		699	214	359	552	164	6,195	590	545	473	1,843	40	181	11,855
<b>Media</b>														
Units		3	2	2	4	9	7	6	28	6	6	4	3	80
<b>PROFESSIONAL TRAINING</b>														
Units		0	1	1	6	3	3	0	1	2	2	1	0	20
Attendance		0	3	1	92	85	26	0	2	39	75	15	0	338

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		1	6	6	6	8	5	8	4	4	7	8	5	68
Safety Plans ES 72 hrs.		1	6	6	6	8	5	8	4	4	7	8	5	68
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN															
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian		3	14	16	12	13	6	2	4	2	8	4	2	86	
African American		5	1	2	1	0	1	0	2	0	2	5	2	21	
Hispanic		1	6	0	6	0	0	0	0	0	3	1	9	26	
Asian American		0	0	0	0	0	0	0	0	0	1	0	0	1	
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern		0	0	0	0	0	0	0	0	0	1	0	0	1	
Haitian		0	0	6	0	0	0	0	0	0	1	0	0	7	
Other		0	0	0	1	2	3	0	4	3	2	6	0	21	
TOTAL		9	21	24	20	15	10	2	10	5	18	16	13	163	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	1	2	3	0	1	0	1	2	0	0	0	10	
2 - 4 years old		0	4	3	4	1	2	0	2	0	4	3	3	26	
5 - 12 years old		5	5	11	2	6	1	0	1	0	2	5	5	43	
13 - 17 years old		1	0	0	1	4	0	0	1	0	1	0	0	8	
18 - 29 years old		1	5	3	4	2	2	1	1	1	5	3	2	30	
30 - 44 years old		2	3	4	6	2	4	1	2	1	2	3	3	33	
45 - 59 years old		0	3	1	0	0	0	0	1	1	4	2	0	12	
60 - 64 years old		0	0	0	0	0	0	0	1	0	0	0	0	1	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		9	21	24	20	15	10	2	10	5	18	16	13	163	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	6	4	5	3	10	4	4	0	17	3	6	16	78	
African American	0	0	0	0	2	1	0	0	1	3	2	4	13	
Hispanic	2	0	1	1	0	0	0	1	3	1	0	11	20	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	9	0	1	1	0	0	0	1	12	
TOTAL	8	4	6	4	21	5	5	2	21	7	8	32	123	

AGE OF INDIVIDUALS SERVED IN OUTREACH															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	0	0	0	1	0	0	0	0	0	0	0	1	
2 - 4 years old		0	0	0	1	3	0	0	0	1	0	0	0	5	
5 - 12 years old		2	0	0	1	8	3	0	0	2	2	0	10	28	
13 - 17 years old		2	1	0	0	2	0	1	0	2	0	0	2	10	
18 - 29 years old		3	3	3	1	3	1	2	1	5	1	2	8	33	
30 - 44 years old		1	0	3	1	3	1	1	0	8	1	3	7	29	
45 - 59 years old		0	0	0	0	1	0	1	1	3	3	3	5	17	
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		8	4	6	4	21	5	5	2	21	7	8	32	123	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		11	32	36	9	16	14	21	20	26	8	14	15	222
Women		35	32	22	18	16	19	17	12	15	14	15	15	230
Men		0	1	0	0	1	0	0	0	0	0	0	0	2
<b>TOTAL</b>		<b>46</b>	<b>65</b>	<b>58</b>	<b>27</b>	<b>33</b>	<b>33</b>	<b>38</b>	<b>32</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>30</b>	<b>454</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		102	112	77	71	49	62	69	61	78	47	55	57	840
Men		0	1	1	0	0	0	0	0	0	0	0	0	2
<b>TOTAL</b>		<b>102</b>	<b>113</b>	<b>78</b>	<b>71</b>	<b>49</b>	<b>62</b>	<b>69</b>	<b>61</b>	<b>78</b>	<b>47</b>	<b>55</b>	<b>57</b>	<b>842</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		4	14	19	8	12	13	10	0	13	6	5	5	109
Women		133	77	77	62	49	51	52	38	61	57	46	57	760
Men		0	1	1	1	2	0	1	0	2	0	0	1	9
<b>Total Face-to-face Counseling</b>		<b>137</b>	<b>92</b>	<b>97</b>	<b>71</b>	<b>63</b>	<b>64</b>	<b>63</b>	<b>38</b>	<b>76</b>	<b>63</b>	<b>51</b>	<b>63</b>	<b>878</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		13	31	34	9	16	14	17	20	25	10	16	19	224
Women		13	18	11	10	12	13	9	10	10	7	8	15	136
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>26</b>	<b>49</b>	<b>45</b>	<b>19</b>	<b>28</b>	<b>27</b>	<b>26</b>	<b>30</b>	<b>35</b>	<b>17</b>	<b>24</b>	<b>34</b>	<b>360</b>
<b>Outreach TANF</b>														
Children (under 18)		97	35	64	38	29	27	52	50	47	52	33	16	540
Women		59	25	36	23	21	16	20	18	20	27	14	12	291
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>156</b>	<b>60</b>	<b>100</b>	<b>61</b>	<b>50</b>	<b>43</b>	<b>72</b>	<b>68</b>	<b>67</b>	<b>79</b>	<b>47</b>	<b>28</b>	<b>831</b>
<b>Total TANF</b>		<b>182</b>	<b>109</b>	<b>145</b>	<b>80</b>	<b>78</b>	<b>70</b>	<b>98</b>	<b>98</b>	<b>102</b>	<b>96</b>	<b>71</b>	<b>62</b>	<b>1,191</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		17	23	23	10	24	16	24	14	19	17	10	12	209
Women		69	62	78	70	75	54	59	56	38	57	55	102	775
Men		0	0	0	0	2	0	1	0	1	0	0	0	4
<b>TOTAL</b>		<b>86</b>	<b>85</b>	<b>101</b>	<b>80</b>	<b>101</b>	<b>70</b>	<b>84</b>	<b>70</b>	<b>58</b>	<b>74</b>	<b>65</b>	<b>114</b>	<b>988</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		3	5	3	2	3	1	5	2	6	1	4	3	38
2 - 4 years old		4	5	5	4	5	1	9	3	5	3	3	1	48
5 - 12 years old		3	13	7	2	5	5	5	7	8	1	4	4	64
13 - 17 years old		1	3	2	1	3	2	0	2	3	2	1	1	21
<b>TOTAL</b>		11	26	17	9	16	9	19	14	22	7	12	9	171

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		661	745	1,069	782	533	472	446	447	732	859	520	821	8,087
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		442.75	402.50	409.50	326.25	349.00	299.00	334.00	332.50	385.00	464.75	341.50	347.75	4,434.50
Hotline Calls		74	87	43	58	38	50	59	54	73	50	51	61	698
Information and Referral		445	501	454	483	392	250	325	350	421	300	217	192	4,330

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		63	67	33	45	45	24	51	39	58	27	39	41	532
Face-Face		133	79	77	60	50	37	52	36	63	71	46	57	761
<b>TOTAL</b>		196	146	110	105	95	61	103	75	121	98	85	98	1,293

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		4	7	7	9	5	6	6	8	8	4	9	44	117
Attendance		35	154	64	89	31	56	24	83	85	12	466	55	1,154
<b>Media</b>														
Units		0	0	0	0	1	0	0	2	2	2	1	0	8
<b>PROFESSIONAL TRAINING</b>														
Units		1	5	1	5	1	0	0	0	3	1	0	0	17
Attendance		14	93	17	135	5	0	0	0	61	0	0	0	325

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		30	27	18	15	18	17	13	9	9	11	11	15	193
Safety Plans ES 72 hrs.		30	27	18	15	18	17	13	8	9	11	11	15	192
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	89%	100%	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		23	32	16	9	13	15	14	9	10	17	17	10	185
African American		20	19	35	16	12	16	17	17	17	2	2	16	189
Hispanic		2	7	4	1	4	0	0	3	11	0	3	4	39
Asian American		0	0	0	0	2	0	0	0	0	0	1	0	3
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	3	0	0	0	0	1	0	0	0	0	0	4
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	4	3	1	2	2	6	3	3	3	6	0	34
<b>TOTAL</b>		<b>46</b>	<b>65</b>	<b>58</b>	<b>27</b>	<b>33</b>	<b>33</b>	<b>38</b>	<b>32</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>30</b>	<b>454</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		3	6	8	2	3	4	5	5	7	2	4	5	54
2 - 4 years old		4	8	9	4	5	2	11	5	7	2	4	3	64
5 - 12 years old		3	15	16	2	5	6	5	8	8	2	5	6	81
13 - 17 years old		1	3	3	1	3	2	0	2	4	2	1	1	23
18 - 29 years old		15	11	7	6	11	6	8	7	3	5	7	4	90
30 - 44 years old		16	12	11	9	5	13	7	4	10	4	4	10	105
45 - 59 years old		4	10	4	3	1	0	2	1	1	5	3	1	35
60 - 64 years old		0	0	0	0	0	0	0	0	1	0	1	0	2
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>46</b>	<b>65</b>	<b>58</b>	<b>27</b>	<b>33</b>	<b>33</b>	<b>38</b>	<b>32</b>	<b>41</b>	<b>22</b>	<b>29</b>	<b>30</b>	<b>454</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		78	39	43	29	27	22	31	18	35	26	23	29	400
African American		13	4	10	6	5	6	4	3	9	10	5	7	82
Hispanic		2	2	4	3	1	1	1	2	0	3	3	4	26
Asian American		1	0	0	2	0	1	0	2	1	2	0	2	11
Native American		1	0	0	5	0	2	0	1	3	2	0	1	15
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	0	0	1	0	0	0	2	0	0	0	0	4
<b>TOTAL</b>		<b>96</b>	<b>45</b>	<b>57</b>	<b>46</b>	<b>33</b>	<b>32</b>	<b>36</b>	<b>28</b>	<b>48</b>	<b>43</b>	<b>31</b>	<b>43</b>	<b>538</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old		45	14	22	16	12	9	16	11	21	23	15	16	220
30 - 44 years old		35	21	29	18	14	19	15	15	18	14	10	19	227
45 - 59 years old		13	8	4	11	7	4	3	2	9	6	6	7	80
60 - 64 years old		2	2	2	1	0	0	2	0	0	0	0	1	10
65 + years old		1	0	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>96</b>	<b>45</b>	<b>57</b>	<b>46</b>	<b>33</b>	<b>32</b>	<b>36</b>	<b>28</b>	<b>48</b>	<b>43</b>	<b>31</b>	<b>43</b>	<b>538</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		34	43	35	41	25	17	16	29	20	22	24	37	<b>343</b>
Women		39	38	38	31	29	18	26	29	29	31	23	35	<b>366</b>
Men		0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>TOTAL</b>		<b>73</b>	<b>81</b>	<b>73</b>	<b>72</b>	<b>54</b>	<b>35</b>	<b>42</b>	<b>58</b>	<b>49</b>	<b>53</b>	<b>47</b>	<b>72</b>	<b>709</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	1	0	0	<b>1</b>
Women		559	408	100	122	93	125	108	149	48	58	25	28	<b>1,823</b>
Men		0	0	0	0	0	0	0	4	1	4	1	1	<b>11</b>
<b>TOTAL</b>		<b>559</b>	<b>408</b>	<b>100</b>	<b>122</b>	<b>93</b>	<b>125</b>	<b>108</b>	<b>153</b>	<b>49</b>	<b>63</b>	<b>26</b>	<b>29</b>	<b>1,835</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		0	0	8	31	0	33	16	0	0	0	1	0	<b>89</b>
Women		399	320	424	348	209	339	258	285	331	336	289	329	<b>3,867</b>
Men		60	51	70	54	30	49	49	50	52	44	43	48	<b>600</b>
<b>Total Face-to-face Counseling</b>		<b>459</b>	<b>371</b>	<b>502</b>	<b>433</b>	<b>239</b>	<b>421</b>	<b>323</b>	<b>335</b>	<b>383</b>	<b>380</b>	<b>333</b>	<b>377</b>	<b>4,556</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		37	42	51	41	25	13	13	28	20	25	23	40	<b>358</b>
Women		32	37	36	31	28	16	26	27	27	32	25	37	<b>354</b>
Men		0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>
<b>Subtotal</b>		<b>69</b>	<b>79</b>	<b>87</b>	<b>72</b>	<b>53</b>	<b>29</b>	<b>39</b>	<b>55</b>	<b>47</b>	<b>57</b>	<b>48</b>	<b>77</b>	<b>712</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	0	290	245	0	295	284	321	265	288	369	<b>2,357</b>
Women		209	159	161	157	92	130	110	124	129	137	114	156	<b>1,678</b>
Men		0	20	11	16	8	13	15	14	14	14	12	18	<b>155</b>
<b>Subtotal</b>		<b>209</b>	<b>179</b>	<b>172</b>	<b>463</b>	<b>345</b>	<b>143</b>	<b>420</b>	<b>422</b>	<b>464</b>	<b>416</b>	<b>414</b>	<b>543</b>	<b>4,190</b>
<b>Total TANF</b>		<b>278</b>	<b>258</b>	<b>259</b>	<b>535</b>	<b>398</b>	<b>172</b>	<b>459</b>	<b>477</b>	<b>511</b>	<b>473</b>	<b>462</b>	<b>620</b>	<b>4,902</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		24	43	48	51	51	33	73	0	3	2	1	2	<b>331</b>
Women		428	106	93	322	310	107	307	317	231	258	306	305	<b>3,090</b>
Men		70	0	0	46	34	1	39	56	49	44	45	31	<b>415</b>
<b>TOTAL</b>		<b>522</b>	<b>149</b>	<b>141</b>	<b>419</b>	<b>395</b>	<b>141</b>	<b>419</b>	<b>373</b>	<b>283</b>	<b>304</b>	<b>352</b>	<b>338</b>	<b>3,836</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		5	10	7	6	1	6	4	0	0	0	0	0	39
2 - 4 years old		6	11	8	8	4	3	7	3	4	0	0	0	54
5 - 12 years old		17	18	5	12	7	7	5	17	4	0	0	0	92
13 - 17 years old		6	4	5	5	1	1	0	3	6	0	0	0	31
<b>TOTAL</b>		<b>34</b>	<b>43</b>	<b>25</b>	<b>31</b>	<b>13</b>	<b>17</b>	<b>16</b>	<b>23</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>216</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		2,709	2,372	2,352	2,084	2,374	2,774	1,924	1,624	1,926	1,837	1,979	2,131	26,086
Alternate Accommodations		21	0	57	4	4	1	3	1	0	3	0	1	95
Shelter Beyond Capacity		5	7	19	10	1	8	0	0	0	0	0	0	50
Counseling Hours		918.00	557.00	1,425.00	659.00	522.00	978.00	736.00	905.00	1,027.00	1,091.50	1,056.25	1,074.75	10,949.50
Hotline Calls		473	358	727	394	340	736	325	307	285	284	222	249	4,700
Information and Referral		1,501	1,026	1,835	1,627	1,448	1,617	1,260	1,534	1,793	1,821	1,697	1,785	18,944

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		347	178	269	123	110	143	104	224	118	170	150	187	2,123
Face-Face		362	338	430	342	248	314	318	347	394	25	22	30	3,170
<b>TOTAL</b>		<b>709</b>	<b>516</b>	<b>699</b>	<b>465</b>	<b>358</b>	<b>457</b>	<b>422</b>	<b>571</b>	<b>512</b>	<b>195</b>	<b>172</b>	<b>217</b>	<b>5,293</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		7	13	8	13	13	5	5	5	3	12	9	11	104
Attendance		142	229	143	256	315	133	177	91	77	661	260	512	2,996
<b>Media</b>														
Units		2	3	18	14	4	2	7	5	3	10	5	4	77
<b>PROFESSIONAL TRAINING</b>														
Units		4	3	3	5	3	2	4	2	2	1	0	0	29
Attendance		61	38	35	72	57	30	54	13	50	57	0	0	467

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		29	37	29	22	27	17	27	28	19	20	18	28	301
Safety Plans ES 72 hrs.		29	37	29	22	27	17	27	28	19	20	18	28	301
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		15	33	12	15	7	5	9	10	12	9	9	13	149
African American		29	25	23	17	17	23	12	26	14	24	3	19	232
Hispanic		24	13	31	38	21	5	16	16	21	13	30	36	264
Asian American		0	1	0	1	5	0	0	0	0	0	1	0	8
Native American		0	5	0	0	4	0	0	0	1	0	0	0	10
Middle Eastern		0	0	0	0	0	0	0	2	0	0	0	0	2
Haitian		0	2	5	0	0	2	0	1	0	7	0	2	19
Other		5	2	2	1	0	0	5	3	1	0	4	2	25
TOTAL		73	81	73	72	54	35	42	58	49	53	47	72	709

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		5	10	12	8	3	6	4	6	6	4	7	12	83	
2 - 4 years old		6	11	15	10	7	3	7	3	4	9	6	14	95	
5 - 12 years old		17	18	6	18	13	7	5	17	4	4	7	8	124	
13 - 17 years old		6	4	2	5	2	1	0	3	6	5	4	3	41	
18 - 29 years old		12	13	17	13	10	4	12	9	12	11	9	12	134	
30 - 44 years old		18	18	11	12	15	9	11	14	10	15	11	15	159	
45 - 59 years old		9	7	8	6	3	5	2	6	7	5	3	8	69	
60 - 64 years old		0	0	2	0	1	0	1	0	0	0	0	0	4	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		73	81	73	72	54	35	42	58	49	53	47	72	709	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		130	96	165	104	65	97	89	93	98	104	96	100	1,237
African American		85	88	110	84	58	77	75	89	99	94	80	86	1,025
Hispanic		138	105	136	142	76	120	88	89	124	116	109	122	1,365
Asian American		0	3	6	5	2	3	3	1	3	4	1	6	37
Native American		5	1	1	1	1	0	1	0	1	1	1	3	16
Middle Eastern		0	0	0	0	0	1	2	7	6	3	1	2	22
Haitian		0	3	3	0	0	2	5	6	10	6	6	11	52
Other		9	4	16	6	14	30	18	13	17	20	19	16	182
TOTAL		367	300	437	342	216	330	281	298	358	348	313	346	3,936

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	9	0	0	0	0	0	0	0	0	0	1	10
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old		2	0	5	0	0	0	1	0	0	0	1	0	9
18 - 29 years old		135	179	159	146	80	128	104	121	144	132	122	145	1,595
30 - 44 years old		154	73	190	133	93	148	130	127	150	153	131	149	1,631
45 - 59 years old		60	25	74	49	39	50	43	46	52	51	49	45	583
60 - 64 years old		16	9	5	8	1	3	2	2	6	7	3	5	67
65 + years old		0	5	4	6	3	1	1	2	6	5	7	1	41
TOTAL		367	300	437	342	216	330	281	298	358	348	313	346	3,936

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		23	9	9	8	4	6	7	3	9	1	15	11	105
Women		28	13	12	14	5	6	6	6	14	10	12	15	141
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>51</b>	<b>22</b>	<b>21</b>	<b>22</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>11</b>	<b>27</b>	<b>26</b>	<b>246</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		143	111	77	102	50	48	65	47	68	42	77	109	939
Men		6	5	3	3	3	1	0	4	5	2	0	6	38
<b>TOTAL</b>		<b>149</b>	<b>116</b>	<b>80</b>	<b>105</b>	<b>53</b>	<b>49</b>	<b>65</b>	<b>51</b>	<b>73</b>	<b>44</b>	<b>77</b>	<b>115</b>	<b>977</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		9	15	19	12	16	6	8	1	20	5	19	16	146
Women		47	136	107	105	47	44	36	24	37	33	34	45	695
Men		13	10	22	16	2	0	0	0	3	0	2	1	69
<b>Total Face-to-face Counseling</b>		<b>69</b>	<b>161</b>	<b>148</b>	<b>133</b>	<b>65</b>	<b>50</b>	<b>44</b>	<b>25</b>	<b>60</b>	<b>38</b>	<b>55</b>	<b>62</b>	<b>910</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		27	11	9	7	4	7	6	1	10	1	17	8	108
Women		12	15	11	5	3	3	6	1	10	3	11	6	86
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>39</b>	<b>26</b>	<b>20</b>	<b>12</b>	<b>7</b>	<b>10</b>	<b>12</b>	<b>2</b>	<b>20</b>	<b>4</b>	<b>28</b>	<b>14</b>	<b>194</b>
<b>Outreach TANF</b>														
Children (under 18)		4	8	8	3	7	5	8	5	21	12	28	21	130
Women		13	31	14	22	36	14	21	3	12	12	9	9	196
Men		0	1	1	0	2	0	0	0	0	0	2	0	6
<b>Subtotal</b>		<b>17</b>	<b>40</b>	<b>23</b>	<b>25</b>	<b>45</b>	<b>19</b>	<b>29</b>	<b>8</b>	<b>33</b>	<b>24</b>	<b>39</b>	<b>30</b>	<b>332</b>
<b>Total TANF</b>		<b>56</b>	<b>66</b>	<b>43</b>	<b>37</b>	<b>52</b>	<b>29</b>	<b>41</b>	<b>10</b>	<b>53</b>	<b>28</b>	<b>67</b>	<b>44</b>	<b>526</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		15	7	4	7	3	6	9	3	7	10	14	15	100
Women		37	38	86	38	12	9	76	10	25	83	65	22	501
Men		0	0	0	5	0	0	0	0	0	2	2	1	10
<b>TOTAL</b>		<b>52</b>	<b>45</b>	<b>90</b>	<b>50</b>	<b>15</b>	<b>15</b>	<b>85</b>	<b>13</b>	<b>32</b>	<b>95</b>	<b>81</b>	<b>38</b>	<b>611</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	0	0	3	1	2	0	2	3	0	3	2	16
2 - 4 years old		0	0	0	1	1	0	5	1	4	1	5	5	23
5 - 12 years old		6	4	9	4	3	5	2	0	8	2	6	3	52
13 - 17 years old		1	0	5	2	4	0	1	0	2	1	2	2	20
<b>TOTAL</b>		<b>7</b>	<b>4</b>	<b>14</b>	<b>10</b>	<b>9</b>	<b>7</b>	<b>8</b>	<b>3</b>	<b>17</b>	<b>4</b>	<b>16</b>	<b>12</b>	<b>111</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		796	1,056	818	815	434	563	399	279	573	451	481	760	7,425
Alternate Accommodations		0	0	0	0	3	0	19	54	27	19	29	57	208
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		987.75	721.75	888.75	780.25	624.25	525.75	735.50	471.00	696.25	506.00	571.25	698.00	8,206.50
Hotline Calls		638	494	295	338	196	199	153	180	150	129	146	185	3,103
Information and Referral		2,763	2,754	2,285	2,256	1,098	831	733	926	983	610	587	805	16,631

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		63	120	99	83	60	52	61	92	90	66	97	138	1,021
Face-Face		118	140	109	96	51	43	47	38	57	12	54	28	793
<b>TOTAL</b>		<b>181</b>	<b>260</b>	<b>208</b>	<b>179</b>	<b>111</b>	<b>95</b>	<b>108</b>	<b>130</b>	<b>147</b>	<b>78</b>	<b>151</b>	<b>166</b>	<b>1,814</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		7	2	7	8	3	7	3	2	6	3	4	4	56
Attendance		122	28	348	516	242	665	187	82	300	75	276	219	3,060
<b>Media</b>														
Units		0	0	0	0	1	0	1	0	0	0	2	0	4
<b>PROFESSIONAL TRAINING</b>														
Units		1	1	5	4	3	1	0	1	2	0	1	0	19
Attendance		6	5	215	17	66	22	0	200	59	0	15	0	605

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		3	7	6	9	2	3	7	4	9	11	10	11	82
Safety Plans ES 72 hrs.		3	7	6	9	2	3	7	4	9	11	10	11	82
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		34	15	11	14	5	2	7	3	5	10	10	16	132
African American		11	6	5	1	1	3	2	3	9	1	11	6	59
Hispanic		6	1	5	6	3	6	3	0	9	0	1	0	40
Asian American		0	0	0	0	0	1	0	1	0	0	0	0	2
Native American		0	0	0	0	0	0	1	1	0	0	3	1	6
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian		0	0	0	0	0	0	0	0	0	0	1	2	3
Other		0	0	0	1	0	0	0	1	0	0	1	0	3
TOTAL		51	22	21	22	9	12	13	9	23	11	27	26	246

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		4	1	4	3	1	3	0	2	3	0	3	2	26
2 - 4 years old		5	4	2	3	1	2	5	1	4	1	6	5	39
5 - 12 years old		7	4	3	2	2	1	2	0	1	0	5	3	30
13 - 17 years old		7	0	0	0	0	0	0	0	1	0	1	1	10
18 - 29 years old		9	7	5	6	3	3	2	1	5	2	9	5	57
30 - 44 years old		15	4	4	6	1	1	3	5	5	5	1	8	58
45 - 59 years old		4	2	3	2	1	2	1	0	4	3	2	2	26
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		51	22	21	22	9	12	13	9	23	11	27	26	246

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		35	58	70	60	37	18	28	16	23	21	17	18	401
African American		15	21	31	23	4	2	5	3	11	5	3	10	133
Hispanic		11	3	8	13	2	4	7	0	2	2	7	4	63
Asian American		1	0	0	0	0	1	0	0	0	0	0	0	2
Native American		0	0	0	0	0	0	0	0	0	0	1	0	1
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		7	7	1	8	0	0	0	0	1	0	0	4	28
TOTAL		69	89	110	104	43	25	40	19	37	28	28	36	628

AGE OF INDIVIDUALS SERVED IN OUTREACH															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	0	0	0	0	0	1	0	0	0	0	0	1	
2 - 4 years old		0	1	0	0	0	0	2	0	0	0	0	0	3	
5 - 12 years old		8	9	11	3	1	5	7	0	7	2	3	3	59	
13 - 17 years old		2	5	7	7	4	0	2	1	3	2	2	2	37	
18 - 29 years old		19	20	43	35	17	7	11	4	10	6	7	15	194	
30 - 44 years old		29	38	34	39	12	11	11	8	12	10	11	9	224	
45 - 59 years old		6	14	14	18	8	1	5	5	3	6	5	6	91	
60 - 64 years old		2	0	0	0	1	0	1	0	1	1	0	0	6	
65 + years old		3	2	1	2	0	1	0	1	1	1	0	1	13	
TOTAL		69	89	110	104	43	25	40	19	37	28	28	36	628	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		42	17	21	6	11	25	5	4	11	18	8	10	178
Women		36	14	17	11	13	17	12	8	16	19	10	9	182
Men		1	0	0	0	0	0	0	1	1	0	0	0	3
<b>TOTAL</b>		<b>79</b>	<b>31</b>	<b>38</b>	<b>17</b>	<b>24</b>	<b>42</b>	<b>17</b>	<b>13</b>	<b>28</b>	<b>37</b>	<b>18</b>	<b>19</b>	<b>363</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	1	1	1	0	0	0	0	1	1	0	0	5
Women		351	236	266	263	179	189	85	126	86	144	176	143	2,244
Men		1	53	32	28	8	20	5	9	4	10	9	3	182
<b>TOTAL</b>		<b>352</b>	<b>290</b>	<b>299</b>	<b>292</b>	<b>187</b>	<b>209</b>	<b>90</b>	<b>135</b>	<b>91</b>	<b>155</b>	<b>185</b>	<b>146</b>	<b>2,431</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		56	30	38	15	38	38	21	25	26	26	18	16	347
Women		191	79	91	83	73	76	103	67	85	72	71	68	1,059
Men		10	10	6	6	6	5	4	5	3	3	2	4	64
<b>Total Face-to-face Counseling</b>		<b>257</b>	<b>119</b>	<b>135</b>	<b>104</b>	<b>117</b>	<b>119</b>	<b>128</b>	<b>97</b>	<b>114</b>	<b>101</b>	<b>91</b>	<b>88</b>	<b>1,470</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		13	8	19	6	11	26	5	4	11	12	7	10	132
Women		5	6	11	5	3	13	4	3	5	7	5	7	74
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>18</b>	<b>14</b>	<b>30</b>	<b>11</b>	<b>14</b>	<b>39</b>	<b>9</b>	<b>7</b>	<b>16</b>	<b>19</b>	<b>12</b>	<b>17</b>	<b>206</b>
<b>Outreach TANF</b>														
Children (under 18)		0	21	46	28	22	32	44	31	42	43	48	71	428
Women		68	14	17	13	14	15	27	13	24	18	22	34	279
Men		0	0	1	1	0	0	1	1	0	1	0	0	5
<b>Subtotal</b>		<b>68</b>	<b>35</b>	<b>64</b>	<b>42</b>	<b>36</b>	<b>47</b>	<b>72</b>	<b>45</b>	<b>66</b>	<b>62</b>	<b>70</b>	<b>105</b>	<b>712</b>
<b>Total TANF</b>		<b>86</b>	<b>49</b>	<b>94</b>	<b>53</b>	<b>50</b>	<b>86</b>	<b>81</b>	<b>52</b>	<b>82</b>	<b>81</b>	<b>82</b>	<b>122</b>	<b>918</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		3	17	22	13	13	27	42	34	28	34	17	23	273
Women		11	22	21	31	54	83	41	74	50	21	107	80	595
Men		14	2	0	1	5	1	4	5	0	0	4	3	39
<b>TOTAL</b>		<b>28</b>	<b>41</b>	<b>43</b>	<b>45</b>	<b>72</b>	<b>111</b>	<b>87</b>	<b>113</b>	<b>78</b>	<b>55</b>	<b>128</b>	<b>106</b>	<b>907</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		1	2	0	0	1	1	1	0	2	2	0	2	12
2 - 4 years old		1	3	4	3	3	5	3	6	5	3	2	3	41
5 - 12 years old		11	12	14	6	14	16	7	10	7	12	13	10	132
13 - 17 years old		5	5	8	1	9	4	3	2	6	8	2	1	54
<b>TOTAL</b>		<b>18</b>	<b>22</b>	<b>26</b>	<b>10</b>	<b>27</b>	<b>26</b>	<b>14</b>	<b>18</b>	<b>20</b>	<b>25</b>	<b>17</b>	<b>16</b>	<b>239</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,650	1,348	1,370	1,278	928	1,528	1,309	903	573	784	1,004	941	13,616
Alternate Accommodations		30	0	0	0	33	22	27	27	3	0	8	16	166
Shelter Beyond Capacity		0	0	0	0	0	8	7	0	0	0	1	0	16
Counseling Hours		1,415.50	872.00	1,246.50	1,185.75	964.00	1,385.50	1,006.00	961.00	947.25	921.00	989.75	828.00	12,722.25
Hotline Calls		276	320	309	380	284	312	290	235	268	245	292	263	3,474
Information and Referral		566	636	651	765	580	652	782	680	746	589	720	632	7,999

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		89	52	51	62	50	65	65	77	82	81	100	86	860
Face-Face		53	68	97	81	91	90	109	72	94	17	22	54	848
<b>TOTAL</b>		<b>142</b>	<b>120</b>	<b>148</b>	<b>143</b>	<b>141</b>	<b>155</b>	<b>174</b>	<b>149</b>	<b>176</b>	<b>98</b>	<b>122</b>	<b>140</b>	<b>1,708</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		1	4	14	20	3	10	7	15	19	13	6	4	116
Attendance		9	492	1470	1237	65	816	65	466	396	677	465	69	6,227
<b>Media</b>														
Units		2	5	2	3	0	5	2	2	4	1	2	2	30
<b>PROFESSIONAL TRAINING</b>														
Units		2	2	0	26	3	4	5	2	7	3	4	4	62
Attendance		21	24	0	98	59	72	37	26	140	109	33	168	787

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		11	15	12	13	12	10	13	13	12	8	7	6	132
Safety Plans ES 72 hrs.		11	15	12	13	12	10	13	13	12	8	7	6	132
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		11	5	11	3	1	16	10	7	9	14	8	9	104
African American		13	8	7	2	6	6	0	2	6	4	0	3	57
Hispanic		47	18	14	12	16	13	2	4	12	19	10	6	173
Asian American		0	0	1	0	1	0	0	0	0	0	0	0	2
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	1	0	0	0	0	0	0	0	0	0	1
Other		8	0	4	0	0	7	5	0	1	0	0	1	26
TOTAL		79	31	38	17	24	42	17	13	28	37	18	19	363

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		10	1	2	1	1	8	2	0	3	2	1	3	34	
2 - 4 years old		10	5	2	3	1	10	3	3	5	3	2	3	50	
5 - 12 years old		14	8	12	2	4	4	0	1	1	9	4	3	62	
13 - 17 years old		8	3	5	0	5	3	0	0	3	4	1	1	33	
18 - 29 years old		14	3	2	7	4	6	7	3	7	11	6	4	74	
30 - 44 years old		18	9	12	3	8	5	4	4	6	6	4	3	82	
45 - 59 years old		5	2	3	1	1	6	0	2	3	2	0	2	27	
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old		0	0	0	0	0	0	1	0	0	0	0	0	1	
TOTAL		79	31	38	17	24	42	17	13	28	37	18	19	363	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		74	42	24	26	26	25	27	31	20	26	23	18	362
African American		6	1	10	6	2	4	5	7	3	7	3	3	57
Hispanic		129	43	61	51	58	48	64	39	60	32	45	50	680
Asian American		1	2	0	0	2	0	0	1	1	0	0	0	7
Native American		1	0	1	0	0	0	0	0	0	0	0	0	2
Middle Eastern		0	0	0	1	0	0	0	0	0	0	0	0	1
Haitian		0	0	0	0	0	0	0	0	1	1	0	0	2
Other		18	5	10	5	5	4	19	6	2	2	4	3	83
TOTAL		229	93	106	89	93	81	115	84	87	68	75	74	1,194

