



Florida's Child Care Resource & Referral (CCR&R)

Program Highlights for Families

CCR&R is a free service that helps families identify and select quality early learning programs.

- The CCR&R program offers Florida's families a free customized list of child care providers based on their child care needs.
- Trained CCR&R specialists offer families unbiased information about local child care options.
- Families receive information about quality early learning programs and the benefits for children.
- Families may also receive financial assistance strategies and referrals to other community resources and programs.

Program Highlights for Child Care Providers

The CCR&R program offers child care business owners the opportunity to be listed in the statewide CCR&R database.

- New child care providers receive free start-up information and access to resources to promote quality early childhood education.
- CCR&R specialists offer free professional development and technical assistance opportunities to child care providers.

Inclusion Services

- Child care providers can access the Inclusion Warm Line if they have concerns about the children they serve, particularly children with disabilities and other special health care needs.
- Inclusion Specialists provide training and technical assistance on topics such as managing challenging behaviors, adapting home and school environments, child screening and assessment, and complying with the Americans with Disabilities Act.

CCR&R State Network Office

The CCR&R State Network Office administers an early learning call center available to all families and child care providers.

- Specialists provide free information about the School Readiness program, the Voluntary Prekindergarten (VPK) program for four-year-olds, inclusion services available to children and families, and other community resources.
- The CCR&R State Network Office works with federal, state, and local entities to provide emergency services and establish provider status after a natural disaster.
- Local early learning coalitions receive oversight, training, and support from the State CCR&R Network Office.
- The CCR&R State Network Office develops training, educational materials, and other resources for early learning coalitions, families, and child care providers.

CCR&R: The Numbers

Based on data from the 2009-2010 Program Year:

- More than 350,000 families have received information about early learning programs and community resources during the fall quarter.
- Nearly 19,000 legally operating providers are maintained in the CCR&R database.
- More than 164,000 families contacted their local or state CCR&R for information on Florida's Voluntary Prekindergarten program.
- The CCR&R State Network Office responded to more than 27,000 calls and 5,000 emails about early learning services from parents and child care providers seeking assistance.