

DCF continues to focus on our prevention initiatives to help reduce the numbers of families in crisis. Below are updates on several new initiatives that launched in 2020:

- **MyFloridaMyFamily**
 - To date, over 190 thousand users have searched the Aunt Bertha service on the site, connecting them to free and low-cost resources in their area.
 - 35% of the searches through Aunt Bertha are for food; 28% for housing; 12% for health
 - CarePortal has approximately 200 churches currently activated and needs more!
 - Approximately 450 children have been helped through CarePortal and the participating churches.
 - Close to 200 faith institutions have requested more information through our Angel Armies partners. The top interest is to share information with congregations to raise awareness of children and families in crisis in local communities.
 - Faith institutions and community organizations wanting to get involved in helping foster children and families should visit [MyFloridaMyFamily.com](https://www.myfloridamyfamily.com) and choose “I am a Faith Institution” to get started.
 - New promotional video: https://www.youtube.com/watch?v=lxD_GUeZDo
- **Florida’s Foster Information Center**
 - We have received over 2,000 inquiries through Florida’s Foster Information Center.
 - While the department is not facing a foster child placement crisis, we are continually recruiting good foster parents to ensure our current licensed families are not overwhelmed and children always have a safe place to go when needed.
 - Prospective foster parents can call 1-83-FOSTERFL or send a message through our website to be connected to an ambassador during active hours.
- **Care Coordination**
 - Our Office of Economic Self-Sufficiency has been providing “Care Coordination” services to clients who opt-in. The Care Coordination program helps individuals receiving public assistance benefits to identify and remove barriers to reaching their version of economic self-sufficiency.
 - Care Coordination services include an assessment to identify client goals and barriers, case management, a warm referral to local community-based providers and follow-up services.
 - Care Coordination works to effectively assist clients in navigating the state’s vast network of non-profits, government programs and faith-based providers as they are encouraged to achieve a meaningful and permanent path off public benefit assistance.
 - This initiative will be deployed statewide this summer.