AGE OF INDIVIDUALS SERVED IN OUTREACH															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	0	1	0	3	0	0	0	0	0	0	0	4	
2 - 4 years old		3	0	2	2	3	3	5	0	3	0	1	3	25	
5 - 12 years old		31	12	8	7	15	12	8	13	8	7	8	8	137	
13 - 17 years old		9	5	13	2	6	2	5	8	4	7	5	1	67	
18 - 29 years old		60	27	26	24	28	20	34	28	27	19	24	24	341	
30 - 44 years old		100	34	45	39	31	31	48	21	34	26	29	23	461	
45 - 59 years old		21	14	9	14	6	12	12	13	9	9	4	13	136	
60 - 64 years old		5	1	1	1	0	0	3	1	2	0	4	1	19	
65 + years old		0	0	1	0	1	1	0	0	0	0	0	1	4	
TOTAL		229	93	106	89	93	81	115	84	87	68	75	74	1,194	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		24	5	3	9	8	19	11	7	4	8	8	16	122
Women		22	5	7	12	8	15	11	10	6	11	9	11	127
Men		0	0	0	0	0	0	0	0	0	1	0	0	1
<b>TOTAL</b>		<b>46</b>	<b>10</b>	<b>10</b>	<b>21</b>	<b>16</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>10</b>	<b>20</b>	<b>17</b>	<b>27</b>	<b>250</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	1	0	1	1	3
Women		116	74	42	64	86	111	68	61	67	90	89	66	934
Men		4	0	3	3	1	3	4	1	3	13	9	3	47
<b>TOTAL</b>		<b>120</b>	<b>74</b>	<b>45</b>	<b>67</b>	<b>87</b>	<b>114</b>	<b>72</b>	<b>62</b>	<b>71</b>	<b>103</b>	<b>99</b>	<b>70</b>	<b>984</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		87	32	36	29	37	19	42	42	35	30	17	26	432
Women		244	105	108	144	81	89	107	91	87	115	93	100	1,364
Men		16	7	6	7	9	2	7	10	5	16	5	7	97
<b>Total Face-to-face Counseling</b>		<b>347</b>	<b>144</b>	<b>150</b>	<b>180</b>	<b>127</b>	<b>110</b>	<b>156</b>	<b>143</b>	<b>127</b>	<b>161</b>	<b>115</b>	<b>133</b>	<b>1,893</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		23	5	6	13	16	25	17	11	4	9	12	18	159
Women		11	4	4	7	6	12	8	6	5	8	7	9	87
Men		0	0	0	0	0	0	0	0	0	1	0	0	1
<b>Subtotal</b>		<b>34</b>	<b>9</b>	<b>10</b>	<b>20</b>	<b>22</b>	<b>37</b>	<b>25</b>	<b>17</b>	<b>9</b>	<b>18</b>	<b>19</b>	<b>27</b>	<b>247</b>
<b>Outreach TANF</b>														
Children (under 18)		238	152	182	214	137	119	160	118	100	200	116	167	1,903
Women		109	62	52	66	27	43	37	35	43	43	54	63	634
Men		0	0	2	1	2	2	3	3	1	3	2	3	22
<b>Subtotal</b>		<b>347</b>	<b>214</b>	<b>236</b>	<b>281</b>	<b>166</b>	<b>164</b>	<b>200</b>	<b>156</b>	<b>144</b>	<b>246</b>	<b>172</b>	<b>233</b>	<b>2,559</b>
<b>Total TANF</b>		<b>381</b>	<b>223</b>	<b>246</b>	<b>301</b>	<b>188</b>	<b>201</b>	<b>225</b>	<b>173</b>	<b>153</b>	<b>264</b>	<b>191</b>	<b>260</b>	<b>2,806</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		36	23	27	16	28	24	30	21	43	26	44	49	367
Women		37	17	105	36	141	33	83	23	218	69	105	182	1,049
Men		10	6	5	0	7	4	5	2	13	9	6	14	81
<b>TOTAL</b>		<b>83</b>	<b>46</b>	<b>137</b>	<b>52</b>	<b>176</b>	<b>61</b>	<b>118</b>	<b>46</b>	<b>274</b>	<b>104</b>	<b>155</b>	<b>245</b>	<b>1,497</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	0	0	1	2	4	1	0	2	0	2	6	18
2 - 4 years old		1	1	0	4	3	3	5	1	3	0	2	1	24
5 - 12 years old		13	4	10	5	5	6	8	9	13	9	4	6	92
13 - 17 years old		1	0	4	0	0	0	3	4	2	4	1	1	20
<b>TOTAL</b>		<b>15</b>	<b>5</b>	<b>14</b>	<b>10</b>	<b>10</b>	<b>13</b>	<b>17</b>	<b>14</b>	<b>20</b>	<b>13</b>	<b>9</b>	<b>14</b>	<b>154</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		448	628	306	287	278	324	420	297	210	281	395	542	4,416
Alternate Accommodations		9	20	12	9	20	13	4	9	0	0	26	18	140
Shelter Beyond Capacity		5	7	0	0	0	6	0	1	0	0	1	8	28
Counseling Hours		936.50	810.75	865.00	918.25	753.25	960.75	1,054.25	1,212.50	1,138.50	1,375.00	1,107.50	1,086.00	12,218.25
Hotline Calls		108	76	97	78	65	98	59	58	57	74	85	76	931
Information and Referral		1,809	1,236	1,493	1,581	1,208	1,255	1,321	1,627	1,574	1,909	2,012	1,321	18,346

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		51	32	42	77	65	96	57	58	57	72	84	78	769
Face-Face		280	139	142	155	109	98	130	120	132	144	104	107	1,660
<b>TOTAL</b>		<b>331</b>	<b>171</b>	<b>184</b>	<b>232</b>	<b>174</b>	<b>194</b>	<b>187</b>	<b>178</b>	<b>189</b>	<b>216</b>	<b>188</b>	<b>185</b>	<b>2,429</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		6	3	8	5	5	1	3	5	5	2	3	1	47
Attendance		268	167	349	372	88	2	21	77	320	12	65	65	1,806
<b>Media</b>														
Units		0	1	2	5	1	2	2	2	3	1	2	2	23
<b>PROFESSIONAL TRAINING</b>														
Units		1	3	4	3	11	3	5	8	21	6	5	4	74
Attendance		11	19	54	50	202	95	131	127	622	183	29	8	1,531

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		12	5	8	8	5	4	8	9	8	4	7	7	85
Safety Plans ES 72 hrs.		12	5	8	8	5	4	8	9	8	4	7	7	85
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		26	6	5	11	14	20	9	8	6	10	13	12	140
African American		10	2	2	7	2	7	10	1	2	5	1	6	55
Hispanic		10	2	0	3	0	3	0	7	0	5	3	3	36
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	3	0	0	4	3	1	2	0	0	6	19
<b>TOTAL</b>		<b>46</b>	<b>10</b>	<b>10</b>	<b>21</b>	<b>16</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>10</b>	<b>20</b>	<b>17</b>	<b>27</b>	<b>250</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		3	2	0	2	2	5	2	1	2	3	1	6	29
2 - 4 years old		6	1	0	5	2	6	5	2	2	2	2	2	35
5 - 12 years old		10	2	3	2	4	6	3	3	0	2	4	6	45
13 - 17 years old		5	0	0	0	0	2	1	1	0	1	1	3	14
18 - 29 years old		10	3	4	8	2	8	6	4	3	3	3	8	62
30 - 44 years old		9	2	3	3	5	3	4	3	3	7	3	2	47
45 - 59 years old		3	0	0	1	1	4	1	3	0	2	3	0	18
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>46</b>	<b>10</b>	<b>10</b>	<b>21</b>	<b>16</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>10</b>	<b>20</b>	<b>17</b>	<b>27</b>	<b>250</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		160	85	103	65	56	40	74	73	55	74	61	63	909
African American		60	14	9	43	17	17	30	8	27	29	16	18	288
Hispanic		80	36	24	52	38	25	27	36	34	41	19	27	439
Asian American		6	1	1	0	0	0	0	1	0	0	0	0	9
Native American		2	0	1	0	2	0	0	2	0	0	0	0	7
Middle Eastern		1	0	0	0	0	0	0	0	0	0	0	1	2
Haitian		3	0	1	1	0	0	1	0	0	0	1	1	8
Other		2	0	1	4	2	2	11	8	4	2	3	1	40
<b>TOTAL</b>		<b>314</b>	<b>136</b>	<b>140</b>	<b>165</b>	<b>115</b>	<b>84</b>	<b>143</b>	<b>128</b>	<b>120</b>	<b>146</b>	<b>100</b>	<b>111</b>	<b>1,702</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		5	1	2	1	1	0	3	2	4	1	1	1	22
5 - 12 years old		35	10	19	12	20	3	18	21	11	6	5	2	162
13 - 17 years old		34	18	12	13	12	4	18	15	19	21	8	12	186
18 - 29 years old		70	33	27	50	19	38	28	24	26	33	25	33	406
30 - 44 years old		117	49	57	64	44	24	51	51	39	55	35	44	630
45 - 59 years old		46	23	20	22	19	12	23	14	18	25	19	18	259
60 - 64 years old		3	0	2	1	0	2	0	1	1	3	4	0	17
65 + years old		4	2	1	2	0	1	2	0	2	2	3	1	20
<b>TOTAL</b>		<b>314</b>	<b>136</b>	<b>140</b>	<b>165</b>	<b>115</b>	<b>84</b>	<b>143</b>	<b>128</b>	<b>120</b>	<b>146</b>	<b>100</b>	<b>111</b>	<b>1,702</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		64	27	27	22	20	19	29	25	36	28	38	33	368
Women		70	41	42	35	23	26	43	32	42	49	48	38	489
Men		2	1	0	1	2	2	0	0	0	0	0	1	9
<b>TOTAL</b>		<b>136</b>	<b>69</b>	<b>69</b>	<b>58</b>	<b>45</b>	<b>47</b>	<b>72</b>	<b>57</b>	<b>78</b>	<b>77</b>	<b>86</b>	<b>72</b>	<b>866</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		8	29	7	13	3	57	45	38	46	19	43	25	333
Women		464	438	467	494	414	615	733	712	915	920	834	862	7,868
Men		39	22	15	21	12	46	44	61	95	65	79	74	573
<b>TOTAL</b>		<b>511</b>	<b>489</b>	<b>489</b>	<b>528</b>	<b>429</b>	<b>718</b>	<b>822</b>	<b>811</b>	<b>1,056</b>	<b>1,004</b>	<b>956</b>	<b>961</b>	<b>8,774</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		103	49	54	44	44	61	57	41	38	47	51	66	655
Women		419	249	289	285	268	313	303	277	291	324	335	358	3,711
Men		48	30	35	48	48	52	44	34	44	41	57	40	521
<b>Total Face-to-face Counseling</b>		<b>570</b>	<b>328</b>	<b>378</b>	<b>377</b>	<b>360</b>	<b>426</b>	<b>404</b>	<b>352</b>	<b>373</b>	<b>412</b>	<b>443</b>	<b>464</b>	<b>4,887</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		24	21	24	15	17	19	26	25	33	21	39	35	299
Women		11	12	12	10	10	14	18	13	17	15	24	17	173
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>35</b>	<b>33</b>	<b>36</b>	<b>25</b>	<b>27</b>	<b>33</b>	<b>44</b>	<b>38</b>	<b>50</b>	<b>36</b>	<b>63</b>	<b>52</b>	<b>472</b>
<b>Outreach TANF</b>														
Children (under 18)		149	116	130	152	188	175	149	220	252	221	228	252	2,232
Women		61	55	65	69	82	86	73	91	124	109	110	129	1,054
Men		3	2	0	2	1	1	4	1	2	3	7	5	31
<b>Subtotal</b>		<b>213</b>	<b>173</b>	<b>195</b>	<b>223</b>	<b>271</b>	<b>262</b>	<b>226</b>	<b>312</b>	<b>378</b>	<b>333</b>	<b>345</b>	<b>386</b>	<b>3,317</b>
<b>Total TANF</b>		<b>248</b>	<b>206</b>	<b>231</b>	<b>248</b>	<b>298</b>	<b>295</b>	<b>270</b>	<b>350</b>	<b>428</b>	<b>369</b>	<b>408</b>	<b>438</b>	<b>3,789</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		24	29	42	21	18	51	58	42	45	83	39	257	709
Women		29	53	63	48	37	128	117	77	85	111	111	626	1,485
Men		1	0	1	0	0	10	1	1	1	3	1	19	38
<b>TOTAL</b>		<b>54</b>	<b>82</b>	<b>106</b>	<b>69</b>	<b>55</b>	<b>189</b>	<b>176</b>	<b>120</b>	<b>131</b>	<b>197</b>	<b>151</b>	<b>902</b>	<b>2,232</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		6	7	5	3	4	7	6	3	8	5	7	10	71
2 - 4 years old		6	9	17	12	9	13	10	12	12	9	14	20	143
5 - 12 years old		25	22	17	20	25	31	27	24	20	29	22	35	297
13 - 17 years old		15	11	9	10	11	19	19	6	8	9	13	15	145
<b>TOTAL</b>		<b>52</b>	<b>49</b>	<b>48</b>	<b>45</b>	<b>49</b>	<b>70</b>	<b>62</b>	<b>45</b>	<b>48</b>	<b>52</b>	<b>56</b>	<b>80</b>	<b>656</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		2,125	2,161	1,773	1,892	1,716	1,421	1,779	1,383	1,560	1,892	2,201	1,827	21,730
Alternate Accommodations		0	1	0	0	0	0	0	0	0	0	1	1	3
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	6	0	0	6
Counseling Hours		2,306.00	2,061.75	2,251.25	2,089.50	1,908.25	2,331.25	3,110.75	3,249.75	4,110.50	3,852.75	4,085.75	4,144.75	35,502.25
Hotline Calls		388	371	390	408	310	511	580	535	737	762	667	711	6,370
Information and Referral		3,461	3,503	4,500	6,077	5,685	7,213	7,256	7,348	8,565	9,289	8,819	9,315	81,031

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		511	396	401	428	337	508	595	585	749	765	665	721	6,661
Face-Face		164	167	160	186	165	194	210	203	224	216	321	1,450	3,660
<b>TOTAL</b>		<b>675</b>	<b>563</b>	<b>561</b>	<b>614</b>	<b>502</b>	<b>702</b>	<b>805</b>	<b>788</b>	<b>973</b>	<b>981</b>	<b>986</b>	<b>2,171</b>	<b>10,321</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		4	0	21	47	9	11	9	15	21	15	17	10	179
Attendance		55	0	900	2060	411	852	148	915	822	710	1850	248	8,971
<b>Media</b>														
Units		20	0	29	34	7	8	5	12	19	19	7	27	187
<b>PROFESSIONAL TRAINING</b>														
Units		6	0	12	6	4	6	2	2	9	4	8	4	63
Attendance		156	0	246	150	146	200	35	41	171	54	206	108	1,513

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		28	47	28	34	23	28	31	25	23	32	41	40	380
Safety Plans ES 72 hrs.		27	45	28	34	23	28	31	25	22	32	38	37	370
Performance Goal Reached		96%	96%	100%	100%	100%	100%	100%	100%	96%	100%	93%	93%	97%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		44	18	15	24	10	10	33	22	31	31	33	11	282
African American		74	36	40	28	32	32	27	29	35	37	46	49	465
Hispanic		8	9	11	5	1	4	1	4	9	3	1	7	63
Asian American		0	0	0	0	0	0	0	0	1	0	0	0	1
Native American		0	0	1	0	0	0	0	0	0	0	0	0	1
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	1	2	0	0	3
Other		10	6	2	1	2	1	11	2	1	4	6	5	51
<b>TOTAL</b>		<b>136</b>	<b>69</b>	<b>69</b>	<b>58</b>	<b>45</b>	<b>47</b>	<b>72</b>	<b>57</b>	<b>78</b>	<b>77</b>	<b>86</b>	<b>72</b>	<b>866</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		15	8	6	4	5	6	7	3	13	6	11	7	91
2 - 4 years old		11	6	13	8	5	6	7	7	12	8	12	10	105
5 - 12 years old		32	6	4	6	8	6	13	14	8	10	12	13	132
13 - 17 years old		6	7	4	4	2	1	2	1	3	4	3	3	40
18 - 29 years old		19	17	13	9	11	15	17	16	13	15	20	11	176
30 - 44 years old		35	17	19	18	11	12	21	10	19	19	16	20	217
45 - 59 years old		16	7	10	9	3	1	5	6	7	14	12	8	98
60 - 64 years old		1	1	0	0	0	0	0	0	2	0	0	0	4
65 + years old		1	0	0	0	0	0	0	0	1	1	0	0	3
<b>TOTAL</b>		<b>136</b>	<b>69</b>	<b>69</b>	<b>58</b>	<b>45</b>	<b>47</b>	<b>72</b>	<b>57</b>	<b>78</b>	<b>77</b>	<b>86</b>	<b>72</b>	<b>866</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		201	118	153	136	140	171	154	150	147	142	191	187	1,890
African American		221	122	135	149	154	188	158	129	137	163	162	176	1,894
Hispanic		34	13	18	24	18	14	19	10	18	22	16	23	229
Asian American		4	3	5	4	4	5	3	6	2	10	4	4	54
Native American		2	0	0	1	1	0	0	2	0	0	1	1	8
Middle Eastern		0	2	0	2	0	1	0	1	1	0	0	1	8
Haitian		0	0	0	1	0	1	0	1	0	0	0	0	3
Other		10	8	6	5	5	7	5	7	11	7	2	12	85
<b>TOTAL</b>		<b>472</b>	<b>266</b>	<b>317</b>	<b>322</b>	<b>322</b>	<b>387</b>	<b>339</b>	<b>306</b>	<b>316</b>	<b>344</b>	<b>376</b>	<b>404</b>	<b>4,171</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		6	3	9	4	4	7	3	6	4	2	7	10	65
5 - 12 years old		31	18	17	14	17	25	14	15	13	19	12	21	216
13 - 17 years old		33	7	9	7	10	18	19	6	6	7	13	14	149
18 - 29 years old		171	106	114	112	111	128	115	117	129	146	135	151	1,535
30 - 44 years old		159	89	130	129	126	141	117	111	118	122	130	154	1,526
45 - 59 years old		62	38	34	48	52	57	56	47	40	43	64	45	586
60 - 64 years old		4	3	2	3	1	3	2	4	3	1	6	5	37
65 + years old		6	2	2	5	1	8	13	0	3	4	9	4	57
<b>TOTAL</b>		<b>472</b>	<b>266</b>	<b>317</b>	<b>322</b>	<b>322</b>	<b>387</b>	<b>339</b>	<b>306</b>	<b>316</b>	<b>344</b>	<b>376</b>	<b>404</b>	<b>4,171</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		4	8	8	7	5	1	2	3	6	5	4	10	63
Women		9	9	7	7	4	3	3	6	6	4	7	7	72
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>13</b>	<b>17</b>	<b>15</b>	<b>14</b>	<b>9</b>	<b>4</b>	<b>5</b>	<b>9</b>	<b>12</b>	<b>9</b>	<b>11</b>	<b>17</b>	<b>135</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	1	0	1
Women		46	55	54	30	18	21	15	16	19	18	29	23	344
Men		0	0	0	10	1	2	0	0	2	2	2	0	19
<b>TOTAL</b>		<b>46</b>	<b>55</b>	<b>54</b>	<b>40</b>	<b>19</b>	<b>23</b>	<b>15</b>	<b>16</b>	<b>21</b>	<b>20</b>	<b>32</b>	<b>23</b>	<b>364</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		4	1	0	0	0	7	0	3	8	0	1	0	24
Women		29	30	29	19	20	23	15	21	30	27	30	16	289
Men		1	2	2	0	0	0	0	2	0	1	3	1	12
<b>Total Face-to-face Counseling</b>		<b>34</b>	<b>33</b>	<b>31</b>	<b>19</b>	<b>20</b>	<b>30</b>	<b>15</b>	<b>26</b>	<b>38</b>	<b>28</b>	<b>34</b>	<b>17</b>	<b>325</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		4	9	8	7	5	1	3	5	6	4	2	13	67
Women		4	5	3	9	2	1	1	2	3	2	2	6	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>8</b>	<b>14</b>	<b>11</b>	<b>16</b>	<b>7</b>	<b>2</b>	<b>4</b>	<b>7</b>	<b>9</b>	<b>6</b>	<b>4</b>	<b>19</b>	<b>107</b>
<b>Outreach TANF</b>														
Children (under 18)		13	13	20	11	16	23	15	24	27	38	27	19	246
Women		8	7	7	10	10	11	7	10	15	15	12	9	121
Men		21	1	0	0	0	0	0	1	0	1	1	0	25
<b>Subtotal</b>		<b>42</b>	<b>21</b>	<b>27</b>	<b>21</b>	<b>26</b>	<b>34</b>	<b>22</b>	<b>35</b>	<b>42</b>	<b>54</b>	<b>40</b>	<b>28</b>	<b>392</b>
<b>Total TANF</b>		<b>50</b>	<b>35</b>	<b>38</b>	<b>37</b>	<b>33</b>	<b>36</b>	<b>26</b>	<b>42</b>	<b>51</b>	<b>60</b>	<b>44</b>	<b>47</b>	<b>499</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	4	0	0	0	1	3	6	0	12	0	0	26
Women		22	26	24	26	16	25	17	23	11	38	16	34	278
Men		0	2	0	2	3	1	0	0	1	0	2	1	12
<b>TOTAL</b>		<b>22</b>	<b>32</b>	<b>24</b>	<b>28</b>	<b>19</b>	<b>27</b>	<b>20</b>	<b>29</b>	<b>12</b>	<b>50</b>	<b>18</b>	<b>35</b>	<b>316</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	3	3	1	1	0	0	0	2	2	2	6	20
2 - 4 years old		2	2	2	1	2	1	0	1	1	1	0	2	15
5 - 12 years old		2	3	3	3	2	0	2	1	3	1	2	2	24
13 - 17 years old		0	0	0	2	0	0	0	0	0	1	0	0	3
<b>TOTAL</b>		4	8	8	7	5	1	2	2	6	5	4	10	62

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		365	337	452	433	433	409	322	314	449	419	310	343	4,586
Alternate Accommodations		0	9	44	0	15	3	19	16	23	27	18	31	205
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		291.25	278.25	258.75	223.25	223.25	259.25	239.75	190.00	223.00	349.25	215.75	247.25	2,999.00
Hotline Calls		117	159	224	206	206	145	98	92	155	199	174	165	1,940
Information and Referral		487	621	747	518	518	582	491	486	812	935	1,203	745	8,145

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		71	94	221	113	113	124	81	89	117	216	133	123	1,495
Face-Face		34	41	33	26	26	30	14	26	37	41	19	29	356
<b>TOTAL</b>		105	135	254	139	139	154	95	115	154	257	152	152	1,851

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		3	0	1	3	2	2	2	5	3	4	10	4	39
Attendance		40	0	5	106	15	34	17	96	31	70	345	60	819
<b>Media</b>														
Units		0	1	3	0	0	0	0	0	0	0	0	0	4
<b>PROFESSIONAL TRAINING</b>														
Units		1	0	5	0	0	2	0	0	0	0	2	1	11
Attendance		12	0	45	0	0	26	0	0	0	0	30	9	122

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		7	7	8	7	1	4	2	4	6	5	4	7	62
Safety Plans ES 72 hrs.		7	7	8	7	1	4	2	4	6	5	4	7	62
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		5	5	13	6	6	2	4	7	3	3	9	5	68
African American		4	12	2	2	1	2	1	2	9	6	2	7	50
Hispanic		0	0	0	4	2	0	0	0	0	0	0	1	7
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	1	1
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		4	0	0	2	0	0	0	0	0	0	0	3	9
TOTAL		13	17	15	14	9	4	5	9	12	9	11	17	135

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	3	3	1	1	0	0	0	2	2	2	6	20
2 - 4 years old		2	2	2	1	2	1	0	2	1	1	0	2	16
5 - 12 years old		2	3	3	3	2	0	2	1	3	1	2	2	24
13 - 17 years old		0	0	0	2	0	0	0	0	0	1	0	0	3
18 - 29 years old		2	4	4	4	3	0	0	1	4	2	2	4	30
30 - 44 years old		3	3	2	1	1	3	3	2	2	2	2	3	27
45 - 59 years old		4	2	1	2	0	0	0	3	0	0	3	0	15
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		13	17	15	14	9	4	5	9	12	9	11	17	135

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		21	17	20	11	14	21	10	12	28	16	21	8	199
African American		3	3	3	0	3	6	1	7	3	5	5	2	41
Hispanic		0	0	0	1	1	1	0	1	1	2	1	0	8
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	4	0	0	1	2	0	0	0	1	0	0	9
TOTAL		25	24	23	12	19	30	11	20	32	24	27	10	257

AGE OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	1	0	0	2	0	0	0	0	3
2 - 4 years old		0	0	0	0	0	1	0	1	2	0	0	0	4
5 - 12 years old		0	1	0	0	0	4	0	0	6	0	0	0	11
13 - 17 years old		4	0	1	0	0	4	2	0	0	0	1	0	12
18 - 29 years old		3	7	8	9	9	7	3	6	9	10	7	4	82
30 - 44 years old		11	7	6	2	5	11	3	5	10	7	7	4	78
45 - 59 years old		4	7	6	1	4	3	3	5	5	4	9	1	52
60 - 64 years old		1	1	0	0	0	0	0	1	0	2	1	0	6
65 + years old		2	1	2	0	0	0	0	0	0	1	2	1	9
TOTAL		25	24	23	12	19	30	11	20	32	24	27	10	257



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		2	10	4	4	2	1	4	1	3	3	7	2	43
Women		8	5	3	3	1	3	3	3	3	3	4	4	43
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>10</b>	<b>15</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>11</b>	<b>6</b>	<b>86</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		66	85	70	58	59	41	54	42	68	39	53	51	686
Men		6	0	3	2	2	1	2	3	1	1	0	1	22
<b>TOTAL</b>		<b>72</b>	<b>85</b>	<b>73</b>	<b>60</b>	<b>61</b>	<b>42</b>	<b>56</b>	<b>45</b>	<b>69</b>	<b>40</b>	<b>53</b>	<b>52</b>	<b>708</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		34	225	4	7	4	5	4	7	5	6	12	3	316
Women		20	11	9	9	11	9	10	10	11	18	32	12	162
Men		0	0	0	0	0	0	1	0	1	0	0	0	2
<b>Total Face-to-face Counseling</b>		<b>54</b>	<b>236</b>	<b>13</b>	<b>16</b>	<b>15</b>	<b>14</b>	<b>15</b>	<b>17</b>	<b>17</b>	<b>24</b>	<b>44</b>	<b>15</b>	<b>480</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		2	10	4	4	2	1	4	1	3	3	7	2	43
Women		8	5	3	3	1	3	3	3	3	3	4	4	43
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>10</b>	<b>15</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>11</b>	<b>6</b>	<b>86</b>
<b>Outreach TANF</b>														
Children (under 18)		2	1	0	3	2	4	0	6	2	5	0	1	26
Women		8	6	2	6	10	6	51	5	8	14	5	8	129
Men		2	0	0	0	0	0	2	0	1	0	0	1	6
<b>Subtotal</b>		<b>12</b>	<b>7</b>	<b>2</b>	<b>9</b>	<b>12</b>	<b>10</b>	<b>53</b>	<b>11</b>	<b>11</b>	<b>19</b>	<b>5</b>	<b>10</b>	<b>161</b>
<b>Total TANF</b>		<b>22</b>	<b>22</b>	<b>9</b>	<b>16</b>	<b>15</b>	<b>14</b>	<b>60</b>	<b>15</b>	<b>17</b>	<b>25</b>	<b>16</b>	<b>16</b>	<b>247</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	7	6	8	0	4	4	4	2	8	4	3	50
Women		6	11	9	8	3	5	5	9	7	7	6	9	85
Men		0	0	0	0	0	0	0	1	0	0	0	1	2
<b>TOTAL</b>		<b>6</b>	<b>18</b>	<b>15</b>	<b>16</b>	<b>3</b>	<b>9</b>	<b>9</b>	<b>14</b>	<b>9</b>	<b>15</b>	<b>10</b>	<b>13</b>	<b>137</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		2	3	0	0	1	0	1	0	2	1	0	0	10
2 - 4 years old		0	3	3	2	1	0	1	1	1	0	3	2	17
5 - 12 years old		1	4	1	2	1	4	2	1	0	3	3	0	22
13 - 17 years old		32	215	0	3	1	1	0	5	2	3	1	1	264
<b>TOTAL</b>		<b>35</b>	<b>225</b>	<b>4</b>	<b>7</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>7</b>	<b>5</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>313</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		131	250	225	75	255	238	247	200	202	159	127	190	2,299
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		225.00	275.00	261.50	156.00	338.75	245.25	282.00	390.00	315.25	268.75	325.00	355.50	3,438.00
Hotline Calls		72	80	71	59	61	41	56	59	74	51	64	52	740
Information and Referral		399	479	290	257	270	194	226	286	367	255	243	227	3,493

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		72	70	68	56	61	41	55	57	69	45	58	52	704
Face-Face		21	21	11	11	15	10	17	14	26	23	23	29	221
<b>TOTAL</b>		<b>93</b>	<b>91</b>	<b>79</b>	<b>67</b>	<b>76</b>	<b>51</b>	<b>72</b>	<b>71</b>	<b>95</b>	<b>68</b>	<b>81</b>	<b>81</b>	<b>925</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		1	2	7	1	3	0	1	0	1	0	16	1	33
Attendance		32	117	680	60	76	0	250	0	38	0	372	43	1,668
<b>Media</b>														
Units		1	1	0	1	0	1	0	0	0	0	0	0	4
<b>PROFESSIONAL TRAINING</b>														
Units		0	1	1	0	0	2	1	1	2	2	3	0	13
Attendance		0	6	10	0	0	26	82	8	49	26	33	0	240

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		2	8	2	3	0	3	2	3	2	3	2	3	33
Safety Plans ES 72 hrs.		2	8	2	3	0	3	2	3	2	3	2	3	33
Performance Goal Reached		100%	100%	100%	100%	#DIV/0!	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN															
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian		4	6	3	1	2	2	3	4	1	3	11	5	45	
African American		4	4	4	5	1	2	4	0	3	0	0	0	27	
Hispanic		2	5	0	1	0	0	0	0	2	3	0	1	14	
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0	
Other		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		10	15	7	7	3	4	7	4	6	6	11	6	86	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09			
0 - 23 months old	2	3	0	0	1	0	1	0	2	1	0	0	10		
2 - 4 years old	0	3	3	2	1	0	1	1	1	0	3	2	17		
5 - 12 years old	0	4	1	2	0	1	2	0	0	1	3	0	14		
13 - 17 years old	0	0	0	0	0	0	0	0	0	1	1	0	2		
18 - 29 years old	4	5	2	2	1	1	1	0	2	0	1	2	21		
30 - 44 years old	2	0	1	1	0	1	2	2	0	2	3	2	16		
45 - 59 years old	2	0	0	0	0	1	0	1	1	1	0	0	6		
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0		
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0		
TOTAL	10	15	7	7	3	4	7	4	6	6	11	6	86		

ETHNICITY OF INDIVIDUALS SERVED IN														
OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		7	91	2	8	7	5	6	10	7	12	28	8	191
African American		35	105	4	0	1	0	0	1	2	2	0	1	151
Hispanic		2	25	0	1	4	5	2	2	2	4	5	0	52
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	0	0	0	0	0	1	0	0	1
TOTAL		44	221	6	9	12	10	8	13	11	19	33	9	395

AGE OF INDIVIDUALS SERVED IN OUTREACH															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old		1	98	0	0	1	2	0	1	0	2	3	0	108	
13 - 17 years old		32	117	0	3	1	2	0	5	2	2	18	1	183	
18 - 29 years old		6	4	5	2	4	4	5	2	5	8	6	6	57	
30 - 44 years old		3	0	1	2	4	2	1	2	3	4	5	1	28	
45 - 59 years old		2	2	0	2	2	0	0	2	1	3	1	0	15	
60 - 64 years old		0	0	0	0	0	0	2	1	0	0	0	1	4	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		44	221	6	9	12	10	8	13	11	19	33	9	395	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		47	24	43	43	34	26	29	38	40	49	27	43	443
Women		30	24	35	40	26	23	21	29	26	41	29	36	360
Men		0	0	0	0	1	1	0	0	0	0	0	0	2
<b>TOTAL</b>		<b>77</b>	<b>48</b>	<b>78</b>	<b>83</b>	<b>61</b>	<b>50</b>	<b>50</b>	<b>67</b>	<b>66</b>	<b>90</b>	<b>56</b>	<b>79</b>	<b>805</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		135	150	172	189	145	151	116	143	99	119	85	31	1,535
Men		5	5	2	3	2	2	1	4	2	1	0	0	27
<b>TOTAL</b>		<b>140</b>	<b>155</b>	<b>174</b>	<b>192</b>	<b>147</b>	<b>153</b>	<b>117</b>	<b>147</b>	<b>101</b>	<b>120</b>	<b>85</b>	<b>31</b>	<b>1,562</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		372	164	194	142	133	170	154	84	102	160	122	11	1,808
Women		190	113	105	104	100	107	104	56	71	99	79	74	1,202
Men		8	11	7	1	8	7	0	0	0	0	2	1	45
<b>Total Face-to-face Counseling</b>		<b>570</b>	<b>288</b>	<b>306</b>	<b>247</b>	<b>241</b>	<b>284</b>	<b>258</b>	<b>140</b>	<b>173</b>	<b>259</b>	<b>203</b>	<b>86</b>	<b>3,055</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		22	9	16	25	17	17	12	11	10	12	9	23	183
Women		18	4	7	13	6	5	9	5	3	7	5	11	93
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>40</b>	<b>13</b>	<b>23</b>	<b>38</b>	<b>23</b>	<b>22</b>	<b>21</b>	<b>16</b>	<b>13</b>	<b>19</b>	<b>14</b>	<b>34</b>	<b>276</b>
<b>Outreach TANF</b>														
Children (under 18)		169	146	76	85	83	131	62	34	62	12	5	23	888
Women		73	81	47	61	56	69	66	23	47	4	3	11	541
Men		0	0	0	0	0	2	0	0	0	0	0	0	2
<b>Subtotal</b>		<b>242</b>	<b>227</b>	<b>123</b>	<b>146</b>	<b>139</b>	<b>202</b>	<b>128</b>	<b>57</b>	<b>109</b>	<b>16</b>	<b>8</b>	<b>34</b>	<b>1,431</b>
<b>Total TANF</b>		<b>282</b>	<b>240</b>	<b>146</b>	<b>184</b>	<b>162</b>	<b>224</b>	<b>149</b>	<b>73</b>	<b>122</b>	<b>35</b>	<b>22</b>	<b>68</b>	<b>1,707</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		174	122	109	141	80	107	105	116	98	60	121	9	1,242
Women		86	82	79	85	71	83	101	63	64	40	72	60	886
Men		5	4	5	1	6	25	2	2	5	0	1	0	56
<b>TOTAL</b>		<b>265</b>	<b>208</b>	<b>193</b>	<b>227</b>	<b>157</b>	<b>215</b>	<b>208</b>	<b>181</b>	<b>167</b>	<b>100</b>	<b>194</b>	<b>69</b>	<b>2,184</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		14	7	8	12	10	10	6	8	4	14	8	7	108
2 - 4 years old		16	7	18	11	9	5	10	10	13	13	6	10	128
5 - 12 years old		15	9	12	18	12	8	9	15	21	17	11	16	163
13 - 17 years old		2	1	5	2	3	3	4	5	2	5	2	1	35
<b>TOTAL</b>		<b>47</b>	<b>24</b>	<b>43</b>	<b>43</b>	<b>34</b>	<b>26</b>	<b>29</b>	<b>38</b>	<b>40</b>	<b>49</b>	<b>27</b>	<b>34</b>	<b>434</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,628	1,752	1,666	2,906	2,626	2,499	2,232	1,800	2,159	2,365	3,354	1,854	26,841
Alternate Accommodations		5	3	6	4	0	0	0	2	0	1	1	21	43
Shelter Beyond Capacity		0	1	4	4	0	0	0	0	0	0	0	0	9
Counseling Hours		2,179.00	2,055.00	1,938.00	2,349.00	1,840.25	2,210.00	2,192.00	2,399.00	911.00	1,959.00	1,892.00	1,225.25	23,149.50
Hotline Calls		291	280	238	275	228	231	275	235	289	277	292	199	3,110
Information and Referral		469	569	307	357	243	236	380	323	361	302	321	232	4,100

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		166	183	215	228	194	219	143	147	101	120	85	158	1,959
Face-Face		98	91	98	107	96	109	105	63	122	59	44	55	1,047
<b>TOTAL</b>		<b>264</b>	<b>274</b>	<b>313</b>	<b>335</b>	<b>290</b>	<b>328</b>	<b>248</b>	<b>210</b>	<b>223</b>	<b>179</b>	<b>129</b>	<b>213</b>	<b>3,006</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		32	22	24	33	22	22	50	30	42	47	36	43	403
Attendance		537	343	358	601	340	340	724	529	673	1,152	1,092	946	7,635
<b>Media</b>														
Units		0	0	0	1	0	0	0	0	0	1	0	0	2
<b>PROFESSIONAL TRAINING</b>														
Units		6	3	1	3	2	2	24	2	3	0	0	3	49
Attendance		34	16	15	76	2	2	9	41	18	0	0	42	255

