

Protecting Florida's Seniors: **LONG-TERM CARE FACILITIES**



LONG-TERM CARE IN FLORIDA

Number of Skilled Nursing Facilities:	698
• <i>Number of Residents:</i>	65,793
Number of Assisted Living Facilities:	3,101
• <i>Number of Residents:</i>	79,039
Number of Other Long-Term Care Facilities:	681
• <i>Number of Residents:</i>	6,892
Total Number of Long-Term Care Facilities:	4,480
• <i>Total Number of Residents:</i>	151,724

FLORIDA'S APPROACH: PROTECT VULNERABLE POPULATIONS IN LONG-TERM CARE FACILITIES

- March 15, 2020 Emergency Order
 - Prohibits outside visitors to long-term care facilities
 - Prohibits hospitals from sending COVID-positive residents back to long-term care facilities



REQUIRED COVID-19 POSITIVE NURSING HOME ADMISSIONS

- New York (since reversed)
- Pennsylvania
- New Jersey



THE WALL STREET JOURNAL.

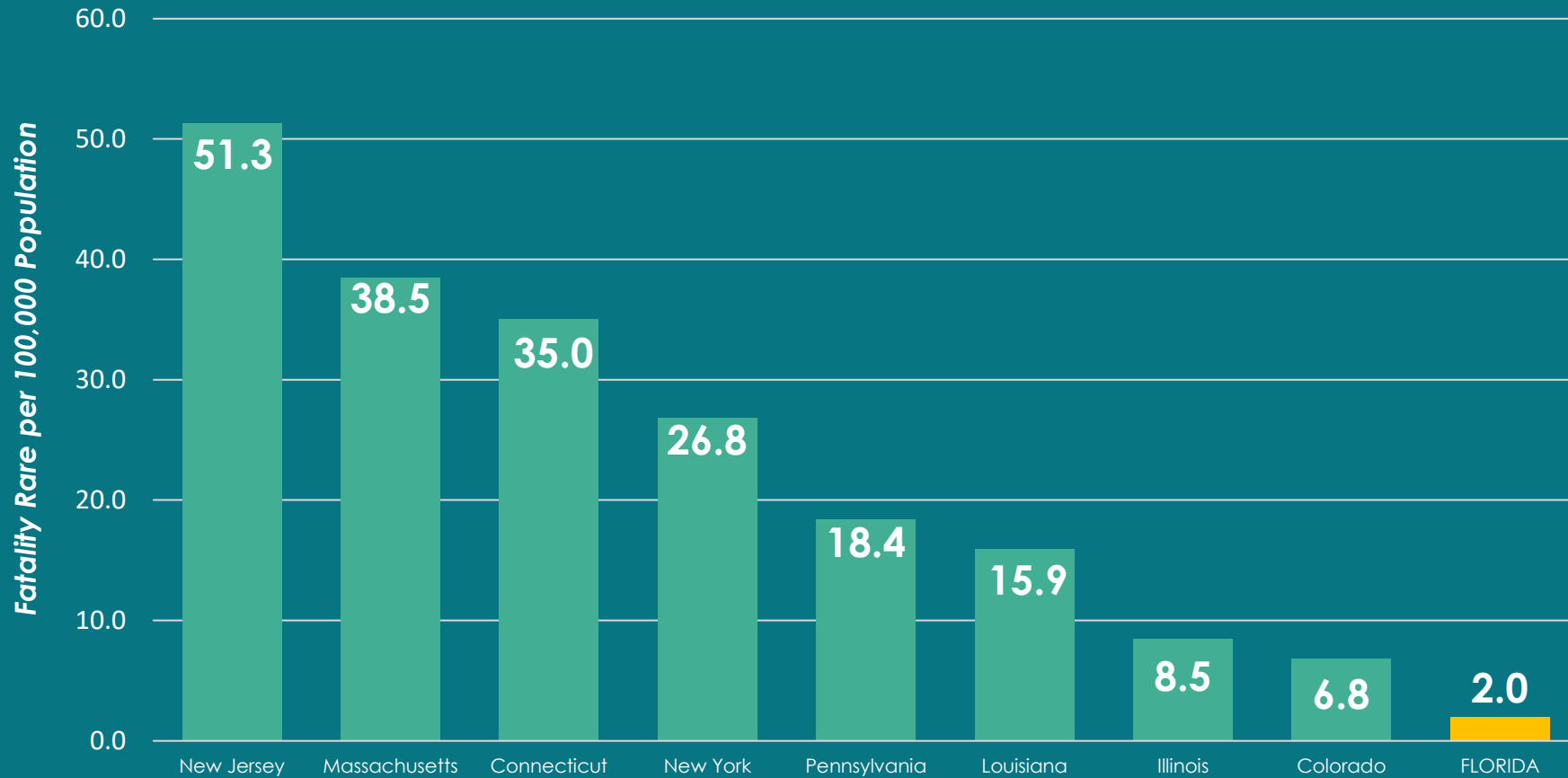
◆ WSJ NEWS EXCLUSIVE | U.S.

