

Human Services Department Overview



The Human Services Department (HSD) along with its 4 Divisions and 3 Offices, developed partnerships with the public and private sectors to provide assistance in a comprehensive, community-based, and consumer-directed manner. All our services are available to Broward County residents that are uninsured, underinsured, struggling due to a catastrophic event or that otherwise meet specified program requirements. When a resident has access, information, education and economic stability, they are more productive and can contribute to their community. [Call 954-357-6385](tel:954-357-6385) or e-mail humanservices@broward.org



The Broward Addiction and Recovery Center (BARC) offers a comprehensive range of services for County residents over the age of 18 who are affected by substance abuse and/or co-occurring disorders. Our experienced and professional staff is dedicated to helping clients attain a healthy, satisfying and addiction-free lifestyle. We provide effective intervention in a caring, respectful and confidential manner, utilizing individual, group and family therapy. We collaborate with several health care providers and referral sources to ensure clients receive services to support their recovery. [Call 954-357-4851.](tel:954-357-4851)



The Community Partnerships Division (CPD) plans, coordinates, administers and evaluates a comprehensive array of human service programs for children and adults through the following sections: Child Care Licensing and Enforcement Section (CCLE), Children's Services Administration Section (CSA), Health Care Services Section (HCS) including HIV/AIDS Services, Homeless Initiative Partnership Section (HIP) and the Nancy J. Cotterman Center (NJCC), formerly the Sexual Assault Treatment Center (SATC). We work with community partners to ensure services are cost-effective, coordinated and performance-based in meeting the needs of Broward County residents. [Call 954-357-8647](tel:954-357-8647)



Elderly and Veteran's Services Division (EVSD) is a quality of life program that supports a range of community-based initiatives designed to allow seniors to remain in their home communities, "aging in place" with dignity and with access to services. From walk-ins, staff referrals and telephone requests, this component is the central point of contact for all Elderly & Veterans Services Division programs and services. Our support for adults 60 years of age or older includes: Adult Day Care, Assisted Living Waivers, Case Management, Emergency Alert Response, Homemaking as well as Personal and Respite Care. [Call 954-357-6622](tel:954-357-6622)



Family Success Administration Division (FSAD) helps individuals and families achieve self-sufficiency and economic stability; we provide crisis assistance to prevent homelessness and related risk factors, assist those at risk of losing their homes due to foreclosure or eviction, provide for basic needs such as food and clothing, operate the LIHEAP and Care to Share utility assistance programs, and link to community resources such as job training and employability skills. [Call 954-357-6367](tel:954-357-6367)



The Office of Justice Service (OJS) coordinates the Juvenile Civil Citation Program, Juvenile Predisposition Program, and the Cannabis Civil Citation Program. Juvenile Civil Citation provides an alternative to arrest for youth committing misdemeanor acts and is available as an option for the first three offenses committed. The program ensures swift and appropriate consequences including: community service, drug screenings, a letter of apology, restorative justice, and anger management class.

Juvenile Predisposition Services (JPS) is a pilot program designed to serve youth who have been arrested in Broward County who face ineffective detention prior to their cases being adjudicated. JPS involves coordinating and collaborating with a broad array of services including case coordination, court advocacy, linkage to therapeutic services, positive youth development activities and education, and mentoring. Studies show that youth appropriately supervised and supported in the community have better outcomes and lower recidivism rates than those who are unnecessarily incarcerated. The Cannabis Civil Citation program allows for a law enforcement officer to issue a citation in lieu of arrest to an individual in possession of 20 grams or less of Cannabis. Participants can choose to pay a fine, complete community service, or complete an education or drug treatment program. [Call 954-357-5551](tel:954-357-5551)



The Office of Administrative Services (OAS) provides centralized services to support the Divisions within the Human Services Department. These services include: payroll processing, procurement, accounts receivable, and accounts payable functions. This section is also responsible for reviewing, tracking, and processing state mandated payments which include Medicaid, Medical Arrestee, and Department of Juvenile Justice accounts.



The Office of Evaluation and Planning (OEP) provides interrelated services with a focus on quality and accountability of internal operations. We improve human services standards of practice through a system of research, planning, collaborative funding proposal submissions, internal program analysis, centralized quality assurance, emergency management, and records management.