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		16	16	23	36	27	33	27	15	27	20	31	25	296
Safety Plans ES 72 hrs.		16	16	23	36	27	33	27	15	27	20	31	22	293
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	88%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		4	1	10	3	3	4	19	1	8	6	5	1	65
African American		44	28	48	52	32	31	25	23	36	62	33	48	462
Hispanic		29	18	20	27	26	15	6	35	22	22	18	15	253
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian		0	0	0	0	0	0	0	7	0	0	0	13	20
Other		0	1	0	1	0	0	0	1	0	0	0	1	4
<b>TOTAL</b>		<b>77</b>	<b>48</b>	<b>78</b>	<b>83</b>	<b>61</b>	<b>50</b>	<b>50</b>	<b>67</b>	<b>66</b>	<b>90</b>	<b>56</b>	<b>79</b>	<b>805</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		14	7	8	12	10	9	6	8	4	14	8	11	111
2 - 4 years old		16	7	18	11	9	6	10	10	13	13	6	15	134
5 - 12 years old		15	9	12	18	12	8	9	15	21	17	11	16	163
13 - 17 years old		2	1	5	2	3	3	4	5	2	5	2	1	35
18 - 29 years old		19	13	13	23	13	16	13	16	12	22	12	18	190
30 - 44 years old		9	10	12	14	10	7	6	10	12	16	11	12	129
45 - 59 years old		1	1	9	3	4	1	2	3	2	3	6	5	40
60 - 64 years old		0	0	1	0	0	0	0	0	0	0	0	0	1
65 + years old		1	0	0	0	0	0	0	0	0	0	0	1	2
<b>TOTAL</b>		<b>77</b>	<b>48</b>	<b>78</b>	<b>83</b>	<b>61</b>	<b>50</b>	<b>50</b>	<b>67</b>	<b>66</b>	<b>90</b>	<b>56</b>	<b>79</b>	<b>805</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		9	3	5	10	5	10	20	34	31	54	20	1	202
African American		282	144	124	96	97	116	110	32	55	101	88	25	1,270
Hispanic		145	45	68	48	34	60	54	7	13	12	20	12	518
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian		31	10	30	10	26	30	24	0	8	0	0	2	171
Other		4	0	1	0	0	0	0	0	0	4	0	0	9
<b>TOTAL</b>		<b>471</b>	<b>202</b>	<b>228</b>	<b>164</b>	<b>162</b>	<b>216</b>	<b>208</b>	<b>73</b>	<b>107</b>	<b>171</b>	<b>128</b>	<b>41</b>	<b>2,171</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		36	20	19	13	11	20	20	7	12	23	17	0	198
2 - 4 years old		117	30	82	39	35	44	51	13	15	35	21	0	482
5 - 12 years old		118	41	29	38	39	48	27	18	27	35	37	1	458
13 - 17 years old		62	31	21	9	9	27	27	8	8	19	7	0	228
18 - 29 years old		59	27	29	29	36	39	34	14	25	28	22	23	365
30 - 44 years old		66	41	31	28	29	28	36	9	15	24	18	13	338
45 - 59 years old		12	10	14	8	3	10	13	3	5	5	6	4	93
60 - 64 years old		1	2	3	0	0	0	0	1	0	2	0	0	9
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>471</b>	<b>202</b>	<b>228</b>	<b>164</b>	<b>162</b>	<b>216</b>	<b>208</b>	<b>73</b>	<b>107</b>	<b>171</b>	<b>128</b>	<b>41</b>	<b>2,171</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		10	0	5	1	3	5	2	3	7	10	6	10	62
Women		9	5	6	1	1	6	5	4	5	6	5	8	61
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>19</b>	<b>5</b>	<b>11</b>	<b>2</b>	<b>4</b>	<b>11</b>	<b>7</b>	<b>7</b>	<b>12</b>	<b>16</b>	<b>11</b>	<b>18</b>	<b>123</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	1	0	0	0	0	0	1
Women		78	2	43	45	11	106	57	55	68	81	26	30	602
Men		2	0	3	1	0	7	2	7	4	2	1	1	30
<b>TOTAL</b>		<b>80</b>	<b>2</b>	<b>46</b>	<b>46</b>	<b>11</b>	<b>113</b>	<b>60</b>	<b>62</b>	<b>72</b>	<b>83</b>	<b>27</b>	<b>31</b>	<b>633</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		17	0	3	1	3	5	2	3	7	10	6	10	67
Women		33	24	17	15	9	20	18	15	24	13	23	26	237
Men		2	3	2	1	0	0	1	0	2	3	0	1	15
<b>Total Face-to-face Counseling</b>		<b>52</b>	<b>27</b>	<b>22</b>	<b>17</b>	<b>12</b>	<b>25</b>	<b>21</b>	<b>18</b>	<b>33</b>	<b>26</b>	<b>29</b>	<b>37</b>	<b>319</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		4	2	5	2	3	11	4	3	4	8	6	8	60
Women		4	1	4	1	1	4	3	2	3	3	3	5	34
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>8</b>	<b>3</b>	<b>9</b>	<b>3</b>	<b>4</b>	<b>15</b>	<b>7</b>	<b>5</b>	<b>7</b>	<b>11</b>	<b>9</b>	<b>13</b>	<b>94</b>
<b>Outreach TANF</b>														
Children (under 18)		18	27	15	15	23	19	10	17	27	8	6	20	205
Women		19	13	8	7	8	10	6	10	12	3	3	13	112
Men		1	0	0	0	0	0	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>38</b>	<b>40</b>	<b>23</b>	<b>22</b>	<b>31</b>	<b>29</b>	<b>16</b>	<b>27</b>	<b>39</b>	<b>11</b>	<b>9</b>	<b>33</b>	<b>318</b>
<b>Total TANF</b>		<b>46</b>	<b>43</b>	<b>32</b>	<b>25</b>	<b>35</b>	<b>44</b>	<b>23</b>	<b>32</b>	<b>46</b>	<b>22</b>	<b>18</b>	<b>46</b>	<b>412</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		4	0	0	0	0	0	0	0	0	0	0	0	4
Women		20	7	5	2	0	5	4	5	2	5	5	7	67
Men		4	0	0	0	0	0	0	0	0	0	0	0	4
<b>TOTAL</b>		<b>28</b>	<b>7</b>	<b>5</b>	<b>2</b>	<b>0</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>7</b>	<b>75</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	0	0	0	0	0	1	0	1	3	1	3	9
2 - 4 years old		0	0	1	1	0	1	1	1	2	3	0	3	13
5 - 12 years old		4	0	1	0	3	3	0	2	4	3	4	3	27
13 - 17 years old		1	0	1	0	0	1	0	0	0	1	1	1	6
<b>TOTAL</b>		5	0	3	1	3	5	2	3	7	10	6	10	55

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		247	188	85	26	24	322	32	95	132	492	362	370	2,375
Alternate Accommodations		0	0	0	0	0	0	0	2	8	8	3	4	25
Shelter Beyond Capacity		0	2	0	0	0	0	0	0	0	0	0	0	2
Counseling Hours		136.75	276.00	49.00	45.25	23.25	158.50	78.75	125.25	84.50	160.25	145.00	188.25	1,470.75
Hotline Calls		90	88	62	49	12	121	66	65	79	93	62	73	860
Information and Referral		244	237	426	385	84	497	318	254	286	356	268	254	3,609

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		80	43	59	48	14	124	64	64	80	92	64	73	805
Face-Face		186	46	19	15	14	19	17	15	23	36	13	10	413
<b>TOTAL</b>		266	89	78	63	28	143	81	79	103	128	77	83	1,218

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		1	1	0	4	11	11	9	5	12	21	11	10	96
Attendance		40	4	0	850	2372	412	358	126	689	935	392	254	6,432
<b>Media</b>														
Units		0	5	4	11	3	9	8	8	3	7	5	8	71
<b>PROFESSIONAL TRAINING</b>														
Units		1	0	0	3	0	0	0	6	0	1	0	4	15
Attendance		4	0	0	85	0	0	0	38	0	18	0	22	167

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		5	5	6	2	0	4	1	5	1	5	3	5	42
Safety Plans ES 72 hrs.		5	5	6	2	0	4	1	5	1	5	3	5	42
Performance Goal Reached		100%	100%	100%	100%	0%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		13	2	3	0	4	10	7	7	10	15	2	9	82
African American		6	3	7	2	0	1	0	0	0	0	6	3	28
Hispanic		0	0	1	0	0	0	0	0	2	1	0	2	6
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	0	0	0	0	0	0	3	4	7
TOTAL		19	5	11	2	4	11	7	7	12	16	11	18	123

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	2	0	0	0	1	0	1	3	1	3	11
2 - 4 years old		0	0	1	1	0	1	1	1	2	3	0	3	13
5 - 12 years old		8	0	1	0	3	3	0	2	4	3	4	3	31
13 - 17 years old		2	0	1	0	0	1	1	0	0	1	1	1	8
18 - 29 years old		1	2	2	0	0	0	2	2	3	5	1	5	23
30 - 44 years old		5	2	3	1	1	6	2	0	2	1	2	2	27
45 - 59 years old		2	1	1	0	0	0	0	2	0	0	2	1	9
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old		1	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL		19	5	11	2	4	11	7	7	12	16	11	18	123

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		30	18	12	15	12	12	12	11	20	10	16	15	183
African American		2	2	1	2	1	2	2	0	1	0	2	2	17
Hispanic		0	1	0	0	0	0	0	0	0	0	0	0	1
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	1	0	0	0	0	0	0	0	0	0	1	3
TOTAL		33	22	13	17	13	14	14	11	21	10	18	19	205

AGE OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		2	0	0	0	0	0	0	0	0	0	0	0	2
5 - 12 years old		5	0	0	0	0	0	0	0	0	0	0	0	5
13 - 17 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old		4	10	5	5	4	0	5	4	6	2	7	5	57
30 - 44 years old		20	8	5	5	7	11	5	4	7	6	7	9	94
45 - 59 years old		2	3	3	6	2	3	3	2	6	2	3	5	40
60 - 64 years old		0	1	0	1	0	0	0	1	2	0	1	0	6
65 + years old		0	0	0	0	0	0	1	0	0	0	0	0	1
TOTAL		33	22	13	17	13	14	14	11	21	10	18	19	205

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		32	17	31	17	18	22	16	15	18	14	11	6	217
Women		38	20	30	13	14	19	14	10	20	8	14	14	214
Men		0	0	0	0	0	1	0	2	0	0	0	0	3
<b>TOTAL</b>		<b>70</b>	<b>37</b>	<b>61</b>	<b>30</b>	<b>32</b>	<b>42</b>	<b>30</b>	<b>27</b>	<b>38</b>	<b>22</b>	<b>25</b>	<b>20</b>	<b>434</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	1	0	0	0	0	0	0	1
Women		65	62	56	44	31	39	30	35	57	42	29	33	523
Men		0	0	1	0	0	2	2	1	1	1	1	2	11
<b>TOTAL</b>		<b>65</b>	<b>62</b>	<b>57</b>	<b>44</b>	<b>31</b>	<b>42</b>	<b>32</b>	<b>36</b>	<b>58</b>	<b>43</b>	<b>30</b>	<b>35</b>	<b>535</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		11	7	14	4	8	9	11	8	11	8	4	1	96
Women		68	32	57	29	20	29	24	17	36	28	29	30	399
Men		0	2	0	0	0	1	0	3	1	0	1	0	8
<b>Total Face-to-face Counseling</b>		<b>79</b>	<b>41</b>	<b>71</b>	<b>33</b>	<b>28</b>	<b>39</b>	<b>35</b>	<b>28</b>	<b>48</b>	<b>36</b>	<b>34</b>	<b>31</b>	<b>503</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		32	19	31	17	18	22	17	15	20	14	11	14	230
Women		21	10	34	9	8	13	9	7	19	7	8	10	155
Men		0	0	0	0	0	0	0	1	0	0	0	0	1
<b>Subtotal</b>		<b>53</b>	<b>29</b>	<b>65</b>	<b>26</b>	<b>26</b>	<b>35</b>	<b>26</b>	<b>23</b>	<b>39</b>	<b>21</b>	<b>19</b>	<b>24</b>	<b>386</b>
<b>Outreach TANF</b>														
Children (under 18)		56	44	31	23	4	24	13	3	17	45	29	29	318
Women		28	21	15	9	4	10	7	2	13	14	13	13	149
Men		0	1	0	0	0	0	0	1	0	0	1	0	3
<b>Subtotal</b>		<b>84</b>	<b>66</b>	<b>46</b>	<b>32</b>	<b>8</b>	<b>34</b>	<b>20</b>	<b>6</b>	<b>30</b>	<b>59</b>	<b>43</b>	<b>42</b>	<b>470</b>
<b>Total TANF</b>		<b>137</b>	<b>95</b>	<b>111</b>	<b>58</b>	<b>34</b>	<b>69</b>	<b>46</b>	<b>29</b>	<b>69</b>	<b>80</b>	<b>62</b>	<b>66</b>	<b>856</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		17	17	15	18	25	13	23	13	14	11	16	11	193
Women		24	34	36	46	18	42	27	12	26	26	18	66	375
Men		0	1	0	0	2	1	0	1	1	0	0	1	7
<b>TOTAL</b>		<b>41</b>	<b>52</b>	<b>51</b>	<b>64</b>	<b>45</b>	<b>56</b>	<b>50</b>	<b>26</b>	<b>41</b>	<b>37</b>	<b>34</b>	<b>78</b>	<b>575</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		4	4	6	4	3	5	1	5	5	2	3	2	44
2 - 4 years old		7	4	8	5	4	4	2	2	2	3	6	3	50
5 - 12 years old		2	7	12	3	8	5	8	7	6	7	1	0	66
13 - 17 years old		3	1	3	0	1	2	3	1	5	1	1	1	22
<b>TOTAL</b>		<b>16</b>	<b>16</b>	<b>29</b>	<b>12</b>	<b>16</b>	<b>16</b>	<b>14</b>	<b>15</b>	<b>18</b>	<b>13</b>	<b>11</b>	<b>6</b>	<b>182</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		939	906	1,109	1,336	644	851	596	503	1,002	646	695	564	9,791
Alternate Accommodations		3	1	5	8	5	0	0	0	3	0	0	1	26
Shelter Beyond Capacity		2	3	30	20	1	2	0	0	0	0	0	0	58
Counseling Hours		363.75	358.75	327.00	361.75	222.50	281.75	289.75	268.75	378.50	317.00	249.00	174.50	3,593.00
Hotline Calls		98	105	94	75	63	67	67	67	99	65	70	67	937
Information and Referral		1,521	1,626	1,701	1,166	688	868	1,058	1,180	1,716	1,161	1,086	1,058	14,829

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		61	71	58	44	30	45	42	47	74	50	40	42	604
Face-Face		65	47	50	27	20	29	24	16	35	23	29	28	393
<b>TOTAL</b>		<b>126</b>	<b>118</b>	<b>108</b>	<b>71</b>	<b>50</b>	<b>74</b>	<b>66</b>	<b>63</b>	<b>109</b>	<b>73</b>	<b>69</b>	<b>70</b>	<b>997</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		11	11	9	6	5	3	5	10	10	4	3	3	80
Attendance		159	98	128	99	49	48	60	82	102	98	88	57	1,068
<b>Media</b>														
Units		2	2	0	0	1	0	0	2	3	2	0	1	13
<b>PROFESSIONAL TRAINING</b>														
Units		2	2	2	3	5	1	3	3	0	1	0	1	23
Attendance		63	45	67	210	96	44	51	26	0	16	0	17	635

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		18	15	18	19	10	12	19	8	7	11	12	17	166
Safety Plans ES 72 hrs.		18	15	18	19	10	12	19	8	7	11	12	17	166
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		28	13	18	19	4	15	10	14	16	11	8	10	166
African American		17	9	18	8	6	11	8	2	15	3	12	3	112
Hispanic		20	12	16	0	19	7	12	10	5	8	3	7	119
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		1	0	0	0	2	0	0	0	0	0	0	0	3
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	1	0	0	0	0	0	0	0	0	0	1
Other		4	3	8	3	1	9	0	1	2	0	2	0	33
TOTAL		70	37	61	30	32	42	30	27	38	22	25	20	434

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		11	5	6	6	4	6	1	5	5	2	3	2	56	
2 - 4 years old		11	4	8	4	5	6	3	2	2	4	5	3	57	
5 - 12 years old		6	7	12	7	8	7	9	7	6	7	2	0	78	
13 - 17 years old		4	1	5	1	1	3	3	1	5	1	1	1	27	
18 - 29 years old		21	9	10	5	2	7	4	5	9	4	7	4	87	
30 - 44 years old		12	6	15	6	7	10	6	3	9	3	3	8	88	
45 - 59 years old		5	5	5	1	5	3	4	4	2	1	4	2	41	
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		70	37	61	30	32	42	30	27	38	22	25	20	434	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		13	17	12	8	3	2	4	4	14	9	11	10	107
African American		7	9	8	7	2	7	5	1	2	8	1	4	61
Hispanic		10	7	6	1	1	1	1	3	1	3	3	2	39
Asian American		0	0	1	0	0	0	0	0	0	0	0	0	1
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	1	0	0	0	0	0	0	0	0	2	0	4
TOTAL		31	34	27	16	6	10	10	8	17	20	17	16	212

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old		16	17	11	10	2	5	2	1	12	8	6	6	96
30 - 44 years old		10	9	10	4	4	5	3	4	2	8	8	9	76
45 - 59 years old		5	8	5	2	0	0	4	3	3	3	3	1	37
60 - 64 years old		0	0	1	0	0	0	1	0	0	1	0	0	3
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		31	34	27	16	6	10	10	8	17	20	17	16	212

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		14	13	8	4	5	2	13	0	0	3	3	2	67
Women		23	16	11	10	8	7	10	0	0	13	11	5	114
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>37</b>	<b>29</b>	<b>19</b>	<b>14</b>	<b>13</b>	<b>9</b>	<b>23</b>	<b>0</b>	<b>0</b>	<b>16</b>	<b>14</b>	<b>7</b>	<b>181</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		3	1	6	5	6	6	6	0	0	2	3	3	41
Women		48	52	39	32	39	37	29	0	0	21	22	19	338
Men		0	2	2	0	0	1	1	0	0	0	0	0	6
<b>TOTAL</b>		<b>51</b>	<b>55</b>	<b>47</b>	<b>37</b>	<b>45</b>	<b>44</b>	<b>36</b>	<b>0</b>	<b>0</b>	<b>23</b>	<b>25</b>	<b>22</b>	<b>385</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		36	12	21	12	9	5	21	0	0	14	15	14	159
Women		148	57	60	58	36	31	56	0	0	58	53	57	614
Men		7	0	6	0	0	3	3	0	0	0	2	2	23
<b>Total Face-to-face Counseling</b>		<b>191</b>	<b>69</b>	<b>87</b>	<b>70</b>	<b>45</b>	<b>39</b>	<b>80</b>	<b>0</b>	<b>0</b>	<b>72</b>	<b>70</b>	<b>73</b>	<b>796</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		6	10	8	6	6	1	7	0	0	703	10	0	757
Women		5	7	4	3	4	1	6	0	0	6	6	0	42
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>11</b>	<b>17</b>	<b>12</b>	<b>9</b>	<b>10</b>	<b>2</b>	<b>13</b>	<b>0</b>	<b>0</b>	<b>709</b>	<b>16</b>	<b>0</b>	<b>799</b>
<b>Outreach TANF</b>														
Children (under 18)		47	52	50	42	33	19	70	0	0	49	37	37	436
Women		20	29	25	28	16	14	37	0	0	26	17	14	226
Men		1	0	2	0	0	1	2	0	0	0	0	0	6
<b>Subtotal</b>		<b>68</b>	<b>81</b>	<b>77</b>	<b>70</b>	<b>49</b>	<b>34</b>	<b>109</b>	<b>0</b>	<b>0</b>	<b>75</b>	<b>54</b>	<b>51</b>	<b>668</b>
<b>Total TANF</b>		<b>79</b>	<b>98</b>	<b>89</b>	<b>79</b>	<b>59</b>	<b>36</b>	<b>122</b>	<b>0</b>	<b>0</b>	<b>784</b>	<b>70</b>	<b>51</b>	<b>1,467</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		11	11	11	18	14	9	23	0	0	11	5	12	125
Women		31	18	48	23	9	16	23	0	0	14	8	20	210
Men		5	0	3	0	0	0	1	0	0	0	0	0	9
<b>TOTAL</b>		<b>47</b>	<b>29</b>	<b>62</b>	<b>41</b>	<b>23</b>	<b>25</b>	<b>47</b>	<b>0</b>	<b>0</b>	<b>25</b>	<b>13</b>	<b>32</b>	<b>344</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	1	0	1	0	0	0	0	0	0	0	0	2
2 - 4 years old		0	1	0	2	0	1	2	0	0	1	1	1	9
5 - 12 years old		5	0	3	6	3	2	6	0	0	5	9	2	41
13 - 17 years old		2	0	0	2	0	1	0	0	0	0	0	3	8
<b>TOTAL</b>		<b>7</b>	<b>2</b>	<b>3</b>	<b>11</b>	<b>3</b>	<b>4</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>10</b>	<b>6</b>	<b>60</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		421	572	650	618	523	546	510	0	0	290	343	229	4,702
Alternate Accommodations		5	6	0	0	0	0	0	0	0	0	0	0	11
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		814.25	647.25	569.75	553.50	407.75	343.00	515.25	0.00	0.00	535.75	534.25	521.50	5,442.25
Hotline Calls		134	137	124	80	94	109	74	0	0	109	122	81	1,064
Information and Referral		293	280	259	285	270	351	234	0	0	251	296	202	2,721

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		124	118	119	65	70	74	69	0	0	58	57	45	799
Face-Face		64	63	79	69	38	38	69	0	0	61	57	52	590
<b>TOTAL</b>		<b>188</b>	<b>181</b>	<b>198</b>	<b>134</b>	<b>108</b>	<b>112</b>	<b>138</b>	<b>0</b>	<b>0</b>	<b>119</b>	<b>114</b>	<b>97</b>	<b>1,389</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		7	3	6	39	31	19	19	0	0	9	40	19	192
Attendance		183	32	471	1069	635	266	421	0	0	493	830	224	4,624
<b>Media</b>														
Units		2	3	7	12	6	6	0	0	0	18	4	6	64
<b>PROFESSIONAL TRAINING</b>														
Units		6	1	2	1	2	0	1	0	0	2	1	2	18
Attendance		137	7	128	21	64	0	14	0	0	118	23	53	565

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		11	6	13	11	7	7	7	0	0	12	7	12	93
Safety Plans ES 72 hrs.		11	6	13	10	7	7	7	0	0	12	7	12	92
Performance Goal Reached		100%	100%	100%	91%	100%	100%	100%	#DIV/0!	#DIV/0!	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		20	17	6	2	1	5	10	0	0	3	5	3	72
African American		7	11	4	7	12	3	8	0	0	11	8	4	75
Hispanic		7	1	7	3	0	0	3	0	0	0	1	0	22
Asian American		2	0	0	0	0	0	0	0	0	1	0	0	3
Native American		0	0	1	1	0	0	0	0	0	0	0	0	2
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	0	1	1	0	1	2	0	0	1	0	0	7
TOTAL		37	29	19	14	13	9	23	0	0	16	14	7	181

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09			
0 - 23 months old	3	3	1	1	1	2	5	0	0	0	0	0	16		
2 - 4 years old	7	5	2	0	1	0	1	0	0	0	1	0	17		
5 - 12 years old	4	4	4	1	3	0	4	0	0	2	1	1	24		
13 - 17 years old	0	1	1	2	0	0	3	0	0	1	1	1	10		
18 - 29 years old	9	9	3	6	5	3	4	0	0	3	3	1	46		
30 - 44 years old	7	2	6	2	1	1	3	0	0	5	8	2	37		
45 - 59 years old	5	5	2	2	2	2	3	0	0	5	0	2	28		
60 - 64 years old	0	0	0	0	0	1	0	0	0	0	0	0	1		
65 + years old	2	0	0	0	0	0	0	0	0	0	0	0	2		
TOTAL	37	29	19	14	13	9	23	0	0	16	14	7	181		

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH															TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09			
Caucasian	94	26	26	33	12	15	38	0	0	20	37	35	336		
African American	67	16	25	22	16	12	21	0	0	26	27	25	257		
Hispanic	7	4	6	1	2	2	8	0	0	4	4	4	42		
Asian American	0	1	1	0	0	1	3	0	0	0	0	1	7		
Native American	3	0	1	1	0	0	0	0	0	0	0	0	5		
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0		
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0		
Other	5	0	11	3	4	1	3	0	0	6	4	3	40		
TOTAL	176	47	70	60	34	31	73	0	0	56	72	68	687		

AGE OF INDIVIDUALS SERVED IN OUTREACH															TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		5	1	3	1	1	0	3	0	0	1	2	4	21	
2 - 4 years old		4	1	3	2	2	1	7	0	0	3	3	3	29	
5 - 12 years old		21	1	8	6	3	2	6	0	0	7	12	4	70	
13 - 17 years old		2	1	0	2	0	1	0	0	0	0	3	4	13	
18 - 29 years old		67	23	23	14	10	13	22	0	0	14	19	21	226	
30 - 44 years old		47	10	20	16	13	9	27	0	0	17	29	20	208	
45 - 59 years old		23	10	13	15	4	3	5	0	0	11	3	11	98	
60 - 64 years old		2	0	0	2	0	2	3	0	0	1	0	0	10	
65 + years old		5	0	0	2	1	0	0	0	0	2	1	1	12	
TOTAL		176	47	70	60	34	31	73	0	0	56	72	68	687	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		14	5	6	12	5	2	12	8	6	3	15	3	91
Women		13	11	12	6	8	5	10	6	15	5	15	6	112
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>27</b>	<b>16</b>	<b>18</b>	<b>18</b>	<b>13</b>	<b>7</b>	<b>22</b>	<b>14</b>	<b>21</b>	<b>8</b>	<b>30</b>	<b>9</b>	<b>203</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		6	0	0	0	0	0	0	0	0	1	1	0	8
Women		34	58	62	61	30	37	63	61	70	50	74	79	679
Men		0	6	2	0	1	2	1	4	4	1	2	1	24
<b>TOTAL</b>		<b>40</b>	<b>64</b>	<b>64</b>	<b>61</b>	<b>31</b>	<b>39</b>	<b>64</b>	<b>65</b>	<b>74</b>	<b>52</b>	<b>77</b>	<b>80</b>	<b>711</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		39	5	27	41	3	9	8	27	16	11	29	7	222
Women		96	73	61	71	49	45	55	48	60	49	58	56	721
Men		5	6	8	9	5	9	9	7	6	6	8	9	87
<b>Total Face-to-face Counseling</b>		<b>140</b>	<b>84</b>	<b>96</b>	<b>121</b>	<b>57</b>	<b>63</b>	<b>72</b>	<b>82</b>	<b>82</b>	<b>66</b>	<b>95</b>	<b>72</b>	<b>1,030</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		14	3	5	8	5	0	10	6	6	3	9	3	72
Women		12	5	5	5	8	2	8	5	8	4	11	6	79
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>26</b>	<b>8</b>	<b>10</b>	<b>13</b>	<b>13</b>	<b>2</b>	<b>18</b>	<b>11</b>	<b>14</b>	<b>7</b>	<b>20</b>	<b>9</b>	<b>151</b>
<b>Outreach TANF</b>														
Children (under 18)		6	2	7	9	0	5	2	18	9	6	12	0	76
Women		6	46	33	41	16	27	32	15	34	30	33	32	345
Men		0	5	5	4	10	3	4	4	2	4	5	3	49
<b>Subtotal</b>		<b>12</b>	<b>53</b>	<b>45</b>	<b>54</b>	<b>26</b>	<b>35</b>	<b>38</b>	<b>37</b>	<b>45</b>	<b>40</b>	<b>50</b>	<b>35</b>	<b>470</b>
<b>Total TANF</b>		<b>38</b>	<b>61</b>	<b>55</b>	<b>67</b>	<b>39</b>	<b>37</b>	<b>56</b>	<b>48</b>	<b>59</b>	<b>47</b>	<b>70</b>	<b>44</b>	<b>621</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		25	18	14	12	2	0	14	14	10	0	2	14	125
Women		38	37	16	21	39	28	37	62	20	31	39	70	438
Men		0	1	1	4	4	10	1	1	3	1	5	4	35
<b>TOTAL</b>		<b>63</b>	<b>56</b>	<b>31</b>	<b>37</b>	<b>45</b>	<b>38</b>	<b>52</b>	<b>77</b>	<b>33</b>	<b>32</b>	<b>46</b>	<b>88</b>	<b>598</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	1	1	4	0	0	4	0	2	0	0	2	14
2 - 4 years old		4	2	3	5	3	1	5	0	0	2	4	1	30
5 - 12 years old		6	4	15	8	3	4	5	15	9	3	11	1	84
13 - 17 years old		2	2	5	3	0	0	1	7	3	1	5	1	30
<b>TOTAL</b>		<b>12</b>	<b>9</b>	<b>24</b>	<b>20</b>	<b>6</b>	<b>5</b>	<b>15</b>	<b>22</b>	<b>14</b>	<b>6</b>	<b>20</b>	<b>5</b>	<b>158</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		408	320	240	201	282	207	213	156	168	286	306	581	3,368
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		504.00	439.75	440.00	350.50	279.50	307.00	325.75	312.75	323.25	322.75	373.75	397.50	4,376.50
Hotline Calls		49	51	54	42	29	36	62	51	62	60	114	88	698
Information and Referral		623	694	656	617	407	524	593	545	441	456	659	637	6,852

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		19	91	26	22	16	25	34	27	33	31	57	42	423
Face-Face		81	161	133	196	74	112	148	110	134	104	104	116	1,473
<b>TOTAL</b>		<b>100</b>	<b>252</b>	<b>159</b>	<b>218</b>	<b>90</b>	<b>137</b>	<b>182</b>	<b>137</b>	<b>167</b>	<b>135</b>	<b>161</b>	<b>158</b>	<b>1,896</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		1	1	3	10	0	1	2	7	41	16	3	1	86
Attendance		23	20	16	308	0	120	82	137	686	279	60	28	1,759
<b>Media</b>														
Units		7	3	5	11	1	1	7	2	2	6	1	3	49
<b>PROFESSIONAL TRAINING</b>														
Units		7	3	12	3	7	1	14	10	2	10	5	3	77
Attendance		50	16	108	24	55	1	113	52	13	63	15	27	537

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		4	12	6	6	8	0	5	7	5	10	9	5	77
Safety Plans ES 72 hrs.		4	12	6	6	8	0	5	7	5	10	9	5	77
Performance Goal Reached		100%	100%	100%	100%	100%	0%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		19	14	15	9	11	6	22	12	17	4	24	6	159
African American		7	2	2	6	2	0	0	0	4	0	4	2	29
Hispanic		0	0	1	0	0	0	0	0	0	0	0	0	1
Asian American		0	0	0	0	0	0	0	0	0	3	1	0	4
Native American		0	0	0	0	0	1	0	0	0	0	1	0	2
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	0	0	3	0	0	0	2	0	1	0	1	8
TOTAL		27	16	18	18	13	7	22	14	21	8	30	9	203

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER																
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL		
0 - 23 months old		0	1	1	4	0	0	3	1	2	0	2	2	16		
2 - 4 years old		3	2	2	3	3	2	5	0	0	1	6	1	28		
5 - 12 years old		9	2	2	4	2	0	3	6	3	1	6	0	38		
13 - 17 years old		2	0	1	1	0	0	1	1	1	1	1	0	9		
18 - 29 years old		1	4	4	4	3	3	5	2	6	2	5	3	42		
30 - 44 years old		6	4	6	2	4	1	4	3	6	3	6	1	46		
45 - 59 years old		6	3	2	0	1	1	1	1	3	0	4	2	24		
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0		
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0		
TOTAL		27	16	18	18	13	7	22	14	21	8	30	9	203		

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		85	62	63	83	41	45	52	55	48	45	51	45	675
African American		19	7	7	9	5	3	4	7	7	5	10	9	92
Hispanic		6	3	7	5	0	7	2	6	4	5	1	3	49
Asian American		2	0	0	3	1	0	0	0	1	1	2	2	12
Native American		0	0	0	0	0	1	0	0	0	0	0	1	2
Middle Eastern		0	0	0	0	0	0	0	0	1	0	0	0	1
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		1	0	1	7	1	0	0	0	0	2	1	3	16
TOTAL		113	72	78	107	48	56	58	68	61	58	65	63	847

AGE OF INDIVIDUALS SERVED IN OUTREACH															TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old		3	0	1	6	0	1	1	0	0	2	0	0	14	
5 - 12 years old		15	2	14	18	1	4	2	12	7	3	9	1	88	
13 - 17 years old		7	2	6	9	1	2	1	7	3	3	4	3	48	
18 - 29 years old		29	29	24	27	20	21	19	15	18	19	12	16	249	
30 - 44 years old		37	30	24	30	15	15	17	22	26	21	28	29	294	
45 - 59 years old		15	8	8	13	9	11	15	10	6	5	10	11	121	
60 - 64 years old		0	1	1	1	2	0	2	0	1	3	0	2	13	
65 + years old		7	0	0	3	0	2	1	2	0	2	2	1	20	
TOTAL		113	72	78	107	48	56	58	68	61	58	65	63	847	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		34	16	22	24	17	5	4	9	7	12	4	7	161
Women		39	26	24	19	20	29	21	15	16	25	28	21	283
Men		0	0	0	0	0	0	0	0	0	0	1	1	2
<b>TOTAL</b>		<b>73</b>	<b>42</b>	<b>46</b>	<b>43</b>	<b>37</b>	<b>34</b>	<b>25</b>	<b>24</b>	<b>23</b>	<b>37</b>	<b>33</b>	<b>29</b>	<b>446</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		3	0	0	0	0	1	0	0	0	5	0	1	10
Women		192	234	238	185	140	193	138	125	171	165	136	167	2,084
Men		8	0	7	0	8	7	8	7	0	6	3	9	63
<b>TOTAL</b>		<b>203</b>	<b>234</b>	<b>245</b>	<b>185</b>	<b>148</b>	<b>201</b>	<b>146</b>	<b>132</b>	<b>171</b>	<b>176</b>	<b>139</b>	<b>177</b>	<b>2,157</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		78	41	51	25	19	21	5	3	7	16	9	15	290
Women		314	221	162	193	131	163	174	127	124	149	123	131	2,012
Men		39	36	42	29	16	9	21	17	20	14	22	3	268
<b>Total Face-to-face Counseling</b>		<b>431</b>	<b>298</b>	<b>255</b>	<b>247</b>	<b>166</b>	<b>193</b>	<b>200</b>	<b>147</b>	<b>151</b>	<b>179</b>	<b>154</b>	<b>149</b>	<b>2,570</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		6	6	14	0	0	0	0	0	0	0	0	2	28
Women		4	10	6	15	4	2	0	0	0	6	0	8	55
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>10</b>	<b>16</b>	<b>20</b>	<b>15</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>10</b>	<b>83</b>
<b>Outreach TANF</b>														
Children (under 18)		33	0	0	0	8	0	0	0	0	0	0	0	41
Women		28	15	32	31	24	21	5	9	0	19	9	9	202
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>61</b>	<b>15</b>	<b>32</b>	<b>31</b>	<b>32</b>	<b>21</b>	<b>5</b>	<b>9</b>	<b>0</b>	<b>19</b>	<b>9</b>	<b>9</b>	<b>243</b>
<b>Total TANF</b>		<b>71</b>	<b>31</b>	<b>52</b>	<b>46</b>	<b>36</b>	<b>23</b>	<b>5</b>	<b>9</b>	<b>0</b>	<b>25</b>	<b>9</b>	<b>19</b>	<b>326</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		5	2	4	0	3	5	0	8	0	6	0	9	42
Women		6	27	102	164	136	14	4	20	12	14	10	13	522
Men		0	0	29	29	18	0	0	0	0	0	0	1	77
<b>TOTAL</b>		<b>11</b>	<b>29</b>	<b>135</b>	<b>193</b>	<b>157</b>	<b>19</b>	<b>4</b>	<b>28</b>	<b>12</b>	<b>20</b>	<b>10</b>	<b>23</b>	<b>641</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		12	8	9	0	3	2	0	0	0	2	1	2	39
2 - 4 years old		26	13	12	0	9	4	0	4	3	2	1	4	78
5 - 12 years old		23	7	18	0	5	1	0	5	4	1	2	6	72
13 - 17 years old		17	13	12	1	2	16	1	0	0	1	0	2	65
<b>TOTAL</b>		<b>78</b>	<b>41</b>	<b>51</b>	<b>1</b>	<b>19</b>	<b>23</b>	<b>1</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>4</b>	<b>14</b>	<b>254</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,086	1,178	2,318	2,158	2,519	1,520	1,070	1,363	1,308	2,126	2,115	1,933	20,694
Alternate Accommodations		0	0	0	0	0	1	1	0	1	0	1	1	5
Shelter Beyond Capacity		0	0	10	0	0	0	0	11	0	0	8	0	29
Counseling Hours		830.00	789.50	1,030.75	1,114.50	1,229.00	428.00	457.00	549.00	602.00	963.00	804.00	1,064.00	9,860.75
Hotline Calls		193	234	241	109	205	201	146	89	65	171	217	176	2,047
Information and Referral		8,848	9,403	9,881	9,223	8,423	3,539	5,994	4,595	2,343	5,218	4,561	3,286	75,314