New York Mandates Nursing Homes Take Covid-19 Patients Discharged From Hospitals

State cites urgent need to expand hospital capacity; doctors group says decision 'represents a clear and present danger to all of the residents of a nursing home.'

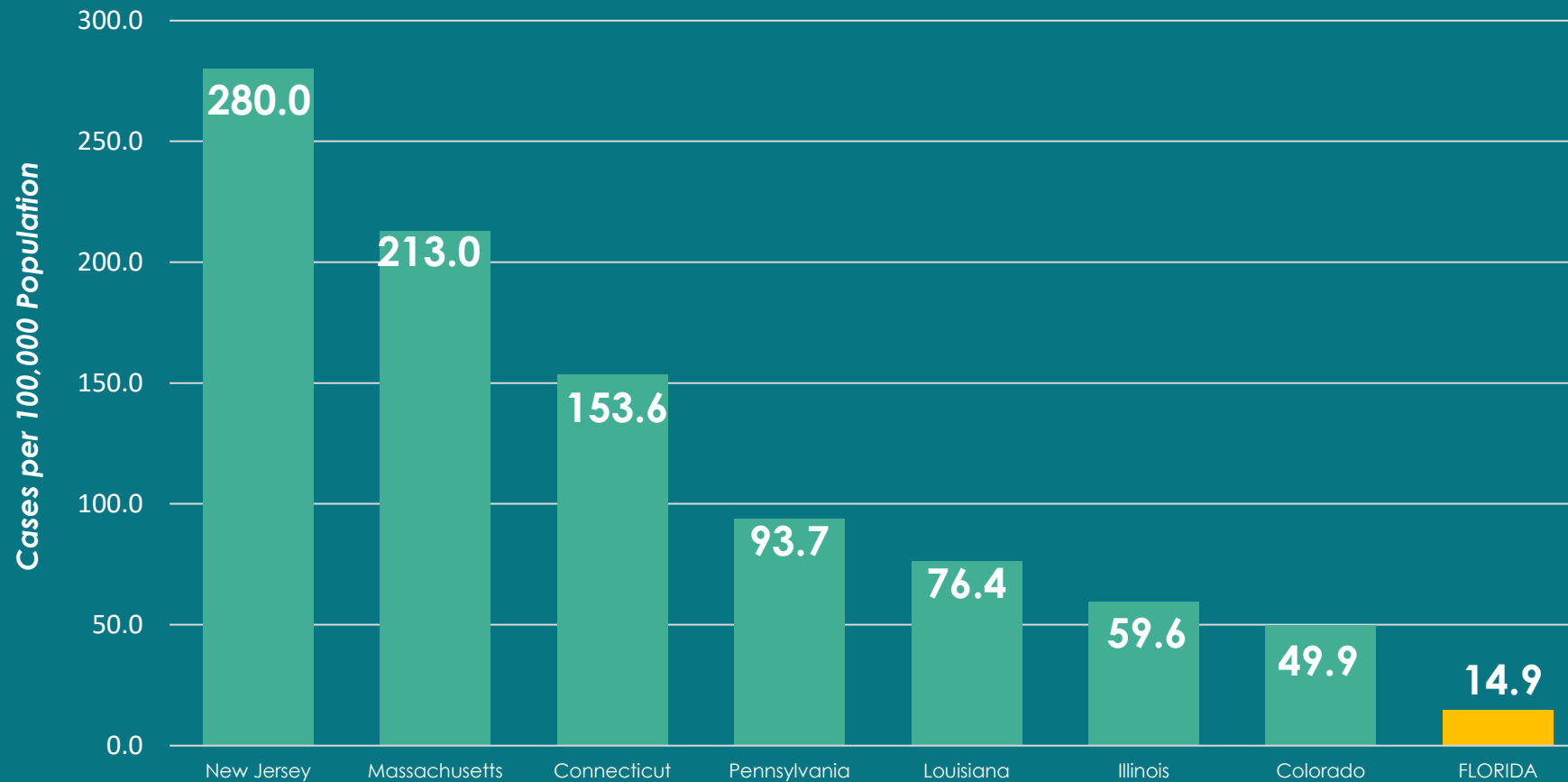
COVID-19

Fatality Rates in Long-Term Care Facilities by State



COVID-19

Cases in Long-Term Care Facilities by State



LONG-TERM CARE FACILITY VISITS

AHCA has made more than **1,400 ONSITE VISITS** and **NEARLY 14,500 CALLS** to residential providers statewide since this emergency began

DOH coordinated **120 AMBULATORY ASSESSMENT TEAMS** deployed to long-term care facilities, visiting **OVER 3,800 FACILITIES** to complete needs-assessments

Rapid Emergency Support Teams (REST) have deployed to **MORE THAN 200 LONG-TERM CARE FACILITIES** to train staff on infection controls and augment clinical patient care



LONG-TERM CARE FACILITY ASSESSMENTS

- **COLLABORATED** with the CDC to build a rapid LTC assessment tool
- **TRAINED** and deployed 120 Emergency Medical Services (EMS) Assessments Teams
- **ALL 3,900 LTC WERE ASSESSED** with CDC collaborated assessment tool
- **600+ LTC REASSESSMENTS** completed and ongoing



FLORIDA'S ACTIONS TO PROTECT RESIDENTS IN NURSING HOMES AND ASSISTED LIVING FACILITIES

- **REQUIRED** comprehensive visitor, staff, vendor screening
 - Guidance to LTC facilities on restricting and screening visitors issued in early March
 - **Issued Emergency Order on March 11 requiring comprehensive screenings** of staff and vendors at long-term care facilities — formalized many precautions AHCA already asked residential providers to take



FLORIDA'S ACTIONS TO PROTECT RESIDENTS IN NURSING HOMES AND ASSISTED LIVING FACILITIES (CONTINUED)

- **MANDATED** universal face mask be worn by all staff and visitors in facilities on March 18



MARCH 18 FACE MASK NOTICE TO ALL RESIDENTIAL & LONG-TERM CARE FACILITIES

**ALL STAFF AND ANYONE ENTERING THE FACILITY
MUST WEAR A FACIAL MASK AT ALL TIMES**



AND

**GLOVES WHEN PROVIDING DIRECT CARE
TO A PATIENT OR RESIDENT**

HOWEVER

