

Centers for Medicare and Medicaid Services Nursing Home Visitation Recommendations August 14, 2020

Division of Health Quality Assurance
Florida Agency for Health Care Administration



Visitation in Limited Situations

- Limit visits to compassionate care situations
 - More than end-of-life care
 - Intended to help a resident deal with a traumatic situation or change that may cause stress
- Visitors are screened and additional precautions are taken, including social distancing, and hand hygiene
- All visitors wear a cloth face covering or facemask for the duration of their visit



Before Reopening to Visitors

- There have been no new, nursing home onset COVID-19 cases in the nursing home for 28 days (through phases one and two)
- The nursing home is not experiencing staff shortages
- The nursing home has adequate supplies of personal protective equipment and essential cleaning and disinfection supplies to care for residents
- The nursing home has adequate access to testing for COVID-19
- Referral hospital(s) have bed capacity on wards and intensive care units



Visit Considerations

- Facilities can create spaces for residents without COVID-19, including those who have fully recovered, to participate in outdoor visitation, such as in courtyards, on patios, or even in parking lots
- Create safe spaces within the facility, such as see-through separation walls or other such areas so that residents may physically see their family members (if outside visitation is not conducted)
- Continue with screening, wear face covering/mask, hand hygiene, social distancing, spaces are cleaned and disinfected
- Limit number of individuals visiting with any one resident (two visitors for one resident)