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		82	259	255	109	288	267	117	132	171	194	245	198	2,317
Face-Face		305	422	426	360	415	322	159	266	380	487	434	372	4,348
<b>TOTAL</b>		<b>387</b>	<b>681</b>	<b>681</b>	<b>469</b>	<b>703</b>	<b>589</b>	<b>276</b>	<b>398</b>	<b>551</b>	<b>681</b>	<b>679</b>	<b>570</b>	<b>6,665</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		16	16	56	26	7	8	14	0	31	3	1	3	181
Attendance		335	178	1,314	554	134	169	224	0	497	57	24	58	3,544
<b>Media</b>														
Units		1	1	3	0	0	0	0	0	0	0	0	0	5
<b>PROFESSIONAL TRAINING</b>														
Units		7	3	5	3	1	0	2	0	1	2	0	0	24
Attendance		58	40	115	50	25	0	58	0	9	62	0	0	417

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		6	5	8	5	2	14	4	20	12	14	10	14	114
Safety Plans ES 72 hrs.		6	5	8	5	2	14	4	20	12	14	10	14	114
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		27	11	10	9	13	10	7	6	6	18	14	15	146
African American		33	28	25	20	19	20	10	5	9	13	16	10	208
Hispanic		6	0	10	11	2	0	1	3	0	3	0	1	37
Asian American		0	0	0	0	0	0	6	0	0	0	0	0	6
Native American		0	0	0	0	0	1	1	1	1	0	0	1	5
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		7	3	1	3	3	3	0	0	0	3	3	2	28
<b>TOTAL</b>		<b>73</b>	<b>42</b>	<b>46</b>	<b>43</b>	<b>37</b>	<b>34</b>	<b>25</b>	<b>15</b>	<b>16</b>	<b>37</b>	<b>33</b>	<b>29</b>	<b>430</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		7	6	6	3	3	2	0	0	0	2	1	1	31
2 - 4 years old		11	5	7	4	8	1	0	0	0	5	1	0	42
5 - 12 years old		12	5	8	8	5	1	3	0	0	4	2	3	51
13 - 17 years old		4	0	1	9	1	1	1	0	0	1	0	3	21
18 - 29 years old		10	9	11	4	5	8	6	4	3	13	9	7	89
30 - 44 years old		24	14	11	9	9	16	10	7	7	8	14	13	142
45 - 59 years old		5	3	2	6	6	5	5	4	5	2	5	2	50
60 - 64 years old		0	0	0	0	0	0	0	0	1	1	1	0	3
65 + years old		0	0	0	0	0	0	0	0	0	1	0	0	1
<b>TOTAL</b>		<b>73</b>	<b>42</b>	<b>46</b>	<b>43</b>	<b>37</b>	<b>34</b>	<b>25</b>	<b>15</b>	<b>16</b>	<b>37</b>	<b>33</b>	<b>29</b>	<b>430</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		174	91	95	96	75	68	92	71	64	61	59	58	1,004
African American		158	103	84	91	54	81	72	51	71	72	61	51	949
Hispanic		12	17	26	13	4	7	7	5	2	4	5	3	105
Asian American		3	2	2	0	1	1	0	2	0	0	0	1	12
Native American		1	1	1	2	0	0	0	1	2	1	0	1	10
Middle Eastern		6	0	0	0	0	0	0	0	0	0	0	0	6
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		4	3	1	2	0	2	4	2	0	4	1	3	26
<b>TOTAL</b>		<b>358</b>	<b>217</b>	<b>209</b>	<b>204</b>	<b>134</b>	<b>159</b>	<b>175</b>	<b>132</b>	<b>139</b>	<b>142</b>	<b>126</b>	<b>117</b>	<b>2,112</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		5	2	3	0	0	0	0	1	0	1	0	1	13
2 - 4 years old		15	8	5	0	1	3	0	0	0	0	0	3	35
5 - 12 years old		11	2	10	0	0	0	0	0	0	1	5	3	32
13 - 17 years old		13	13	11	1	1	13	1	2	7	2	0	1	65
18 - 29 years old		124	69	68	85	43	64	71	68	49	66	55	50	812
30 - 44 years old		120	83	74	73	53	62	66	40	57	50	46	41	765
45 - 59 years old		51	27	33	37	28	16	32	20	21	20	17	17	319
60 - 64 years old		15	4	1	4	5	0	2	1	1	2	0	0	35
65 + years old		4	9	4	4	3	1	3	0	4	0	3	1	36
<b>TOTAL</b>		<b>358</b>	<b>217</b>	<b>209</b>	<b>204</b>	<b>134</b>	<b>159</b>	<b>175</b>	<b>132</b>	<b>139</b>	<b>142</b>	<b>126</b>	<b>117</b>	<b>2,112</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		35	18	12	12	11	3	18	5	18	9	17	32	190
Women		31	17	14	7	13	4	13	11	19	19	24	28	200
Men		0	0	0	0	0	0	0	0	0	0	0	1	1
<b>TOTAL</b>		<b>66</b>	<b>35</b>	<b>26</b>	<b>19</b>	<b>24</b>	<b>7</b>	<b>31</b>	<b>16</b>	<b>37</b>	<b>28</b>	<b>41</b>	<b>61</b>	<b>391</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	1	1	0	0	1	0	1	0	0	0	0	5
Women		225	65	117	57	30	26	37	65	221	200	185	135	1,363
Men		42	6	18	10	6	5	4	6	20	10	12	10	149
<b>TOTAL</b>		<b>268</b>	<b>72</b>	<b>136</b>	<b>67</b>	<b>36</b>	<b>32</b>	<b>41</b>	<b>72</b>	<b>241</b>	<b>210</b>	<b>197</b>	<b>145</b>	<b>1,517</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		18	18	12	14	12	3	18	5	16	9	17	31	173
Women		223	170	171	143	102	136	127	100	144	129	122	148	1,715
Men		51	31	52	32	15	30	32	28	22	22	24	25	364
<b>Total Face-to-face Counseling</b>		<b>292</b>	<b>219</b>	<b>235</b>	<b>189</b>	<b>129</b>	<b>169</b>	<b>177</b>	<b>133</b>	<b>182</b>	<b>160</b>	<b>163</b>	<b>204</b>	<b>2,252</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		17	18	12	11	11	4	15	11	9	10	14	30	162
Women		8	8	6	6	7	3	10	5	7	9	13	15	97
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>25</b>	<b>26</b>	<b>18</b>	<b>17</b>	<b>18</b>	<b>7</b>	<b>25</b>	<b>16</b>	<b>16</b>	<b>19</b>	<b>27</b>	<b>45</b>	<b>259</b>
<b>Outreach TANF</b>														
Children (under 18)		116	141	121	85	32	64	53	24	107	56	27	112	938
Women		59	41	42	39	16	29	26	12	31	22	18	19	354
Men		5	6	6	2	0	4	2	0	5	3	2	0	35
<b>Subtotal</b>		<b>180</b>	<b>188</b>	<b>169</b>	<b>126</b>	<b>48</b>	<b>97</b>	<b>81</b>	<b>36</b>	<b>143</b>	<b>81</b>	<b>47</b>	<b>131</b>	<b>1,327</b>
<b>Total TANF</b>		<b>205</b>	<b>214</b>	<b>187</b>	<b>143</b>	<b>66</b>	<b>104</b>	<b>106</b>	<b>52</b>	<b>159</b>	<b>100</b>	<b>74</b>	<b>176</b>	<b>1,586</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		6	20	6	2	3	9	9	5	3	11	21	33	128
Women		27	21	16	30	31	29	53	15	6	15	31	63	337
Men		1	0	0	2	0	1	0	1	0	0	0	1	6
<b>TOTAL</b>		<b>34</b>	<b>41</b>	<b>22</b>	<b>34</b>	<b>34</b>	<b>39</b>	<b>62</b>	<b>21</b>	<b>9</b>	<b>26</b>	<b>52</b>	<b>97</b>	<b>471</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
Child Assessments		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old		4	2	3	2	5	1	6	2	3	2	4	5	39
2 - 4 years old		6	4	0	3	4	0	2	0	8	3	4	8	42
5 - 12 years old		13	3	7	5	2	2	4	1	4	6	5	16	68
13 - 17 years old		3	3	2	3	0	0	0	0	0	1	2	3	17
TOTAL		26	12	12	13	11	3	12	3	15	12	15	32	166

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		659	399	431	976	979	811	593	769	838	1,010	759	1,122	9,346
Alternate Accommodations		1	3	3	0	0	1	0	1	13	6	0	3	31
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		3,042.50	3,064.75	2,314.50	2,747.50	2,594.00	4,127.25	5,239.00	4,474.75	5,256.75	5,767.25	5,737.50	5,855.25	50,221.00
Hotline Calls		490	255	183	160	174	128	226	220	261	246	231	238	2,812
Information and Referral		1,051	1,240	1,037	1,026	1,032	1,241	1,603	1,537	1,953	1,692	1,776	2,008	17,196

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		526	235	141	152	183	130	240	213	249	210	214	243	2,736
Face-Face		212	206	179	174	114	167	155	123	161	166	93	166	1,916
<b>TOTAL</b>		<b>738</b>	<b>441</b>	<b>320</b>	<b>326</b>	<b>297</b>	<b>297</b>	<b>395</b>	<b>336</b>	<b>410</b>	<b>376</b>	<b>307</b>	<b>409</b>	<b>4,652</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		25	3	3	12	13	3	7	8	8	13	7	7	109
Attendance		563	128	160	2155	938	51	142	5135	177	182	237	184	10,052
<b>Media</b>														
Units		0	0	1	0	0	0	0	0	5	2	0	6	14
<b>PROFESSIONAL TRAINING</b>														
Units		3	0	0	2	1	0	1	1	2	0	0	1	11
Attendance		85	0	0	13	53	0	23	23	93	0	0	9	299

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		13	11	6	2	10	6	10	9	8	14	21	31	141
Safety Plans ES 72 hrs.		13	11	6	2	10	5	10	9	8	14	21	29	138
Performance Goal Reached		100%	100%	100%	100%	100%	83%	100%	100%	100%	100%	100%	94%	98%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		17	13	11	2	12	7	9	7	15	16	18	19	146
African American		22	11	1	6	5	0	8	2	9	9	10	20	103
Hispanic		15	10	9	7	7	0	12	5	11	3	11	18	108
Asian American		1	0	0	1	0	0	0	0	0	0	0	0	2
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	1	1	2
Haitian		0	0	0	0	0	0	0	0	0	0	1	0	1
Other		11	1	5	3	0	0	2	2	2	0	0	3	29
<b>TOTAL</b>		<b>66</b>	<b>35</b>	<b>26</b>	<b>19</b>	<b>24</b>	<b>7</b>	<b>31</b>	<b>16</b>	<b>37</b>	<b>28</b>	<b>41</b>	<b>61</b>	<b>391</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		4	4	3	2	5	1	7	3	4	2	4	5	44
2 - 4 years old		9	4	0	3	4	0	3	0	9	1	4	9	46
5 - 12 years old		19	5	7	4	2	2	8	2	6	5	7	16	83
13 - 17 years old		3	5	2	3	0	0	0	0	0	1	2	2	18
18 - 29 years old		14	9	8	1	7	0	7	4	9	9	5	15	88
30 - 44 years old		14	7	5	5	6	3	6	6	7	6	14	9	88
45 - 59 years old		2	1	1	1	0	1	0	1	2	4	5	5	23
60 - 64 years old		1	0	0	0	0	0	0	0	0	0	0	0	1
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>66</b>	<b>35</b>	<b>26</b>	<b>19</b>	<b>24</b>	<b>7</b>	<b>31</b>	<b>16</b>	<b>37</b>	<b>28</b>	<b>41</b>	<b>61</b>	<b>391</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		140	106	111	106	55	89	77	57	80	71	69	77	1,038
African American		50	33	41	40	27	32	29	21	23	34	19	24	373
Hispanic		0	1	41	24	16	31	27	30	39	18	28	35	290
Asian American		1	5	6	0	0	2	1	1	0	3	1	1	21
Native American		3	2	2	4	0	0	1	0	1	0	0	0	13
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian		0	0	0	0	0	0	0	0	0	0	0	1	1
Other		67	37	8	9	7	10	12	8	4	6	5	5	178
<b>TOTAL</b>		<b>261</b>	<b>184</b>	<b>209</b>	<b>183</b>	<b>105</b>	<b>164</b>	<b>147</b>	<b>117</b>	<b>147</b>	<b>132</b>	<b>122</b>	<b>144</b>	<b>1,915</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	1	0	0	0	0	1
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old		2	0	1	2	1	0	0	0	0	0	0	1	7
18 - 29 years old		88	66	67	68	46	55	48	38	52	49	43	57	677
30 - 44 years old		109	71	78	67	41	76	59	55	51	54	54	53	768
45 - 59 years old		52	36	52	31	13	27	32	21	39	26	19	27	375
60 - 64 years old		6	3	3	5	2	1	5	0	0	1	3	3	32
65 + years old		4	8	8	10	2	5	3	2	5	2	3	3	55
<b>TOTAL</b>		<b>261</b>	<b>184</b>	<b>209</b>	<b>183</b>	<b>105</b>	<b>164</b>	<b>147</b>	<b>117</b>	<b>147</b>	<b>132</b>	<b>122</b>	<b>144</b>	<b>1,915</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		29	10	12	21	7	15	30	13	21	12	18	28	216
Women		27	13	12	13	13	16	22	8	17	30	22	27	220
Men		0	0	0	0	1	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>56</b>	<b>23</b>	<b>24</b>	<b>34</b>	<b>21</b>	<b>31</b>	<b>52</b>	<b>21</b>	<b>38</b>	<b>42</b>	<b>40</b>	<b>55</b>	<b>437</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	1	0	0	1	1	0	3
Women		63	78	64	76	45	42	56	47	76	107	101	67	822
Men		0	1	1	1	1	0	1	5	4	0	5	1	20
<b>TOTAL</b>		<b>63</b>	<b>79</b>	<b>65</b>	<b>77</b>	<b>46</b>	<b>42</b>	<b>58</b>	<b>52</b>	<b>80</b>	<b>108</b>	<b>107</b>	<b>68</b>	<b>845</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		29	10	19	21	13	18	33	14	23	10	18	23	231
Women		51	28	31	44	35	26	40	18	47	69	49	54	492
Men		0	0	1	1	1	0	1	3	0	1	3	0	11
<b>Total Face-to-face Counseling</b>		<b>80</b>	<b>38</b>	<b>51</b>	<b>66</b>	<b>49</b>	<b>44</b>	<b>74</b>	<b>35</b>	<b>70</b>	<b>80</b>	<b>70</b>	<b>77</b>	<b>734</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		36	13	17	22	11	23	29	13	17	15	15	36	247
Women		27	13	12	13	12	16	19	8	15	20	17	22	194
Men		0	0	0	0	1	0	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>63</b>	<b>26</b>	<b>29</b>	<b>35</b>	<b>24</b>	<b>39</b>	<b>48</b>	<b>21</b>	<b>32</b>	<b>35</b>	<b>32</b>	<b>58</b>	<b>442</b>
<b>Outreach TANF</b>														
Children (under 18)		32	10	21	36	39	20	23	21	48	48	36	56	390
Women		24	15	19	31	19	9	14	13	28	31	20	24	247
Men		0	0	1	1	0	0	1	3	0	0	2	0	8
<b>Subtotal</b>		<b>56</b>	<b>25</b>	<b>41</b>	<b>68</b>	<b>58</b>	<b>29</b>	<b>38</b>	<b>37</b>	<b>76</b>	<b>79</b>	<b>58</b>	<b>80</b>	<b>645</b>
<b>Total TANF</b>		<b>119</b>	<b>51</b>	<b>70</b>	<b>103</b>	<b>82</b>	<b>68</b>	<b>86</b>	<b>58</b>	<b>108</b>	<b>114</b>	<b>90</b>	<b>138</b>	<b>1,087</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		12	12	19	13	19	19	32	17	14	10	12	19	198
Women		35	30	31	36	31	25	31	22	25	37	45	28	376
Men		0	0	1	1	0	0	1	3	0	1	1	0	8
<b>TOTAL</b>		<b>47</b>	<b>42</b>	<b>51</b>	<b>50</b>	<b>50</b>	<b>44</b>	<b>64</b>	<b>42</b>	<b>39</b>	<b>48</b>	<b>58</b>	<b>47</b>	<b>582</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
Child Assessments		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old		8	4	1	1	5	4	7	1	0	3	3	2	39
2 - 4 years old		5	4	5	6	4	3	10	3	4	2	4	3	53
5 - 12 years old		8	2	7	10	6	6	10	6	9	0	1	3	68
13 - 17 years old		3	0	2	2	1	2	4	0	1	0	0	0	15
TOTAL		24	10	15	19	16	15	31	10	14	5	8	8	175

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		576	793	735	771	780	854	998	660	607	1,100	1,223	1,277	10,374
Alternate Accommodations		14	13	18	11	10	26	13	3	21	10	13	10	162
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		279.00	393.75	432.00	554.25	447.50	483.50	975.25	540.50	612.25	1,085.00	964.50	953.75	7,721.25
Hotline Calls		69	79	65	77	64	82	99	72	108	116	108	95	1,034
Information and Referral		247	322	252	353	190	278	396	274	449	547	469	431	4,208

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		61	65	55	68	58	82	94	73	116	124	119	95	1,010
Face-Face		44	28	32	45	34	29	45	21	43	17	39	21	398
<b>TOTAL</b>		<b>105</b>	<b>93</b>	<b>87</b>	<b>113</b>	<b>92</b>	<b>111</b>	<b>139</b>	<b>94</b>	<b>159</b>	<b>141</b>	<b>158</b>	<b>116</b>	<b>1,408</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		6	9	6	7	7	4	5	7	8	4	11	1	75
Attendance		62	106	105	217	62	57	86	122	124	135	298	9	1,383
<b>Media</b>														
Units		0	4	1	1	0	6	0	1	4	2	0	0	19
<b>PROFESSIONAL TRAINING</b>														
Units		1	1	0	0	0	0	0	2	1	1	0	0	6
Attendance		20	32	0	0	0	0	0	65	150	23	0	0	290

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		18	11	12	8	7	15	16	14	6	15	22	18	162
Safety Plans ES 72 hrs.		18	11	12	8	7	15	16	13	6	13	21	13	153
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	93%	100%	87%	95%	72%	94%

ETHNICITY OF INDIVIDUALS SERVED IN															
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian		30	12	7	12	9	17	21	7	18	13	18	28	192	
African American		12	6	12	18	3	7	12	5	8	21	8	18	130	
Hispanic		10	5	5	4	7	2	12	8	10	5	13	6	87	
Asian American		0	0	0	0	0	0	0	0	0	0	1	0	1	
Native American		2	0	0	0	0	0	0	0	1	0	0	0	3	
Middle Eastern		0	0	0	0	1	0	2	0	0	1	0	2	6	
Haitian		1	0	0	0	0	2	3	1	0	1	0	0	8	
Other		1	0	0	0	1	3	2	0	1	1	0	1	10	
TOTAL		56	23	24	34	21	31	52	21	38	42	40	55	437	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		9	4	1	2	2	4	7	2	4	5	6	3	49
2 - 4 years old		6	4	4	6	2	3	8	4	8	4	8	7	64
5 - 12 years old		11	2	6	10	2	6	11	7	8	3	4	16	86
13 - 17 years old		3	0	1	3	1	2	4	0	1	0	0	1	16
18 - 29 years old		10	7	6	5	6	6	10	1	9	10	9	13	92
30 - 44 years old		11	3	5	5	6	10	8	6	4	11	7	8	84
45 - 59 years old		6	3	1	2	1	0	4	1	3	7	5	6	39
60 - 64 years old		0	0	0	0	1	0	0	0	1	0	1	0	3
65 + years old		0	0	0	1	0	0	0	0	0	2	0	1	4
TOTAL		56	23	24	34	21	31	52	21	38	42	40	55	437

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		19	6	17	19	17	6	8	9	23	29	20	13	186
African American		3	7	2	11	7	3	6	4	3	7	10	8	71
Hispanic		2	2	6	2	2	3	6	3	7	5	8	3	49
Asian American		0	0	1	0	0	0	0	0	0	0	0	1	2
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	3	0	0	1	1	1	6
Haitian		0	0	0	0	0	0	2	1	0	1	0	1	5
Other		0	0	1	0	2	1	0	1	2	0	0	3	10
TOTAL		24	15	27	32	28	13	25	18	35	43	39	30	329

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	2	0	2	0	4
2 - 4 years old		0	0	1	0	3	0	1	1	2	0	1	0	9
5 - 12 years old		0	0	5	0	3	3	5	1	0	1	3	0	21
13 - 17 years old		0	0	1	0	0	0	0	0	0	0	2	1	4
18 - 29 years old		8	6	4	15	7	5	8	6	10	20	9	9	107
30 - 44 years old		9	6	11	12	11	4	8	5	16	12	18	15	127
45 - 59 years old		7	3	5	4	3	1	3	4	5	8	3	5	51
60 - 64 years old		0	0	0	1	0	0	0	0	0	2	0	0	3
65 + years old		0	0	0	0	1	0	0	1	0	0	1	0	3
TOTAL		24	15	27	32	28	13	25	18	35	43	39	30	329

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		24	6	22	6	16	3	17	0	4	15	7	4	124
Women		28	11	15	15	13	10	12	4	14	15	15	17	169
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>52</b>	<b>17</b>	<b>37</b>	<b>21</b>	<b>29</b>	<b>13</b>	<b>29</b>	<b>4</b>	<b>18</b>	<b>30</b>	<b>22</b>	<b>21</b>	<b>293</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		7	0	0	0	0	0	5	0	0	0	0	14	26
Women		125	157	144	128	127	153	103	84	108	152	155	7	1,443
Men		0	6	1	5	2	7	5	1	5	3	6	0	41
<b>TOTAL</b>		<b>132</b>	<b>163</b>	<b>145</b>	<b>133</b>	<b>129</b>	<b>160</b>	<b>113</b>	<b>85</b>	<b>113</b>	<b>155</b>	<b>161</b>	<b>21</b>	<b>1,510</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		62	14	28	23	29	14	27	8	14	20	16	18	273
Women		113	38	54	52	40	42	37	17	39	41	40	39	552
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Face-to-face Counseling</b>		<b>175</b>	<b>52</b>	<b>82</b>	<b>75</b>	<b>69</b>	<b>56</b>	<b>64</b>	<b>25</b>	<b>53</b>	<b>61</b>	<b>56</b>	<b>57</b>	<b>825</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		24	6	21	6	28	3	17	2	11	12	43	13	186
Women		29	6	12	10	11	11	9	1	6	7	27	9	138
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>53</b>	<b>12</b>	<b>33</b>	<b>16</b>	<b>39</b>	<b>14</b>	<b>26</b>	<b>3</b>	<b>17</b>	<b>19</b>	<b>70</b>	<b>22</b>	<b>324</b>
<b>Outreach TANF</b>														
Children (under 18)		24	2	5	7	15	6	2	5	23	14	38	25	166
Women		42	11	12	20	5	12	11	6	9	10	24	10	172
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>66</b>	<b>13</b>	<b>17</b>	<b>27</b>	<b>20</b>	<b>18</b>	<b>13</b>	<b>11</b>	<b>32</b>	<b>24</b>	<b>62</b>	<b>35</b>	<b>338</b>
<b>Total TANF</b>		<b>119</b>	<b>25</b>	<b>50</b>	<b>43</b>	<b>59</b>	<b>32</b>	<b>39</b>	<b>14</b>	<b>49</b>	<b>43</b>	<b>132</b>	<b>57</b>	<b>662</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		115	26	62	55	50	42	42	29	84	65	101	78	749
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>115</b>	<b>26</b>	<b>62</b>	<b>55</b>	<b>50</b>	<b>42</b>	<b>42</b>	<b>29</b>	<b>84</b>	<b>65</b>	<b>101</b>	<b>78</b>	<b>749</b>

SERVICE	INDIVIDUALS SERVED												TOTAL
Child Assessments	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old	0	3	6	1	3	3	3	0	0	1	3	2	25
2 - 4 years old	4	1	4	6	6	1	4	1	0	5	3	5	40
5 - 12 years old	6	7	11	5	2	4	10	5	3	11	1	5	70
13 - 17 years old	2	3	3	3	5	4	10	2	1	4	4	2	43
<b>TOTAL</b>	<b>12</b>	<b>14</b>	<b>24</b>	<b>15</b>	<b>16</b>	<b>12</b>	<b>27</b>	<b>8</b>	<b>4</b>	<b>21</b>	<b>11</b>	<b>14</b>	<b>178</b>

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter	932	1,036	1,140	978	826	723	887	397	456	504	824	722	9,425
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	403.25	338.75	371.25	452.50	610.50	557.50	401.50	490.75	506.00	694.25	775.00	691.00	6,292.25
Hotline Calls	119	149	132	126	118	146	165	72	96	141	146	145	1,555
Information and Referral	318	400	395	373	334	327	124	211	298	377	426	418	4,001

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>													
Telephone	70	84	80	84	76	104	58	53	69	104	114	113	1,009
Face-Face	40	42	74	51	58	71	73	45	57	98	69	86	764
<b>TOTAL</b>	<b>110</b>	<b>126</b>	<b>154</b>	<b>135</b>	<b>134</b>	<b>175</b>	<b>131</b>	<b>98</b>	<b>126</b>	<b>202</b>	<b>183</b>	<b>199</b>	<b>1,773</b>

COMMUNITY EDUCATION	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>													
Units	29	9	48	67	11	36	20	48	59	19	17	14	377
Attendance	434	67	1050	1206	258	1104	412	1139	1470	484	207	118	7,949
<b>Media</b>													
Units	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>PROFESSIONAL TRAINING</b>													
Units	1	0	0	0	1	0	0	0	0	0	0	4	6
Attendance	20	0	0	0	20	0	0	0	21	0	0	107	168

SERVICE	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>													
Total Adults	10	7	15	14	17	10	4	11	13	11	17	16	145
Safety Plans ES 72 hrs.	10	7	15	14	17	10	4	11	13	11	17	16	145
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		41	13	27	14	24	13	27	3	10	18	13	15	218
African American		6	3	6	4	1	0	0	1	8	12	5	3	49
Hispanic		4	1	0	1	4	0	0	0	0	0	3	1	14
Asian American		1	0	0	0	0	0	0	0	0	0	0	0	1
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	4	2	0	0	2	0	0	0	1	1	10
<b>TOTAL</b>		<b>52</b>	<b>17</b>	<b>37</b>	<b>21</b>	<b>29</b>	<b>13</b>	<b>29</b>	<b>4</b>	<b>18</b>	<b>30</b>	<b>22</b>	<b>21</b>	<b>293</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	3	7	1	3	3	3	0	1	1	3	2	27
2 - 4 years old		10	1	4	4	7	0	4	0	1	4	3	2	40
5 - 12 years old		10	2	9	1	4	0	2	0	2	8	1	0	39
13 - 17 years old		4	0	2	0	2	0	8	0	0	2	0	0	18
18 - 29 years old		7	4	3	8	8	6	3	3	5	4	2	5	58
30 - 44 years old		17	4	8	6	2	2	7	0	5	6	7	7	71
45 - 59 years old		3	3	4	1	3	2	2	1	4	5	5	5	38
60 - 64 years old		1	0	0	0	0	0	0	0	0	0	1	0	2
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>52</b>	<b>17</b>	<b>37</b>	<b>21</b>	<b>29</b>	<b>13</b>	<b>29</b>	<b>4</b>	<b>18</b>	<b>30</b>	<b>22</b>	<b>21</b>	<b>293</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		106	32	39	45	40	35	32	15	31	29	33	29	466
African American		5	2	2	5	0	3	2	4	3	1	1	2	30
Hispanic		6	1	2	3	0	4	1	1	1	0	0	3	22
Asian American		2	0	1	0	0	1	0	0	0	0	0	0	4
Native American		1	0	1	1	0	0	0	0	0	0	0	0	3
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	2	2
Other		2	0	1	0	0	0	0	1	0	1	0	0	5
<b>TOTAL</b>		<b>122</b>	<b>35</b>	<b>46</b>	<b>54</b>	<b>40</b>	<b>43</b>	<b>35</b>	<b>21</b>	<b>35</b>	<b>31</b>	<b>34</b>	<b>36</b>	<b>532</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		4	2	1	3	3	1	0	1	3	1	1	4	24
5 - 12 years old		21	3	4	6	8	6	8	5	6	3	5	7	82
13 - 17 years old		13	3	2	8	3	4	2	2	1	1	3	3	45
18 - 29 years old		23	10	11	5	10	9	8	4	10	8	6	6	110
30 - 44 years old		36	11	15	18	9	14	12	6	13	11	14	10	169
45 - 59 years old		19	5	11	11	6	9	4	3	2	6	4	4	84
60 - 64 years old		3	0	0	1	0	0	0	0	0	0	0	0	4
65 + years old		3	1	2	2	1	0	1	0	0	1	1	2	14
<b>TOTAL</b>		<b>122</b>	<b>35</b>	<b>46</b>	<b>54</b>	<b>40</b>	<b>43</b>	<b>35</b>	<b>21</b>	<b>35</b>	<b>31</b>	<b>34</b>	<b>36</b>	<b>532</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		11	9	14	13	9	12	6	6	16	10	12	13	131
Women		17	18	17	22	15	16	9	16	14	11	20	12	187
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>24</b>	<b>28</b>	<b>15</b>	<b>22</b>	<b>30</b>	<b>21</b>	<b>32</b>	<b>25</b>	<b>318</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	4	0	0	4
Women		17	86	12	20	6	5	25	39	39	8	31	15	303
Men		3	4	10	4	6	8	0	1	3	0	3	2	44
<b>TOTAL</b>		<b>20</b>	<b>90</b>	<b>22</b>	<b>24</b>	<b>12</b>	<b>13</b>	<b>25</b>	<b>40</b>	<b>42</b>	<b>12</b>	<b>34</b>	<b>17</b>	<b>351</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		19	14	24	16	9	12	16	4	17	15	12	13	171
Women		76	55	27	38	44	44	56	39	35	48	49	45	556
Men		5	3	9	0	0	2	1	0	4	0	2	2	28
<b>Total Face-to-face Counseling</b>		<b>100</b>	<b>72</b>	<b>60</b>	<b>54</b>	<b>53</b>	<b>58</b>	<b>73</b>	<b>43</b>	<b>56</b>	<b>63</b>	<b>63</b>	<b>60</b>	<b>755</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		11	9	14	13	8	12	6	6	16	4	12	13	124
Women		17	18	17	22	10	16	9	6	14	8	20	12	169
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>18</b>	<b>28</b>	<b>15</b>	<b>12</b>	<b>30</b>	<b>12</b>	<b>32</b>	<b>25</b>	<b>293</b>
<b>Outreach TANF</b>														
Children (under 18)		6	3	9	2	0	0	1	0	1	5	0	0	27
Women		42	10	10	12	12	13	28	14	15	24	22	23	225
Men		0	2	2	0	0	1	0	1	2	0	2	1	11
<b>Subtotal</b>		<b>48</b>	<b>15</b>	<b>21</b>	<b>14</b>	<b>12</b>	<b>14</b>	<b>29</b>	<b>15</b>	<b>18</b>	<b>29</b>	<b>24</b>	<b>24</b>	<b>263</b>
<b>Total TANF</b>		<b>76</b>	<b>42</b>	<b>52</b>	<b>49</b>	<b>30</b>	<b>42</b>	<b>44</b>	<b>27</b>	<b>48</b>	<b>41</b>	<b>56</b>	<b>49</b>	<b>556</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		6	11	8	15	30	11	21	6	14	19	26	21	188
Women		170	56	39	44	48	40	61	46	10	57	63	36	670
Men		0	3	3	3	2	0	1	4	0	0	2	1	19
<b>TOTAL</b>		<b>176</b>	<b>70</b>	<b>50</b>	<b>62</b>	<b>80</b>	<b>51</b>	<b>83</b>	<b>56</b>	<b>24</b>	<b>76</b>	<b>91</b>	<b>58</b>	<b>877</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		11	1	3	1	3	0	2	3	2	5	4	2	37
2 - 4 years old		4	1	2	10	13	1	3	1	6	0	1	2	44
5 - 12 years old		7	12	11	3	1	0	4	1	11	2	4	6	62
13 - 17 years old		5	3	2	2	0	0	3	1	3	2	3	3	27
<b>TOTAL</b>		<b>27</b>	<b>17</b>	<b>18</b>	<b>16</b>	<b>17</b>	<b>1</b>	<b>12</b>	<b>6</b>	<b>22</b>	<b>9</b>	<b>12</b>	<b>13</b>	<b>170</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,258	756	301	730	1,158	1,258	2,127	825	386	1,022	505	285	10,611
Alternate Accommodations		13	18	12	0	0	7	11	11	14	21	12	10	129
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		318.50	737.00	279.75	291.50	241.00	247.25	343.75	183.75	141.00	182.50	306.50	195.50	3,468.00
Hotline Calls		20	358	30	24	6	13	45	25	21	26	34	17	619
Information and Referral		389	540	1,665	381	361	433	191	208	113	163	220	214	4,878