Staff in a room with a patient with respiratory symptoms of unknown cause or a patient with known or suspected COVID-19 should adhere to **Standard, Contact, and Droplet Precautions with eye protection.**

This includes wearing gown, gloves, N95 mask (as fitted and available – if not available, at least a facial mask), and eye protection such as face shields or goggles.



LONG-TERM CARE PPE DISTRIBUTION

Directed the Florida Division of Emergency Management to send PPE to **ALL 698 Nursing Homes and 3,101 Assisted Living Facilities**

To date the Division has delivered **10 MILLION MASKS**, 1 million gloves, **MORE THAN 500,000 FACE SHIELDS** and 160,000 gowns



PROTECTING THE HEALTH AND SAFETY OF RESIDENTS AND STAFF

- **ISSUED** emergency rule mandating hospital testing prior to discharge to long-term care facility
- **ESTABLISHED** transfer protocol to encourage early identification of individuals requiring isolation & clinical monitoring



PROTECTING THE HEALTH AND SAFETY OF RESIDENTS AND STAFF (CONTINUED)

- **ESTABLISHED** COVID-dedicated nursing homes
 - First of its kind in Florida—Dolphin Pointe in Jacksonville
- **THREE ADDITIONAL SITES** are active with **ONE OPENING THIS WEEK**



PROTECTING THE HEALTH AND SAFETY OF RESIDENTS AND STAFF (CONTINUED)

- **MANDATED** access to facilities by DOH for infection control and staff testing
- **NEW** DOH long-term care facility testing plan



FLORIDA'S ACTIONS TO PROTECT RESIDENTS IN NURSING HOMES AND ASSISTED LIVING FACILITIES

CONVENING REGIONAL HOSPITAL CEO CALLS to focus on opportunities for hospitals to proactively engage with long-term care providers

DIRECTING A REGIONAL APPROACH TO MONITORING EMERGING COVID-19 CASES at local long-term care facilities and sharing best practices on infection control



ENSURING EVERY FLEXIBILITY IS AVAILABLE TO FRONT LINE PROVIDERS

- **APPROVED** program to allow personal care attendants to temporarily perform additional duties.
- **PROVIDED** additional time for Nursing Facilities and Intermediate Care Facilities to pay Quality Assessment Fees.
- **ADVOCATED** for CMS waiver for hospitals to use swing beds with greater flexibility.