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		28	86	22	52	99	67	19	28	42	55	152	17	667
Face-Face		536	613	808	583	471	460	385	329	253	54	91	456	5,039
<b>TOTAL</b>		<b>564</b>	<b>699</b>	<b>830</b>	<b>635</b>	<b>570</b>	<b>527</b>	<b>404</b>	<b>357</b>	<b>295</b>	<b>109</b>	<b>243</b>	<b>473</b>	<b>5,706</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		2	4	14	7	12	10	9	13	14	7	37	12	141
Attendance		42	680	312	111	166	89	213	1086	375	82	1594	230	4,980
<b>Media</b>														
Units		0	1	0	0	0	0	0	0	0	1	0	0	2
<b>PROFESSIONAL TRAINING</b>														
Units		2	0	0	0	0	0	0	0	0	0	0	0	2
Attendance		10	0	0	0	0	0	0	0	0	0	0	0	10

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		4	6	14	8	17	18	18	17	10	3	16	26	157
Safety Plans ES 72 hrs.		4	6	14	8	17	18	18	17	10	3	16	26	157
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		28	24	25	25	22	22	15	14	24	19	28	19	265
African American		0	0	6	7	2	1	0	4	2	2	4	2	30
Hispanic		0	3	0	2	0	5	0	4	4	0	0	4	22
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	1	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>24</b>	<b>28</b>	<b>15</b>	<b>22</b>	<b>30</b>	<b>21</b>	<b>32</b>	<b>25</b>	<b>318</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		4	3	4	2	4	6	1	2	2	4	4	2	38
2 - 4 years old		1	3	4	6	4	4	2	3	6	2	1	2	38
5 - 12 years old		3	3	4	3	1	2	2	1	8	3	4	6	40
13 - 17 years old		3	0	2	2	0	0	1	0	0	1	3	3	15
18 - 29 years old		6	6	8	7	8	7	3	6	4	4	8	2	69
30 - 44 years old		6	7	6	7	6	7	6	4	8	6	8	7	78
45 - 59 years old		5	5	2	8	1	2	0	5	2	1	2	2	35
60 - 64 years old		0	0	1	0	0	0	0	1	0	0	2	1	5
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>28</b>	<b>27</b>	<b>31</b>	<b>35</b>	<b>24</b>	<b>28</b>	<b>15</b>	<b>22</b>	<b>30</b>	<b>21</b>	<b>32</b>	<b>25</b>	<b>318</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		62	36	28	17	25	27	35	22	26	35	28	33	374
African American		5	2	0	1	2	1	1	0	0	2	1	1	16
Hispanic		5	7	1	1	2	1	4	0	0	4	1	1	27
Asian American		0	0	0	0	0	0	0	0	0	0	1	0	1
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	0	1	0	0	0	1	0	0	2
<b>TOTAL</b>		<b>72</b>	<b>45</b>	<b>29</b>	<b>19</b>	<b>29</b>	<b>30</b>	<b>40</b>	<b>22</b>	<b>26</b>	<b>42</b>	<b>31</b>	<b>35</b>	<b>420</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		5	4	8	0	0	0	0	0	0	1	0	0	18
13 - 17 years old		3	1	2	3	0	0	1	0	1	3	0	0	14
18 - 29 years old		27	14	5	6	8	7	8	6	3	11	15	10	120
30 - 44 years old		26	20	6	7	15	15	21	9	11	18	7	12	167
45 - 59 years old		11	6	6	3	5	6	3	7	10	8	6	12	83
60 - 64 years old		0	0	1	0	1	2	5	0	1	0	1	1	12
65 + years old		0	0	1	0	0	0	2	0	0	1	2	0	6
<b>TOTAL</b>		<b>72</b>	<b>45</b>	<b>29</b>	<b>19</b>	<b>29</b>	<b>30</b>	<b>40</b>	<b>22</b>	<b>26</b>	<b>42</b>	<b>31</b>	<b>35</b>	<b>420</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		16	5	9	0	3	10	2	6	6	2	6	7	72
Women		16	12	9	2	4	9	10	9	9	5	12	17	114
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>32</b>	<b>17</b>	<b>18</b>	<b>2</b>	<b>7</b>	<b>19</b>	<b>12</b>	<b>15</b>	<b>15</b>	<b>7</b>	<b>18</b>	<b>24</b>	<b>186</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	1	0	1
Women		36	46	55	53	51	36	37	43	34	49	64	43	547
Men		0	0	1	0	0	0	0	0	0	1	1	1	4
<b>TOTAL</b>		<b>36</b>	<b>46</b>	<b>56</b>	<b>53</b>	<b>51</b>	<b>36</b>	<b>37</b>	<b>43</b>	<b>34</b>	<b>50</b>	<b>66</b>	<b>44</b>	<b>552</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		47	9	16	9	7	14	15	11	10	7	10	17	172
Women		69	22	45	39	22	30	34	22	27	19	19	43	391
Men		0	2	1	1	0	0	0	1	0	0	0	0	5
<b>Total Face-to-face Counseling</b>		<b>116</b>	<b>33</b>	<b>62</b>	<b>49</b>	<b>29</b>	<b>44</b>	<b>49</b>	<b>34</b>	<b>37</b>	<b>26</b>	<b>29</b>	<b>60</b>	<b>568</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		15	6	8	2	3	11	6	5	6	3	8	12	85
Women		10	4	5	1	1	5	5	3	4	2	5	7	52
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>25</b>	<b>10</b>	<b>13</b>	<b>3</b>	<b>4</b>	<b>16</b>	<b>11</b>	<b>8</b>	<b>10</b>	<b>5</b>	<b>13</b>	<b>19</b>	<b>137</b>
<b>Outreach TANF</b>														
Children (under 18)		13	16	38	44	19	21	18	8	8	14	6	23	228
Women		7	7	15	15	7	8	5	4	6	8	1	6	89
Men		0	1	1	0	0	0	0	0	0	0	0	0	2
<b>Subtotal</b>		<b>20</b>	<b>24</b>	<b>54</b>	<b>59</b>	<b>26</b>	<b>29</b>	<b>23</b>	<b>12</b>	<b>14</b>	<b>22</b>	<b>7</b>	<b>29</b>	<b>319</b>
<b>Total TANF</b>		<b>45</b>	<b>34</b>	<b>67</b>	<b>62</b>	<b>30</b>	<b>45</b>	<b>34</b>	<b>20</b>	<b>24</b>	<b>27</b>	<b>20</b>	<b>48</b>	<b>456</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		13	3	4	8	4	3	9	11	4	4	10	3	76
Women		35	7	48	14	25	19	40	33	13	7	15	22	278
Men		2	2	0	0	0	0	0	1	1	0	0	0	6
<b>TOTAL</b>		<b>50</b>	<b>12</b>	<b>52</b>	<b>22</b>	<b>29</b>	<b>22</b>	<b>49</b>	<b>45</b>	<b>18</b>	<b>11</b>	<b>25</b>	<b>25</b>	<b>360</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		4	2	1	1	0	1	0	1	0	1	0	0	11
2 - 4 years old		3	0	2	1	1	1	0	2	2	2	2	1	17
5 - 12 years old		3	3	4	1	1	7	2	0	4	0	0	0	25
13 - 17 years old		2	0	0	0	0	0	0	0	0	1	0	0	3
<b>TOTAL</b>		<b>12</b>	<b>5</b>	<b>7</b>	<b>3</b>	<b>2</b>	<b>9</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>56</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		406	386	466	484	276	497	508	387	617	547	481	323	5,378
Alternate Accommodations		11	0	6	5	0	0	10	2	5	0	1	0	40
Shelter Beyond Capacity		9	0	8	6	0	0	0	1	14	8	8	0	54
Counseling Hours		483.50	767.25	609.75	467.50	287.25	713.75	482.25	370.25	612.25	490.00	477.25	510.25	6,271.25
Hotline Calls		387	374	397	435	456	531	336	229	285	0	132	163	3,725
Information and Referral		1,184	934	1,224	1,090	754	1,045	833	551	901	528	480	511	10,035

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		36	25	42	31	32	26	37	41	28	38	31	57	424
Face-Face		14	20	25	16	16	23	18	13	15	7	16	22	205
<b>TOTAL</b>		<b>50</b>	<b>45</b>	<b>67</b>	<b>47</b>	<b>48</b>	<b>49</b>	<b>55</b>	<b>54</b>	<b>43</b>	<b>45</b>	<b>47</b>	<b>79</b>	<b>629</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		4	3	9	4	8	4	6	2	2	6	3	4	55
Attendance		97	52	220	441	42	132	108	181	290	207	56	22	1,848
<b>Media</b>														
Units		0	0	0	2	0	1	1	0	1	1	0	1	7
<b>PROFESSIONAL TRAINING</b>														
Units		4	3	1	4	2	3	3	0	4	4	2	5	35
Attendance		60	17	7	12	2	16	19	0	55	21	30	30	269

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		10	5	7	7	8	4	7	9	6	7	9	15	94
Safety Plans ES 72 hrs.		10	5	7	7	8	4	7	9	6	7	9	15	94
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		16	13	7	1	2	6	8	10	14	4	9	19	109
African American		12	0	4	1	5	8	3	2	0	0	5	1	41
Hispanic		4	3	7	0	0	1	0	0	0	1	2	0	18
Asian American		0	0	0	0	0	1	1	0	0	1	0	1	4
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	1	1
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	1	0	0	0	3	0	3	1	1	2	2	13
TOTAL		32	17	18	2	7	19	12	15	15	7	18	24	186

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		5	1	2	0	0	2	0	2	1	0	1	1	15	
2 - 4 years old		5	2	3	0	3	1	0	2	2	2	2	2	24	
5 - 12 years old		5	2	4	0	0	7	2	2	2	0	3	2	29	
13 - 17 years old		1	0	0	0	0	0	0	0	1	0	0	2	4	
18 - 29 years old		9	3	4	2	2	2	1	4	1	2	4	7	41	
30 - 44 years old		7	5	2	0	2	4	7	3	4	3	3	7	47	
45 - 59 years old		0	4	3	0	0	1	2	2	4	0	5	3	24	
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old		0	0	0	0	0	2	0	0	0	0	0	0	2	
TOTAL		32	17	18	2	7	19	12	15	15	7	18	24	186	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		54	9	26	26	16	17	19	13	15	15	5	25	240
African American		14	5	11	13	4	4	9	2	3	3	5	6	79
Hispanic		12	1	6	4	3	1	4	2	0	0	1	4	38
Asian American		1	2	1	1	0	0	1	0	1	0	0	0	7
Native American		1	0	0	1	0	0	1	0	1	0	0	0	4
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		2	1	1	2	1	3	3	2	2	1	0	1	19
TOTAL		84	18	45	47	24	25	37	19	22	19	11	36	387

AGE OF INDIVIDUALS SERVED IN OUTREACH															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	0	0	2	1	1	0	0	1	0	1	1	7	
2 - 4 years old		0	0	0	2	0	1	0	0	0	0	0	2	5	
5 - 12 years old		9	0	4	1	2	2	2	0	0	0	0	0	20	
13 - 17 years old		22	6	4	4	3	3	11	5	3	5	2	7	75	
18 - 29 years old		16	5	14	22	7	7	10	7	8	7	4	10	117	
30 - 44 years old		25	4	16	9	8	8	6	3	4	3	2	9	97	
45 - 59 years old		8	3	6	7	3	3	8	4	6	3	2	7	60	
60 - 64 years old		2	0	1	0	0	0	0	0	0	0	0	0	3	
65 + years old		2	0	0	0	0	0	0	0	0	1	0	0	3	
TOTAL		84	18	45	47	24	25	37	19	22	19	11	36	387	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		12	11	8	11	8	13	3	3	8	6	4	3	90
Women		13	16	12	13	12	13	6	10	14	17	8	6	140
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>25</b>	<b>27</b>	<b>20</b>	<b>24</b>	<b>20</b>	<b>26</b>	<b>9</b>	<b>13</b>	<b>22</b>	<b>23</b>	<b>12</b>	<b>9</b>	<b>230</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		1	0	0	0	0	0	1	1	0	0	1	4	8
Women		83	115	63	59	60	54	16	8	15	13	17	16	519
Men		0	2	1	2	3	0	1	2	2	0	0	1	14
<b>TOTAL</b>		<b>84</b>	<b>117</b>	<b>64</b>	<b>61</b>	<b>63</b>	<b>54</b>	<b>18</b>	<b>11</b>	<b>17</b>	<b>13</b>	<b>18</b>	<b>21</b>	<b>541</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		18	14	15	15	12	11	3	6	5	6	3	3	111
Women		115	84	64	219	64	60	74	58	53	68	87	68	1,014
Men		9	4	42	16	8	22	16	12	51	19	13	12	224
<b>Total Face-to-face Counseling</b>		<b>142</b>	<b>102</b>	<b>121</b>	<b>250</b>	<b>84</b>	<b>93</b>	<b>93</b>	<b>76</b>	<b>109</b>	<b>93</b>	<b>103</b>	<b>83</b>	<b>1,349</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		12	12	9	13	6	14	3	6	7	9	8	9	108
Women		7	11	8	6	6	6	2	5	4	11	2	3	71
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>19</b>	<b>23</b>	<b>17</b>	<b>19</b>	<b>12</b>	<b>20</b>	<b>5</b>	<b>11</b>	<b>11</b>	<b>20</b>	<b>10</b>	<b>12</b>	<b>179</b>
<b>Outreach TANF</b>														
Children (under 18)		118	79	50	119	55	65	64	46	51	53	55	71	826
Women		84	65	21	180	37	45	35	21	19	24	24	31	586
Men		9	3	12	9	5	10	2	0	5	3	1	1	60
<b>Subtotal</b>		<b>211</b>	<b>147</b>	<b>83</b>	<b>308</b>	<b>97</b>	<b>120</b>	<b>101</b>	<b>67</b>	<b>75</b>	<b>80</b>	<b>80</b>	<b>103</b>	<b>1,472</b>
<b>Total TANF</b>		<b>230</b>	<b>170</b>	<b>100</b>	<b>327</b>	<b>109</b>	<b>140</b>	<b>106</b>	<b>78</b>	<b>86</b>	<b>100</b>	<b>90</b>	<b>115</b>	<b>1,651</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		12	21	18	8	27	5	10	14	10	16	5	4	150
Women		43	29	32	19	34	44	57	31	179	50	74	35	627
Men		0	0	4	0	2	28	5	11	46	16	17	13	142
<b>TOTAL</b>		<b>55</b>	<b>50</b>	<b>54</b>	<b>27</b>	<b>63</b>	<b>77</b>	<b>72</b>	<b>56</b>	<b>235</b>	<b>82</b>	<b>96</b>	<b>52</b>	<b>919</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	4	1	2	1	2	0	0	1	2	0	0	13
2 - 4 years old		5	2	2	2	1	3	0	1	2	1	0	0	19
5 - 12 years old		4	4	8	8	7	3	2	4	2	3	3	3	51
13 - 17 years old		2	4	1	2	5	7	1	1	0	0	1	0	24
<b>TOTAL</b>		11	14	12	14	14	15	3	6	5	6	4	3	107

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		553	392	611	783	602	937	914	550	673	686	655	803	8,159
Alternate Accommodations		0	0	0	2	0	0	0	0	0	0	0	0	2
Shelter Beyond Capacity		0	0	0	0	0	3	0	0	0	0	0	0	3
Counseling Hours		365.50	406.25	286.50	436.75	399.50	405.50	530.50	534.75	1,113.25	693.75	781.75	1,161.50	7,115.50
Hotline Calls		582	237	100	204	116	176	175	168	220	190	171	154	2,493
Information and Referral		1,099	759	1,147	1,555	741	744	80	92	125	105	147	101	6,695

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		145	96	132	91	114	95	60	45	67	96	77	53	1,071
Face-Face		138	144	107	119	74	114	30	63	66	10	47	26	938
<b>TOTAL</b>		283	240	239	210	188	209	90	108	133	106	124	79	2,009

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		13	3	7	4	12	4	8	16	10	14	10	10	111
Attendance		593	96	363	133	646	249	275	580	338	532	354	626	4,785
<b>Media</b>														
Units		0	1	1	2	3	2	1	0	0	1	0	0	11
<b>PROFESSIONAL TRAINING</b>														
Units		2	6	1	0	2	0	2	2	1	0	0	1	17
Attendance		18	51	4	0	13	0	8	16	10	0	0	5	125

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		9	15	6	9	12	7	3	11	6	9	6	7	100
Safety Plans ES 72 hrs.		9	15	6	9	12	7	1	7	3	4	5	7	85
Performance Goal Reached		100%	100%	100%	100%	100%	100%	33%	64%	50%	44%	83%	100%	85%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		11	16	11	22	17	19	7	10	9	14	9	3	148
African American		14	6	6	2	3	4	2	1	8	4	2	6	58
Hispanic		0	1	3	0	0	2	0	2	1	0	0	0	9
Asian American		0	0	0	0	0	0	0	0	2	2	0	0	4
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	4	0	0	0	1	0	0	2	3	1	0	11
<b>TOTAL</b>		<b>25</b>	<b>27</b>	<b>20</b>	<b>24</b>	<b>20</b>	<b>26</b>	<b>9</b>	<b>13</b>	<b>22</b>	<b>23</b>	<b>12</b>	<b>9</b>	<b>230</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		1	4	0	2	1	2	0	0	1	3	1	1	16
2 - 4 years old		4	2	3	3	1	4	0	1	2	1	1	0	22
5 - 12 years old		4	4	4	5	6	3	3	2	5	2	2	1	41
13 - 17 years old		3	1	1	1	0	4	0	0	0	0	0	1	11
18 - 29 years old		6	9	4	3	6	5	0	5	4	8	1	5	56
30 - 44 years old		6	6	4	7	2	6	1	3	7	8	3	1	54
45 - 59 years old		1	1	3	3	3	2	5	2	3	1	4	0	28
60 - 64 years old		0	0	1	0	1	0	0	0	0	0	0	0	2
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>25</b>	<b>27</b>	<b>20</b>	<b>24</b>	<b>20</b>	<b>26</b>	<b>9</b>	<b>13</b>	<b>22</b>	<b>23</b>	<b>12</b>	<b>9</b>	<b>230</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		41	67	79	206	59	65	73	56	71	61	73	63	914
African American		46	11	18	18	9	6	12	8	19	8	16	14	185
Hispanic		8	2	3	1	4	1	2	2	5	1	1	0	30
Asian American		4	1	0	0	0	0	0	0	0	1	0	0	6
Native American		0	0	1	2	0	0	0	0	0	0	1	1	5
Middle Eastern		0	0	0	0	0	0	0	0	0	0	1	0	1
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		18	0	0	0	0	1	2	1	1	0	3	0	26
<b>TOTAL</b>		<b>117</b>	<b>81</b>	<b>101</b>	<b>227</b>	<b>72</b>	<b>73</b>	<b>89</b>	<b>67</b>	<b>96</b>	<b>71</b>	<b>95</b>	<b>78</b>	<b>1,167</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		3	1	1	1	0	0	0	0	2	0	0	0	8
5 - 12 years old		2	2	5	3	2	0	1	2	1	1	3	3	25
13 - 17 years old		0	3	1	1	5	2	1	1	1	0	1	0	16
18 - 29 years old		52	32	33	42	31	34	26	28	32	16	41	30	397
30 - 44 years old		9	31	41	63	26	25	36	22	38	39	32	33	395
45 - 59 years old		35	7	19	110	6	12	22	9	22	12	16	10	280
60 - 64 years old		16	5	1	7	1	0	1	0	0	2	1	2	36
65 + years old		0	0	0	0	1	0	2	5	0	1	1	0	10
<b>TOTAL</b>		<b>117</b>	<b>81</b>	<b>101</b>	<b>227</b>	<b>72</b>	<b>73</b>	<b>89</b>	<b>67</b>	<b>96</b>	<b>71</b>	<b>95</b>	<b>78</b>	<b>1,167</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		10	13	17	13	11	13	12	6	13	8	11	17	144
Women		10	16	16	13	13	14	16	12	14	18	10	20	172
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>20</b>	<b>29</b>	<b>33</b>	<b>26</b>	<b>24</b>	<b>27</b>	<b>28</b>	<b>18</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>37</b>	<b>316</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		150	196	149	114	144	128	180	124	164	118	179	159	1,805
Men		6	12	14	4	2	9	0	0	3	2	9	1	62
<b>TOTAL</b>		<b>156</b>	<b>208</b>	<b>163</b>	<b>118</b>	<b>146</b>	<b>137</b>	<b>180</b>	<b>124</b>	<b>167</b>	<b>120</b>	<b>188</b>	<b>160</b>	<b>1,867</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		10	10	14	11	8	19	15	9	13	5	8	13	135
Women		60	49	74	75	55	63	69	68	96	80	72	78	839
Men		7	4	3	3	2	5	1	5	2	2	8	1	43
<b>Total Face-to-face Counseling</b>		<b>77</b>	<b>63</b>	<b>91</b>	<b>89</b>	<b>65</b>	<b>87</b>	<b>85</b>	<b>82</b>	<b>111</b>	<b>87</b>	<b>88</b>	<b>92</b>	<b>1,017</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		10	13	17	13	11	13	11	6	13	8	11	17	143
Women		8	6	9	6	6	8	15	12	14	6	5	10	105
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>18</b>	<b>19</b>	<b>26</b>	<b>19</b>	<b>17</b>	<b>21</b>	<b>26</b>	<b>18</b>	<b>27</b>	<b>14</b>	<b>16</b>	<b>27</b>	<b>248</b>
<b>Outreach TANF</b>														
Children (under 18)		53	37	31	40	43	28	37	44	55	39	49	22	478
Women		33	21	15	33	34	26	23	24	42	26	34	24	335
Men		6	1	2	2	2	5	1	6	3	2	4	1	35
<b>Subtotal</b>		<b>92</b>	<b>59</b>	<b>48</b>	<b>75</b>	<b>79</b>	<b>59</b>	<b>61</b>	<b>74</b>	<b>100</b>	<b>67</b>	<b>87</b>	<b>47</b>	<b>848</b>
<b>Total TANF</b>		<b>110</b>	<b>78</b>	<b>74</b>	<b>94</b>	<b>96</b>	<b>80</b>	<b>87</b>	<b>92</b>	<b>127</b>	<b>81</b>	<b>103</b>	<b>74</b>	<b>1,096</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		10	13	17	12	11	13	7	5	12	8	8	10	126
Women		10	16	16	12	13	13	14	12	14	18	10	20	168
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>20</b>	<b>29</b>	<b>33</b>	<b>24</b>	<b>24</b>	<b>26</b>	<b>21</b>	<b>17</b>	<b>26</b>	<b>26</b>	<b>18</b>	<b>30</b>	<b>294</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		6	0	4	1	4	1	3	1	2	2	1	5	30
2 - 4 years old		3	5	6	1	3	5	6	3	2	4	2	4	44
5 - 12 years old		1	8	5	9	4	5	3	2	6	0	7	8	58
13 - 17 years old		0	0	2	2	0	2	0	0	2	2	1	0	11
<b>TOTAL</b>		<b>10</b>	<b>13</b>	<b>17</b>	<b>13</b>	<b>11</b>	<b>13</b>	<b>12</b>	<b>6</b>	<b>12</b>	<b>8</b>	<b>11</b>	<b>17</b>	<b>143</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		614	423	663	582	545	648	508	230	660	723	775	756	7,127
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		354.00	387.00	279.00	254.00	290.00	421.00	311.00	305.00	488.00	333.00	488.00	371.00	4,281.00
Hotline Calls		122	136	110	60	94	118	106	98	149	85	82	80	1,240
Information and Referral		673	581	544	402	414	630	442	610	982	797	1,029	888	7,992

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		48	60	64	33	39	56	71	35	36	50	56	54	602
Face-Face		73	63	60	88	65	88	67	68	102	77	44	92	887
<b>TOTAL</b>		<b>121</b>	<b>123</b>	<b>124</b>	<b>121</b>	<b>104</b>	<b>144</b>	<b>138</b>	<b>103</b>	<b>138</b>	<b>127</b>	<b>100</b>	<b>146</b>	<b>1,489</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		1	0	2	0	1	2	2	2	0	1	1	0	12
Attendance		40	0	36	0	100	244	95	36	0	160	35	0	746
<b>Media</b>														
Units		0	0	1	0	2	0	0	0	0	0	0	0	3
<b>PROFESSIONAL TRAINING</b>														
Units		0	0	0	2	1	1	1	0	0	2	1	0	8
Attendance		0	0	0	72	19	7	14	0	0	62	26	0	200

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		14	15	11	14	10	15	10	10	12	12	15	15	153
Safety Plans ES 72 hrs.		14	15	11	14	9	15	10	10	12	12	15	15	152
Performance Goal Reached		100%	100%	100%	100%	90%	100%	100%	100%	100%	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		17	20	24	17	16	15	21	12	23	18	14	27	224
African American		2	1	0	3	2	1	4	3	0	5	4	5	30
Hispanic		1	2	6	5	6	7	3	3	2	2	3	4	44
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	6	3	1	0	4	0	0	2	1	0	1	18
<b>TOTAL</b>		<b>20</b>	<b>29</b>	<b>33</b>	<b>26</b>	<b>24</b>	<b>27</b>	<b>28</b>	<b>18</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>37</b>	<b>316</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		6	0	4	1	4	1	3	1	2	2	1	5	30
2 - 4 years old		3	5	6	1	3	5	6	3	2	4	2	4	44
5 - 12 years old		1	8	5	9	4	5	3	2	7	0	7	8	59
13 - 17 years old		0	0	2	2	0	2	0	0	2	2	1	0	11
18 - 29 years old		5	5	5	3	5	4	7	5	7	4	5	5	60
30 - 44 years old		3	7	7	7	6	7	4	3	4	10	5	10	73
45 - 59 years old		2	3	4	3	2	3	4	4	3	4	0	5	37
60 - 64 years old		0	0	0	0	0	0	1	0	0	0	0	0	1
65 + years old		0	1	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>20</b>	<b>29</b>	<b>33</b>	<b>26</b>	<b>24</b>	<b>27</b>	<b>28</b>	<b>18</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>37</b>	<b>316</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		52	29	56	58	30	55	52	54	76	59	66	56	643
African American		2	2	0	1	7	1	1	3	0	2	1	0	20
Hispanic		2	6	4	5	8	3	3	2	8	2	3	2	48
Asian American		1	0	0	0	2	0	1	0	1	0	0	2	7
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	1	0	2	0	5	0	2	0	2	12
<b>TOTAL</b>		<b>57</b>	<b>37</b>	<b>60</b>	<b>65</b>	<b>47</b>	<b>61</b>	<b>57</b>	<b>64</b>	<b>85</b>	<b>65</b>	<b>70</b>	<b>62</b>	<b>730</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		0	0	0	0	0	2	0	0	0	0	0	1	3
5 - 12 years old		0	0	2	0	2	5	3	2	1	1	0	2	18
13 - 17 years old		0	0	0	0	1	3	0	1	0	0	0	0	5
18 - 29 years old		16	11	3	17	14	7	7	7	18	10	30	23	163
30 - 44 years old		31	14	50	40	18	37	41	43	51	42	31	29	427
45 - 59 years old		9	10	4	7	10	7	6	8	13	10	6	4	94
60 - 64 years old		0	1	0	0	2	0	0	2	1	1	2	3	12
65 + years old		1	1	1	1	0	0	0	1	1	1	1	0	8
<b>TOTAL</b>		<b>57</b>	<b>37</b>	<b>60</b>	<b>65</b>	<b>47</b>	<b>61</b>	<b>57</b>	<b>64</b>	<b>85</b>	<b>65</b>	<b>70</b>	<b>62</b>	<b>730</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Emergency Shelter		25	14	15	23	11	18	23	20	10	11	13	24	207
Children (under 18)		41	29	19	16	9	12	19	20	15	13	19	21	233
Women		2	0	0	0	1	1	0	0	0	0	0	0	4
Men		68	43	34	39	21	31	42	40	25	24	32	45	444
TOTAL														

SERVICE		INDIVIDUALS SERVED												TOTAL
Telephone Counseling		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Children (under 18)		2	0	7	8	4	2	1	8	15	19	9	14	89
Women		76	84	96	122	92	92	159	129	97	75	83	57	1,162
Men		3	4	4	6	11	4	8	1	4	5	1	3	54
TOTAL		81	88	107	136	107	98	168	138	116	99	93	74	1,305

SERVICE		INDIVIDUALS SERVED												TOTAL
Face-to-face Counseling		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
Children (under 18)		66	14	26	31	23	22	29	25	13	12	16	26	303
Women		214	59	46	53	42	42	56	45	43	32	44	44	720
Men		7	1	0	2	4	3	0	1	1	0	2	1	22
Total Face-to-face Counseling		287	74	72	86	69	67	85	71	57	44	62	71	1,045

SERVICE		INDIVIDUALS SERVED												TOTAL
Diversion Program		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
ES TANF														
Children (under 18)		14	22	22	13	8	16	10	16	13	9	16	20	179
Women		11	12	7	3	3	2	6	6	8	4	12	11	85
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
Subtotal		25	34	29	16	11	19	16	22	21	13	28	31	265
Outreach TANF														
Children (under 18)		161	24	71	60	61	45	64	34	25	30	24	45	644
Women		44	15	14	21	25	11	17	15	13	8	6	12	201
Men		1	1	0	1	0	0	0	1	0	0	0	0	4
Subtotal		206	40	85	82	86	56	81	50	38	38	30	57	849
Total TANF		231	74	114	98	97	75	97	72	59	51	58	88	1,114

SERVICE		INDIVIDUALS SERVED												
Case Management		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Children (under 18)		16	9	16	16	18	34	12	19	28	16	22	19	225
Women		26	55	51	47	25	34	52	34	56	44	24	29	477
Men		2	1	1	0	1	0	3	0	1	1	0	0	10
TOTAL		44	65	68	63	44	68	67	53	85	61	46	48	712

SERVICE		INDIVIDUALS SERVED												TOTAL
Child Assessments		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old		0	1	2	3	2	1	0	4	3	2	2	0	20
2 - 4 years old		3	1	1	3	2	2	5	3	1	0	3	2	26
5 - 12 years old		6	6	11	7	8	9	13	14	5	5	6	6	96
13 - 17 years old		3	2	4	5	1	3	3	3	1	0	0	2	27
TOTAL		12	10	18	18	13	15	21	24	10	7	11	10	169

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		630	797	951	1,154	807	925	965	1,394	1,653	1,008	571	964	11,819
Alternate Accommodations		0	0	0	0	0	111	120	402	71	65	54	88	911
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		1,704.25	1,303.50	1,756.25	2,079.25	1,846.75	2,125.75	1,893.25	2,147.25	2,513.25	2,800.75	2,793.00	3,090.25	26,053.50
Hotline Calls		328	241	256	247	210	227	250	175	174	205	148	151	2,612
Information and Referral		155	129	538	613	707	623	686	530	404	447	409	404	5,645

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		390	287	157	226	192	212	275	220	200	245	183	200	2,787
Face-Face		111	76	78	67	61	51	69	55	48	34	25	20	695
<b>TOTAL</b>		<b>501</b>	<b>363</b>	<b>235</b>	<b>293</b>	<b>253</b>	<b>263</b>	<b>344</b>	<b>275</b>	<b>248</b>	<b>279</b>	<b>208</b>	<b>220</b>	<b>3,482</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		24	12	31	46	39	29	30	30	42	13	17	5	318
Attendance		227	280	435	1,036	981	836	599	1,331	1,197	789	450	464	8,625
<b>Media</b>														
Units		11	10	1	3	1	1	2	0	1	0	2	0	32
<b>PROFESSIONAL TRAINING</b>														
Units		7	2	2	3	3	1	5	2	1	1	0	1	28
Attendance		49	48	47	61	87	22	92	13	18	50	0	12	499

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		19	18	21	16	9	14	11	15	20	15	14	19	191
Safety Plans ES 72 hrs.		19	18	21	14	9	13	11	15	20	15	14	19	188
Performance Goal Reached		100%	100%	100%	88%	100%	93%	100%	100%	100%	100%	100%	100%	98%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		25	19	13	14	8	7	19	13	11	8	23	18	178
African American		13	7	6	7	3	9	2	2	4	3	1	4	61
Hispanic		28	17	12	11	7	6	19	20	5	8	6	22	161
Asian American		0	0	0	0	0	1	0	0	1	0	0	0	2
Native American		0	0	0	0	0	0	0	1	0	1	0	0	2
Middle Eastern		0	0	0	2	0	0	1	1	2	0	1	0	7
Haitian		0	0	3	0	3	5	0	3	0	4	1	0	19
Other		2	0	0	5	0	3	1	0	2	0	0	1	14
<b>TOTAL</b>		<b>68</b>	<b>43</b>	<b>34</b>	<b>39</b>	<b>21</b>	<b>31</b>	<b>42</b>	<b>40</b>	<b>25</b>	<b>24</b>	<b>32</b>	<b>45</b>	<b>444</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		3	1	5	9	2	2	2	7	4	4	2	5	46
2 - 4 years old		7	2	4	5	3	4	8	4	3	3	5	9	57
5 - 12 years old		13	9	6	6	5	6	11	8	3	4	6	8	85
13 - 17 years old		2	2	0	3	1	7	2	1	0	0	0	2	20
18 - 29 years old		16	9	7	6	3	3	9	7	4	6	8	10	88
30 - 44 years old		13	16	4	9	5	7	6	9	6	4	7	7	93
45 - 59 years old		13	3	8	1	2	1	4	4	5	3	4	4	52
60 - 64 years old		1	1	0	0	0	1	0	0	0	0	0	0	3
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>68</b>	<b>43</b>	<b>34</b>	<b>39</b>	<b>21</b>	<b>31</b>	<b>42</b>	<b>40</b>	<b>25</b>	<b>24</b>	<b>32</b>	<b>45</b>	<b>444</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		91	18	16	18	18	10	14	13	15	6	14	10	243
African American		7	4	1	3	1	1	0	1	3	3	2	1	27
Hispanic		151	14	24	27	28	25	29	17	15	13	13	16	372
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		2	0	0	0	1	0	0	0	1	0	0	0	4
Middle Eastern		0	0	0	0	0	0	1	0	0	0	0	0	1
Haitian		0	1	0	0	2	0	0	0	0	0	0	0	3
Other		6	1	2	8	3	3	1	1	0	0	0	0	25
<b>TOTAL</b>		<b>257</b>	<b>38</b>	<b>43</b>	<b>56</b>	<b>53</b>	<b>39</b>	<b>45</b>	<b>32</b>	<b>34</b>	<b>22</b>	<b>29</b>	<b>27</b>	<b>675</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		3	0	0	1	0	0	0	0	0	0	0	0	4
2 - 4 years old		3	0	1	1	2	1	0	0	0	0	0	0	8
5 - 12 years old		35	2	9	4	10	3	7	4	3	2	2	1	82
13 - 17 years old		16	3	5	5	0	3	1	3	2	1	1	2	42
18 - 29 years old		66	7	5	12	15	7	11	9	11	4	9	10	166
30 - 44 years old		80	15	13	21	15	16	17	6	8	10	10	10	221
45 - 59 years old		42	7	7	5	8	4	8	7	9	4	4	4	109
60 - 64 years old		10	3	0	2	0	0	0	1	1	1	2	0	20
65 + years old		2	1	3	5	3	5	1	2	0	0	1	0	23
<b>TOTAL</b>		<b>257</b>	<b>38</b>	<b>43</b>	<b>56</b>	<b>53</b>	<b>39</b>	<b>45</b>	<b>32</b>	<b>34</b>	<b>22</b>	<b>29</b>	<b>27</b>	<b>675</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		21	10	5	9	9	6	4	5	5	6	14	13	107
Women		19	10	10	12	13	5	10	8	11	11	10	11	130
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>40</b>	<b>20</b>	<b>15</b>	<b>21</b>	<b>22</b>	<b>11</b>	<b>14</b>	<b>13</b>	<b>16</b>	<b>17</b>	<b>24</b>	<b>24</b>	<b>237</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		21	15	24	20	10	9	22	13	21	34	23	31	243
Men		0	0	0	2	0	0	1	0	0	2	0	0	5
<b>TOTAL</b>		<b>21</b>	<b>15</b>	<b>24</b>	<b>22</b>	<b>10</b>	<b>9</b>	<b>23</b>	<b>13</b>	<b>21</b>	<b>36</b>	<b>23</b>	<b>31</b>	<b>248</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		11	7	3	7	9	6	5	3	5	6	9	13	84
Women		51	16	20	25	20	17	22	14	15	22	29	21	272
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Total Face-to-face Counseling</b>		<b>62</b>	<b>23</b>	<b>23</b>	<b>32</b>	<b>29</b>	<b>24</b>	<b>27</b>	<b>17</b>	<b>20</b>	<b>28</b>	<b>38</b>	<b>34</b>	<b>357</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		23	12	7	7	14	6	15	5	8	11	16	19	143
Women		12	6	5	5	5	3	8	3	6	8	7	7	75
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>35</b>	<b>18</b>	<b>12</b>	<b>12</b>	<b>19</b>	<b>9</b>	<b>23</b>	<b>8</b>	<b>14</b>	<b>19</b>	<b>23</b>	<b>26</b>	<b>218</b>
<b>Outreach TANF</b>														
Children (under 18)		31	4	21	15	6	14	8	10	0	13	27	10	159
Women		15	3	9	7	3	6	7	5	1	6	12	4	78
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Subtotal</b>		<b>46</b>	<b>7</b>	<b>30</b>	<b>22</b>	<b>9</b>	<b>21</b>	<b>15</b>	<b>15</b>	<b>1</b>	<b>19</b>	<b>39</b>	<b>14</b>	<b>238</b>
<b>Total TANF</b>		<b>81</b>	<b>25</b>	<b>42</b>	<b>34</b>	<b>28</b>	<b>30</b>	<b>38</b>	<b>23</b>	<b>15</b>	<b>38</b>	<b>62</b>	<b>40</b>	<b>456</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		7	17	8	7	3	6	7	1	1	8	8	6	79
Women		8	9	12	11	9	7	10	2	12	9	14	9	112
Men		1	0	0	0	0	0	1	0	0	0	0	0	2
<b>TOTAL</b>		<b>16</b>	<b>26</b>	<b>20</b>	<b>18</b>	<b>12</b>	<b>13</b>	<b>18</b>	<b>3</b>	<b>13</b>	<b>17</b>	<b>22</b>	<b>15</b>	<b>193</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		3	2	0	3	1	2	1	1	0	0	1	1	15
2 - 4 years old		5	1	2	3	2	3	0	4	4	0	4	9	37
5 - 12 years old		8	4	1	1	2	0	3	1	1	0	3	5	29
13 - 17 years old		1	0	0	0	2	1	0	0	0	0	2	2	8
<b>TOTAL</b>		17	7	3	7	7	6	4	6	5	0	10	17	89

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		328	352	400	181	281	309	281	238	444	411	400	648	4,273
Alternate Accommodations		0	4	1	0	0	6	0	0	16	24	1	12	64
Shelter Beyond Capacity		1	0	1	0	0	0	0	0	1	3	0	7	13
Counseling Hours		655.00	408.25	388.75	432.25	531.75	520.00	571.75	653.75	856.25	763.50	618.50	577.25	6,977
Hotline Calls		59	52	48	56	48	37	55	54	80	96	86	74	745
Information and Referral		112	131	160	154	117	93	101	113	190	238	154	244	1,807

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		32	31	31	34	33	22	32	33	39	55	44	46	432
Face-Face		32	15	13	19	21	14	10	10	12	14	13	13	186
<b>TOTAL</b>		64	46	44	53	54	36	42	43	51	69	57	59	618

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		0	18	4	5	3	0	1	7	2	20	8	3	71
Attendance		0	496	332	444	134	0	190	582	350	500	382	24	3,434
<b>Media</b>														
Units		2	3	3	1	0	1	0	0	0	0	0	0	10
<b>PROFESSIONAL TRAINING</b>														
Units		0	0	0	0	0	2	0	0	0	0	0	1	3
Attendance		0	0	0	0	0	20	0	0	0	0	0	60	80

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		7	9	9	9	6	6	8	4	11	8	10	6	93
Safety Plans ES 72 hrs.		7	9	9	9	6	6	8	4	10	8	10	6	92
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	91%	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		24	5	6	11	13	5	12	12	11	15	6	5	125
African American		3	7	5	8	7	3	0	0	3	0	11	1	48
Hispanic		11	7	4	1	2	3	1	0	2	2	6	14	53
Asian American		0	1	0	1	0	0	0	1	0	0	0	0	3
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		2	0	0	0	0	0	1	0	0	0	1	4	8
TOTAL		40	20	15	21	22	11	14	13	16	17	24	24	237

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09			
0 - 23 months old	4	2	0	3	1	2	1	2	0	0	2	1	18		
2 - 4 years old	8	4	2	4	2	3	0	2	4	4	5	7	45		
5 - 12 years old	8	4	3	1	3	0	3	1	1	1	5	3	33		
13 - 17 years old	1	0	0	1	3	1	0	0	0	1	2	2	11		
18 - 29 years old	8	4	3	6	4	1	3	2	5	4	1	5	46		
30 - 44 years old	8	4	4	3	5	2	3	3	6	4	8	5	55		
45 - 59 years old	3	2	3	3	4	2	4	2	0	3	1	0	27		
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0		
65 + years old	0	0	0	0	0	0	0	1	0	0	0	1	2		
TOTAL	40	20	15	21	22	11	14	13	16	17	24	24	237		

ETHNICITY OF INDIVIDUALS SERVED IN														
OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		26	5	8	11	2	8	10	6	4	7	19	6	112
African American		4	1	2	1	4	1	1	1	0	3	1	3	22
Hispanic		0	0	0	1	2	2	2	0	0	1	1	1	10
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		1	0	0	0	0	0	0	0	0	0	0	0	1
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		3	0	0	0	1	2	0	0	0	0	1	0	7
TOTAL		34	6	10	13	9	13	13	7	4	11	22	10	152

AGE OF INDIVIDUALS SERVED IN OUTREACH															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old		1	0	0	0	1	0	0	0	0	0	0	0	2	
13 - 17 years old		1	0	0	0	1	0	1	0	0	0	0	0	3	
18 - 29 years old		12	1	5	5	4	5	1	2	1	4	8	2	50	
30 - 44 years old		10	3	2	2	1	4	3	2	1	4	12	5	49	
45 - 59 years old		9	0	3	5	2	4	8	3	1	3	2	3	43	
60 - 64 years old		0	2	0	1	0	0	0	0	0	0	0	0	3	
65 + years old		1	0	0	0	0	0	0	0	1	0	0	0	2	
TOTAL		34	6	10	13	9	13	13	7	4	11	22	10	152	



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		5	10	1	4	3	2	10	2	9	9	0	6	61
Women		20	13	3	6	4	11	7	3	6	9	3	9	94
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>25</b>	<b>23</b>	<b>4</b>	<b>10</b>	<b>7</b>	<b>13</b>	<b>17</b>	<b>5</b>	<b>15</b>	<b>18</b>	<b>3</b>	<b>15</b>	<b>155</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		45	41	39	24	23	36	63	42	54	52	43	57	519
Men		0	2	2	1	1	0	1	0	0	0	0	0	7
<b>TOTAL</b>		<b>45</b>	<b>43</b>	<b>41</b>	<b>25</b>	<b>24</b>	<b>36</b>	<b>64</b>	<b>42</b>	<b>54</b>	<b>52</b>	<b>43</b>	<b>57</b>	<b>526</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		1	9	1	2	1	6	7	2	9	0	0	6	44
Women		72	26	25	26	26	27	56	46	59	72	52	71	558
Men		0	2	1	1	0	0	1	5	6	9	5	2	32
<b>Total Face-to-face Counseling</b>		<b>73</b>	<b>37</b>	<b>27</b>	<b>29</b>	<b>27</b>	<b>33</b>	<b>64</b>	<b>53</b>	<b>74</b>	<b>81</b>	<b>57</b>	<b>79</b>	<b>634</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		3	11	1	4	1	15	6	2	9	10	0	9	71
Women		1	7	2	3	1	6	3	1	3	4	1	8	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>4</b>	<b>18</b>	<b>3</b>	<b>7</b>	<b>2</b>	<b>21</b>	<b>9</b>	<b>3</b>	<b>12</b>	<b>14</b>	<b>1</b>	<b>17</b>	<b>111</b>
<b>Outreach TANF</b>														
Children (under 18)		39	23	21	20	10	10	16	11	16	2	38	66	272
Women		15	11	12	9	6	3	6	1	3	0	16	22	104
Men		0	2	1	0	0	0	0	0	0	0	0	0	3
<b>Subtotal</b>		<b>54</b>	<b>36</b>	<b>34</b>	<b>29</b>	<b>16</b>	<b>13</b>	<b>22</b>	<b>12</b>	<b>19</b>	<b>2</b>	<b>54</b>	<b>88</b>	<b>379</b>
<b>Total TANF</b>		<b>58</b>	<b>54</b>	<b>37</b>	<b>36</b>	<b>18</b>	<b>34</b>	<b>31</b>	<b>15</b>	<b>31</b>	<b>16</b>	<b>55</b>	<b>105</b>	<b>490</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		5	8	2	2	0	1	1	4	0	0	2	0	25
Women		21	19	24	33	5	19	29	23	30	52	62	57	374
Men		1	0	1	0	0	1	1	4	1	4	6	3	22
<b>TOTAL</b>		<b>27</b>	<b>27</b>	<b>27</b>	<b>35</b>	<b>5</b>	<b>21</b>	<b>31</b>	<b>31</b>	<b>31</b>	<b>56</b>	<b>70</b>	<b>60</b>	<b>421</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		1	2	1	0	1	0	1	1	2	0	0	2	11
2 - 4 years old		0	3	0	0	0	0	1	2	1	0	0	0	7
5 - 12 years old		1	3	0	1	0	0	0	1	0	1	0	7	14
13 - 17 years old		0	1	0	1	0	0	0	1	0	0	0	0	3
<b>TOTAL</b>		2	9	1	2	1	0	2	5	3	1	0	9	35

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		247	368	305	222	179	316	523	268	315	348	275	161	3,527
Alternate Accommodations		0	0	0	0	0	0	9	5	0	0	0	2	16
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		338.75	356.25	355.25	329.25	357.50	275.00	454.50	341.75	374.00	266.00	237.25	255.50	3,941.00
Hotline Calls		102	61	55	36	38	25	70	55	61	67	50	61	681
Information and Referral		671	593	336	574	208	499	513	310	533	476	317	294	5,324

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		37	17	15	8	13	4	18	10	18	14	14	25	193
Face-Face		28	25	20	23	18	17	15	19	14	3	2	20	204
<b>TOTAL</b>		65	42	35	31	31	21	33	29	32	17	16	45	397

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		12	10	7	7	3	0	1	0	0	2	0	0	42
Attendance		128	114	63	186	26	0	50	0	0	65	0	0	632
<b>Media</b>														
Units		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>PROFESSIONAL TRAINING</b>														
Units		1	0	0	4	0	0	0	0	0	0	3	0	8
Attendance		23	0	0	68	0	0	0	0	0	0	21	0	112

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		10	9	4	8	3	6	10	7	2	13	5	9	86
Safety Plans ES 72 hrs.		10	9	4	8	3	5	10	7	1	13	5	9	84
Performance Goal Reached		100%	100%	100%	100%	100%	83%	100%	100%	50%	100%	100%	100%	98%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		15	11	4	7	5	8	8	3	9	7	3	7	87
African American		6	6	0	1	2	4	5	0	4	5	0	6	39
Hispanic		4	5	0	2	0	0	4	0	1	0	0	1	17
Asian American		0	0	0	0	0	0	0	2	0	1	0	1	4
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	1	0	0	0	1	0	0	1	5	0	0	8
<b>TOTAL</b>		<b>25</b>	<b>23</b>	<b>4</b>	<b>10</b>	<b>7</b>	<b>13</b>	<b>17</b>	<b>5</b>	<b>15</b>	<b>18</b>	<b>3</b>	<b>15</b>	<b>155</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		2	3	1	0	2	1	0	1	3	2	0	2	17
2 - 4 years old		0	2	0	0	0	1	2	1	4	0	0	0	10
5 - 12 years old		3	4	0	3	0	0	7	0	2	7	0	3	29
13 - 17 years old		0	1	0	1	1	0	1	0	0	0	0	1	5
18 - 29 years old		5	6	2	1	1	5	1	1	5	3	0	4	34
30 - 44 years old		10	4	0	3	2	5	5	1	1	5	1	3	40
45 - 59 years old		5	3	1	2	1	1	1	1	0	1	1	2	19
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	1	0	1
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>25</b>	<b>23</b>	<b>4</b>	<b>10</b>	<b>7</b>	<b>13</b>	<b>17</b>	<b>5</b>	<b>15</b>	<b>18</b>	<b>3</b>	<b>15</b>	<b>155</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		49	12	16	17	17	12	38	44	52	63	44	53	417
African American		6	0	2	1	0	1	5	2	4	5	4	12	42
Hispanic		3	2	2	2	2	3	5	1	2	2	1	2	27
Asian American		1	0	2	1	0	0	1	1	0	0	1	0	7
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		2	2	1	0	2	4	2	0	1	2	4	2	22
<b>TOTAL</b>		<b>61</b>	<b>16</b>	<b>23</b>	<b>21</b>	<b>21</b>	<b>20</b>	<b>51</b>	<b>48</b>	<b>59</b>	<b>72</b>	<b>54</b>	<b>69</b>	<b>515</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	4	0	0	0	0	0	0	4
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	5	5
13 - 17 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old		30	6	6	12	9	6	16	16	27	33	20	14	195
30 - 44 years old		20	5	14	7	8	4	26	25	25	26	26	38	224
45 - 59 years old		11	5	3	2	3	6	6	7	7	8	8	8	74
60 - 64 years old		0	0	0	0	1	0	3	0	0	2	0	2	8
65 + years old		0	0	0	0	0	0	0	0	0	3	0	2	5
<b>TOTAL</b>		<b>61</b>	<b>16</b>	<b>23</b>	<b>21</b>	<b>21</b>	<b>20</b>	<b>51</b>	<b>48</b>	<b>59</b>	<b>72</b>	<b>54</b>	<b>69</b>	<b>515</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		16	17	11	21	15	1	11	5	20	17	12	9	155
Women		22	15	18	18	14	3	15	18	18	18	11	18	188
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>38</b>	<b>32</b>	<b>29</b>	<b>39</b>	<b>29</b>	<b>4</b>	<b>26</b>	<b>23</b>	<b>38</b>	<b>35</b>	<b>23</b>	<b>27</b>	<b>343</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		16	12	8	5	6	10	10	13	9	5	9	28	131
Men		0	1	0	0	0	0	1	0	0	0	2	1	5
<b>TOTAL</b>		<b>16</b>	<b>13</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>10</b>	<b>11</b>	<b>13</b>	<b>9</b>	<b>5</b>	<b>11</b>	<b>29</b>	<b>136</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		25	16	15	27	19	21	15	14	21	16	18	17	224
Women		214	103	106	108	92	91	89	77	86	99	86	99	1,250
Men		8	6	2	5	4	3	5	2	1	3	4	0	43
<b>Total Face-to-face Counseling</b>		<b>247</b>	<b>125</b>	<b>123</b>	<b>140</b>	<b>115</b>	<b>115</b>	<b>109</b>	<b>93</b>	<b>108</b>	<b>118</b>	<b>108</b>	<b>116</b>	<b>1,517</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		25	19	19	26	16	1	20	7	22	18	17	20	210
Women		17	10	11	10	9	1	9	3	12	9	8	13	112
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>42</b>	<b>29</b>	<b>30</b>	<b>36</b>	<b>25</b>	<b>2</b>	<b>29</b>	<b>10</b>	<b>34</b>	<b>27</b>	<b>25</b>	<b>33</b>	<b>322</b>
<b>Outreach TANF</b>														
Children (under 18)		155	0	130	117	85	91	80	66	63	99	86	104	1,076
Women		65	12	53	44	42	42	37	34	36	49	45	60	519
Men		1	1	1	1	3	0	4	0	0	2	1	0	14
<b>Subtotal</b>		<b>221</b>	<b>13</b>	<b>184</b>	<b>162</b>	<b>130</b>	<b>133</b>	<b>121</b>	<b>100</b>	<b>99</b>	<b>150</b>	<b>132</b>	<b>164</b>	<b>1,609</b>
<b>Total TANF</b>		<b>263</b>	<b>42</b>	<b>214</b>	<b>198</b>	<b>155</b>	<b>135</b>	<b>150</b>	<b>110</b>	<b>133</b>	<b>177</b>	<b>157</b>	<b>197</b>	<b>1,931</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		11	14	24	19	18	11	17	14	16	44	15	17	220
Women		13	105	91	110	74	119	94	95	59	126	74	111	1,071
Men		0	4	6	3	5	4	3	5	2	3	1	5	41
<b>TOTAL</b>		<b>24</b>	<b>123</b>	<b>121</b>	<b>132</b>	<b>97</b>	<b>134</b>	<b>114</b>	<b>114</b>	<b>77</b>	<b>173</b>	<b>90</b>	<b>133</b>	<b>1,332</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		5	2	3	2	3	0	3	0	5	6	3	4	36
2 - 4 years old		3	3	3	5	6	2	6	2	5	2	5	3	45
5 - 12 years old		6	9	7	12	11	8	8	7	7	6	9	10	100
13 - 17 years old		5	2	1	3	0	0	1	5	4	2	1	0	24
<b>TOTAL</b>		<b>19</b>	<b>16</b>	<b>14</b>	<b>22</b>	<b>20</b>	<b>10</b>	<b>18</b>	<b>14</b>	<b>21</b>	<b>16</b>	<b>18</b>	<b>17</b>	<b>205</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		351	507	653	657	485	435	361	450	553	479	252	606	5,789
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		322.25	441.50	585.75	539.25	356.50	363.25	383.25	370.50	486.50	339.75	327.25	428.25	4,944.00
Hotline Calls		348	337	542	427	306	254	306	368	370	393	394	409	4,454
Information and Referral		553	412	628	205	103	185	206	169	188	184	118	213	3,164

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		263	267	461	371	259	197	252	249	282	291	272	330	3,494
Face-Face		90	87	104	102	89	89	87	81	88	100	92	131	1,140
<b>TOTAL</b>		<b>353</b>	<b>354</b>	<b>565</b>	<b>473</b>	<b>348</b>	<b>286</b>	<b>339</b>	<b>330</b>	<b>370</b>	<b>391</b>	<b>364</b>	<b>461</b>	<b>4,634</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		20	10	36	68	61	46	49	41	57	77	106	9	580
Attendance		829	172	959	1,841	1,069	936	1,355	2,421	1,040	1,845	4,064	195	16,726
<b>Media</b>														
Units		3	3	3	10	0	0	1	0	2	0	1	0	23
<b>PROFESSIONAL TRAINING</b>														
Units		0	0	5	10	2	0	0	3	5	2	2	0	29
Attendance		0	0	64	291	60	0	0	127	106	30	53	0	731

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		7	8	15	18	9	10	5	9	13	12	14	5	125
Safety Plans ES 72 hrs.		7	8	15	18	9	10	5	9	13	12	14	5	125
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	24	13	19	17	15	3	21	18	19	23	16	17	205	
African American	9	7	2	14	9	1	3	0	11	2	2	1	61	
Hispanic	3	11	7	7	2	0	1	3	8	10	4	8	64	
Asian American	0	0	0	0	3	0	0	1	0	0	0	0	4	
Native American	0	1	1	0	0	0	0	0	0	0	0	0	2	
Middle Eastern	1	0	0	1	0	0	0	1	0	0	0	0	3	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	1	0	0	0	0	0	1	0	0	0	1	1	4	
TOTAL	38	32	29	39	29	4	26	23	38	35	23	27	343	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		5	2	3	2	3	0	3	0	6	7	3	4	38	
2 - 4 years old		3	2	3	4	6	1	4	2	5	4	4	3	41	
5 - 12 years old		5	12	5	13	6	0	4	2	8	6	5	2	68	
13 - 17 years old		3	1	0	2	0	0	0	1	1	0	1	0	9	
18 - 29 years old		7	6	8	4	6	1	8	6	9	8	2	6	71	
30 - 44 years old		9	6	6	9	6	0	6	8	6	3	5	5	69	
45 - 59 years old		6	3	4	5	2	2	1	3	3	7	3	7	46	
60 - 64 years old		0	0	0	0	0	0	0	1	0	0	0	0	1	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		38	32	29	39	29	4	26	23	38	35	23	27	343	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		136	61	56	60	54	53	60	50	56	55	58	61	760
African American		30	12	12	16	8	13	3	2	3	8	7	5	119
Hispanic		58	22	22	24	21	16	16	18	11	24	16	21	269
Asian American		0	0	0	2	2	1	2	0	2	1	0	0	10
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		1	1	1	0	0	0	1	0	0	0	0	0	4
Haitian		1	0	2	0	0	2	2	0	1	0	0	0	8
Other		1	2	1	4	1	1	2	0	0	1	4	2	19
TOTAL		227	98	94	106	86	86	86	70	73	89	85	89	1,189

AGE OF INDIVIDUALS SERVED IN														
OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		2	0	0	0	0	0	0	0	0	0	0	0	2
2 - 4 years old		0	2	0	1	0	1	2	0	0	0	1	0	7
5 - 12 years old		11	1	2	7	4	5	1	5	1	3	4	8	52
13 - 17 years old		8	1	2	3	0	0	0	6	3	2	2	1	28
18 - 29 years old		63	27	26	29	26	20	18	14	19	21	18	23	304
30 - 44 years old		96	41	42	45	29	36	38	31	30	35	37	37	497
45 - 59 years old		42	23	21	16	23	19	26	12	16	26	19	16	259
60 - 64 years old		2	1	1	3	3	2	1	1	2	1	1	3	21
65 + years old		3	2	0	2	1	3	0	1	2	1	3	1	19
TOTAL		227	98	94	106	86	86	86	70	73	89	85	89	1,189

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		14	1	13	9	11	6	7	12	7	10	11	7	108
Women		16	8	11	11	6	7	9	7	9	12	5	9	110
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>30</b>	<b>9</b>	<b>24</b>	<b>20</b>	<b>17</b>	<b>13</b>	<b>16</b>	<b>19</b>	<b>16</b>	<b>22</b>	<b>16</b>	<b>16</b>	<b>218</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		3	5	15	8	3	2	8	2	4	7	3	3	63
Women		136	160	129	96	58	42	104	60	52	112	54	44	1,047
Men		2	5	6	1	0	1	3	7	4	5	1	6	41
<b>TOTAL</b>		<b>141</b>	<b>170</b>	<b>150</b>	<b>105</b>	<b>61</b>	<b>45</b>	<b>115</b>	<b>69</b>	<b>60</b>	<b>124</b>	<b>58</b>	<b>53</b>	<b>1,151</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		50	9	28	16	17	17	22	25	0	13	15	25	237
Women		100	25	29	25	18	16	25	24	50	32	25	30	399
Men		2	0	0	0	0	0	0	0	0	2	0	1	5
<b>Total Face-to-face Counseling</b>		<b>152</b>	<b>34</b>	<b>57</b>	<b>41</b>	<b>35</b>	<b>33</b>	<b>47</b>	<b>49</b>	<b>50</b>	<b>47</b>	<b>40</b>	<b>56</b>	<b>641</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		10	0	13	8	5	6	7	12	0	10	11	5	87
Women		5	2	4	6	2	7	8	6	2	10	4	4	60
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>15</b>	<b>2</b>	<b>17</b>	<b>14</b>	<b>7</b>	<b>13</b>	<b>15</b>	<b>18</b>	<b>2</b>	<b>20</b>	<b>15</b>	<b>9</b>	<b>147</b>
<b>Outreach TANF</b>														
Children (under 18)		2	0	14	5	5	0	0	0	0	1	0	13	40
Women		10	1	7	5	2	2	3	0	0	11	2	6	49
Men		2	0	0	0	0	0	0	0	0	0	0	0	2
<b>Subtotal</b>		<b>14</b>	<b>1</b>	<b>21</b>	<b>10</b>	<b>7</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>12</b>	<b>2</b>	<b>19</b>	<b>91</b>
<b>Total TANF</b>		<b>29</b>	<b>3</b>	<b>38</b>	<b>24</b>	<b>14</b>	<b>15</b>	<b>18</b>	<b>18</b>	<b>2</b>	<b>32</b>	<b>17</b>	<b>28</b>	<b>238</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		10	7	9	18	11	25	15	21	10	14	26	11	177
Women		27	20	18	26	14	28	15	8	18	18	39	8	239
Men		3	0	0	0	0	0	0	0	0	0	0	0	3
<b>TOTAL</b>		<b>40</b>	<b>27</b>	<b>27</b>	<b>44</b>	<b>25</b>	<b>53</b>	<b>30</b>	<b>29</b>	<b>28</b>	<b>32</b>	<b>65</b>	<b>19</b>	<b>419</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		2	2	5	2	1	0	4	3	1	1	0	3	24
2 - 4 years old		8	3	10	3	4	1	7	8	1	3	3	8	59
5 - 12 years old		8	3	9	8	7	4	6	11	5	4	8	9	82
13 - 17 years old		8	1	4	3	5	3	5	3	6	5	4	5	52
<b>TOTAL</b>		<b>26</b>	<b>9</b>	<b>28</b>	<b>16</b>	<b>17</b>	<b>8</b>	<b>22</b>	<b>25</b>	<b>13</b>	<b>13</b>	<b>15</b>	<b>25</b>	<b>217</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		415	440	433	612	468	372	240	267	627	471	353	321	5,019
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		828.00	799.00	743.00	814.00	875.00	626.00	631.00	618.00	699.00	713.00	469.00	585.00	8,400.00
Hotline Calls		155	132	198	144	138	131	181	168	164	118	125	132	1,786
Information and Referral		2,373	1,930	2,605	1,554	1,225	1,318	1,024	1,438	1,057	1,092	842	797	17,255

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		94	102	95	67	95	111	109	122	138	116	119	125	1,293
Face-Face		121	34	57	41	35	33	44	49	63	47	40	30	594
<b>TOTAL</b>		<b>215</b>	<b>136</b>	<b>152</b>	<b>108</b>	<b>130</b>	<b>144</b>	<b>153</b>	<b>171</b>	<b>201</b>	<b>163</b>	<b>159</b>	<b>155</b>	<b>1,887</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		9	4	14	54	61	57	28	19	26	47	64	5	388
Attendance		221	187	780	1090	1,195	1,526	1,210	329	459	1,223	1,500	81	9,801
<b>Media</b>														
Units		0	4	5	9	1	1	3	7	2	5	4	4	45
<b>PROFESSIONAL TRAINING</b>														
Units		1	8	9	7	7	1	5	1	5	5	6	0	55
Attendance		2	81	186	83	109	8	39	8	39	52	170	0	777

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		7	10	7	11	6	7	4	5	7	12	11	3	90
Safety Plans ES 72 hrs.		7	10	7	11	6	7	4	5	7	12	11	3	90
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		15	5	19	16	5	7	8	15	8	10	7	12	127
African American		8	3	3	1	2	0	4	4	7	3	0	0	35
Hispanic		7	1	2	3	10	3	4	0	1	8	5	4	48
Asian American		0	0	0	0	0	0	0	0	0	0	1	0	1
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	0	3	0	0	0	1	3	0	7
TOTAL		30	9	24	20	17	13	16	19	16	22	16	16	218

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER																
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL		
0 - 23 months old		2	0	2	2	1	2	2	2	1	1	0	3	18		
2 - 4 years old		7	1	3	2	3	2	4	6	1	2	2	2	35		
5 - 12 years old		4	0	5	5	5	2	0	4	4	3	6	2	40		
13 - 17 years old		1	0	3	0	2	0	1	0	1	4	3	0	15		
18 - 29 years old		6	2	4	2	2	4	3	3	0	3	3	6	38		
30 - 44 years old		5	3	4	6	3	2	3	4	5	7	1	1	44		
45 - 59 years old		4	3	2	3	1	1	1	0	4	1	1	1	22		
60 - 64 years old		0	0	1	0	0	0	1	0	0	0	0	0	2		
65 + years old		1	0	0	0	0	0	1	0	0	1	0	1	4		
TOTAL		30	9	24	20	17	13	16	19	16	22	16	16	218		

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
Caucasian	97	15	23	19	18	16	26	16	35	17	18	24	324	
African American	8	1	7	0	0	0	0	2	2	3	3	4	30	
Hispanic	16	3	3	1	0	2	3	6	7	5	0	5	51	
Asian American	0	1	0	0	0	0	0	0	0	0	0	1	2	
Native American	1	0	0	0	0	0	0	0	0	0	0	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	5	0	1	0	2	2	6	3	0	3	6	28	
TOTAL	122	25	33	21	18	20	31	30	47	25	24	40	436	

AGE OF INDIVIDUALS SERVED IN															
OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		1	2	3	0	0	0	2	1	0	0	0	0	9	
2 - 4 years old		8	2	7	1	1	0	3	2	0	1	1	6	32	
5 - 12 years old		19	3	4	3	2	6	6	7	1	1	2	7	61	
13 - 17 years old		8	1	1	3	3	3	4	3	5	1	1	5	38	
18 - 29 years old		27	3	9	4	4	3	6	4	13	6	7	8	94	
30 - 44 years old		32	9	5	6	6	5	7	6	14	10	7	10	117	
45 - 59 years old		24	5	2	4	2	2	2	5	8	5	5	2	66	
60 - 64 years old		3	0	0	0	0	1	1	0	4	0	0	1	10	
65 + years old		0	0	2	0	0	0	0	2	2	1	1	1	9	
TOTAL		122	25	33	21	18	20	31	30	47	25	24	40	436	

Nov

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		3	9	27	19	17	5	10	9	9	7	13	12	140
Women		27	9	19	17	16	15	11	8	11	21	14	12	180
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>30</b>	<b>18</b>	<b>46</b>	<b>36</b>	<b>33</b>	<b>20</b>	<b>21</b>	<b>17</b>	<b>20</b>	<b>28</b>	<b>27</b>	<b>24</b>	<b>320</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	1	0	0	0	1	2	0	0	1	0	5	10
Women		23	10	15	198	180	162	205	116	132	215	220	272	1,748
Men		0	0	1	10	11	17	10	10	12	7	8	11	97
<b>TOTAL</b>		<b>23</b>	<b>11</b>	<b>16</b>	<b>208</b>	<b>191</b>	<b>180</b>	<b>217</b>	<b>126</b>	<b>144</b>	<b>223</b>	<b>228</b>	<b>288</b>	<b>1,855</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		28	9	38	26	18	10	10	14	14	12	22	19	220
Women		144	53	119	148	163	118	165	198	193	175	175	183	1,834
Men		8	2	14	23	31	31	20	28	42	32	28	25	284
<b>Total Face-to-face Counseling</b>		<b>180</b>	<b>64</b>	<b>171</b>	<b>197</b>	<b>212</b>	<b>159</b>	<b>195</b>	<b>240</b>	<b>249</b>	<b>219</b>	<b>225</b>	<b>227</b>	<b>2,338</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		19	8	24	19	17	8	10	10	5	9	10	15	154
Women		13	5	9	12	10	8	5	5	3	6	5	3	84
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>32</b>	<b>13</b>	<b>33</b>	<b>31</b>	<b>27</b>	<b>16</b>	<b>15</b>	<b>15</b>	<b>8</b>	<b>15</b>	<b>15</b>	<b>18</b>	<b>238</b>
<b>Outreach TANF</b>														
Children (under 18)		19	8	24	19	17	8	10	10	5	9	10	15	154
Women		13	5	9	12	10	8	5	5	3	6	5	3	84
Men		0	0	0	0	0	0	0	6	7	0	0	0	13
<b>Subtotal</b>		<b>32</b>	<b>13</b>	<b>33</b>	<b>31</b>	<b>27</b>	<b>16</b>	<b>15</b>	<b>21</b>	<b>15</b>	<b>15</b>	<b>15</b>	<b>18</b>	<b>251</b>
<b>Total TANF</b>		<b>64</b>	<b>26</b>	<b>66</b>	<b>62</b>	<b>54</b>	<b>32</b>	<b>30</b>	<b>36</b>	<b>23</b>	<b>30</b>	<b>30</b>	<b>36</b>	<b>489</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		0	0	29	19	15	15	9	15	4	7	14	19	146
Women		16	38	33	76	76	76	207	95	189	89	233	137	1,265
Men		0	1	1	5	11	14	49	15	36	22	45	19	218
<b>TOTAL</b>		<b>16</b>	<b>39</b>	<b>63</b>	<b>100</b>	<b>102</b>	<b>105</b>	<b>265</b>	<b>125</b>	<b>229</b>	<b>118</b>	<b>292</b>	<b>175</b>	<b>1,629</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
Child Assessments		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
0 - 23 months old		6	0	6	5	5	3	2	1	2	0	6	3	39
2 - 4 years old		7	1	14	7	4	1	2	2	4	5	6	5	58
5 - 12 years old		13	5	15	12	6	3	2	6	5	4	7	7	85
13 - 17 years old		2	1	1	0	0	2	1	1	1	1	1	0	11
TOTAL		28	7	36	24	15	9	7	10	12	10	20	15	193

SERVICE		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		333	548	625	808	874	745	554	482	312	486	649	556	6,972
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		1,043.50	900.75	1,280.75	1,419.75	1,109.00	1,101.50	1,152.00	1,396.25	1,306.25	2,312.00	1,510.75	1,520.75	16,053.25
Hotline Calls		176	41	54	471	405	392	469	296	388	378	428	457	3,955
Information and Referral		829	583	1,074	1,965	1,704	1,580	1,701	1,421	1,731	1,846	2,136	2,458	19,028

SERVICE		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		84	19	26	202	133	129	201	102	224	189	223	239	1,771
Face-Face		13	37	38	78	82	98	308	105	218	141	284	160	1,562
<b>TOTAL</b>		<b>97</b>	<b>56</b>	<b>64</b>	<b>280</b>	<b>215</b>	<b>227</b>	<b>509</b>	<b>207</b>	<b>442</b>	<b>330</b>	<b>507</b>	<b>399</b>	<b>3,333</b>

COMMUNITY EDUCATION		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		0	0	6	8	23	23	29	44	38	28	19	28	246
Attendance		0	0	507	238	646	883	631	1050	1235	1232	1105	575	8,102
<b>Media</b>														
Units		0	0	0	1	0	1	1	0	0	0	2	0	5
<b>PROFESSIONAL TRAINING</b>														
Units		2	0	3	0	2	1	1	2	1	0	3	1	16
Attendance		158	0	26	0	25	119	27	53	16	0	46	30	500