ENSURING EVERY FLEXIBILITY IS AVAILABLE TO FRONT LINE PROVIDERS

- **EXPANDED** Medicaid coverage of telemedicine services in nursing facilities to allow physicians to continue to treat patients remotely.
- **ALLOWED** nursing facilities to be reimbursed by Medicaid even if the recipient is not placed in a Medicaid certified bed.
- **RELAXED** Medicaid occupancy rate requirement to allow nursing facilities to continue to bill for days when a recipient is admitted to the hospital.



EMS SENTINEL SURVEILLANCE OF LTCs

- **EMS AMBULANCES PERFORMED** testing in 5 LTC facilities in metropolitan counties
- **12 EMS UNITS VISITED** 25 LTC facilities and tested 10-20 employees per facility
- **300** LTC test completed



RAPID EMERGENCY SUPPORT TEAM (REST)

- **A REST TEAM IS A SCALABLE RESOURCE** that may include a certified infection preventionist, 2-6 RNs, a Florida Infection Disease Transportation Network Team (FIDTN), and EMS ambulances
- **THE PRIMARY OBJECTIVE OF A REST TEAM** is to assure patient safety and assure LTC staff can care for COVID-19 positive patients to prevent further spread
- **REST TEAMS HAVE DEPLOYED** to over 200 LTC facilities



VETERAN ADMINISTRATION TEAMS

- **15 VA TEAMS** augment REST teams by providing infection control education and staff augmentation
- **TEAM INCLUDES:** 1-Physician, 2-Registered Nurses, 2-Licensed Practical Nurses, 1-Therapist (OT, PT)
- **VA TEAMS HAVE ASSISTED** at 37 LTC facilities serving an estimated 4,207 patients



FLORIDA'S COVID-19 MOBILE TESTING TEAMS

Deployed **50 MOBILE TESTING TEAMS** with the Florida National Guard and Department of Health personnel that have tested more than 32,000 residents and staff at facilities throughout Florida



FLORIDA'S COVID-19 MOBILE TESTING LAB

FIRST OF ITS KIND

3,500 tests per week

Launched on May 6

45-minute turnaround time

Testing **long-term care facilities**



FLORIDA'S STRONG COMMITMENT TO OUR ELDERLY AND MEDICALLY FRAIL

MOVING FORWARD...

- **EXPANDING** LTC facility based testing
- **INCREASING** number of COVID dedicated facilities
- **MAINTAINING** staff screening



FLORIDA'S STRONG COMMITMENT TO OUR ELDERLY AND MEDICALLY FRAIL

MOVING FORWARD...

- **CONTINUED REPORTING** OF COVID-19 case data through ESS
- **COLLABORATION** between hospitals and long-term care facilities to support infection control resources



SUPPORTING OUR ELDERLY, CAREGIVERS AND STAFF

- **FACILITATE** access to testing to allow visitation
- **REQUIRE PPE** to resume visitation
- **EXPAND DOH INFECTION PREVENTIONIST RESOURCES** to support long-term care facilities



SUPPORTING OUR ELDERLY, CAREGIVERS AND STAFF

- **MAINTAIN** commitment to state PPE supplies
- **LEVERAGING CIVIL MONEY PENALTY FUNDS** to support infection prevention efforts at facilities



Age group	Cases		Hospitalizations		Deaths	
0-4 years	243	1%	16	0%	0	0%
5-14 years	520	1%	12	0%	0	0%
15-24 years	3,212	8%	113	1%	0	0%
25-34 years	6,170	15%	375	5%	14	1%
35-44 years	6,165	15%	623	8%	31	2%
45-54 years	7,297	18%	961	13%	73	4%
55-64 years	6,932	17%	1,332	18%	175	10%
65-74 years	5,050	12%	1,624	21%	404	22%
75-84 years	3,390	8%	1,480	19%	549	30%
85+ years	2,252	5%	1,059	14%	581	32%
Unknown	5	0%	0	0%	0	0%
Total	41,236		7,595		1,827	