SERVICE		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		13	11	13	7	13	15	10	11	7	10	16	16	142
Safety Plans ES 72 hrs.		12	10	10	6	11	15	8	11	6	9	15	15	128
Performance Goal Reached		<b>92%</b>	<b>91%</b>	<b>77%</b>	<b>86%</b>	<b>85%</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>86%</b>	<b>90%</b>	<b>94%</b>	<b>94%</b>	<b>90%</b>

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		15	10	20	15	18	15	13	14	13	17	12	3	165
African American		7	2	13	7	7	3	6	0	2	4	4	3	58
Hispanic		6	3	4	4	6	1	2	3	4	2	6	7	48
Asian American		0	0	5	0	0	0	0	0	0	1	0	0	6
Native American		1	0	0	0	0	0	0	0	0	0	0	1	2
Middle Eastern		0	0	0	1	0	0	0	0	0	0	1	3	5
Haitian		0	0	0	1	1	0	0	0	0	0	0	0	2
Other		1	3	4	8	1	1	0	0	1	4	4	7	34
TOTAL		30	18	46	36	33	20	21	17	20	28	27	24	320

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		1	0	7	5	7	3	2	0	2	0	5	3	35	
2 - 4 years old		2	2	13	5	4	1	5	3	3	5	5	5	53	
5 - 12 years old		0	6	7	9	6	1	2	6	3	2	3	4	49	
13 - 17 years old		0	1	0	0	0	0	1	0	1	0	0	0	3	
18 - 29 years old		12	3	8	7	9	6	6	1	5	7	4	6	74	
30 - 44 years old		8	4	8	9	5	6	4	5	5	11	7	4	76	
45 - 59 years old		7	1	3	1	2	3	0	2	1	3	3	2	28	
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old		0	1	0	0	0	0	1	0	0	0	0	0	2	
TOTAL		30	18	46	36	33	20	21	17	20	28	27	24	320	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		82	23	88	177	141	100	136	151	163	124	145	148	1,478
African American		26	8	12	21	16	18	16	38	25	26	24	30	260
Hispanic		32	12	19	29	13	18	13	22	30	32	19	20	259
Asian American		2	1	0	0	3	0	3	3	3	1	3	1	20
Native American		1	0	0	0	0	1	1	1	0	0	0	0	4
Middle Eastern		1	0	2	2	1	0	0	3	1	3	0	0	13
Haitian		2	0	1	1	1	0	0	0	1	2	1	2	11
Other		5	2	3	3	5	2	5	5	6	5	6	3	50
TOTAL		151	46	125	233	180	139	174	223	229	193	198	204	2,095

AGE OF INDIVIDUALS SERVED IN														
OUTREACH		Jul-07	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		5	0	0	0	0	2	0	0	0	0	1	0	8
2 - 4 years old		5	0	1	2	0	0	0	1	0	0	1	0	10
5 - 12 years old		13	0	8	4	0	2	0	3	2	2	4	3	41
13 - 17 years old		2	0	2	1	2	3	1	3	3	4	4	5	30
18 - 29 years old		36	15	32	81	61	42	57	82	66	73	63	62	670
30 - 44 years old		55	23	46	89	66	54	77	84	88	60	76	78	796
45 - 59 years old		29	7	30	44	41	29	36	45	55	46	41	47	450
60 - 64 years old		0	0	1	4	4	5	1	1	8	5	2	3	34
65 + years old		6	1	5	8	6	2	2	4	7	3	6	6	56
TOTAL		151	46	125	233	180	139	174	223	229	193	198	204	2,095

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		21	25	12	15	11	22	14	9	15	13	25	15	197
Women		21	21	19	20	17	20	20	16	27	14	21	20	236
Men		0	0	0	1	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>42</b>	<b>46</b>	<b>31</b>	<b>36</b>	<b>28</b>	<b>42</b>	<b>34</b>	<b>25</b>	<b>42</b>	<b>27</b>	<b>46</b>	<b>35</b>	<b>434</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	5	0	0	5
Women		298	241	282	208	149	128	69	73	202	93	221	128	2,092
Men		0	0	0	4	0	6	0	0	7	3	1	0	21
<b>TOTAL</b>		<b>298</b>	<b>241</b>	<b>282</b>	<b>212</b>	<b>149</b>	<b>134</b>	<b>69</b>	<b>73</b>	<b>209</b>	<b>101</b>	<b>222</b>	<b>128</b>	<b>2,118</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		37	32	17	18	20	29	17	10	15	22	26	20	263
Women		36	30	28	29	20	31	26	28	50	30	34	37	379
Men		0	0	0	1	0	0	0	0	1	1	2	0	5
<b>Total Face-to-face Counseling</b>		<b>73</b>	<b>62</b>	<b>45</b>	<b>48</b>	<b>40</b>	<b>60</b>	<b>43</b>	<b>38</b>	<b>66</b>	<b>53</b>	<b>62</b>	<b>57</b>	<b>647</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		20	25	11	15	11	16	14	9	14	13	25	13	186
Women		10	11	6	10	10	9	10	3	13	9	10	8	109
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>30</b>	<b>36</b>	<b>17</b>	<b>25</b>	<b>21</b>	<b>25</b>	<b>24</b>	<b>12</b>	<b>27</b>	<b>22</b>	<b>35</b>	<b>21</b>	<b>295</b>
<b>Outreach TANF</b>														
Children (under 18)		10	7	4	0	2	7	3	1	0	7	1	0	42
Women		7	3	0	5	4	6	2	3	5	1	6	3	45
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>17</b>	<b>10</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>13</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>8</b>	<b>7</b>	<b>3</b>	<b>87</b>
<b>Total TANF</b>		<b>47</b>	<b>46</b>	<b>21</b>	<b>30</b>	<b>27</b>	<b>38</b>	<b>29</b>	<b>16</b>	<b>32</b>	<b>30</b>	<b>42</b>	<b>24</b>	<b>382</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		20	18	35	25	6	29	12	21	18	11	15	25	235
Women		34	18	29	34	21	35	28	16	37	26	45	38	361
Men		0	0	0	1	0	0	0	0	0	0	2	2	5
<b>TOTAL</b>		<b>54</b>	<b>36</b>	<b>64</b>	<b>60</b>	<b>27</b>	<b>64</b>	<b>40</b>	<b>37</b>	<b>55</b>	<b>37</b>	<b>62</b>	<b>65</b>	<b>601</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		6	5	4	4	4	6	6	4	8	1	9	5	62
2 - 4 years old		9	9	3	5	3	4	4	3	2	2	6	5	55
5 - 12 years old		6	11	5	6	4	9	4	1	2	8	10	4	70
13 - 17 years old		0	0	0	0	0	3	0	1	3	2	0	1	10
<b>TOTAL</b>		<b>21</b>	<b>25</b>	<b>12</b>	<b>15</b>	<b>11</b>	<b>22</b>	<b>14</b>	<b>9</b>	<b>15</b>	<b>13</b>	<b>25</b>	<b>15</b>	<b>197</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,448	1,472	1,458	1,398	1,434	1,433	1,285	1,205	1,432	1,538	1,622	1,492	17,217
Alternate Accommodations		153	156	101	215	143	56	80	79	58	138	68	95	1,342
Shelter Beyond Capacity		0	4	0	2	0	0	0	4	3	8	20	5	46
Counseling Hours		649.00	582.00	314.75	563.00	193.75	211.50	1,482.25	620.00	835.25	1,072.50	1,122.50	950.50	8,597.00
Hotline Calls		109	65	422	368	100	72	98	76	115	120	99	119	1,763
Information and Referral		83	79	368	262	36	119	225	176	29	204	234	127	1,942

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		84	80	153	152	108	53	93	64	62	102	222	99	1,272
Face-Face		117	60	82	118	35	80	35	62	90	124	139	173	1,115
<b>TOTAL</b>		<b>201</b>	<b>140</b>	<b>235</b>	<b>270</b>	<b>143</b>	<b>133</b>	<b>128</b>	<b>126</b>	<b>152</b>	<b>226</b>	<b>361</b>	<b>272</b>	<b>2,387</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		0	0	4	5	1	2	3	2	6	7	9	0	39
Attendance		0	0	70	132	20	82	98	49	194	214	81	0	940
<b>Media</b>														
Units		0	0	0	0	1	0	1	0	0	0	0	0	2
<b>PROFESSIONAL TRAINING</b>														
Units		0	0	1	3	0	0	0	3	1	0	5	7	20
Attendance		0	0	11	159	0	0	0	20	80	0	109	43	422

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		25	16	18	25	15	25	17	9	26	14	25	22	237
Safety Plans ES 72 hrs.		25	16	18	25	15	25	17	9	26	14	25	22	237
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		2	4	6	0	6	3	3	5	10	2	4	3	48
African American		12	20	20	15	17	15	17	11	22	7	28	15	199
Hispanic		24	21	5	21	5	24	10	9	10	17	13	17	176
Asian American		0	0	0	0	0	0	2	0	0	0	0	0	2
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	1	0	1
Haitian		4	1	0	0	0	0	0	0	0	0	0	0	5
Other		0	0	0	0	0	0	2	0	0	1	0	0	3
TOTAL		42	46	31	36	28	42	34	25	42	27	46	35	434

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09		
0 - 23 months old		6	5	4	4	4	6	6	4	8	1	9	5	62	
2 - 4 years old		9	9	3	5	3	4	4	3	2	2	6	5	55	
5 - 12 years old		6	11	5	6	4	9	4	1	2	8	10	4	70	
13 - 17 years old		0	0	0	0	0	3	0	1	3	2	0	1	10	
18 - 29 years old		8	11	9	9	11	9	9	7	15	6	14	9	117	
30 - 44 years old		10	8	7	10	5	9	9	6	10	7	4	9	94	
45 - 59 years old		2	2	3	2	1	2	2	3	1	1	3	2	24	
60 - 64 years old		1	0	0	0	0	0	0	0	0	0	0	0	1	
65 + years old		0	0	0	0	0	0	0	0	1	0	0	0	1	
TOTAL		42	46	31	36	28	42	34	25	42	27	46	35	434	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		0	0	0	0	3	0	1	1	3	0	1	2	11
African American		13	8	1	2	4	6	3	4	9	9	3	4	66
Hispanic		18	7	13	10	3	9	5	8	9	17	12	16	127
Asian American		0	0	0	0	0	0	0	0	1	0	0	0	1
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	2	0	0	0	2
Haitian		0	1	0	0	0	0	0	0	0	0	0	0	1
Other		0	0	0	0	2	3	0	0	0	0	0	0	5
TOTAL		31	16	14	12	12	18	9	13	24	26	16	22	213

AGE OF INDIVIDUALS SERVED IN														
OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		5	1	1	0	2	2	2	1	0	1	1	0	16
2 - 4 years old		4	3	2	2	0	0	1	0	0	0	0	2	14
5 - 12 years old		7	3	1	1	1	4	0	0	0	7	0	3	27
13 - 17 years old		0	0	1	0	0	1	0	0	0	1	0	0	3
18 - 29 years old		7	2	4	2	2	5	3	3	8	9	3	8	56
30 - 44 years old		5	6	4	6	6	5	2	6	11	8	11	7	77
45 - 59 years old		3	1	1	1	1	1	1	3	4	0	1	2	19
60 - 64 years old		0	0	0	0	0	0	0	0	1	0	0	0	1
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		31	16	14	12	12	18	9	13	24	26	16	22	213

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		107	50	39	44	37	41	43	21	42	40	50	53	567
Women		94	53	57	56	33	49	54	45	49	45	60	55	650
Men		0	0	0	0	1	3	0	1	1	2	0	1	9
<b>TOTAL</b>		<b>201</b>	<b>103</b>	<b>96</b>	<b>100</b>	<b>71</b>	<b>93</b>	<b>97</b>	<b>67</b>	<b>92</b>	<b>87</b>	<b>110</b>	<b>109</b>	<b>1,226</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	1	0	0	0	0	0	0	0	0	0	0	1
Women		1,133	1,344	4	25	13	1	7	22	18	55	42	37	2,701
Men		89	136	0	0	0	0	0	0	0	3	0	1	229
<b>TOTAL</b>		<b>1,222</b>	<b>1,481</b>	<b>4</b>	<b>25</b>	<b>13</b>	<b>1</b>	<b>7</b>	<b>22</b>	<b>18</b>	<b>58</b>	<b>42</b>	<b>38</b>	<b>2,931</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		133	54	36	44	34	30	32	21	35	34	37	50	540
Women		227	74	71	82	53	77	90	73	74	73	86	81	1,061
Men		6	3	0	1	1	5	0	1	2	3	1	2	25
<b>Total Face-to-face Counseling</b>		<b>366</b>	<b>131</b>	<b>107</b>	<b>127</b>	<b>88</b>	<b>112</b>	<b>122</b>	<b>95</b>	<b>111</b>	<b>110</b>	<b>124</b>	<b>133</b>	<b>1,626</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		107	50	62	62	43	47	53	33	46	35	52	56	646
Women		54	24	30	37	21	27	33	20	26	22	34	32	360
Men		0	0	0	0	1	0	0	1	0	0	0	0	2
<b>Subtotal</b>		<b>161</b>	<b>74</b>	<b>92</b>	<b>99</b>	<b>65</b>	<b>74</b>	<b>86</b>	<b>54</b>	<b>72</b>	<b>57</b>	<b>86</b>	<b>88</b>	<b>1,008</b>
<b>Outreach TANF</b>														
Children (under 18)		0	0	160	42	18	20	68	41	53	42	209	47	700
Women		103	21	6	17	9	10	28	16	19	16	19	16	280
Men		4	1	0	0	0	0	0	1	1	0	0	1	8
<b>Subtotal</b>		<b>107</b>	<b>22</b>	<b>166</b>	<b>59</b>	<b>27</b>	<b>30</b>	<b>96</b>	<b>58</b>	<b>73</b>	<b>58</b>	<b>228</b>	<b>64</b>	<b>988</b>
<b>Total TANF</b>		<b>268</b>	<b>96</b>	<b>258</b>	<b>158</b>	<b>92</b>	<b>104</b>	<b>182</b>	<b>112</b>	<b>145</b>	<b>115</b>	<b>314</b>	<b>152</b>	<b>1,996</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		51	53	45	40	29	73	30	32	26	41	61	32	513
Women		86	72	57	51	39	84	42	43	37	49	56	72	688
Men		0	1	0	0	0	1	0	3	0	2	1	1	9
<b>TOTAL</b>		<b>137</b>	<b>126</b>	<b>102</b>	<b>91</b>	<b>68</b>	<b>158</b>	<b>72</b>	<b>78</b>	<b>63</b>	<b>92</b>	<b>118</b>	<b>105</b>	<b>1,210</b>



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		10	3	6	4	6	10	6	6	8	11	10	7	87
2 - 4 years old		24	12	17	12	7	11	9	8	6	12	8	14	140
5 - 12 years old		34	28	12	18	12	12	13	5	15	10	11	19	189
13 - 17 years old		6	12	4	7	5	3	8	3	7	2	1	5	63
<b>TOTAL</b>		<b>74</b>	<b>55</b>	<b>39</b>	<b>41</b>	<b>30</b>	<b>36</b>	<b>36</b>	<b>22</b>	<b>36</b>	<b>35</b>	<b>30</b>	<b>45</b>	<b>479</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		2,771	2,871	2,276	2,568	2,432	1,920	1,991	1,969	2,220	2,402	2,335	2,150	27,905
Alternate Accommodations		0	3	0	6	3	0	0	0	0	0	1	0	13
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		1,204.25	1,170.50	767.50	972.75	848.00	599.75	642.75	838.50	926.75	981.00	863.50	805.75	10,621.00
Hotline Calls		1,222	1,481	110	134	105	101	126	105	95	115	242	117	3,953
Information and Referral		1,949	2,969	626	810	639	722	721	615	707	600	986	596	11,940

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		105	250	154	269	189	175	193	179	210	175	246	169	2,314
Face-Face		105	113	54	71	43	56	57	53	60	74	64	97	847
<b>TOTAL</b>		<b>210</b>	<b>363</b>	<b>208</b>	<b>340</b>	<b>232</b>	<b>231</b>	<b>250</b>	<b>232</b>	<b>270</b>	<b>249</b>	<b>310</b>	<b>266</b>	<b>3,161</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>COMMUNITY EDUCATION</b>														
<b>Face-to-face</b>														
Units		23	18	3	12	3	9	6	2	2	0	1	0	79
Attendance		517	2259	224	1149	197	161	100	29	23	0	11	0	4,670
<b>Media</b>														
Units		4	2	1	0	0	2	0	0	0	0	0	0	9
<b>PROFESSIONAL TRAINING</b>														
Units		6	18	9	0	0	3	0	0	0	0	0	0	36
Attendance		48	469	352	0	0	171	0	0	0	0	0	0	1,040

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		44	54	43	44	32	48	30	39	29	41	49	47	500
Safety Plans ES 72 hrs.		44	54	30	32	20	33	23	32	20	33	38	41	400
Performance Goal Reached		100%	100%	70%	73%	63%	69%	77%	82%	69%	80%	78%	87%	80%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		56	30	32	31	9	25	31	20	25	33	30	27	349
African American		76	34	26	23	24	17	26	23	24	30	43	18	364
Hispanic		61	29	33	32	28	35	36	16	37	19	35	42	403
Asian American		1	0	0	1	2	0	0	0	1	0	0	1	6
Native American		0	0	1	2	0	1	1	1	0	0	0	3	9
Middle Eastern		0	0	0	2	0	2	1	4	1	0	0	0	10
Haitian		0	0	0	2	0	2	2	0	0	0	0	3	9
Other		7	10	4	7	8	11	0	3	4	5	2	15	76
TOTAL		201	103	96	100	71	93	97	67	92	87	110	109	1,226

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		29	10	8	5	9	9	7	7	10	13	16	8	131
2 - 4 years old		33	10	16	12	10	12	11	8	9	15	15	14	165
5 - 12 years old		37	24	11	18	13	13	15	5	16	10	18	25	205
13 - 17 years old		8	6	4	9	5	7	10	1	7	2	1	6	66
18 - 29 years old		44	21	24	25	17	29	27	23	18	23	33	25	309
30 - 44 years old		27	23	24	20	14	20	18	15	23	17	17	24	242
45 - 59 years old		21	9	8	11	3	2	8	6	9	6	8	6	97
60 - 64 years old		1	0	1	0	0	1	0	2	0	1	1	1	8
65 + years old		1	0	0	0	0	0	1	0	0	0	1	0	3
TOTAL		201	103	96	100	71	93	97	67	92	87	110	109	1,226

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		46	8	8	4	6	5	8	12	12	8	12	13	142
African American		46	7	2	9	2	7	14	2	6	5	12	6	118
Hispanic		62	13	11	19	18	11	20	13	10	11	13	19	220
Asian American		6	0	0	0	0	0	0	0	0	0	0	0	6
Native American		2	0	0	0	0	0	1	0	0	6	0	0	9
Middle Eastern		0	0	1	0	0	0	0	1	0	1	0	0	3
Haitian		0	0	0	0	0	0	0	0	1	0	1	0	2
Other		3	0	0	1	2	0	1	1	0	1	0	0	9
TOTAL		165	28	22	33	28	23	44	29	29	32	38	38	509

AGE OF INDIVIDUALS SERVED IN														
OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	1	0	0	0	0	1	0	0	0	0	2
2 - 4 years old		0	0	1	0	1	1	0	0	0	1	0	1	5
5 - 12 years old		0	0	0	0	2	1	0	0	0	1	1	2	7
13 - 17 years old		26	4	0	1	1	1	0	0	0	1	2	4	40
18 - 29 years old		53	12	8	12	8	6	20	16	14	10	13	13	185
30 - 44 years old		66	11	12	18	12	11	18	9	12	10	14	16	209
45 - 59 years old		20	1	0	2	4	3	6	3	3	8	8	2	60
60 - 64 years old		0	0	0	0	0	0	0	0	0	1	0	0	1
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		165	28	22	33	28	23	44	29	29	32	38	38	509

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		6	6	2	9	2	3	0	5	2	3	5	2	45
Women		6	5	1	6	3	2	0	3	3	3	2	6	40
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>12</b>	<b>11</b>	<b>3</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>85</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		2	0	0	0	0	0	0	0	0	0	0	0	2
Women		71	69	63	67	56	38	47	68	67	102	65	89	802
Men		4	1	1	1	0	1	1	2	3	4	2	4	24
<b>TOTAL</b>		<b>77</b>	<b>70</b>	<b>64</b>	<b>68</b>	<b>56</b>	<b>39</b>	<b>48</b>	<b>70</b>	<b>70</b>	<b>106</b>	<b>67</b>	<b>93</b>	<b>828</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		45	16	16	29	2	3	12	20	13	11	19	26	212
Women		29	13	9	16	6	3	8	10	12	9	8	20	143
Men		2	0	0	1	0	0	0	0	0	2	0	1	6
<b>Total Face-to-face Counseling</b>		<b>76</b>	<b>29</b>	<b>25</b>	<b>46</b>	<b>8</b>	<b>6</b>	<b>20</b>	<b>30</b>	<b>25</b>	<b>22</b>	<b>27</b>	<b>47</b>	<b>361</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		6	6	2	9	2	3	0	5	2	3	5	2	45
Women		3	3	1	4	1	1	0	1	1	1	2	1	19
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>9</b>	<b>9</b>	<b>3</b>	<b>13</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>6</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>3</b>	<b>64</b>
<b>Outreach TANF</b>														
Children (under 18)		40	10	14	20	0	0	12	15	11	8	14	24	168
Women		20	8	7	10	0	0	7	7	6	5	5	11	86
Men		2	0	0	1	0	0	0	0	0	2	0	1	6
<b>Subtotal</b>		<b>62</b>	<b>18</b>	<b>21</b>	<b>31</b>	<b>0</b>	<b>0</b>	<b>19</b>	<b>22</b>	<b>17</b>	<b>15</b>	<b>19</b>	<b>36</b>	<b>260</b>
<b>Total TANF</b>		<b>71</b>	<b>27</b>	<b>24</b>	<b>44</b>	<b>3</b>	<b>4</b>	<b>19</b>	<b>28</b>	<b>20</b>	<b>19</b>	<b>26</b>	<b>39</b>	<b>324</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		23	9	15	15	12	10	2	10	21	6	19	58	200
Women		12	12	10	10	9	11	3	6	12	9	10	38	142
Men		1	2	0	0	0	0	0	0	0	0	2	1	6
<b>TOTAL</b>		<b>36</b>	<b>23</b>	<b>25</b>	<b>25</b>	<b>21</b>	<b>21</b>	<b>5</b>	<b>16</b>	<b>33</b>	<b>15</b>	<b>31</b>	<b>97</b>	<b>348</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		0	1	1	2	0	2	0	3	0	0	1	1	11
2 - 4 years old		2	2	1	3	0	1	0	1	2	2	2	2	18
5 - 12 years old		3	0	0	4	2	0	0	1	0	1	2	2	15
13 - 17 years old		1	3	0	0	0	0	0	0	0	0	0	0	4
<b>TOTAL</b>		<b>6</b>	<b>6</b>	<b>2</b>	<b>9</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>5</b>	<b>48</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		303	189	239	242	250	318	136	221	316	308	412	192	3,126
Alternate Accommodations		0	3	2	0	0	0	0	0	0	4	0	0	9
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		401.25	298.50	213.25	277.25	221.25	334.25	187.00	311.25	282.25	321.25	318.25	321.25	3,487.00
Hotline Calls		78	70	87	92	68	70	74	62	83	89	63	61	897
Information and Referral		365	258	165	182	187	143	125	151	195	176	191	201	2,339

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		82	64	78	74	46	65	56	67	109	99	79	63	882
Face-Face		31	13	9	19	7	3	8	7	14	16	14	25	166
<b>TOTAL</b>		<b>113</b>	<b>77</b>	<b>87</b>	<b>93</b>	<b>53</b>	<b>68</b>	<b>64</b>	<b>74</b>	<b>123</b>	<b>115</b>	<b>93</b>	<b>88</b>	<b>1,048</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		0	1	0	2	5	6	5	1	1	7	3	0	31
Attendance		0	12	0	45	82	94	68	22	11	123	43	0	500
<b>Media</b>														
Units		0	0	0	2	3	0	0	1	1	0	0	0	7
<b>PROFESSIONAL TRAINING</b>														
Units		0	1	1	1	0	0	1	2	1	1	0	0	8
Attendance		0	24	19	20	0	0	45	40	17	5	0	0	170

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		2	4	2	6	2	2	2	1	2	1	4	6	34
Safety Plans ES 72 hrs.		2	4	2	6	2	2	2	1	2	1	4	6	34
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		7	5	3	8	1	2	0	2	5	6	0	6	45
African American		2	3	0	3	1	0	0	0	0	0	3	1	13
Hispanic		3	3	0	4	3	3	0	6	0	0	4	1	27
Asian American		0	0	0	0	0	0	0	0	0	0	0	0	0
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>12</b>	<b>11</b>	<b>3</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>85</b>

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	1	1	2	0	2	0	3	0	0	1	1	11
2 - 4 years old		2	2	1	3	0	1	0	1	2	2	2	1	17
5 - 12 years old		3	0	0	4	2	0	0	1	0	1	2	0	13
13 - 17 years old		1	3	0	0	0	0	0	0	0	0	0	0	4
18 - 29 years old		4	1	1	3	0	1	0	1	2	1	1	3	18
30 - 44 years old		2	3	0	2	2	0	0	0	1	0	1	0	11
45 - 59 years old		0	1	0	0	1	1	0	2	0	2	0	3	10
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old		0	0	0	1	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>12</b>	<b>11</b>	<b>3</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>8</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>85</b>

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		43	9	14	18	1	1	19	18	15	9	15	19	181
African American		17	4	3	3	1	0	0	4	4	4	0	12	52
Hispanic		4	3	1	7	0	0	0	0	1	4	5	8	33
Asian American		0	0	2	0	0	0	0	0	0	0	0	0	2
Native American		0	2	2	3	0	0	1	0	0	0	0	0	8
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	0	0	0	0	0	0	0	0	0	0	0	0
Other		0	0	0	0	1	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>64</b>	<b>18</b>	<b>22</b>	<b>31</b>	<b>3</b>	<b>1</b>	<b>20</b>	<b>22</b>	<b>20</b>	<b>17</b>	<b>20</b>	<b>39</b>	<b>277</b>

AGE OF INDIVIDUALS SERVED IN OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		6	1	3	4	0	0	6	2	0	0	1	1	24
2 - 4 years old		8	1	3	2	0	0	1	5	1	1	3	8	33
5 - 12 years old		15	6	6	11	0	0	4	4	8	6	8	10	78
13 - 17 years old		10	2	2	3	0	0	1	4	2	1	2	5	32
18 - 29 years old		9	3	4	5	0	0	4	2	2	3	3	5	40
30 - 44 years old		10	5	4	6	0	0	3	4	4	4	3	6	49
45 - 59 years old		4	0	0	0	2	1	1	1	2	2	0	4	17
60 - 64 years old		0	0	0	0	1	0	0	0	0	0	0	0	1
65 + years old		2	0	0	0	0	0	0	0	1	0	0	0	3
<b>TOTAL</b>		<b>64</b>	<b>18</b>	<b>22</b>	<b>31</b>	<b>3</b>	<b>1</b>	<b>20</b>	<b>22</b>	<b>20</b>	<b>17</b>	<b>20</b>	<b>39</b>	<b>277</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		41	15	11	19	14	19	6	8	21	7	8	11	180
Women		49	20	11	19	18	18	11	8	14	9	9	16	202
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>90</b>	<b>35</b>	<b>22</b>	<b>38</b>	<b>32</b>	<b>37</b>	<b>17</b>	<b>16</b>	<b>35</b>	<b>16</b>	<b>17</b>	<b>27</b>	<b>382</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		114	109	57	92	57	59	53	78	97	100	116	102	1,034
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>114</b>	<b>109</b>	<b>57</b>	<b>92</b>	<b>57</b>	<b>59</b>	<b>53</b>	<b>78</b>	<b>97</b>	<b>100</b>	<b>116</b>	<b>102</b>	<b>1,034</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		73	23	22	29	14	8	8	16	19	12	15	35	274
Women		417	141	187	151	119	132	122	96	151	158	137	171	1,982
Men		0	4	3	1	3	2	4	6	6	1	9	7	46
<b>Total Face-to-face Counseling</b>		<b>490</b>	<b>168</b>	<b>212</b>	<b>181</b>	<b>136</b>	<b>142</b>	<b>134</b>	<b>118</b>	<b>176</b>	<b>171</b>	<b>161</b>	<b>213</b>	<b>2,302</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		31	20	19	21	12	13	4	10	21	6	8	16	181
Women		27	12	7	13	10	4	4	6	14	5	4	9	115
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>58</b>	<b>32</b>	<b>26</b>	<b>34</b>	<b>22</b>	<b>17</b>	<b>8</b>	<b>16</b>	<b>35</b>	<b>11</b>	<b>12</b>	<b>25</b>	<b>296</b>
<b>Outreach TANF</b>														
Children (under 18)		187	151	192	125	87	94	90	84	145	106	8	128	1,397
Women		71	74	85	55	48	46	46	45	71	53	61	63	718
Men		0	4	0	0	0	0	0	1	0	0	0	0	5
<b>Subtotal</b>		<b>258</b>	<b>229</b>	<b>277</b>	<b>180</b>	<b>135</b>	<b>140</b>	<b>136</b>	<b>130</b>	<b>216</b>	<b>159</b>	<b>69</b>	<b>191</b>	<b>2,120</b>
<b>Total TANF</b>		<b>316</b>	<b>261</b>	<b>303</b>	<b>214</b>	<b>157</b>	<b>157</b>	<b>144</b>	<b>146</b>	<b>251</b>	<b>170</b>	<b>81</b>	<b>216</b>	<b>2,416</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		11	5	5	9	4	5	11	11	53	8	1	11	134
Women		17	60	20	16	32	20	13	35	26	24	25	51	339
Men		0	0	0	0	0	0	0	0	0	0	0	1	1
<b>TOTAL</b>		<b>28</b>	<b>65</b>	<b>25</b>	<b>25</b>	<b>36</b>	<b>25</b>	<b>24</b>	<b>46</b>	<b>79</b>	<b>32</b>	<b>26</b>	<b>63</b>	<b>474</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		9	0	3	8	3	7	2	6	6	2	1	0	47
2 - 4 years old		18	0	6	7	8	4	1	6	6	2	5	9	72
5 - 12 years old		67	1	19	21	10	13	8	4	22	7	10	16	198
13 - 17 years old		17	0	1	9	3	3	0	6	5	5	5	4	58
<b>TOTAL</b>		<b>111</b>	<b>1</b>	<b>29</b>	<b>45</b>	<b>24</b>	<b>27</b>	<b>11</b>	<b>22</b>	<b>39</b>	<b>16</b>	<b>21</b>	<b>29</b>	<b>375</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,678	1,359	1,466	1,362	1,157	1,337	1,597	1,181	958	1,149	1,084	1,161	15,489
Alternate Accommodations		86	58	50	83	69	71	53	47	67	83	67	52	786
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		2,138.25	1,594.75	2,033.25	1,994.50	1,397.00	1,849.25	1,880.00	1,981.00	2,102.75	2,308.50	2,166.25	2,591.25	24,036.75
Hotline Calls		494	366	306	369	276	295	209	149	334	394	313	230	3,735
Information and Referral		4,474	3,303	2,976	2,745	1,477	1,828	2,195	2,812	4,054	5,234	4,030	5,501	40,629

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		257	244	168	181	156	112	117	63	120	120	126	93	1,757
Face-Face		225	104	202	179	124	135	125	107	155	159	153	185	1,853
<b>TOTAL</b>		<b>482</b>	<b>348</b>	<b>370</b>	<b>360</b>	<b>280</b>	<b>247</b>	<b>242</b>	<b>170</b>	<b>275</b>	<b>279</b>	<b>279</b>	<b>278</b>	<b>3,610</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		53	79	170	383	345	395	324	310	155	508	413	60	3,195
Attendance		1,730	5,838	3,818	8,524	9,663	7,657	7,381	6,504	3,764	11,275	9,142	1,479	76,775
<b>Media</b>														
Units		1	0	0	11	7	6	1	9	4	2	1	0	42
<b>PROFESSIONAL TRAINING</b>														
Units		5	3	3	3	7	6	11	6	7	6	7	10	74
Attendance		35	19	25	32	83	57	164	77	95	95	117	134	933

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		17	19	20	15	24	8	10	16	16	8	7	18	178
Safety Plans ES 72 hrs.		17	19	20	15	24	8	10	16	16	8	7	18	178
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		16	4	3	6	4	4	4	7	2	4	1	8	63
African American		40	21	9	23	14	23	7	5	21	10	6	15	194
Hispanic		14	8	3	6	14	3	5	0	4	2	2	4	65
Asian American		8	0	0	0	0	0	1	0	0	0	0	0	9
Native American		2	0	0	0	0	0	0	0	0	0	1	0	3
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		6	0	0	0	0	3	0	0	0	0	7	0	16
Other		4	2	7	3	0	4	0	4	8	0	0	0	32
TOTAL		90	35	22	38	32	37	17	16	35	16	17	27	382

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		9	4	3	8	3	7	2	6	6	2	1	0	51
2 - 4 years old		12	6	4	4	6	4	0	2	6	1	2	3	50
5 - 12 years old		18	5	4	4	5	7	4	0	9	4	3	7	70
13 - 17 years old		2	0	0	3	0	1	0	0	0	0	2	1	9
18 - 29 years old		18	6	3	9	11	7	2	3	9	7	4	6	85
30 - 44 years old		23	11	7	6	4	7	7	5	4	1	2	8	85
45 - 59 years old		7	3	1	4	3	4	2	0	1	1	3	2	31
60 - 64 years old		1	0	0	0	0	0	0	0	0	0	0	0	1
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		90	35	22	38	32	37	17	16	35	16	17	27	382

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		119	45	42	34	31	31	26	30	42	35	34	46	515
African American		99	36	65	43	38	46	31	22	38	40	51	51	560
Hispanic		162	57	72	73	37	37	50	50	62	64	54	63	781
Asian American		5	1	5	2	1	0	0	1	1	5	3	4	28
Native American		0	0	3	2	1	1	1	1	1	0	0	4	14
Middle Eastern		2	0	1	0	0	0	1	0	2	0	0	1	7
Haitian		6	0	3	5	2	4	6	1	7	11	6	5	56
Other		45	9	6	0	4	5	5	3	8	4	2	5	96
TOTAL		438	148	197	159	114	124	120	108	161	159	150	179	2,057

AGE OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	23	0	0	0	0	0	0	0	0	0	0	23
2 - 4 years old		6	0	2	3	2	0	1	4	0	1	3	3	25
5 - 12 years old		49	0	15	17	5	6	4	4	13	3	7	11	134
13 - 17 years old		15	0	1	6	3	2	0	6	5	5	3	3	49
18 - 29 years old		100	58	59	37	32	45	33	31	49	47	39	49	579
30 - 44 years old		190	38	86	64	45	52	57	38	72	77	63	80	862
45 - 59 years old		71	26	31	31	25	19	22	18	20	23	33	31	350
60 - 64 years old		3	2	1	0	2	0	1	6	1	2	1	1	20
65 + years old		4	1	2	1	0	0	2	1	1	1	1	1	15
TOTAL		438	148	197	159	114	124	120	108	161	159	150	179	2,057



SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Emergency Shelter</b>														
Children (under 18)		22	5	19	17	11	19	13	9	17	6	26	20	184
Women		24	16	19	17	15	24	15	9	16	11	18	22	206
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>		<b>46</b>	<b>21</b>	<b>38</b>	<b>34</b>	<b>26</b>	<b>43</b>	<b>28</b>	<b>18</b>	<b>33</b>	<b>17</b>	<b>44</b>	<b>42</b>	<b>390</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Telephone Counseling</b>														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		15	21	29	24	38	4	5	1	1	2	0	4	144
Men		0	1	0	0	0	0	0	0	0	0	0	0	1
<b>TOTAL</b>		<b>15</b>	<b>22</b>	<b>29</b>	<b>24</b>	<b>38</b>	<b>4</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>4</b>	<b>145</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Face-to-face Counseling</b>														
Children (under 18)		12	4	16	16	9	19	13	9	14	6	26	12	156
Women		92	33	39	29	34	41	31	31	42	32	43	50	497
Men		1	1	1	0	1	1	0	0	2	1	0	2	10
<b>Total Face-to-face Counseling</b>		<b>105</b>	<b>38</b>	<b>56</b>	<b>45</b>	<b>44</b>	<b>61</b>	<b>44</b>	<b>40</b>	<b>58</b>	<b>39</b>	<b>69</b>	<b>64</b>	<b>663</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Diversion Program</b>														
<b>ES TANF</b>														
Children (under 18)		17	18	17	19	12	23	15	11	18	6	27	22	205
Women		12	13	16	16	12	20	15	8	11	8	18	19	168
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Subtotal</b>		<b>29</b>	<b>31</b>	<b>33</b>	<b>35</b>	<b>24</b>	<b>43</b>	<b>30</b>	<b>19</b>	<b>29</b>	<b>14</b>	<b>45</b>	<b>41</b>	<b>373</b>
<b>Outreach TANF</b>														
Children (under 18)		62	12	29	9	17	10	13	23	29	21	40	38	303
Women		33	9	13	6	12	4	6	16	13	8	12	13	145
Men		0	0	0	0	1	0	0	0	0	0	0	1	2
<b>Subtotal</b>		<b>95</b>	<b>21</b>	<b>42</b>	<b>15</b>	<b>30</b>	<b>14</b>	<b>19</b>	<b>39</b>	<b>42</b>	<b>29</b>	<b>52</b>	<b>52</b>	<b>450</b>
<b>Total TANF</b>		<b>124</b>	<b>52</b>	<b>75</b>	<b>50</b>	<b>54</b>	<b>57</b>	<b>49</b>	<b>58</b>	<b>71</b>	<b>43</b>	<b>97</b>	<b>93</b>	<b>823</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Case Management</b>														
Children (under 18)		9	11	17	10	17	14	10	12	21	12	14	22	169
Women		28	24	22	20	34	30	29	22	19	37	21	52	338
Men		0	0	0	0	0	0	1	0	0	1	0	2	4
<b>TOTAL</b>		<b>37</b>	<b>35</b>	<b>39</b>	<b>30</b>	<b>51</b>	<b>44</b>	<b>40</b>	<b>34</b>	<b>40</b>	<b>50</b>	<b>35</b>	<b>76</b>	<b>511</b>

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	
<b>Child Assessments</b>														
0 - 23 months old		4	0	2	3	3	1	4	2	5	2	4	3	33
2 - 4 years old		4	1	6	5	1	6	5	2	5	4	8	4	51
5 - 12 years old		6	0	4	6	2	3	4	4	4	0	8	5	46
13 - 17 years old		1	0	2	3	0	0	0	1	0	0	1	1	9
<b>TOTAL</b>		<b>15</b>	<b>1</b>	<b>14</b>	<b>17</b>	<b>6</b>	<b>10</b>	<b>13</b>	<b>9</b>	<b>14</b>	<b>6</b>	<b>21</b>	<b>13</b>	<b>139</b>

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Days of Shelter		1,643	1,064	856	1,300	999	1,364	1,468	1,283	1,305	1,102	1,524	1,564	15,472
Alternate Accommodations		0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity		0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours		545.50	310.00	329.50	462.50	284.00	972.50	583.75	578.00	647.75	491.50	736.75	815.50	6,757.25
Hotline Calls		59	64	57	72	72	75	73	49	59	79	49	82	790
Information and Referral		234	169	126	190	178	263	320	260	314	245	350	464	3,113

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Safety Plans</b>														
Telephone		73	60	56	73	81	73	80	67	89	100	72	111	935
Face-Face		44	31	25	33	34	41	29	23	36	35	19	52	402
<b>TOTAL</b>		<b>117</b>	<b>91</b>	<b>81</b>	<b>106</b>	<b>115</b>	<b>114</b>	<b>109</b>	<b>90</b>	<b>125</b>	<b>135</b>	<b>91</b>	<b>163</b>	<b>1,337</b>

COMMUNITY EDUCATION		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Face-to-face</b>														
Units		0	0	0	7	1	1	0	0	0	0	0	0	9
Attendance		0	0	0	426	120	800	0	0	0	0	0	0	1,346
<b>Media</b>														
Units		0	0	0	1	0	1	0	1	0	0	0	0	3
<b>PROFESSIONAL TRAINING</b>														
Units		0	1	3	2	0	0	1	1	1	1	2	1	13
Attendance		0	17	9	38	0	0	15	17	12	11	13	12	144

SERVICE		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
<b>Adults Leaving Shelter after 72+ hrs</b>														
Total Adults		9	15	19	13	16	14	14	11	14	12	10	22	169
Safety Plans ES 72 hrs.		9	15	19	13	16	14	11	8	10	12	10	22	159
Performance Goal Reached		100%	100%	100%	100%	100%	100%	79%	73%	71%	100%	100%	100%	94%

ETHNICITY OF INDIVIDUALS SERVED IN														
EMERGENCY SHELTER		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		7	3	4	6	4	8	7	0	6	5	3	16	69
African American		26	12	14	16	13	13	14	8	12	9	16	16	169
Hispanic		11	3	11	12	7	8	6	8	3	1	7	7	84
Asian American		0	0	0	0	0	1	0	0	1	0	0	0	2
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	1	0	0	0	0	0	0	1
Haitian		0	1	2	0	0	5	1	1	1	1	4	1	17
Other		2	2	7	0	2	7	0	1	10	1	14	2	48
TOTAL		46	21	38	34	26	43	28	18	33	17	44	42	390

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER															
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL	
0 - 23 months old		8	2	6	2	4	4	4	2	6	2	6	4	50	
2 - 4 years old		6	2	7	5	3	9	5	2	6	4	10	9	68	
5 - 12 years old		7	1	4	7	4	5	4	4	5	0	8	7	56	
13 - 17 years old		1	0	2	3	0	1	0	1	0	0	2	0	10	
18 - 29 years old		8	8	12	5	9	12	8	5	7	6	11	14	105	
30 - 44 years old		13	6	6	11	5	10	3	4	8	2	6	6	80	
45 - 59 years old		3	2	1	1	1	2	4	0	1	3	1	2	21	
60 - 64 years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old		0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL		46	21	38	34	26	43	28	18	33	17	44	42	390	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
Caucasian		18	2	8	7	9	8	3	13	10	5	13	8	104
African American		14	7	6	1	2	5	2	3	9	9	6	11	75
Hispanic		32	8	6	2	6	6	8	5	6	3	3	7	92
Asian American		0	0	0	0	1	0	1	0	1	4	1	1	9
Native American		0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern		0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian		0	1	2	0	1	0	1	1	0	0	1	1	8
Other		6	0	1	2	1	0	2	0	2	1	1	2	18
TOTAL		70	18	23	12	20	19	17	22	28	22	25	30	306

AGE OF INDIVIDUALS SERVED IN														
OUTREACH		Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	TOTAL
0 - 23 months old		0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old		0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old		0	0	1	0	0	0	0	0	0	0	0	0	1
18 - 29 years old		21	8	5	4	10	7	5	8	12	6	11	15	112
30 - 44 years old		42	6	13	5	5	8	11	12	9	10	11	11	143
45 - 59 years old		7	4	4	3	4	4	0	1	6	5	2	4	44
60 - 64 years old		0	0	0	0	1	0	1	1	1	0	1	0	5
65 + years old		0	0	0	0	0	0	0	0	0	1	0	0	1
TOTAL		70	18	23	12	20	19	17	22	28	22	25	30	306

# State Epidemiology Workgroup

## Seminole County



Population Estimate (2007) = 409,509 <sup>i</sup>		
Percent Who Are:	County	Florida
White	83.1	80.0
Black or African American	11.3	15.9
American Indian or Alaska Native	0.4	0.5
Asian	3.5	2.3
Native Hawaiian and Other Pacific Islander	0.1	0.1
Some Other Race	4.6	4.1
Two or More Races	1.6	1.3
Hispanic or Latino Origin	15.1	20.6
Under Age 18	23.0	22.2

Community Characteristics		
Indicators	County	Florida
Population Density (Population per Square Mile) (2000)	1,185.7	296.4
Percent Living in Same House as in 1995 and 2000	46.9	48.9
Unemployment Rate (2007) <sup>ii</sup>	3.5	3.4
High School Dropout Rate (06-07) <sup>iii</sup>	1.5	3.3
Percent of Housing Units that are Renter Occupied (2005-2007) <sup>iv</sup>	29.7	29.7

Poverty Measures		
Indicators	County	Florida
% of Families Below Poverty Level (05-07) <sup>v</sup>	6.0	9.0
Child Poverty Rate (2007) <sup>vi</sup>	11.4	17.3

Family Factors		
Indicators	County	Florida
Percent of "Family Households" that are Female-headed (05-07) <sup>vii</sup>	17.6	18.8
Domestic Violence Rate per 100,000 (05-07) <sup>viii</sup>	507.4	635.4
Child Maltreatment: Average Rate per Month per 1,000 (02-03) <sup>ix</sup>	3.1	3.9
Crude Divorce Rate (2007)	4.0	4.5

Drug Treatment Access/Use		
Indicators	County	Florida
Persons Treated per 100,000 (07-08)	351.2	481.1

### 30 Day Youth Consumption (FYSAS 2008)\*\*

Percent Reporting Use	County	Florida
Any Alcohol	28.6 (- -)	29.8(-)
Binge Drinking	14.4 (- -)	14.8 (-)
Cigarettes	9.4 (0)	9.1 (-)
Smokeless Tobacco Use	Data Unavailable	Data Unavailable
Marijuana or Hashish	12.1 (0)	11.1 (0)
Any Illicit Except Marijuana	9.8 (+)	8.9 (0)
Alcohol or Any Illicit Drug Use	32.7(- -)	33.9 (-)
Middle School Inhalant Use	5.7 (0)	5.2 (0)

### Adult Consumption

Indicators	County	Florida
Binge Drinker or Heavy Drinker** <sup>xi</sup>	20.4 (++)	16.2 (0)
Current Smoker**	15.7 (- -)	19.3 (-)
Age 18-25 % Past Month Marijuana***	19.2(+)	17.4(0)
Age 26 + % Past Month Marijuana***	4.6 (0)	3.8 (0)
Age 18-25 % Past Month Any Illicit Except Marijuana***	9.3 (0)	9.4 (0)
Age 26 + Any Illicit Except Marijuana***	2.6 (0)	3.0 (0)
Age 18-25 Cocaine***	10.3 (+)	7.9 (0)

### Consequences - 3 Year Rolling Averages

Indicators	County	Florida
Age Adjusted 3 Year Death Rate from Chronic Obstructive Pulmonary Disease (COPD) <sup>xii</sup>	43.4	36.3
Hospitalization Rate per 100,000 from COPD – (2005-2007) <sup>xiii</sup>	239.6	387.2
Mortality Lung Cancer (Age Adjusted) <sup>xiv</sup>	48.4	49.0
Mortality Alcoholic Liver Disease <sup>xv</sup>	3.3	4.8
Alcohol-Related Motor Vehicle Accidents per 100,000 Population <sup>xvi</sup>	104.4	126.0

For signs in ( ), a 0 indicates a change of less than 1% in either direction, + or - indicates a 1% to 3% increase or decrease, and ++ or - - indicates either an increase or decrease greater than 3%.

\*FYSAS data indicate a change from 2006 to 2008.

\*\*BRFSS 2007 data from Florida CHARTS

\*\*\*NSDUH estimates aggregated to DCF Circuit level

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- i. <http://quickfacts.census.gov/qfd/states/12/12117.html>
  - ii. <http://www.floridacharts.com/charts/Report.aspx?Domain=06&IndNumber=0472>
  - iii. <https://www.fldoe.org/eias/eiaspubs/drop.asp?style=print>
  - iv. [http://factfinder.census.gov/servlet/ACSSAFFacts?\\_event=Search&geo\\_id=05000US12111&\\_geoContext=01000US04000US1205000US12111&\\_street=&\\_county=seminole&\\_cityTown=seminole&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&\\_ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qtr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFacts?_event=Search&geo_id=05000US12111&_geoContext=01000US04000US1205000US12111&_street=&_county=seminole&_cityTown=seminole&_state=04000US12&_zip=&_lang=en&_sse=on&_ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qtr_name=null&reg=null%3Anull&_keyword=&_industry=)
  - v. [http://factfinder.census.gov/servlet/ACSSAFFacts?\\_event=Search&geo\\_id=05000US12111&\\_geoContext=01000US04000US1205000US12111&\\_street=&\\_county=seminole&\\_cityTown=seminole&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&\\_ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qtr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFacts?_event=Search&geo_id=05000US12111&_geoContext=01000US04000US1205000US12111&_street=&_county=seminole&_cityTown=seminole&_state=04000US12&_zip=&_lang=en&_sse=on&_ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qtr_name=null&reg=null%3Anull&_keyword=&_industry=)
  - vi. <http://www.census.gov/did/www/saipe/>
  - vii. [http://factfinder.census.gov/servlet/ADPTTable?\\_bm=y&-geo\\_id=05000US12117&-qtr\\_name=ACS\\_2007\\_3YR\\_G00\\_DP3YR2&-ds\\_name=ACS\\_2007\\_3YR\\_G00\\_&-\\_lang=en&-redoLog=false&-\\_sse=on](http://factfinder.census.gov/servlet/ADPTTable?_bm=y&-geo_id=05000US12117&-qtr_name=ACS_2007_3YR_G00_DP3YR2&-ds_name=ACS_2007_3YR_G00_&-_lang=en&-redoLog=false&-_sse=on)
  - viii. <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0312>
  - ix. <http://www.dcf.state.fl.us/abuse/publications/fahc0203.pdf>
  - x. <http://www.dcf.state.fl.us/mentalhealth/publications/fysas/08Survey/SeminoleCounty.pdf>
  - xi. <http://www.floridacharts.com/charts/brfss.aspx>
  - xii. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0088>
  - xiii. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0338>
  - xiv. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0092>
  - xv. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0390>
  - xvi. <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0302>

# State Epidemiology Workgroup

## Seminole County



Population Estimate (2007) = 409,509 <sup>i</sup>		
Percent Who Are:	County	Florida
White	83.1	80.0
Black or African American	11.3	15.9
American Indian or Alaska Native	0.4	0.5
Asian	3.5	2.3
Native Hawaiian and Other Pacific Islander	0.1	0.1
Some Other Race	4.6	4.1
Two or More Races	1.6	1.3
Hispanic or Latino Origin	15.1	20.6
Under Age 18	23.0	22.2

Community Characteristics		
Indicators	County	Florida
Population Density (Population per Square Mile) (2000)	1,185.7	296.4
Percent Living in Same House as in 1995 and 2000	46.9	48.9
Unemployment Rate (2007) <sup>ii</sup>	3.5	3.4
High School Dropout Rate (06-07) <sup>iii</sup>	1.5	3.3
Percent of Housing Units that are Renter Occupied (2005-2007) <sup>iv</sup>	29.7	29.7

Poverty Measures		
Indicators	County	Florida
% of Families Below Poverty Level (05-07) <sup>v</sup>	6.0	9.0
Child Poverty Rate (2007) <sup>vi</sup>	11.4	17.3

Family Factors		
Indicators	County	Florida
Percent of "Family Households" that are Female-headed (05-07) <sup>vii</sup>	17.6	18.8
Domestic Violence Rate per 100,000 (05-07) <sup>viii</sup>	507.4	635.4
Child Maltreatment: Average Rate per Month per 1,000 (02-03) <sup>ix</sup>	3.1	3.9
Crude Divorce Rate (2007)	4.0	4.5

Drug Treatment Access/Use		
Indicators	County	Florida
Persons Treated per 100,000 (07-08)	351.2	481.1

30 Day Youth Consumption (FYSAS 2008)**		
Percent Reporting Use	County	Florida
Any Alcohol	28.6 (- -)	29.8(-)
Binge Drinking	14.4 (- -)	14.8 (-)
Cigarettes	9.4 (0)	9.1 (-)
Smokeless Tobacco Use	Data Unavailable	Data Unavailable
Marijuana or Hashish	12.1 (0)	11.1 (0)
Any Illicit Except Marijuana	9.8 (+)	8.9 (0)
Alcohol or Any Illicit Drug Use	32.7(- -)	33.9 (-)
Middle School Inhalant Use	5.7 (0)	5.2 (0)

Adult Consumption		
Indicators	County	Florida
Binge Drinker or Heavy Drinker** <sup>xi</sup>	20.4 (++)	16.2 (0)
Current Smoker**	15.7 (- -)	19.3 (-)
Age 18-25 % Past Month Marijuana***	19.2(+)	17.4(0)
Age 26 + % Past Month Marijuana***	4.6 (0)	3.8 (0)
Age 18-25 % Past Month Any Illicit Except Marijuana***	9.3 (0)	9.4 (0)
Age 26 + Any Illicit Except Marijuana***	2.6 (0)	3.0 (0)
Age 18-25 Cocaine***	10.3 (+)	7.9 (0)

Consequences - 3 Year Rolling Averages		
Indicators	County	Florida
Age Adjusted 3 Year Death Rate from Chronic Obstructive Pulmonary Disease (COPD) <sup>xii</sup>	43.4	36.3
Hospitalization Rate per 100,000 from COPD – (2005-2007) <sup>xiii</sup>	239.6	387.2
Mortality Lung Cancer (Age Adjusted) <sup>xiv</sup>	48.4	49.0
Mortality Alcoholic Liver Disease <sup>xv</sup>	3.3	4.8
Alcohol-Related Motor Vehicle Accidents per 100,000 Population <sup>xvi</sup>	104.4	126.0

For signs in ( ), a 0 indicates a change of less than 1% in either direction, + or - indicates a 1% to 3% increase or decrease, and ++ or - - indicates either an increase or decrease greater than 3%.

\*FYSAS data indicate a change from 2006 to 2008.

\*\*BRFSS 2007 data from Florida CHARTS

\*\*\*NSDUH estimates aggregated to DCF Circuit level

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- i. <http://quickfacts.census.gov/qfd/states/12/12117.html>
  - ii. <http://www.floridacharts.com/charts/Report.aspx?Domain=06&IndNumber=0472>
  - iii. <https://www.fldoe.org/eias/eiaspubs/drop.asp?style=print>
  - iv. [http://factfinder.census.gov/servlet/ACSSAFFacts?\\_event=Search&geo\\_id=05000US12111&\\_geoContext=01000US|04000US12|05000US12111&\\_street=&\\_county=seminole&\\_cityTown=seminole&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&\\_ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qtr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFacts?_event=Search&geo_id=05000US12111&_geoContext=01000US|04000US12|05000US12111&_street=&_county=seminole&_cityTown=seminole&_state=04000US12&_zip=&_lang=en&_sse=on&_ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qtr_name=null&reg=null%3Anull&_keyword=&_industry=)
  - v. [http://factfinder.census.gov/servlet/ACSSAFFacts?\\_event=Search&geo\\_id=05000US12111&\\_geoContext=01000US|04000US12|05000US12111&\\_street=&\\_county=seminole&\\_cityTown=seminole&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&\\_ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qtr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFacts?_event=Search&geo_id=05000US12111&_geoContext=01000US|04000US12|05000US12111&_street=&_county=seminole&_cityTown=seminole&_state=04000US12&_zip=&_lang=en&_sse=on&_ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qtr_name=null&reg=null%3Anull&_keyword=&_industry=)
  - vi. <http://www.census.gov/did/www/saipe/>
  - vii. [http://factfinder.census.gov/servlet/ADPTTable?\\_bm=y&-geo\\_id=05000US12117&-qtr\\_name=ACS\\_2007\\_3YR\\_G00\\_DP3YR2&-ds\\_name=ACS\\_2007\\_3YR\\_G00\\_&-\\_lang=en&-redoLog=false&-\\_sse=on](http://factfinder.census.gov/servlet/ADPTTable?_bm=y&-geo_id=05000US12117&-qtr_name=ACS_2007_3YR_G00_DP3YR2&-ds_name=ACS_2007_3YR_G00_&-_lang=en&-redoLog=false&-_sse=on)
  - viii. <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0312>
  - ix. <http://www.dcf.state.fl.us/abuse/publications/fahc0203.pdf>
  - x. <http://www.dcf.state.fl.us/mentalhealth/publications/fysas/08Survey/SeminoleCounty.pdf>
  - xi. <http://www.floridacharts.com/charts/brfss.aspx>
  - xii. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0088>
  - xiii. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0338>
  - xiv. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0092>
  - xv. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0390>
  - xvi. <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0302>

# State Epidemiology Workgroup

## Seminole County



Population Estimate (2007) = 409,509 <sup>i</sup>		
Percent Who Are:	County	Florida
White	83.1	80.0
Black or African American	11.3	15.9
American Indian or Alaska Native	0.4	0.5
Asian	3.5	2.3
Native Hawaiian and Other Pacific Islander	0.1	0.1
Some Other Race	4.6	4.1
Two or More Races	1.6	1.3
Hispanic or Latino Origin	15.1	20.6
Under Age 18	23.0	22.2

Community Characteristics		
Indicators	County	Florida
Population Density (Population per Square Mile) (2000)	1,185.7	296.4
Percent Living in Same House as in 1995 and 2000	46.9	48.9
Unemployment Rate (2007) <sup>ii</sup>	3.5	3.4
High School Dropout Rate (06-07) <sup>iii</sup>	1.5	3.3
Percent of Housing Units that are Renter Occupied (2005-2007) <sup>iv</sup>	29.7	29.7

Poverty Measures		
Indicators	County	Florida
% of Families Below Poverty Level (05-07) <sup>v</sup>	6.0	9.0
Child Poverty Rate (2007) <sup>vi</sup>	11.4	17.3

Family Factors		
Indicators	County	Florida
Percent of "Family Households" that are Female-headed (05-07) <sup>vii</sup>	17.6	18.8
Domestic Violence Rate per 100,000 (05-07) <sup>viii</sup>	507.4	635.4
Child Maltreatment: Average Rate per Month per 1,000 (02-03) <sup>ix</sup>	3.1	3.9
Crude Divorce Rate (2007)	4.0	4.5

Drug Treatment Access/Use		
Indicators	County	Florida
Persons Treated per 100,000 (07-08)	351.2	481.1

### 30 Day Youth Consumption (FYSAS 2008)\*\*

Percent Reporting Use	County	Florida
Any Alcohol	28.6 (- -)	29.8(-)
Binge Drinking	14.4 (- -)	14.8 (-)
Cigarettes	9.4 (0)	9.1 (-)
Smokeless Tobacco Use	Data Unavailable	Data Unavailable
Marijuana or Hashish	12.1 (0)	11.1 (0)
Any Illicit Except Marijuana	9.8 (+)	8.9 (0)
Alcohol or Any Illicit Drug Use	32.7(- -)	33.9 (-)
Middle School Inhalant Use	5.7 (0)	5.2 (0)

### Adult Consumption

Indicators	County	Florida
Binge Drinker or Heavy Drinker** <sup>xi</sup>	20.4 (++)	16.2 (0)
Current Smoker**	15.7 (- -)	19.3 (-)
Age 18-25 % Past Month Marijuana***	19.2(+)	17.4(0)
Age 26 + % Past Month Marijuana***	4.6 (0)	3.8 (0)
Age 18-25 % Past Month Any Illicit Except Marijuana***	9.3 (0)	9.4 (0)
Age 26 + Any Illicit Except Marijuana***	2.6 (0)	3.0 (0)
Age 18-25 Cocaine***	10.3 (+)	7.9 (0)

### Consequences - 3 Year Rolling Averages

Indicators	County	Florida
Age Adjusted 3 Year Death Rate from Chronic Obstructive Pulmonary Disease (COPD) <sup>xii</sup>	43.4	36.3
Hospitalization Rate per 100,000 from COPD – (2005-2007) <sup>xiii</sup>	239.6	387.2
Mortality Lung Cancer (Age Adjusted) <sup>xiv</sup>	48.4	49.0
Mortality Alcoholic Liver Disease <sup>xv</sup>	3.3	4.8
Alcohol-Related Motor Vehicle Accidents per 100,000 Population <sup>xvi</sup>	104.4	126.0

For signs in ( ), a 0 indicates a change of less than 1% in either direction, + or - indicates a 1% to 3% increase or decrease, and ++ or - - indicates either an increase or decrease greater than 3%.

\*FYSAS data indicate a change from 2006 to 2008.

\*\*BRFSS 2007 data from Florida CHARTS

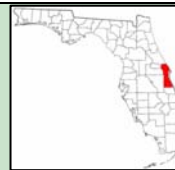
\*\*\*NSDUH estimates aggregated to DCF Circuit level



- 
- i. <http://quickfacts.census.gov/qfd/states/12/12117.html>
  - ii. <http://www.floridacharts.com/charts/Report.aspx?Domain=06&IndNumber=0472>
  - iii. <https://www.fldoe.org/eias/eiaspubs/drop.asp?style=print>
  - iv. [http://factfinder.census.gov/servlet/ACSSAFFacts?\\_event=Search&geo\\_id=05000US12111&\\_geoContext=01000US|04000US12|05000US12111&\\_street=&\\_county=seminole&\\_cityTown=seminole&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&\\_ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qtr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFacts?_event=Search&geo_id=05000US12111&_geoContext=01000US|04000US12|05000US12111&_street=&_county=seminole&_cityTown=seminole&_state=04000US12&_zip=&_lang=en&_sse=on&_ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qtr_name=null&reg=null%3Anull&_keyword=&_industry=)
  - v. [http://factfinder.census.gov/servlet/ACSSAFFacts?\\_event=Search&geo\\_id=05000US12111&\\_geoContext=01000US|04000US12|05000US12111&\\_street=&\\_county=seminole&\\_cityTown=seminole&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&\\_ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qtr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFacts?_event=Search&geo_id=05000US12111&_geoContext=01000US|04000US12|05000US12111&_street=&_county=seminole&_cityTown=seminole&_state=04000US12&_zip=&_lang=en&_sse=on&_ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qtr_name=null&reg=null%3Anull&_keyword=&_industry=)
  - vi. <http://www.census.gov/did/www/saipe/>
  - vii. [http://factfinder.census.gov/servlet/ADPTTable?\\_bm=y&-geo\\_id=05000US12117&-qtr\\_name=ACS\\_2007\\_3YR\\_G00\\_DP3YR2&-ds\\_name=ACS\\_2007\\_3YR\\_G00\\_&-\\_lang=en&-redoLog=false&-\\_sse=on](http://factfinder.census.gov/servlet/ADPTTable?_bm=y&-geo_id=05000US12117&-qtr_name=ACS_2007_3YR_G00_DP3YR2&-ds_name=ACS_2007_3YR_G00_&-_lang=en&-redoLog=false&-_sse=on)
  - viii. <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0312>
  - ix. <http://www.dcf.state.fl.us/abuse/publications/fahc0203.pdf>
  - x. <http://www.dcf.state.fl.us/mentalhealth/publications/fysas/08Survey/SeminoleCounty.pdf>
  - xi. <http://www.floridacharts.com/charts/brfss.aspx>
  - xii. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0088>
  - xiii. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0338>
  - xiv. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0092>
  - xv. <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0390>
  - xvi. <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0302>

# State Epidemiology Workgroup

## Brevard County



Population Estimate (2007) = 536,161 <sup>i</sup>		
Percent Who Are:	County	Florida
White	85.9	80.0
Black or African American	10.0	15.9
American Indian or Alaska Native	0.4	0.5
Asian	2.0	2.3
Native Hawaiian and Other Pacific Islander	Z	0.1
Some Other Race (2000)	1.8	4.1
Two or More Races	1.6	1.3
Hispanic or Latino Origin	6.9	20.6
Under Age 18	20.2	22.2

Community Characteristics		
Indicators	County	Florida
Population Density (Population per Square Mile) (2000)	467.8	296.4
Percent Living in Same House as in 1995 and 2000	51.6	48.9
Unemployment Rate (2007) <sup>ii</sup>	4.4	3.4
High School Dropout Rate (06-07) <sup>iii</sup>	0.9	3.3
Percent of Housing Units that are Renter Occupied (2005-2007) <sup>iv</sup>	23.3	29.7

Poverty Measures		
Indicators	County	Florida
% of Families Below Poverty Level (05-07) <sup>v</sup>	6.6	9.0
Child Poverty Rate (2007) <sup>vi</sup>	13.8	17.3

Family Factors		
Indicators	County	Florida
Percent of "Family Households" that are Female-headed (05-07) <sup>vii</sup>	16.6	19.2
Domestic Violence Rate per 100,000 (05-07) <sup>viii</sup>	704.5	635.4
Child Maltreatment: Average Rate per Month per 1,000 (02-03) <sup>ix</sup>	5.3	3.9
Crude Divorce Rate (2007)	4.2	4.5

Drug Treatment Access/Use		
Indicators	County	Florida
Persons Treated per 100,000 (07-08)	451.7	481.1

30 Day Youth Consumption (FYSAS 2008)** <sup>x</sup>		
Percent Reporting Use	County	Florida
Any Alcohol	31.4 (- )	29.8 (-)
Binge Drinking	15.5 (0)	14.8 (-)
Cigarettes	10.8 (+)	9.1 (-)
Smokeless Tobacco Use	Data Unavailable	Data Unavailable
Marijuana or Hashish	11.8 (+)	11.1 (0)
Any Illicit Except Marijuana	10.1 (++)	8.9 (0)
Alcohol or Any Illicit Drug Use	35.3 (- )	33.9 (-)
Middle School Inhalant Use	5.6 (0)	5.2 (0)

Adult Consumption		
Indicators	County	Florida
Binge Drinker or Heavy Drinker** <sup>xi</sup>	21.6 (++)	16.2 (0)
Current Smoker**	20.5 (- -)	19.3 (-)
Age 18-25 % Past Month Marijuana***	19.2 (+)	17.4 (0)
Age 26 + % Past Month Marijuana***	4.6 (0)	3.75 (0)
Age 18-25 % Past Month Any Illicit Except Marijuana***	9.3 (0)	9.4 (0)
Age 26 + Any Illicit Except Marijuana***	2.6 ( 0)	3.0 (0)
Age 18-25 Cocaine***	10.3 (+)	7.9 (0)

Consequences - 3 Year Rolling Averages		
Indicators	County	Florida
Age Adjusted 3 Year Death Rate from Chronic Obstructive Pulmonary Disease (COPD) <sup>xii</sup>	40.7	36.3
Hospitalization Rate per 100,000 from COPD – (2005-2007) <sup>xiii</sup>	393.9	387.2
Mortality Lung Cancer (Age Adjusted) <sup>xiv</sup>	55.0	49.0
Mortality Alcoholic Liver Disease <sup>xv</sup>	6.9	4.8
Alcohol-Related Motor Vehicle Accidents per 100,000 Population <sup>xvi</sup>	124.1	126.0

For signs in ( ) a 0 indicates a change of less than 1% in either direction, + or – indicates either a 1% to 3% increase or decrease, and + + or - - indicates either an increase or decrease greater than 3%.

\*FYSAS data indicate a change from 2006 to 2008

\*\*BRFSS 2007 data from Florida CHARTS

\*\*\* NSDUH estimates aggregated to DCF Circuit level

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<sup>i</sup> <http://quickfacts.census.gov/qfd/states/12/12009.html>

<sup>ii</sup> <http://www.floridacharts.com/charts/Report.aspx?Domain=06&IndNumber=0472>

<sup>iii</sup> <https://www.fldoe.org/eias/eiaspubs/drop.asp?style=print>

<sup>iv</sup> [http://factfinder.census.gov/servlet/ACSSAFFFacts?\\_event=Search&geo\\_id=05000US12007&\\_geoContext=01000US%7C04000US12%7C05000US12007&\\_street=&\\_county=brevard&\\_cityTown=brevard&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFFacts?_event=Search&geo_id=05000US12007&_geoContext=01000US%7C04000US12%7C05000US12007&_street=&_county=brevard&_cityTown=brevard&_state=04000US12&_zip=&_lang=en&_sse=on&ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qr_name=null&reg=null%3Anull&_keyword=&_industry=)

<sup>v</sup> [http://factfinder.census.gov/servlet/ACSSAFFFacts?\\_event=Search&geo\\_id=05000US12007&\\_geoContext=01000US%7C04000US12%7C05000US12007&\\_street=&\\_county=brevard&\\_cityTown=brevard&\\_state=04000US12&\\_zip=&\\_lang=en&\\_sse=on&ActiveGeoDiv=geoSelect&\\_useEV=&pctxt=fph&pgsl=050&\\_submenuId=factsheet\\_1&ds\\_name=ACS\\_2007\\_3YR\\_SAFF&\\_ci\\_nbr=null&qr\\_name=null&reg=null%3Anull&\\_keyword=&\\_industry=](http://factfinder.census.gov/servlet/ACSSAFFFacts?_event=Search&geo_id=05000US12007&_geoContext=01000US%7C04000US12%7C05000US12007&_street=&_county=brevard&_cityTown=brevard&_state=04000US12&_zip=&_lang=en&_sse=on&ActiveGeoDiv=geoSelect&_useEV=&pctxt=fph&pgsl=050&_submenuId=factsheet_1&ds_name=ACS_2007_3YR_SAFF&_ci_nbr=null&qr_name=null&reg=null%3Anull&_keyword=&_industry=)

<sup>vi</sup> <http://www.census.gov/did/www/saipe/>

<sup>vii</sup> [http://factfinder.census.gov/servlet/ADPTTable?\\_bm=y&-geo\\_id=05000US12009&-qr\\_name=ACS\\_2007\\_3YR\\_G00\\_DP3YR2&-ds\\_name=ACS\\_2007\\_3YR\\_G00\\_&-\\_lang=en&-redoLog=false&-\\_sse=on](http://factfinder.census.gov/servlet/ADPTTable?_bm=y&-geo_id=05000US12009&-qr_name=ACS_2007_3YR_G00_DP3YR2&-ds_name=ACS_2007_3YR_G00_&-_lang=en&-redoLog=false&-_sse=on)

<sup>viii</sup> <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0312>

<sup>ix</sup> <http://www.dcf.state.fl.us/abuse/publications/fahc0203.pdf>

<sup>x</sup> <http://www.dcf.state.fl.us/mentalhealth/publications/fysas/08Survey/BrevardCounty.pdf>

<sup>xi</sup> <http://www.floridacharts.com/charts/brfss.aspx>

<sup>xii</sup> <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0088>

<sup>xiii</sup> <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0338>

<sup>xiv</sup> <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0092>

<sup>xv</sup> <http://www.floridacharts.com/charts/report.aspx?domain=02&indnumber=0390>

<sup>xvi</sup> <http://www.floridacharts.com/charts/report.aspx?domain=08&indnumber=0302>